



## Odisha State Health & Family Welfare Society

Deptt. of Health & Family Welfare, Govt. of Odisha  
Annex Building of SIH&FW, Nayapalli, Unit-8, Bhubaneswar-751012  
Phone: 0674- 2392480/88



Advt. No. 34/24

Date : 9.12.2024

### TENDER CALL NOTICE FOR PROVIDING SUPPORT STAFF

Sealed tenders are invited from eligible authorized agencies for providing support staff on an outsourcing basis to this office. Details regarding the eligibility criteria, terms & condition and formats of submission of tender may be downloaded from the website [www.nhmodisha.gov.in](http://www.nhmodisha.gov.in) (under Link: “Tender”). Your tender should reach the office of the undersigned by the **extended date 3.1.2025 (till 3 PM)**. The Tender (Technical Bid) will be opened on the **rescheduled date 3.1.2025, 4 PM**. The undersigned reserves the right to reject any or all the tenders without assigning any reason thereof.

Sd/-  
Mission Director  
NHM, Odisha

## **TENDER FOR SELECTION OF AGENCY TO PROVIDE SUPPORT STAFF ON AN OUTSOURCE BASIS**

1. Sealed tenders are invited from eligible firms/Agencies having adequate experience in providing personnel for data entry & support services on an outsource basis.
2. Interested bidders may obtain detail terms and conditions for taking up this assignment by downloading the tender document from the website [www.nhmodisha.gov.in](http://www.nhmodisha.gov.in)
3. Instruction for Submission of Bid:

The tender should be submitted in two parts i.e. **Technical Bid (Cover-A)** and **Financial Bid (Cover-B)**. The bidders should submit their Technical and Financial bid separately in two separate envelopes and the same should be put into another cover envelop superscribed as **"Tender for Providing Support Staff on an outsource basis in reference to adv. No- 34/24 dt-9.12.2024"**. The Technical & Financial Bid envelopes should be clearly marked as Technical Bid & Financial Bid on the top of the relevant envelopes and the name of the bidder at the left bottom side of the envelopes. All the envelopes (Inner & Cover envelopes) should be addressed to:

**The Mission Director, National Health Mission,  
SIHFW Annex Building, Nayapalli, Unit-8, Bhubaneswar – 751 012, Odisha.**

4. Tender must be accompanied by tender document cost of Rs.2,000/- (inclusive of GST) - Non refundable in technical bid envelop in the shape of demand draft, drawn on any Nationalized/Scheduled Bank in favour of Mission Director, NHM, Odisha payable at Bhubaneswar. Tenders not accompanied by tender document cost will not be accepted.
5. The bidders shall furnish an EMD of Rs.1,00,000/- in the shape of a demand draft from any Nationalized / Schedule Bank payable at Bhubaneswar and in favour of the Mission Director, NHM, Odisha. The EMD should be put in the Technical Bid (Cover A) envelop. Tenders not accompanied by tender document cost and EMD (except local MSEs registered in Odisha) will not be considered. As per Finance Department office memorandum no.21926 dtd. 12.8.2015, Local micro & small enterprises registered in Odisha (for the category of services for which this tender is invited) with the respective DIC, Khadi, Village, Cotton & Handicraft Industries, OSIC and NSIC while participating in tenders of Government Departments & Agencies under its control shall be exempted from payment of earnest money. Local MSEs having Udyog Aadhaar / Udyam registration shall also be eligible for the exemption. EMD of the unsuccessful bidders will be returned without interest on finalization of bid. EMD of the successful bidder (s) will be returned after submission of Performance Security.

6. Bidders who meets the eligibility criteria and qualifies in technical bid evaluation (as per evaluation criteria mentioned below), their financial proposal shall only be opened.
7. Last Date of submission of tender is **extended to 3.1.2025, 3 PM**
8. Date of tender opening (Technical Bid) **is rescheduled to 3.1.2025, 4 PM**. The date of financial bid opening shall be communicated to the qualified bidders only at a later date.

