



## **REQUEST FOR PROPOSAL**

Operation of Arogya Plus Project (Mobile Health Unit) in partnership mode.

#### **DISCLAIMER**

The information contained in this Request for Proposal (RFP) document or subsequently provided to bidder(s), whether verbally or in documentary form by or on behalf of the District Authority under Department of Health & Family Welfare, Govt. of Odisha, or any of their employees or advisors, is provided to bidder(s) on the terms and conditions set out in this RFP document. This RFP document is not an agreement and is not an offer or invitation by the District Authority or its representatives to any other party. The purpose of this RFP document is to provide interested parties with information to assist the formulation of their proposal and detailed Proposal. This RFP document does not purport to contain all the information each bidder may require. This RFP document may not be appropriate for all persons, and it is not possible for the Department, their employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this RFP document. Some bidders may have a better knowledge of the proposed Project than others. Each bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP document and obtain independent advice from appropriate sources. District Authority / Department, its employees and advisors make no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of the RFP document. District Authority / Department may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP document.

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## SECTION -1: NOTICE INVITING PROPOSAL

Detailed proposals are invited from eligible entities to select the agency for the **"Operation of Arogya Plus (Mobile Health Unit) Project**" in Partnership mode out of State Budget.

#### Important timelines

SI. No.	Activity	Timeline			
	Date of advt.	19/10/ 2019			
1	publication.	(The detailed RFP document downloadable from Website:			
		www.nrhmorissa.gov.in)			
	Date & Time of Pre-	28/10/ 2019			
	bid meeting	Time: 04.00 PM			
2		Venue: Conference Hall.			
		Mission Directorate, NHM.			
		Annex Building of SIHFW. Unit–8. Bhubaneswar – 751012.			
	Last date for	Date: 13/11/2019, Time: 05.00 PM			
	submission of the	Details of the Name and address of submitting the			
	Proposal	proposal are mentioned at Section 2: Schedule of			
3		ibmission.			
5		NB: Proposals should be submitted through Speed			
		post/Registered post only. No other form of submission			
		will be accepted. Proposal (s) submitted after the due			
		date & time will not be accepted.			
	Opening of the	Date: 15/11/2019			
	proposal at the	Time: 11.00 AM			
4	District level	Place: DPMU, NHM (of the concerned District)			
		(In case it is a holiday, the date of opening of the proposal			
		will be the next working day)			

## **SECTION - 2: SCHEDULE OF PROPOSAL SUBMISSION**

Name of the district where the project proposals are invited. The Bidders are requested to submit their application as per the details below.

SI No	RFP No	Name of the operational block	Name o f the District	Address for submission of Bid Document
1	NHM/ Arogya Plus Project /2019/1	Rairakhole	Sambalpur	The CDM & PHO-cum- District Mission Director, At/Po: Sambalpur, Dist: Sambalpur, Odisha

## SECTION – 3: INSTRUCTIONS TO THE BIDDERS

#### 3.1 Scope of Proposal

Interested bidders fulfilling the eligibility criteria **may apply by submitting their bid for the project listed in Section 2: schedule of proposal submission.** The following points are to be ensured while applying for the project.

- (a) Detailed description of the objectives, scope of services, deliverables and other requirements relating to "Operation of Arogya Plus Project (Mobile Health Unit)" are specified in this RFP. The manner in which the Proposal is required to be submitted, accepted and evaluated is also explained in this RFP.
- (b) Proposals must be submitted through **Speed post/Registered post/Courier only** within the due date and time mentioned in this RFP. **Application submitted in any other form and received after the due date and time will not be accepted**.
- (c) The selection of the Agency shall be on the basis of an evaluation by the Desk Appraisal Committee and District NGO Committee of the concerned District through the Selection Process specified in this RFP. Bidders shall be deemed to have understood and agreed that no explanation or justification for any aspect of the Selection Process will be given and that the CDM&PHO-cum-District Mission Director's decision is without any right of appeal whatsoever.
- (d) The bidder shall submit its Proposal in the form and manner as specified in this RFP. There shall not be any Financial Proposal to be submitted in the tender, as this is a fixed cost based project. The cost of project is Rs. 17,57,290/- per project per annum (fixed cost) as per provision made under Swasthya Sahaya in the State Budget 2019-20. The cost may be modified based on approval under Swasthya Sahaya in State Budget time to time. The continuation of the project is also subject to the approval of the activity under Swasthya Sahaya in the State Budget.
- (e) Upon selection, the agency shall be required to enter into a Tri-parties Agreement with the Local Steering Committee and CDM&PHO-cum-District Mission Director of the concerned District. The implementation of the "Operation of Arogya Plus" will be guided by the terms and conditions of the agreement.

## 3.2 Eligibility Criteria for the Agency

The entities fulfilling the following criteria are eligible to apply:

