

Pre Bid Compliance

Sl. No.	RFP Document Reference(S) (Section & Page Number)	Content of RFP	Quires raised by prospective bidder	Clarification/ Amendment in response to Pre-bid quires.
1	Eligibility, Sec 3 (3.2), Page 6	<p>3.2. Eligibility Criteria for the Agency The entities fulfilling the following criteria are eligible to apply:</p> <ol style="list-style-type: none"> 1. It must be registered under Society Registration Act/Indian Trust Act/Company Act. <ol style="list-style-type: none"> (a) If registered under Society Registration Act (as per appropriate norm/provision), it must have the provision of health services, health care, primary healthcare, and any other health related services in its memorandum of association. (b) If it is a Trust, it must have been formed to provide health services, health care, primary health care or any other health related services. (c) In case of company, it must be in Section 8 of Companies under the companies Act 2013 (erstwhile Sector 25 Companies under Companies Act 1956) with provision of healthcare as one of the businesses in the memorandum of association. 2. Medical Colleges/ Hospitals run under Govt./ Public 	The eligibility criteria restrict Private Healthcare service providers from participation in the tender. This will restrict competition in the bidding process. We recommend the private players registered under the companies act including Profit Making organization must be allowed to participate in the bidding process	<p>Clarification: As per eligibility criteria 3.2 [1 (C)], Private Companies under Companies Act 2013 (erstwhile section 25 of Companies Act 1956) with provision of healthcare are eligible to participate.</p> <p>Also as per 3.2 (2) Medical College/ Hospitals run under Govt./ Public Sector/ Private sector suitably registered may also apply.</p>

		Sector/ Private Sector suitably registered may also apply.		
2	Eligibility, Sec 3 (3.2), Page 6	-Do-	Further in the eligibility criteria; it is important for the service provider to have an extensive and exhaustive experience in operating and managing a UPHC set up including out-reach. The eligibility criteria must be revised to a Qualification criteria as "Experience of managing and operating at least 50 Primary health Centres during last 5 years or during last 3 financial years.	<u>Clarification:</u> No changes in RFP with regards to eligibility criteria mentioned in the Sl. No. 3.2 of the RFP documents.
3	Eligibility, Sec 3 (3.2), Page 6		Understanding that the only reason that the manpower is not stable at the UPHC locations is due to untimely disbursement of remunerations. Uninterrupted fund flow is an important aspect for the success of the project. Organizations must have net worth of at least INR 5 Crores in last 3 FYs of at least INR 50 Crores of Turn over during last 3 FYs	<u>Clarification:</u> No changes in RFP with regards to eligibility criteria mentioned in the Sl. No. 3.2 of the RFP documents.
4	General Clarifications		What is the present footfall at each UPHC? Service provider would need such information in order to estimate the service load.	<u>Clarification:</u> The UPHCs for which Advt. has been published are to be newly setup and operationalised in PPP mode.
5	Section 6, Page 19	Manpower to be provided by service provider is exhaustive	Medical Officers (MBBS Doctors) are not interest to go to practice at such remote locations. Hence, despite that the Patient to Doctor ration is now as per WHO guidelines in India, but in rural area, the shortage of doctors still exists. It would be imperative that the involvement of technology in order to render doctor's consultation continuously is available throughout the operating hours of the PHC	<u>Clarification:</u> The UPHCs are to be located in urban areas and shall be operationalised as per norms & provision of manpower mentioned in RFP.
6	Section 6, page 19	MBBS doctors to be available at the UPHC	It will be imperative to have TM technology installed at UPHC in order to ensure consultations, and prescriptions written by authorized medicine practitioners and not Paramedical Staff	<u>Clarification:</u> No changes in service delivery. The UPHCs are to be operationalised as per modalities mentioned in RFP.
7	Section 6, page 19	Paramedical Staff to be available at each UPHC	The paramedical staff and other staff members as per the RFP can be made available.	<u>Clarification:</u> There is no provision of

			However, the attrition rates form such far off location is high. If these manpower are provided with accommodation in the UPHC, it will become comfortable for the manpower to render the services without interruption.	accommodation facility for UPHC staff.
8	General Clarifications	Outreach programs	Do ANMs required to use ANMOL software during the outreach prgrams? Who will provide the Tabs for the use of software?	Clarification: Govt. may provide ANMOL Tab to the ANMs engaged for outreach activities.
9	General Clarifications	Forms and Formats	Please clarify on the forms and formats as approved by Govt. of Odisha for UPHC management, such as case sheet Prescription, etc	Clarification: Standardised formats for prescription being used at UPHC level to be followed.
10	General Clarifications	Power back up	Who will provide the power back up in order to ensure all the equipment provided at UPHC function all the time	Clarification: Funds for requirement of power back up if any may be provisioned out of the RKS grant of UPHC.
11	General Clarifications	Assessment of conditions of UPHCs	We request authority to allow us to visit the UPHCs first before we bid in the tender, in order to assess the present situation well to define what may be required to bridge the gap	Clarification: At present there is no existence of such UPHCs for which Advt. has been published. It will be newly setup and operationalised in PPP mode.
12	General Clarifications	Call for another Pre-bid meeting	We request Authority to call for another pre-bid meeting after the clarification on the 1st set of queries received are provided, in order to clarify totally all issues related to O and M of UPHC.	Clarification: No changes. There will not be any further Pre-bid meeting.
13	General Clarifications	Expansion of Bid-due date	May we request authority to extend the bid due date for a period of 15 days and provide arrangements to facilitate the race of the sites.	Clarification: No changes in bid submission date mentioned in RFP document.
14	General Clarifications		Can bidders participate for all the UPHCs in the RFP?	Clarification: Pl. refer clause no. 3.7 of the RFP document.

15	General Clarifications		Does the bidder need to send courier of EMD to respective districts for participation in different UPHCs?	Clarification: EMD to be submitted separately in a sealed envelop through speed post/ Regd. Post/ Courier only to the CDM &PHO of applied districts on or before the last date of submission of application mentioned in RFP.
16	General Clarifications	The entity must enclose documents of having minimum of Rs. 10 lakhs as fixed assets in the name of the entity in terms of Land, building and other fixed assets as per audit report of last FY 2019-20.	May not be required for the service delivery	Clarification: No changes in RFP document.
17	-	-	According to RFP Section 3 (INSTRUCTIONS TO THE BIDDERS), Subsection 3.5 (Supporting documents to be uploaded) in a table on Page No 9. SI No 5 Under heading "A compulsory document." [Annual Financial Statements of the last 3 years duly audited by a qualified CA. (As per Form-T1)]. Our query is, do we have to upload only the form T1 ? or we have to upload from T1 along with the consolidated financial statements of the last three years?	Clarification: -The Agency is required to upload the prescribed form T 1 duly audited by a qualified CA (with membership no.) only. -During original document verification by the Committee at district level, the Agency is required to produce Annual Financial Statement for verification before the Committee.
18	-	-	In the RFP it has been mentioned that all the uploaded supporting documents must be clearly visible and readable. But the file size has been restricted to 2 MB only whereas the meeting minutes for last three years, Consolidated Audit reports for last three financial years and Memorandum of Association can't be compressed to 2 MB files. If forcibly those files are compressed these pages can't be visible. How can we upload those files within 2MB size with clear visibility?	Clarification: Only documents mentioned in the SI. No. 3.5 of RFP documents shall be uploaded.