**A) Eligibility Criteria:**

The bidder

1. Should be in the business for at least 3 years in sourcing & providing personnel for data entry work /Support staff (Attendant /Cleaning staff).
2. Must have **average annual turnover of Rupees Three Crores or more** in the last three financial years from similar activity. The bidder is required to furnish a turnover certificate duly attested by a Chartered Accountant to this effect with year wise break-up in required format as mentioned in the Tender Form Cover A – Tender Form T3). In addition, they have to furnish the audited balance sheet P&L Account statement (of the last three financial years) duly signed by a Chartered accountant in support of the turnover statement furnished.
3. Should have successfully executed at least **five contracts** of similar nature for any Government / Semi-Government organization during last three financial years. The bidder is required to furnish the copy of the Work Orders of similar assignments along with the Certificate of Successful Performance issued by the concerned authority / executed agency. These information are to be furnished in the required format as mentioned in the Tender Form Cover A – Tender Form T2).
4. Should have a registered office or one of the branch offices in Bhubaneswar.
5. Should not have any track record of Contract termination of the previous assignments for providing personnel to NHM, Odisha or any adverse report of performance in health institutions under Health & Family Welfare Department, GoO or blacklisted/debarred by any State Govt. / Central Govt. Organization.

The bidder must furnish an Affidavit (On original Stamp Paper of Rs.20/-) with the following clauses:-

- a) Our organization does not have any track record of Contract termination of the previous assignments for providing personnel to NHM, Odisha and does not have any adverse report of performance in health institutions under Health & Family Welfare Department, GoO
- b) Our organization has not been blacklisted by any Government Organization.
- c) Our organization does not have any legal suit / criminal case pending against it for violation of PF /ESI/MW Act or any other law.
- d) Our organization agrees to abide by all terms & conditions of tender.
6. Must have registered with appropriate registration authority.
7. Must have labour registration certificate.
8. Must have ISO 9001:2015/ISO 45001:2018 certification
9. Must be registered under EPF
10. Must be registered under ESI
11. Must have a PAN
12. Must have GST registration number.

13. Must furnish the tender document cost of **Rs.2,000/-** in the shape of demand draft from Nationalized / Schedule Bank.

14. Must submit the EMD of **Rs.1,00,000/-** (except local MSEs registered in Odisha in the shape of demand draft from Nationalized / Schedule Bank.

**B) QUALIFICATION REQUIREMENTS FOR SUPPORT STAFFS TO BE DEPLOYED BY THE SUCCESSFUL MANPOWER SERVICE PROVIDER.**

**DATA ENTRY OPERATOR (Skilled)**

- She/he should be above 18 years of age and not exceeding 40 years
- Minimum educational qualification: Graduate with PGDCA or equivalent qualification in Computer Application.
- Should have a typing speed of 4000 characters per minute in English and well conversant with Computer operation and essentially well trained in MS-OFFICE, INTERNET.
- Knowledge of English both written and spoken along with sound communication skills in Odia Language
- Minimum Take home pay : **Rs.14,352/-** (based on present rate of daily wage as notified by Labour Commissioner, Odisha i.e. @ Rs.552/- x 26 days) + employee's share of EPF & ESI, but excludes Employer's share of EPF & ESI)

**Electrician/Plumber (Skilled)**

- She/he should be above 18 years of age and not exceeding 60 years
- Minimum educational qualification : ITI & above
- Having knowledge and experience of electrical work
- Minimum Take home pay : **Rs.14,352/-** (based on present rate of daily wage as notified by Labour Commissioner, Odisha i.e. @Rs.552/- x 26 days includes employee's share of EPF & ESI, but excludes Employer's share of EPF & ESI)

**Attendant (Semi-Skilled)**

- She/he should be above 18 years of age and not exceeding 40 years
- Minimum educational qualification : 10TH Pass
- Minimum Take home pay : **Rs.13,052/-** (based on present rate of daily wage as notified by Labour Commissioner, Odisha i.e. @Rs.502/- x 26 days includes employee's share of EPF & ESI, but excludes Employer's share of EPF & ESI)

**Cleaning Staff (Un-skilled)**

- She/he should be above 18 years of age and not exceeding 40 years
- Minimum Take home pay : **Rs.11,752/-** (based on present rate of daily wage as notified by Labour Commissioner, Odisha i.e. @Rs.452/- x 26 days includes employee's share of EPF & ESI, but excludes Employer's share of EPF & ESI)

### Gardener (Un-skilled)

- She/he should be above 18 years of age and not exceeding 40 years
- Minimum Take home pay : **Rs.11,752/-** (based on present rate of daily wage as notified by Labour Commissioner, Odisha i.e. @Rs.452/- x 26 days includes employee's share of EPF & ESI, but excludes Employer's share of EPF & ESI)

The tender inviting authority reserves the right to ask the successful bidder to provide a pool of staffs from which suitable staffs shall be selected as per the criteria mentioned above.