- 1. It must be registered under Society Registration Act/Indian Trust Act/Company Act.
  - (a) If registered under Society Registration Act, It must have the provision of health services, health care, primary healthcare, and any other health related services in its memorandum of association.
  - (b) If it is a Trust, it must have been formed to provide health services, health care, primary health care or any other health related services.
  - (c) In case of company, it must be in Section 8 of Companies under the companies Act 2013 (erstwhile Sector 25 Companies under Companies Act 1956) with provision of healthcare as one of the businesses in the memorandum of association.
- 2. One person Companies are not eligible to apply.
- To be eligible to apply, the entity must be in existence for at least 5 years as on 30<sup>th</sup> September, 2019. Organizations established/registered after 30<sup>th</sup> September, 2014 are not eligible to apply.
- The entities must have minimum 5 years of proven field level experience in Health & Family Welfare Programmes or any Social Development Sectors as on 30<sup>th</sup> September, 2019.
- 5. The entity if registered in Society Registration Act, must have an Unique ID no. through the portal NGO-DARPAN of NITI Aayog.
- 6. The entities should have an annual turnover of at least Rs 25 lakhs per each year in the last three financial year i.e 2016-17, 2017-18 & 2018-19.
- 7. The entity must enclose documents of having minimum of Rs. 10 lakhs as fixed assets in the name of the entity in terms of Land, building and other fixed assets as per audit report of last FY 2018-19.
- 8. Entity should have been registered under 12-A of Income Tax exemption.
- 9. The entity must not never have been "blacklisted"/ "debarred" from participating in any tendering process by any State Govt./Central Govt.Institutions. An affidavit to this effect is to be submitted.
- 10. The entity or any of its office bearers must not have been convicted/case pending against them by any court of law in India or abroad for any civil/crminal offences. An affidavit to this effect is to be submitted.
- 11. If based on any adverse report against the organization from the District/ NHM/any Govt. Departments, the partnership of the organization has been discontinued or due to poor performance in implementation of any PPP projects under NHM is identified by

the external evaluating agency, then the organization shall not be eligible to apply for the same district. In case the services of the organization have been discontinued on the basis of the conduct of any financial irregularities, it will not be allowed to apply in any of the district under any scheme.

12. The entities must submit an undertaking for the willingness to sign the service level agreement towards the implementation of the project.

## **3.3. Submission and Signing of Proposal**

The proposal shall be submitted in the following ways:

- i. The Proposal shall be typed or written legibly in English in indelible ink and shall be signed by the authorized representative of the entities.
- ii. Any interlineations, erasures or overwriting shall be valid only if the person or persons signing the Proposal have put his/their initials prior to submission of the same.

## 3.4. Packing, Sealing and Marking of Proposal

The proposal and attached documents must be inserted in a single envelope, along with applicant's name and address in the left hand corner of the envelope and super scribed as **Proposal for "Operation of Arogya Plus Project (MHU),\_\_\_\_\_(Name of Block),\_\_\_\_\_(District). RFP No.\_\_\_\_\_**(Please mention the RFP no. as mentioned in Section 2).

The application envelopes shall be addressed to the CDM & PHO-cum-District Mission Director as per the detailed address mentioned at the Section -2: Schedule of Proposal Submission. If the outer envelope is not sealed and marked as mentioned above, then the O/o the CDM & PHO will assume no responsibility for the proposal's misplacement or premature opening. Telex, cable or facsimile proposals will be rejected.

## **3.5.** Content of the Proposal

The entity fulfilling the eligibility criteria may submit the relevant information/documents as mentioned in the RFP along with a covering letter on its letter head indicating their interest to apply for the project.

## 3.6. Earnest Money Deposit (EMD)

**EMD** of **Rs.40, 000/-** per each Project applied for in the shape of a Demand Draft or Banker's Cheque in favour of **ZSS, NRHM Additionalities,** \_\_\_\_\_\_ (Name of the District for which the bidder is applying for) is to be submitted along with the bid. Details of the Demand Draft or Banker's Cheque (DD/BC No., date, name of the Bank) should be mentioned in the bid.

The EMD will be refunded after selection of the successful bidder. No interest will be paid on the EMD. **Bid proposals not accompanied by EMD will not be considered**. EMD of the Dbidder will be forfeited if it is discovered that the bidder has submitted false or forged or incorrect or misleading documents or information.

## 3.7. Sequence of Proposal submission:

The following sequence must be followed while submitting the documents in the proposal/bid. The declaration in the same format required to be submitted in the **Annexure-A** along with the bid.

SI.	Sequence of the Document to be submitted
No	
1	EMD of Rs. 40,000/- in the mode of DD/BC.
2	Covering letter for the project by the Entity in its letter head (Document. 1)-
	To be submitted in Form - T1.
3	Profile of the Agency (Name, Address, Registration etc.) –(Document. 2)- To
	be submitted as per Form T2.
4	Copy of the Registration Certificate or equivalent certificate (Document. 3)
5	Copy of the Memorandum of Association or equivalent document
,	(Document. 4)
6	Copy of Unique ID No. through the portal NGO-DARPAN of NITI Aayog
0	(Document. 5).
7	Copy of the 12A Certificate (Document-6)
8	Copy of the 80G (Document-7)
	Annual Financial Statements with audit report attached for the last 3 years
9	2016-17, 2017-18, 2018-19 duly audited by a qualified CA (Document. 8). To
	be submitted in Form-T3
	Annual Reports of the entity for the last three years i.e. 2016-17, 2017-18,
10	2018-19. In case run by the PSUs, annual reports of the PSUs. (Document. 9).
10	Organizations not preparing annual reports should provide legitimate
	reasons for not preparing the same.
11	Fixed Asset Statement of last Financial Year duly audited by a qualified CA.
	(Document. 10). To be submitted in Form-T4
12	Work experience of the Agency (Document. 11). To be submitted in Form-T5
13	MoU/Agreement documents pertaining to work experience in implementing
10	projects in any Social Sector out of any Govt. Funding (Document. 12)
14	MoU/Agreement documents pertaining to work experience in implementing
<u> </u>	projects in any Social Sector out of any Private Funding (Document. 13)
15	MoU/Agreement documents pertaining to work experience in implementing

