

**AMENDMENT / CLARIFICATION IN RESPONSE TO THE PRE-BID QUERIES IN THE PRE-BID MEETING HELD ON DT. 21.02.2025, 03:30 PM AT CONFERENCE HALL OF NHM: TENDER FOR PRINTING & SUPPLY OF ABPMJAY-GJAY CARD (Tender Advt. No. 03/2025)**

Queries raised by the prospective bidders on the tender terms & conditions, technical specifications etc. were discussed. Based on the written queries by the prospective bidders, the clarification / amendments as decided by the committee in response to the pre-bid queries are mentioned below:

Sl.	Tender Terms & Condition / Specification	Queries Raised by the Prospective Bidders	Clarification / Amendment in response to the Pre-bid queries
1	Last Date & time for submission of bid	Request to extend the submission date to 10 more working days.	<b>Amended</b> The last date & time of <b>bid submission</b> is extended to <b><u>6.3.2025, 3 PM</u></b>  The last date & time of <b>bid opening</b> is refixed on <b><u>6.3.2025, 4 PM</u></b> The place of bid submission & bid opening as mentioned in the RFP remained same.
2	Page no 6/Point 2 EMD of Rs.12,61,000/- in the shape of a Demand Draft / BG (as for format at Annexure II) in favour of Chief Executive Officer, State Health Assurance Society, Odisha payable at Bhubaneswar. In case of only Local micro & small enterprises (having manufacturing / printing facility of PVC smart Cards / PVC Non-smart cards) registered in Odisha, they will be exempted from payment of EMD. The photocopy of the MSE registration certificate shall have to be furnished.	Instead of EMD, request to take EMD declaration and later ask for BG on succesful selection as EMD creation from bank takes approx 7 working days minimum and the time is very short.	<b>No Change</b>
3	Page No. 6 The bidder shall have to furnish the EMD of Rs.12,61,000/- in the shape of DD (unless & until exempted as per the provision mentioned at Clause 4.3 of RFP)	We request to take tender fee online so that time is saved in submission process	<b>No Change</b>

<b>4</b>	Page No. 11, Point No. 5 (5) Step 5: Dispatch of the Cards to the CDM & PHO office in each district. Once the Cards are printed, packaged and labelled, the Selected Agency shall dispatch the Cards for delivery to the CDM&PHO office (district-wise) as per the Agency's choice of mode of transportation. All transportation costs inclusive of charges for delivery by air, rail, road, postal service, courier service, any manpower required etc. shall be borne by the Selected Agency only and shall be included in the rates quoted by the Selected Agency in the Financial Proposal.	We request department to bear the delivery cost as the rate is very low	<b>No Change</b>
<b>5</b>	Page No. 12, Point no. 6: The delivery of the Cards shall be considered complete only when the receipt is signed by the designated nodal officer(s) from the District after verification.	We have found delay in getting receipt letter from designated officers and hence will request dept to ask for report in 72 hrs once consignment reaches them	<b>Clarification</b> Necessary instruction shall be given to the designated officers in the district to send the scanned copy of the receipt format duly signed within 7 days of receipt of the consignment, by email.
<b>6</b>	Page No. 17, Point No. A: The PVC Card shall be made of Polyvinyl Chloride (PVC) and of 850 microns thickness with lamination (Gloss with Fusion & Poly Packing).	We suggest to ask for chip based card as it will store info and is not duplicable easily.	<b>No Change</b>
<b>7</b>	Page No. 17, Point No. A : The PVC Card shall be made of Polyvinyl Chloride (PVC) and of 850 micron thickness with lamination (Gloss with Fusion & Poly Packing).	The ISO standard for the thickness of a PVC card is 0.76 millimeters (mm), with a tolerance of plus or minus 0.08 mm. This means that the card's thickness should be between 0.68 mm and 0.84 mm	<b>No Change</b>
<b>8</b>	Page No. 17, Point No. Timeline for Commencement of Work & Delivery of Cards	From Work order sample creation takes and sending takes 7 days time, data setup and data receiving will take approx 4-7 days, preparation of base cards takes approx 3 weeks time. Hence preproduction stage almost will require 45 days and then production will and dispatch will follow accordingly. Request to amend.	<b>No Change</b>