**Note:** The bidder is required to quote the **Service Charge in % and figure** by taking into account the management of all deployed personnel. The **minimum service charge** shall be **3.85%** of **total cost (per personnel per month)**. The service charges **should not exceed 7%**. There must not be any compromise on the take home remuneration mentioned above.

### **C) Evaluation & Selection Criteria:**

1. Technical bid shall be evaluated first for those bidders who fulfil the eligibility criteria.
2. The technical bid shall be evaluated and marking shall be awarded based on the following parameters/criteria:

Sl. No.	Evaluation Parameter	Total Marks	Criteria for award of Marks
<b>A</b>	<b>Turnover (last 3 financial years):</b> Average annual turnover of the last three financial years	20	> 3.00 cr ≤ 5.00 cr : 5marks > 5.00 cr ≤ 7.00 cr : 10 marks > 7.00 cr ≤ 10.0 cr : 15 marks > 10.00 cr : 20 marks
<b>B</b>	<b>Experience:</b> 1) No. of years of experience in <b>Manpower Services (Not Security Services)</b> (From the Year of Establishment or Commencement of business)  2) No. of <b>Contracts</b> awarded in <b>Manpower Services (Not Security Services)</b> and successfully executed in <b>last three years</b> with State Govt./ Central Govt./ Semi-Govt./ Govt. owned Societies / Govt. Corporation / Banks  (Renewal of a contract is to be treated as one Contract)	10  25	> 3 yrs ≤ 5 yrs : 5 marks > 5 yrs : 10 marks  > 5 nos ≤ 8 nos : 10 marks > 8 nos ≤ 12 nos : 15 marks > 12 nos ≤ 16 nos : 20 marks > 16 nos : 25 marks
<b>C</b>	Quality Certifications of Bidder	5	• ISO 9001:2015 OR ISO 45001:2018 : 2.5 Marks • ISO 9001:2015 AND ISO 45001:2018 : 5 Marks
	<b>Total Score</b>	<b>60</b>	

3. Financial proposal shall be opened after the technical evaluation is completed and only those bidders who score at least **42 marks** or more in technical evaluation shall qualify for financial bid opening. The bidder in the financial bid with lowest price [Total per person/ Month (excluding GST)] shall be awarded the contract. As the EPF & ESI % are fixed, in case some bidders quote the rounded off figure (in total figure), then evaluation will be made by either recalculation of the same as per actual figure / or recalculation of the actual figure to the rounded off figure and any of this criteria will be applicable for all bidders for evaluation. However, in case two bidders quote the **same lowest price**, then the agency with the **highest mark** in the technical bid shall be awarded the contract. However, if their technical marks also become equal, then in that case, the bidder having higher marks in Experience [Sl. B (1) + (2) ] of the table at **clause C) Evaluation & Selection Criteria - 2B**, shall be awarded the contract. However, if two bidders quote the same price, their technical marks become equal and their **combined score** of [Sl. B (1) + (2) ] also become equal, then in that case, the bidder having **higher annual average turnover** shall be awarded the contract.

## **TERMS & CONDITIONS**

### **GENERAL**

1. The agreement for the selected agency shall be for a period of **two years**. Initially, the contract with the selected agency shall be signed for a period of **one year** which shall be renewed for another **one year** depending on satisfactory performance of the agency. The service agreement shall commence from the date of signing of the contract and shall continue till one year from the date of signing of the contract unless it is curtailed or terminated by the authority owing to deficiency of service, sub-standard quality of manpower deployed, breach of contract etc or change in requirements.
2. The service agreement may be extended further by the mutual consent of the Manpower Service Provider and Mission Directorate, NHM.
3. The agreement may be extended, on the same terms and conditions or with some additions/deletions/modification, for a further specific period mutually agreed upon by the Manpower Service Provider and the Mission Directorate, NHM.
4. The Manpower Service Provider shall not be allowed to transfer, assign, pledge or subcontract its rights and liabilities under this Agreement to any third party agency.
5. Mission Directorate, NHM, at present, has tentative requirement of Data entry operators (Approx. 9 nos.), Attendant (Approx. 10 nos.), Cleaning Staff (Approx. 7 nos.), Gardner (Approx. 1 no), Electrician/Plumber (Approx. 1 no). The requirement of the Mission Directorate, NHM may further increase or decrease marginally, during the period of contract also and the tenderer would have to provide additional manpower services, if required, on the same terms and conditions.
6. The Manpower Service Provider will be bound by the details furnished by it to the Authority while submitting the tender or at subsequent stage. In case, any of such documents furnished by it is found to be false at any stage, it would be deemed to be a breach of terms of Agreement making it liable for legal action besides termination of the Agreement.
7. The Authority reserves the right to terminate the Agreement during initial period also after giving 15 days notice to the Manpower Service Provider if the service is found to be unsatisfactory.
8. The persons deployed shall be usually required to report for work at 10 A.M. in the office of the Mission Directorate, NHM and would leave at 5 P.M. and may also be required to work beyond 5 P.M. for which they would not be paid any extra remuneration. In case, the person deployed remains absent on a particular day or comes late / leaves early on three occasions, proportionate deduction from the remuneration for one day will be made.
9. In case the person deployed is asked to work beyond 8 PM, he /she shall be entitled to late sitting-cum-refreshment arrangement as approved by Mission Directorate, NHM.
10. The person deployed may be called on holidays to attend duty and shall be paid extra remuneration as per rates approved by this office on attending such duty.