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	similar projects (MHU operation) out of any Funding support (Document. 14).
16	MoU/Agreement documents pertaining to Multi-State work experience in implementing similar projects (MHU operation) out of any Funding support <b>(Document. 15)</b> .
17	Names of the Office Bearers along with their addresses (in case of Trusts and Registered Societies) / Names of the key personnel along with their addresses for Other Organizations ( <b>Document-16</b> )
18	Name of the Staffs & qualification in the payroll, other than Funding Project Staff (Ayush MO, ANM/Staff Nurse, Pharmacist and other Managerial and Accounts Staff). <b>(Document-17)</b>
19	An undertaking that the Office Bearer of the Agency has not been convicted/case pending by any court of law in India or abroad for any criminal offence. (Document-18). To be submitted Form – T6.
20	A certificate that the bidder has never been "blacklisted"/ debarred from participating in any tendering process by any State Government/Central Government institutions. <b>(Document-19)</b> To be submitted in <b>Form – T7</b> .
21	An undertaking that the Agency is willing to sign the service level agreement/MoU. (Document 20). To be submitted in Form – T8.
22	Copy of PAN card of the Agency (Document: 21)
23	Copy of Bank Pass Book of the Agency (Document: 22)
24	Copy of the document relating to the presence of Agency in the State of Odisha either land & building record issued in the name of Agency/lease agreement in affidavit mode (Document: 23)
25	Copy of the award certificate (National/State/Dist level) received from any Govt./Govt. Institutions only (Document: 24)
26	Copy of the resolution of the competent authority in the Organization authorizing the signatory to respond to this invitation <b>(Document 25)</b> .

All the information, documents, filled in forms must be submitted with clear indication of the Page Number as per above. In case the document contains more than one page, it should be properly bound and identified with clear heading on the first page. All pages of above supporting documents and proposal must be signed by the Authorized signatory of the entity along with seal, failing which the application shall be rejected.

## 3.8. Financial Bid:

No financial bid is required to be submitted as this is a fixed cost based project.

#### **3.9.** Number of Proposals

Interested bidders fulfilling the eligibility criteria may submit their proposal for the project. They have to submit their proposal to the District in which the project is located.

#### 3.10. Cost of Proposal

The bidder shall be responsible for all the cost associated with the preparation of their proposals and their participation in the selection Process. The concerned district authority will neither be responsible nor in any way be liable for such costs, regardless of the conduct or outcome of the selection Process.

#### 3.11. Acknowledgement by the bidder

- (a) It shall be deemed that by submitting the Proposal, the bidder has:
  - (i) Made a complete and careful examination of the RFP;
  - (ii) Received all relevant information requested from the concerned District authority.
  - (iii) Acknowledged and accepted the risk of inadequacy, error or mistake in the information provided in the RFP or furnished by or on behalf of the concerned district authority relating to any of the matters stated in the RFP Document;
  - (iv) Satisfied itself about all matters, things and information, necessary and required for submitting the Proposal and performance of all of its obligations there-under;
  - (v) Agreed to be bound by the undertaking provided by it under and in terms thereof.
- (b) The concerned district authority shall not be liable for any omission, mistake or error on the part of the bidder in respect of any of the above or on account of any matter or thing arising out of or concerning or relating to RFP or the Selection Process, including any error or mistake in any information or data given by the concerned district authority.

#### 3.12. Language

The proposal with all accompanying documents (the "**Documents**") and all communications in relation to or concerning the selection process shall be in English language and strictly as per the forms provided in this RFP. No supporting document or printed literature shall be submitted with the proposal unless specifically asked for. In case any of these Documents is in another language than English, it must be accompanied by an accurate translation of the relevant passages in English, in which case, for all purposes of interpretation of the Proposal, the translation in English shall prevail.

#### **3.13.** Proposal Due Date

RFP filled in all respect must reach O/o the CDM & PHO of the concerned District at the address, time and date specified in the Section 1: Notice inviting proposal, through Speed Post/ Regd. Post/Courier only. If the last date for the submission of RFPs is declared as a holiday, the RFPs will be received up to the appointed time on the next working day.

## 3.14. RFP Opening and Process of Selection

- (a) The concerned district authority in their respective Districts will open all Proposals, in the presence of bidders or their authorized representatives who choose to attend, at the location, date and time mentioned in the Section Notice inviting proposal.
- (b) The bidder/their authorized representatives who will be present shall sign a register recording their attendance.
- (c) In the event of the specified RFP opening date being declared a holiday, the RFPs shall be opened at the appointed time and location on the next working day.
- (d) The Desk Appraisal Committee at the District level will conduct the screening process of the valid proposals received within the due date and having EMD attached. The Committee will verify whether all the required documents as per the advertisement have been submitted along with each proposal. If at all, any deficiency in document submission is found out in any of the proposal, the same will be informed to the Agencies through inviting objection.
- (e) After conducting further process, the qualifying checklist of the desk appraisal process along with the reasons of rejection, if any, will be hosted in the respective District Website inviting objection by giving 7 days notice.
- (f) After 7 days of objection invitation, the Desk Appraisal Committee will finally call the eligible Agencies to the office of CDM&PHO of the respective District for necessary verification of their original documents vis-à-vis documents submitted with their application/bid.
- (g) After verification of the original documents, the Desk Appraisal Committee will award score in the prescribed score sheet. No field appraisal process will be conducted for selection.
- (h) The merit list of the Agencies will be prepared those have secured minimum 50% score in the score sheet in order to be eligible for merit.

- (i) The process will be approved in the District NGO Committee meeting Chaired by the Collector & DM and the Agency in the top of the merit list shall be recommended to the State.
- (j) The final selection result on the recommendation of the District will be notified after due approval of the State NGO Committee.