9	Page No. 18, Point No. 4.6 C: No advance payment shall be made at the time of signing of Contract with Selected Agency.	We request to give 50% advance payment as working capital investment is there as data is huge and also request to clear payment in 7 days after submission of invoice and if delayed interest to pay	<b>No Change</b> Payments shall be made in phases based on the delivery of cards in the concerned phase.
10	Page No. 19, Point No. 4.7 : Late Delivery Penalty Clauses	We request to accept delay in transport cases as time takes there.	<b>No Change</b>
11	Page No. 23, Point No. 5.3: The bidders who get qualified in their technical evaluation based on eligibility criteria and the acceptance in their price bid to print & supply the card as per the tender terms & conditions at the fixed price of Rs.4.19 (exclusive of GST) / card shall be eligible for further assessment of their bid, i.e. Ranking of the bidders.	We request to ask bid price and then decide as per scope. The rate is very old and low also.	<b>No Change</b>
12	Page No. 24, Point No. 2A : <b>Single contract of ≥5 &amp; ≤ 7 Lakhs</b> PVC smart Cards / PVC Non-smart Cards for any Central or State Govt., Central / State PSU, State Health Societies in India related to printing of PVC smart Cards / PVC Non-smart Cards in <b>any</b> of the last 03 (three) Financial Years - <b>10 Marks</b> [For <b>each Contract</b> : 2 Marks upto maximum 10 Marks (5 contracts)] <b>Point 2B: Single contract of ≥7 &amp; ≤ 10 Lakhs</b> PVC smart Cards / PVC Non-smart Cards for any Central or a State Govt., PSU, State Health Societies in India related to printing of PVC smart Cards / PVC Non-smart Cards in <b>any</b> of the last 03 (three) Financial Years - <b>15 marks</b> [For each Contract : 3 Marks upto maximum 15 Marks (5 Contracts)] <b>2C : Single contract of &gt; 10 Lakhs</b> PVC smart Cards / PVC Non-smart Cards for any Central or a State Govt., PSU, State Health Societies in India related to printing of PVC smart Cards / PVC Non-smart Cards in <b>any</b> of the last 03 (three)	The criteria may be amended as : <b>2 A)</b> Single contract of ≥5 & ≤ 7 Lakhs PVC smart Cards / PVC Non-smart Cards for any Central or State Govt., Central / State PSU, State Health Societies in India related to printing of PVC smart Cards / PVC Non-smart Cards in any of the last 03 (three) Financial Years : <b>10 Marks</b> [For each Contract : 2 Marks upto maximum 10 Marks (5 Contracts)] <b>2B)</b> Single contract of ≥7 & ≤ 10 Lakhs PVC smart Cards / PVC Non-smart Cards for any Central or a State Govt., PSU, State Health Societies in India related to printing of PVC smart Cards / PVC Non-smart Cards in any of the last 03 (three) Financial Years - <b>25 marks</b> [For each Contract : 5 Marks upto maximum 25 Marks (5 Contracts)] <b>2C)</b> Single contract of > 10 Lakhs PVC smart Cards / PVC Non-smart Cards for any Central or a State Govt., PSU, State Health Societies in India related to printing of PVC	<b>Amended</b> The evaluation criteria (Page 24, Clause 5.3 (Table sl. No.2) is amended as : There will be <b>two</b> sub criteria instead of three under table <b>Sl. No. 2</b> (for <b>50 Marks</b> ) as 2A & 2B as mentioned below : <b>2A : Single contract of ≥5 &amp; ≤ 10 Lakhs</b> PVC smart Cards / PVC Non-smart Cards for any Central or State Govt., Central / State PSU, State Health Societies in India related to printing of PVC smart Cards / PVC Non-smart Cards in <b>any</b> of the last 03 (three) Financial Years - <b>20 Marks</b> [For <b>each Contract</b> : 4 Marks upto maximum 20 Marks (5 contracts)] <b>2B : Single contract of &gt;10 Lakhs</b> PVC smart Cards / PVC Non-smart Cards for any Central or State Govt., Central / State PSU, State Health Societies in India related to printing of PVC smart Cards / PVC Non-smart Cards in <b>any</b> of the last 03 (three) Financial Years - <b>30 Marks</b> [For <b>each Contract</b> : 6 Marks upto maximum 30 Marks (5 contracts)]

	Financial Years - <b>25 Marks</b> [For each Contract : 5 Marks upto maximum 25 Marks (5 Contracts)]	smart Cards / PVC Non-smart Cards in any of the last 03 (three) Financial Years : <b>50 marks</b> [For each Contract : 10 Marks upto maximum 50 Marks (5 Contracts)]	In case the bidder has more number of single contracts as per Point No.2B (i.e., more than 5 single contracts) and less number single contracts as per Point No.2A (i.e., less than 5 single contracts), then <b>marks shall be awarded</b> in 2A for each additional single contract of 2B with 4 Marks for each contract (as per criteria of marks at 2A) till the limit of 2A (i.e. 5 single contracts) is exhausted.  However for the reverse criteria (i.e., more than 5 single contracts as per Point No. 2A and less than 5 single contracts as per Point No.2B), <b>no marks shall be awarded</b> in 2B for each additional single contract of 2A.
<b>13</b>	General query	The price of <b>Rs. 4.19 + Tax</b> per card is very low price which is substantially below the industry standards. Kindly urge your office to reconsider the price for this tender and allow the participant to quote their price as per the tender specification requirement. It is crucial to ensure that the selected bidder possesses the requisite capabilities, resources and understanding to deliver this public centric project efficiently and effectively.	<b>No Change</b>
<b>14</b>	General query about eligibility criteria	As per the eligibility criteria, the bidder should have <b>manufacturing facility</b> for production, designing & printing of PVC smart Cards / PVC Non-smart Cards and have the manufacturing & printing capacity of minimum 1,00,000 cards per day. Also, the bidder must have executed contracts with Central or a State Govt., Central / State PSU, State Health Societies in India related to printing of <b>PVC smart Cards / PVC Non-smart Cards</b> and must have executed one single work order for printing & supply of	<b>No Change</b>

		<p><b>5,00,000 (Five Lakhs) PVC smart Cards / PVC Non-smart Cards in any of the last 03 (three) Financial Years.</b></p> <p>Since no project involving the printing of 5,00,000 PVC smart cards / PVC Non smart cards has been executed in the past 12 years in the state and absence of a card manufacturer in the state, we request to reconsider the eligibility criteria by removing both the time limit and the manufacturing requirement.</p>	
<b>14</b>	General Information regarding Bank	Bank ask for account no and IFSC of the tender inviting authority to process EMD. Kindly share these informations.	<p><b>Clarification</b></p> <ol style="list-style-type: none"> <li>1. Account Name : State Health Assurance Society, Odisha</li> <li>2. Account No. 511210210000061</li> <li>3. Bank : Bank of India</li> <li>4. Branch : Kharvel Nagar</li> <li>5. IFSC : BKID0005112</li> </ol>

**N.B:** The amendments / clarifications mentioned above are to be treated as amendments / clarifications to the terms & conditions of the above tender reference. All other terms & conditions as mentioned in the tender document remain unchanged.

Sd/-

**Chief Executive Officer  
State Health Assurance Society, Odisha**