11. The Manpower Service Provider shall nominate a Coordinator who shall be responsible for immediate interaction with the authority so that optimal services of the persons deployed could be availed without any disruption.
12. The entire financial liability in respect of manpower services deployed in the Department or Office concerned shall be that of the Manpower Service Provider and the Department or Office concerned will in no way be liable. It will be the responsibility of the Manpower Service Provider to pay to the person deployed a sum not less than the minimum rate quoted in the financial bid and adduce such evidence as may be required by the office concerned.
13. For intents and purposes, the Manpower Service Provider shall be the "Employer" within the meaning of different Rules and Acts in respect of manpower so deployed. The persons deployed by the manpower Service Provider shall not have any claim whatsoever like employer and employee relationship against Mission Directorate, NHM.
14. The Manpower Service Provider shall be solely responsible for the redressal of grievances or resolution of disputes relating to manpower deployed. Mission Directorate, NHM, in no way, be responsible for settlement of such issues whatsoever. In case the grievances of the deployed person are not attended to by the Manpower Service Provider the deployed person can place their grievance before a Joint Committee consisting of a representative of Mission Directorate, NHM and an authorized representative of the Manpower Service Provider.
15. The Department shall not be responsible for any financial loss or any injury to any person deployed by the Manpower Service Provider in the course of their performing the functions/duties, or for payment towards any compensation.
16. The person deployed by the Manpower Service Provider shall not claim nor shall be entitled to pay, perks and other facilities admissible to regular / confirmed employees during the currency or after expiry of the Agreement.
17. In case of termination of this Agreement on its expiry or otherwise, the persons deployed by the Manpower Service Provider shall not be entitled to and shall have no claim for any absorption in regular or other capacity.
18. The persons deployed shall not claim any benefit or compensation or absorption or regularization of deployment with office under the provision of Rules and Acts. Undertaking from the person deployed to this effect shall be required to be submitted by the Manpower Service Provider.
19. The Manpower Service Provider must be registered with the concerned Govt. Authorities, i.e., Labour Commissioner, Provident Fund Authorities, Employees State Insurance Corporation, etc., and a copy of the registration should be submitted. The Manpower Service Provider shall comply with all the legal requirements for obtaining license under Contract Labour (Regulations and Abolition) Act, 1970 if any, at his own part and cost.
20. The Manpower Service Provider shall provide a substitute well in advance if there occurs any probability of the person leaving the job due to his/her own personal reasons. The payment in respect of the overlapping period of the substitute shall be the responsibility of the Manpower Service Provider. The Manpower Service Provider shall be responsible for contributions towards Provident Fund and Employees State Insurance,



wherever applicable.

21. The Manpower Service Provider has to provide the uniform dress and Photo Identity Cards to the cleaning staff deployed by them for carrying out the work. The deployed personnel must wear the uniform dress and photo identity cards while performing duty.
22. The persons deployed by the Manpower Service Provider should have good police records and no criminal case should be pending against them.
23. The persons deployed should be polite, cordial and efficient while handling the assigned work and their actions should promote good will and enhance the image of the Department or Office concerned. The Manpower Service Provider shall be responsible for any act of indiscipline on the part of the persons deployed.