#### **3.15.** Conditions of Selection:

In a district maximum up to any 5 partnership projects (including existing and new) under NHM can be sanctioned to a particular entity.

#### **3.16.** Post Selection Procedure:

- i. After approval of the competent authority i.e. by the State NGO Committee the selected agency will be informed in writing of its selection for the project. This will be the letter of award which shall be issued by the concerned CDM&PHO to the selected agency.
- ii. Further, the district will host in the district website the name of Agencies finally selected/approved for operation of Arogya Plus project in the district.
- iii. Within 15 days of the issue of the letter of award, the selected agency will be required to inform the concerned Chief District Medical & Public Health Officer cum District Mission Director in writing of its acceptance of the award, failing which, the award will be offered to the 2<sup>nd</sup> rank bidder in the merit for the Project.
- iv. On completion of these formalities, the District authority will inform the selected agency regarding date of signing of the agreement.

# SECTION 4: TERMS OF REFERENCE FOR OPERATION OF AROGYA PLUS PROJECT (MHU).

## 4.1 Introduction/Background:

- (a) India has made rapid progress in the past few decades in the Public Health System as reflected improvement in key parameters such as infant, Child and Maternal Mortality Rates, Total Fertility Rate, and Crude Death Rates. There has been improvement in expanding access and coverage in much of the country. The Government support is largely targeted toward improving primary health care service at the community level.
- (b) Despite these improvements, comprehensive primary health care in India is yet to be made fully universal. Access to primary health care remains uneven across the length and breadth of the country. The wide variations in capacity, governance and institutional structures and state investments in health have determined the extent to which the Govt. support has improved health care particularly for the vulnerable marginalized and those living in underserved areas such as remote rural geographies.
- (c) Inadequate primary health care is reflected in the escalating demands for secondary and tertiary care services resulting in overcrowding of facilities at these levels leading to high cost and poor health care. These is enough evidence to date demonstrate that quality primary health care mitigates cost and suffering.
- (d) With a view to further improving the quality of the primary health care in terms of clinical care and outreach services at the community level, Government has introduced Arogya Plus (Mobile Health Unit) in partnership mode especially in the inaccessible & remote areas and areas having strong presence of Left Wing Extremists (LWE).
- (e) NHM views the agreement as public private partnership in the public health system in Odisha. Such partnership is seen as a step towards strengthening the public health system and a measure towards facilitating and building the capacity of the state to manage such facilities by demonstrating models for comprehensive Primary Health Care.
- (f) The partnership will be initially for a period of one year. Further extension of the partnership is subject to the agency scoring 70% or more in annual assessment after completion of one year of project as well as recommendation of the concerned District NGO Committee.

- (g) Such partnership should not be seen as the Government abdicating its responsibility to provide public health service, but rather as a transitional measure towards facilitating the State to able to manage such facilities after the term of the partnership ceases.
- (h) The spirit of such a public private partnership is essentially to share risks and rewards in such a manner that comprehensive primary health care can be provided to those who need these services. Government recognizes that such partnerships with organizations that have competence and credibility offers the government avenues to leverage the knowledge and expertise of such organizations to improve Operation and delivery of comprehensive primary health care services.
- (i) Government expects that grant in aid will not be treated as a business venture and will not be used to make profits.

## 4.2Operation modalities:

- (a) The operation of Arogya Plus unit shall be limited to a particular service area (clubbing 3 to 5 GPs) especially inaccessible and conflict area having strong presence of Left Wing Extremists (LWE), identified by the District Administration.
- (b) The Arogya Plus will visit at least 22 days in a month to the field areas as per the approved micro-plan and the camps will be organized at least two sessions in a day.
- (c) The Arogya Plus will provide the services in the fixed day and fixed point in the village.
- (d) The Agency to ensure engagement of qualified manpower as per sanctioned number.
- (e) Engagement of vehicle and its branding is the responsibility of the Agency.
- (f) The Agency has to form a Local Steering Committee (LSC) in the "Service Area" where the project shall be operational. The LSC will monitor Arogya Plus activities in the field level.

## **4.3 Formation of Local Steering Committee**

 (a) A Local Steering Committee shall be formed at in the service area by the Agency. The LSC will monitor various activities being under taken under Project Arogya Plus. This Committee will consist of following members:

- All Sarapanchs of the Service Area.
- o All A.N.Ms of Service Area
- All CRCC of the Service Area.
- o 3 Presidents of Gaon Kalyan Samiti out of Service Area
- Chief Functionary of the Partner NGO.
- Any other member of the Community nominated by the Dist/Block Administration
- (b) One Sarapanch on rotation basis will act as Chairman of the Local Steering Committee on quarterly basis, in case more than one Sarpanch in the service area.
- (c) The Local Steering Committee (LSC) will sit once in a month and as often as required to discuss, guide, review and monitor various programmes being under taken under Project Arogya Plus. It will also be responsible for approving Quarterly Plan of Action of the Partner NGO. The responsibility of the Organizing Committee and preparing minutes of the Committee will lie with the Agency.
- (d) During release of funds to the Agency, the reports of Local Steering Committee along with compliance to any adverse observation shall be taken into consideration.

#### SECTION 5. PRINCIPLE OF AGREEMENT.

- 5.1 Both the parties agree to view the arrangements enforced by this agreement as a Public Private Partnership in the Public Health System in India. Such a partnership is seen as a step towards strengthening the Public Health System and as a measure towards facilitating and building the capacity of the state to manage such operation by demonstrating models for comprehensive Primary Health Care Service, with an emphasis on active community engagement.
- 5.2 Both parties recognize that the Public Health System in India, despite phenomenal improvements, faces significant challenges. Both parties also recognize that the spirit of such a Public Private Partnership is essentially to share risks and rewards in such a manner so that comprehensive primary health care can be provided to those who need these services. NHM recognizes that such partnerships with organizations that have competence and credibility offers the governments avenues to leverage the knowledge and expertise of such organizations to improve Operation and delivery of comprehensive primary health care services at the community level.
- 5.3 Both parties are committed to enhance the health and well-being of residents of the project intervention area in this agreement by providing high quality service, innovation and development and to meet identified needs within the resources available to both the parties.
- 5.4 The agency agrees and undertakes to implement all National/States health programmer/interventions including outreach activities at the community level.
- 5.5 The agency will agree that the concession granted will not be treated as a business venture and will not be used to, make profits.
- 5.6 The Agency agrees that no money would be collected from the patients for any clinical consultation and service, diagnostic services or any other service provided by the Arogya Plus team at the community level.
- 5.7 The partner agency would furnish a certificate of up-to day payment along with copies of scroll to the District every month under information to the PPP Cell of NHM State Office.

## SECTION-6. SERVICE DESCRIPTION AND RESPONSIBILITIES

- **6.1** The basic unit of service delivery would be Primary Health Care Service at the Community level on a fixed day and time on rotation basis. The services includes the comprehensive primary health care package encompassing outreach, including behavioral change through health education and health promotion, clinical and public health services. Followings are the conditions listed below:
  - a) The operational area of Arogya Plus unit shall be limited to the area allotted by the District Administration considering its geographical inaccessibility, conflict area having strong presence of Left Wing Extremists (LWE) etc.
  - b) The Agency will not only provide clinical services through Mobile Health Unit as per practice but will also take part in provision of RMNCH+A services, Disease Control Programmes and Non-Communicable Disease programme.
  - c) This will bring synergies between various health programmes and traditional MHU services. Moreover IEC and social mobilization campaign on the issues of health, sanitation and nutrition will be integrated under the project.
  - d) Strategy for strengthening health action at community level and their effective participation in various public health programmes. This will strengthen and help in setting up a system of Community Based Monitoring of all these services by community.
- **6.2** List of Services to be provided by the Arogya Plus are given below which is an indicative list and not an exhaustive list.

a) Clinical services:

- Treatment of minor aliments
- Referral of complicated cases
- Leprosy, TB, Malaria treatment and awareness
- Minor surgical procedure & suturing

b) MCH services:

- Antenatal check up and related services
- Promotion of institutional delivery
- Referral of complicated pregnancies
- Health check up
- Promotion of Immunization
- Treatment of childhood illness

- Adolescent care such as life style education, counseling, treatment of minor ailments and anemia etc.
- c) Family Planning services
  - Awareness on family planning
  - Distribution of condom, oral pill, emergency contraceptives
- d) Diagnostic Services
  - Simple Pathological investigations like Hb estimation
  - RDK test for malaria
  - Slide collection for diagnosis of TB
- e) IEC/BCC
  - Counseling in RTI/STI/HIV/AIDS
  - Personal/ environmental hygienic awareness
  - Smoking & ill effects of alcohol
- f) Free drugs support:
  - Free medicines to be provided to the patients
- g) Emergency Services:

The Agency will provide emergency services during any epidemic/ disaster/ public health emergency/accidents, as required by the district.

#### **6.3.** Key Deliverables of the Project

- (a) All sanctioned manpower must be in positioned.
- (b) The Agency will provide the services in free of cost to the people in the target area.
- (c) The Arogya Plus will visit at least 22 days in a month to the field areas as per the approved micro-plan and health camps will be organized at least two sessions in a day.
- (d) The Arogya Plus will provide the services in the fixed points & fixed day as identified and declared as treatment points.
- (e) There must be approved micro-plan of Arogya Plus and should not be deviated without prior approval of Block Public Health Officer.
- (f) Detail tour report along with categories of patients screened, refereed, follow up etc must be maintained in the register.
- (g) Regular monthly/quarterly reporting in a standardized format.
- (h) The vehicle must have branding.

## 6.3. <u>Human Resources to be required for operation of Arogya Plus project:</u>

Followings are the Human Resources required and to be positioned for operation of Arogya Plus project.

SI.	Category of Staff (to be selected	No of	Eligibility Qualification		
No.	as per Govt. eligibility norms)	post.			
1.	Ayush Medical Officer	1	<ul> <li>Age- S/he must have attained the age 21 years by the date of advertisement.</li> <li>Minimum Qualification- The candidate must have a bachelor degree in Ayurvedic medicine &amp; Surgery (BAMS)/Bachelor in Homeopathic Medicine &amp; Surgery (B.H.M.S) as the case may be, from a recognized university. He/ She must have completed the internship training if any.</li> <li>Must have valid Registration Certificate from the State Ayurvedic/Homeopathic Council. No provisional registration certificate will be entertained.</li> <li>He/She should have passes odia language in M.E standard.</li> </ul>		
2.	Pharmacist	1	<ul> <li>Age- S/he must have attained the age 21 years by the date of advertisement.</li> <li>Minimum Qualification- Degree/Diploma in Pharmacy from a Govt./Govt. recognized Institution. Minimum 1 year Experience in managing a drug store in a reputed hospital/health center organized by the Govt.</li> <li>He/She should have passes odia language in M.E standard.</li> </ul>		
3.	ANM	1	<ul> <li>Age- She must have attained the age 21 years.</li> <li>Minimum Qualification-The candidates must have passed the HSC examination &amp; shall have completed ANM course from institution recognized by Govt and approved INC and must have registered in the odisha nursing council.</li> <li>He/She should have passes odia language in M.E standard.</li> </ul>		
4.	Attendant	1	<ul> <li>Age- S/he must have attained the age 21 years.</li> <li>Minimum Qualification- Minimum 8<sup>th</sup> Standard.</li> </ul>		