#### **LEGAL**

24. The persons deployed shall, during the course of their work be privy to certain qualified documents and information which they are not supposed to divulge to third parties. In view of this, they shall be required to take oath of confidentiality and breach of this condition shall make the Manpower Service Provider as well as the person deployed liable for penal action under the applicable laws besides, action for breach of contract.
25. The Manpower Service Provider shall be responsible for compliance of all statutory provisions relating to minimum wages payable to different types of worker in respect of the persons deployed by it in the Office concerned. Mission Directorate, NHM shall have no liability in this regard.
26. The Manpower Service Provider shall also be liable for depositing all taxes, levies, cess, etc. on account of service rendered by it to the Department or office concerned to the concerned tax collection authorities, from time to time, as per the rules and regulations in the matter. Attested photocopies of such documents shall be furnished to the Department or office concerned.
27. The Manpower Service Provider shall maintain all statutory registers under the law and shall produce the same, on demand, to the authority of the Department or office concerned or any other authority under Law.
28. The Tax deduction at Source (T.D.S.) shall be done as per the provisions of Income Tax Act/Rules, as amended, from time to time and a certificate to this effect shall be provided by the Department or office concerned.
29. In case, the Manpower Service Provider fails to comply with any liability under appropriate law, and as a result thereof, the Department or the office concerned is put to any loss / obligation, monetary or otherwise, the Department or the office concerned will be entitled to get itself reimbursed out of the outstanding bills or the Performance Security Deposit of the Manpower Service Provider, to the extent of the loss or obligation in monetary terms.
30. The Agreement is liable to be terminated because of non-performance, deviation of terms and conditions of contract, non-payment of remuneration of employed persons and non-payment of statutory dues. Mission Directorate, NHM will have no liability towards non-payment of remuneration to the persons employed by the Manpower Service Provider and the outstanding statutory dues of the service provider to statutory authorities. If any loss or damage is caused to the assets / documents in the office premises by the persons deployed, the same shall be recovered from the unpaid bills or adjusted from the Performance Security Deposit.

## **FINANCIAL**

31. The Technical Bid should be accompanied by **tender document cost** of **Rs.2,000/-** (Non refundable) and **Earnest Money Deposit (EMD)** of **Rs.1,00,000/-** (refundable) (except local MSEs registered in Odisha) in the form of Demand Draft / Pay Order drawn in favour of **Mission Director, NHM** from any of the nationalized /scheduled bank payable at Bhubaneswar **failing which the tender shall be rejected out rightly.**
32. The Earnest Money Deposit in respect of the agencies which do not qualify the Technical Bid (First Stage) / Financial Bid (Second competitive stage) shall be returned to them without any interest. In case of successful bidder, the EMD shall be returned after signing of contract & submission of performance security. The EMD of successful bidder shall be forfeited if it fails to sign the contract & submit the performance security.
33. The successful bidder will have to deposit a performance security amount of **Rs.3,00,000/- (Rupees Three Lakhs only)** in the form of Demand Draft in favour of Mission Director, NHM covering the period of contract or the extension thereof if any. In case of successful bidder, if the agency fails to deploy the required manpower against the initial requirement within 15 days from date of award of contract, the performance security shall stand forfeited without giving any further notice.
34. In case of breach of any terms and conditions attached to this agreement, the Performance Security Deposit of the Manpower Service Provider shall be liable to be forfeited besides annulment of the Agreement.
35. The Manpower Service Provider shall raise the bill, in triplicate, along with attendance sheet duly certified by the authorized person of Mission Directorate, NHM or office concerned in respect of the persons deployed and submit the same to the prescribed authority in the first week of the succeeding month. As far as possible, the payment will be released by the second week of the succeeding month. However, the Manpower Service Provider has to release the monthly salary of the persons deployed at the office by first week of succeeding month.
36. The claims in bills regarding Employees State Insurance, Provident Fund, and GST, etc. should be necessarily accompanied with documentary proof (Challan) pertaining to the bill of the preceding month. A requisite portion of the bill or whole of the bill amount shall be held up till such proof is furnished, at the discretion of the Department or Office concerned.
37. The amount of penalty calculated @ Rs.100 per day on account of delay, if any, in providing a suitable substitute for the period beyond three working days by the Manpower Service Provider shall be deducted from its monthly bills in the succeeding month.
38. The Authority reserves the right to withdraw or relax any of the terms and condition mentioned above so as to overcome the problem encountered at a later stage.
39. In the event of any dispute arising in respect of the clauses of the agreement the same shall be resolved through negotiation. Alternatively the dispute shall be referred to the next higher authority or controlling officer for his decision and the same shall be binding on all parties.
40. All legal disputes arising under this contract between the parties will be subjected to resolve under jurisdiction of Bhubaneswar only.
41. The successful bidder will enter into an agreement with Mission Directorate, NHM for supply of suitable and qualified manpower as per requirement of this office as per the above terms and conditions.