The Staff so engaged / recruited/ appointed by the Service Provider shall be exclusively on the pay roll of the bidder and shall under no circumstances this staff will ever have any claim, whatsoever for appointment with the Government. The Service Provider shall be solely responsible for the performance and conduct of the staff notwithstanding the source of hiring such staff. The Service Provider shall be fully responsible for adhering to provisions of various laws applicable on them including labour laws. In case the Service Provider fails to comply with the provisions of applicable laws and thereby any financial or other liability arises on the Government by Court orders or otherwise, the Service Provider shall be fully responsible to compensate/ indemnify to the Government for such liabilities. For realization of such damages, Government may even resort to the provisions of any Act, which is in force or other laws as applicable on the occurrence of such situations.

## SECTION-7: TERMS & CONDITIONS.

- 7.1 The Selected Agency will have to open a separate saving bank account for this grant-in —aid in any Nationalized bank. The account will be opened in the name of the project, which shall be operated jointly by at least two office bearers authorized for the purpose by the management committee of the Agency.
- 7.2 The selected Agency has to submit the monthly/quarterly progress report on the programme to Block Public Health Officer, CDM&PHO at district level and NHM at State level in HMIS Format.
- 7.3 The amount of grant should be utilized only for the purpose for which it is sanctioned and the unspent balance of the grants shall be refunded after the close of the financial year.
- 7.4 The Agency will submit quarterly statement of expenditure and progress report to the district with a copy to NHM. At the end of the project year, the Agency shall furnish annual report of the project along with the audited reports.

## 7.5. Period of Partnership

The duration of the project will be initially for one year. However, the project may be extended subject to the fund provision under State Budget and satisfactory performance of the Agency in operation of Arogya Plus Project.

#### 7.6. Award of Contract and Agreement

On evaluation of proposals and decision thereon, the selected agency shall have to execute an agreement with the Zilla Swasthya Samiti within 15 days from the date of acceptance of their bid is communicated to them. This Request for Proposal along with documents and information provided by the bidder shall be deemed to be integral part of the agreement. Before execution of the agreement, the bidder shall have to deposit performance security deposit as per norm.

#### 7.7. Commencement of Service

The selected agency shall commence the service within **15 days** from the date of signing of the Agreement. If the agency fails to commence the service as specified herein, the district authority may, unless it consents to the extension of time thereof may cancel the agreement and forfeit the Performance Security.

#### **7.8.** Performance Security:

The selected agency on acceptance must provide the Dist Authority **a Bank Guarantee for Rs.100,000/- (Rupees One lakh only) per project** in the name of concern Zilla Swasthya Samiti,\_\_\_\_\_, from a Nationalized Bank valid for a period of minimum one year as performance security of the project which will have to be extended for a further period based on the period of extension.

## 7.9 Payment:

- Grant-in-Aid for the project shall be released to the Agency on the basis of budget provision made in the State Budget.
- The disbursement/release of funds by ZSS to the Agency would be in three installments i.e. 30%, 35% and 35% in advance of total project cost.
- The 1<sup>st</sup> installement i.e. 30% will be released after signing of the MoU and submission of the performance security. The 2<sup>nd</sup> installment, i.e. 35% will be released on 4<sup>th</sup> month after receipt of the utilization certificate for 75% of 1<sup>st</sup> installment. The 3<sup>rd</sup> installment i.e 35% will be released after receipt of the utilization certificate for 75% of 2<sup>nd</sup> installment on 9<sup>th</sup> month of annual project period.
- The DPMU will make assessment of the project in every six months of operation and annual assessment of the project using the standardized checklist. Further, evaluation of the project will be conducted by an Independent External Agencies after three year's of completion of project period.
- Performance Incentive to staff of Arogya Plus shall be released on annual basis. It will be in proportionate to the performance of the Agency as per their annual performance assessment conducted by the District based on the norms prescribed as mentioned below:
  - If the Project scores from 70 % to 74%, the performance is to be considered as Good. In this case each staff will get 15% PI on their base remuneration.
  - If the Project scores from 75% to 79%, the performance is to be considered Very Good, each staff will get 20% PI on their base remuneration.
  - If the Project scores 80% & above, the performance is to be considered outstanding, In this instance, each staff will get 25% PI on their base salary.
- The annual budget of the project may be revised time to time on the basis of approval in the State Budget.

## 7.10: Performance Monitoring and Standard of Services

• The performance of the Agency will be monitored largely on the basis of output based indicators specified in the key deliverables at 6.3. These indicators and performance standards can be suitably expanded and/ or modified in the interest of better service delivery to the general public.

- The indicators of health service delivery expected from the Agency are of the minimum standard. The Agency would be encouraged to serve as a role model and to provide services at a much higher standard.
- State shall use other mechanisms such as Management Information System (MIS), and external monitoring process to assess performance on key indicators.
- A half-yearly review meeting will be held and attended by appropriate levels of officials of the Government and from the selected agency to review the performance, the anticipated outcome as per the agreement and future service developments and changes.
- At the State level, NHM through its PPP Cell will monitor and evaluate the programme. NHM will review the work done by the Arogya Plus, suggest suitable improvement and mid-course correction and address the difficulties faced by the Agency in running the project.
- Concurrent monitoring shall be conducted by NHM representatives along with the District Health Administration on quarterly basis and as when required and submit the report to appropriate authority besides Mission Director. The District Programme Management Unit (DPMU) will monitor the progress and report accordingly.
- Fixed day review meeting of all PPP projects in every month/bi- monthly at District level.
- Third party evaluation of the project by an external agency.

## 7.11: ARBITRATION

- If the agency fails to resolve their dispute or difference by such mutual consultations within thirty days of commencement of consultations, then either the Government or the agency may give notice to the other party of its intention to commence arbitration, as hereinafter provided. The applicable arbitration procedure will be as per the Arbitration and Conciliation Act 1996 of India. In that event, the dispute or difference shall be referred to the sole arbitration of an officer as the arbitrator to be appointed by the Government. If the arbitrator to whom the matter is initially referred is transferred or vacates his office or is unable to act for any reason, he / she shall be replaced by another person appointed by the Government to act as Arbitrator.
- Services under this agreement shall, notwithstanding the existence of any such dispute or difference, continue during arbitration proceedings and no payment due or payable by the Government shall be withheld on account of such proceedings unless such payments are the direct subject of the arbitration.
- $\circ$   $\,$  Unless such payments are the direct subject of the arbitration.
- Venue of Arbitration: The venue of arbitration shall be the place from where the agreement has been issued.

#### 7.12. BREACH

If either Party breaches the Conditions Contract or these Terms and Conditions and fails to remedy such breach within 30 days of written notice from any other Party calling for the breach to be remedied, then the non-breaching Party shall be entitled, without prejudice to any other rights that it may have in law, whether under the Contract or otherwise, to cancel the Contract without notice or to claim immediate specific performance of all the defaulting parties.

#### 7.13. PENALTY

If the agency fails to provide services as stipulated in the Service Description at Section-6, the Government shall be entitled to fix penalty which would be deducted from the dues payable to the agency. However, in case there is no amount is due for payment to the agency, the penalty shall be recovered from them.

#### 7.14. FORCE MAJEURE

No penalty or damages shall be claimed in respect of any failure to provide service, which the agency can prove to be directly due to a war, sanctions, strikes fire, flood or tempest or Force Majeure, which could not be foreseen or overcome by the agency or to any act or omission on the part of persons acting in any capacity on behalf of agency provided that the agency shall at the earliest bring the same to the notice of the State Government.

#### 7.15. TERMINATION

- Either party may terminate this agreement by giving not less than one months' notice in writing to the other. This notice shall include reasons as to why the agreement is proposed to be terminated.
- The Government may terminate the agreement, or terminate the provision of any part of the Services, by written notice to the Agency with immediate effect if the Agency is in default of any obligation under the agreement, where the default is capable of remedy but the Agency has not remedied the default to the satisfaction of the Government within 30 days of at least two written advice after service of written notice specifying the default Cine requiring it to be remedied; or
  - o the default is not capable of remedy; or
  - the default is a fundamental breach of the agreement
  - If the Government terminates the agreement and then makes other arrangements for the provision of the Services, it shall be entitled to recover from the Agency any loss that had to be incurred due to such sudden termination of agreement.

- Both the parties agree that no further payment would be made to the Agency, even if due till settlement of anticipated loss as a result of premature termination of the agreement.
- The Government reserves the right to terminate the agreement without assigning any reason if services of the Agency create serious adverse publicity in media and prima facie evidence emerges showing negligence of the Agency.
- At the time of termination, the Agency agrees to hand over all moveable and immoveable assets to the authorized representative of the State Government on a mutually agreed date on "as is where is" basis.
- The Agency agrees that no asset will be moved out of the premises or destroyed other than consumables used during the normal course of operation of the facilities, at any time during the period from the effective date to the date of termination without the prior written approval of the State Government.
- The concessionaire agrees that the date of handing over in terms of clause 6.6 above will not be more than 15 calendar days from the date of termination.

#### 7.16. INDEMNITY

- By this agreement, the agency indemnifies the Government Odisha against damages of any kind or for any mishap/injury/accident caused to any personnel/property of the facilities.
- The agency agrees that all liabilities, legal or monetary, arising in any eventuality shall be borne by the Agency.

#### 7.17. Redressal of grievances

The grievance related to the "Operation of Arogya Plus" is to be redressed at the level of CDM&PHO or District NGO Committee of the District.

#### 7.18. Jurisdiction of Court

Legal proceedings if any shall be subject to the concerned District jurisdiction only.

#### 7.19. Compliance with existing laws:

The Agency agrees to abide by all laws of the land as will be applicable for operation and maintenance of the facility.

#### 7.20. Right to Accept and Reject any Proposal

The District Authority reserves the right to accept or reject any proposal at any time without any liability or any obligation for such rejection or annulment and without assigning any reason.

## SECTION 8 – EVALUATION OF THE PROPOSALS.

#### 8.1 Evaluation of Technical Proposals

In the first stage, the proposal will be scrutinized on the basis of agency's fulfillment of **eligibility criteria in the prescribed checklist at ANNEXURE-B**. Only those bidders who qualify as per the eligibility criteria, their bid will be considered for the next stage of evaluation and Award of Marks in the checklist given below. The bidder has to score **at least 50 or above** in order to be considered for the preparation of merit list for operation of the project.