**TENDER FORM – T1**  
**To be submitted in COVER A (Technical Bid)**

(Pl. arrange the documents **serially** in the order as mentioned in the format below)

1	Name of the Firm/Agency	
2	Registered office Address of the firm /Agency Telephone No Fax No. Email ID	
3	Office address of the Branch office in Bhubaneswar (if any) (If registered office is not in Bhubaneswar) Telephone No Fax No. Email ID	
4	Name of authorized signatory (in block letters)	
5	Specimen signature of authorized signatory	
6	Telephone number of authorized signatory Firm /Agency	
7	Draft number, Name of Bank & date of the tender document cost of <b>Rs.2,000/-</b> (Non-Refundable) submitted by the firm/Agency (yes/No)	
8	Draft number, Name of Bank & date of the EMD of <b>Rs. 1,00,000/-</b> submitted by the firm/Agency (yes/No)	
9	Registration no. of the Firm/Company	Year of Registration :  (Furnish Photocopy of <b>Firm/company registration</b> certificate)
10	Registration Certificate ( <b>Labour</b> ) No.	(Furnish Photocopy of <b>Labour registration</b> certificate)
11	GST Registration No	(Furnish Photocopy of <b>GST Registration</b> )
12	ISO 9001: 2015 / ISO 45001:2018 certifications of the organization	(Furnish Photocopy of the valid ISO 9001: 2015 / ISO 45001: 2018 certifications)
13	PAN no (furnish Photo Copy of PAN)	(also Furnish photocopy of PAN)
14	P.F Registration No.	(Furnish Photocopy of <b>P.F. Registration Certificate</b> )
15	E.S.I. Registration No.	(Furnish Photocopy of <b>E.S.I. Registration Certificate</b> )

16	No. of Staffs available with the agency	
17	Copy of the ECR towards submission of EPF & Challans of ESI for the month of September 2024	
18	<p>Average Annual Turnover certificate duly attested by a Chartered Accountant (In the letterhead of the Chartered Accountant) to this effect with year wise break-up as per required Tender Form Cover A-Tender Form T3).</p> <p><b>Audited Profit &amp; Loss Account</b> Indicating turnover <b>duly signed</b> by <b>chartered accountant</b> with membership no., to be submitted for last three financial years.</p>	<p>2021-22: 2022-23: 2023-24:</p> <p>(Attach turnover certificate duly attested by a Chartered Accountant with membership no. to this effect with year wise break-up. Also attach photocopies of the audited P/L account of <b>each year highlighting</b> the <b>turnover</b> in support of that)</p>
18	<p>The organization have to submit the Affidavit (<b><i>On original Stamp Paper of relevant value certified by Notary</i></b>) with the following clauses:</p> <p>a) Our organization does not have any track record of Contract termination of the previous assignments for providing personnel to NHM, Odisha/ and does not have any adverse report of performance in health institutions under Health &amp; Family Welfare Department, GoO</p> <p>b) Our organization has not been blacklisted by any Government Organization.</p> <p>c) Our organization does not have any legal suit / criminal case pending against it for violation of PF /ESI/MW Act or any other law.</p> <p>d) Our organization agrees to abide by all terms &amp; conditions of tender.</p>	Submit the Affidavit in Original Stamp Paper certified by Notary
19	Whether have any track record of contract termination of the previous assignments for providing personnel to NHM, Odisha / Any adverse report of performance under H&FW Dept., GoO / blacklisted by any State / Central Govt. organization (Yes/No)	
20	<p><b>Bank Details of the Bidder:</b> <i>The bidders have to furnish the Bank Details as mentioned below for return of EMD /Payment of <b>Bill</b> if any (if selected)</i></p> <p>a. Name of the Bank :</p> <p>b. Name of the Account &amp; Full address of the Branch concerned:</p> <p>c. Account no. of the bidder :</p> <p>d. IFS Code of the Bank :</p>	
21	Whether all documents submitted signed by the authorized signatory of the firm/agency ( Yes/ No)	

#### **DECLARATION**

I / we hereby certify that the terms and conditions given with the tender call notice have been read carefully and acceptable to me/us and that the information furnished above is full and correct to the best of my /our knowledge. I / we understand that in case of any deviation in the above statement at any stage, my/our Firm/Agency will be **blacklisted** by your office and will not have any dealing with your office in future.

(Signature of the authorized signatory)  
Seal

Place  
Date

**TENDER FORM – T2**  
**To be submitted in COVER A (Technical Bid)**

Details of **major similar contracts in Manpower Services (not Security Services)** executed by the Agency during the last **three years** in the **following format**. (Attach **separate sheets** if space provided is not sufficient)

Sl.	*Name of the Client, Place	Manpower Services Provided (Not Security Services)		Amount of contract (Rs. Lacs)	Duration of contract (Date of award of contract)	
		Types of manpower Provided	No.		From	To

\* Enclose **photocopies of the contract / work order serially** in the **order**, as mentioned in the format above for the ease of scrutiny)

(Signature of the authorized signatory)

Seal

Place  
Date

**TENDER FORM – T3**

**To be submitted in COVER A (Technical Bid)**

**Audited Annual Turnover Statement**

(In the letter head of the Chartered Accountant)

The audited Annual Turnover for the last 3 (three) financial years of M/s \_\_\_\_\_ are given below and certified that the statement is true and correct.

Sl. No.	Financial Year	Turnover in (Rs.)
1	2021-22	
2	2022-23	
3	2023-24	

Date:

Signature of Auditor/Chartered Accountant

Place:

(Name in Capital)

Seal

**Membership No.:**

**UDIN No.:**

**N.B:** The annual turnover statement should also be supported by **copies of audited annual statement of the last three financial years/Annual Report** and the turnover figures mentioned above should be highlighted there.

**TENDER FORM – F1**  
**To be submitted in COVER B (Financial Bid )**  
MONTHLY RATE OF SUPPORT STAFF  
**(Rate per person per Month** inclusive of all statutory liabilities)

**I. Monthly Rate per Person (Excluding GST)**

Manpower Type	Monthly Rate per Person (Rs.)						
	*Take home remuneration	EPF ( <b><u>Employer's</u></b> Share 13%)	ESI ( <b><u>Employer's</u></b> Share 3.25%)	Other statutory dues, if any	<b>Total</b> per person/ Month ( <i>excluding Service Charge</i> )	**Service Charge (both in % & Amount)	<b>Total</b> per person / Month ( <i>including Service Charges but excluding GST</i> )
	1	2	3	4	5=(1+2+3+4)	6	7 = 5+6
Data Entry Operator ( Skilled )							
Electrician/ Plumber (Skilled)							
Attendant ( Semi- Skilled)							
Cleaning Staff ( Un-Skilled)							
Gardener (Un-skilled)							

**II. GST:** Pl. mention the % of GST with HSN Code to be chargeable (as applicable) **on & above** the monthly rate mentioned above

**a) % of GST :**

**b) HSN Code :**

\* Minimum take home remuneration for a) Data Entry Operator & Electrician/Plumber should be **Rs.14,352/-** (based on present rate of daily wage as notified by Labour Commissioner, Odisha for 26 days) + employee's share of EPF & ESI but excludes Employer's share of EPF & ESI and for b) Attendant should be **Rs.13,052/-** (based on present rate of daily wage as notified by Labour Commissioner, Odisha for 26 days) + employee's share of EPF & ESI and for c) Cleaning Staff & Gardener should be **Rs.11,752/-** (based on present rate of daily wage as notified by Labour Commissioner, Odisha for 26 days) + employee's share of EPF & ESI (**Take home** remuneration **includes** employee's share of EPF & ESI)

\*\* The bidder is required to quote the **Service Charge** in % and figure by taking into account the management of all deployed personnel. The minimum service charge shall be 3.85% of total cost (per personnel per month) mentioned at col. 5. The service charges should not exceed 7%. If a bidder quote service charge less than 3.85% or more than 7%, it will be treated as non responsive and shall be disqualified. There must not be **any compromise** on the **take home remuneration** mentioned above.

Date:

**Signature of the Authorized Signatory**

Place:

**Seal**

Note

1. The total rates quoted by the tendering agency should be inclusive of all statutory liabilities (excluding GST) in force at the time of submission of bid.
2. The payment shall be made on conclusion of the calendar month only on the basis of no. of working days for which duty has been performed by each manpower.