#### SCORING SHEET FOR THE ASSESSMENT OF THE BIDDER

:

:

:

#### NAME OF THE AGENCY

#### Name of the Project

#### Name of the District applied for

SI.	Areas of assessment	Maximum		Means of
No.		marks	obtained	Verification
	Registration & Establishme	nt: (10 mai	rks)	
	a) Years of existence of entities registered in			Registration
	Society Registration Act/Indian Trust	5		certificate
	Act/Company Act.	J		
	(510 yrs=3 marks; >10 yrs =5 marks)			
	b) Registered under 80G	2		80G Regd.
1	(if yes=2 mark; if No=0 mark)	۷		certificate
	c) Governance System (Meeting & minutes of the			Proceeding/
	Executive Committee/ Governing body meeting			Meeting register
	based on bye-law & Memorandum of the	3		of GB & EB
	society in the last financial year):	5		
	(Less than 50% meeting=0 mark; 50%-75%			
	meeting =1 mark; >75% meeting= 3 marks)			
	Field Level Experience: (	60 marks)		
	a. Years of experience in implementing projects in			MoU/Agreement
	any social development sector out of any			
	Government Funding support.	20		
2	(1-3 years= 5 marks; >3 to 5 years=7 marks; > 5	20		
	years to 7 years =10 marks, > 7 years to 10			
	years=15 marks; > 10 years= 20 marks)			
	b. Years of experience in implementing projects in	20		MoU/Agreement
	any social development sector out of any Private	20		

SI. No.	Areas of assessment	Maximum marks	Marks obtained	Means of Verification
110.	Agency Funding support. (1-3 years= 5 marks; >3 to 5 years=7 marks; > 5 years to 7 years =10 marks, > 7 years to 10 years=15 marks; > 10 years= 20 marks)		ostanica	Vermeation
	<ul> <li>c. Years of experience in implementing similar projects (operation &amp; management of MHU) out of any Funding support.</li> <li>(1-3 years= 5 marks; &gt; 3 to 5 years=7 marks; &gt; 5 years =10 marks</li> </ul>	10		MoU/Agreement
	<ul> <li>d. Agency having Multi-State experience in implementation of similar projects (operation &amp; management of MHU) out of any Funding support.</li> <li>(1-3 years= 5 marks; &gt; 3 to 5 years=7 marks; &gt; 5 years =10 marks.</li> </ul>	10		MoU/Agreement
	Financial strength: (20	) marks)		
3	<ul> <li>a. Financial turn over (minimum 25 lakhs per each year in the last three FY i.e 2016-17, 2017-18 &amp; 2018-19 as per audit report)</li> <li>(&gt;25-30 lakhs =4 marks; &gt; 30-40 lakhs=6 marks; &gt;40-50 lakhs=8 marks; &gt;50 lakhs=10 marks)</li> </ul>	10		Annual Financial Statements of last 3 FY audited by a qualified CA /Audit report of last 3 FY.
	<ul> <li>b. Fixed assets in the name of the Agency (minimum 10 lakhs assets) as per 2018-19 audit report.</li> <li>(&gt;10-20 lakhs =4 marks; &gt; 20-30 lakhs=6 marks; &gt;30-40 lakhs=8 marks; &gt;40 lakhs=10 marks)</li> </ul>	10		Fixed Asset Statement of last FY duly audited by a qualified CA/ Audit report of last FY
	Manpower strength: (0	)5 marks)		
	Agency having staff in the payroll other than Funding Project Staff. - Minimum 1 Clinical Staff (MO AYUSH)=1 mark - Minimum 1 Para-Med staff (ANM/Pharm)=1 mark - Minimum 1 Accounts Staff = 1 mark - Minimum 1 Managerial Staff (PostGraduate)=2 marks	05		Acquaintance & HR documents.
	Other Strength (Reward & Recogr	nisation): (	05 marks)	

SI.	Areas of assessment	Maximum	Marks	Means of
No.		marks	obtained	Verification
	Agency received any National/State/District Level			Certificate
5	award by any Government /Government			received from any
	Institutions for significant contribution in social	05		Govt./ Govt. Inst.
	development Sector. (District Level=3 marks;			
	State Level=4 marks; National level=5 marks.			
	Total Marks	100		

N.B: Those Agencies secured <u>at least 50 marks or more out of 100 marks</u> in the technical evaluation shall be shortlisted for the merit list.

Signature of the Committee members

Name	Designation	Signature

## SECTION 9: RFP FORMATS AND SUBMISSION OF PROPOSALS.

#### **ANNEXURE-A**

## <u>Check List for Proposal Submission</u> (Attach the checklist along with the Proposal)

SI. No	Sequence of the Document to be submitted	Whether submitted (Y/N)	Page No.
1	EMD of Rs. 40,000/- in the mode of DD/BC.		
2	Covering letter for the project by the Entity in its letter head (Document. 1)- To be submitted in Form - T1.		
3	Profile of the Agency (Name, Address, Registration etc.) – (Document. 2)- To be submitted as per Form T2.		
4	Copy of the Registration Certificate or equivalent certificate (Document. 3)		
5	Copy of the Memorandum of Association or equivalent document (Document. 4)		
6	Copy of Unique ID No. through the portal NGO-DARPAN of NITI Aayog (Document. 5).		
7	Copy of the 12A Certificate (Document-6)		
8	Copy of the 80G (Document-7)		
9	Annual Financial Statements with audit report attached for the last 3 years 2016-17, 2017-18, 2018-19 duly audited by a qualified CA (Document. 8). To be submitted in Form-T3		
10	Annual Reports of the entity for the last three years i.e. 2016- 17, 2017-18, 2018-19. In case run by the PSUs, annual reports of the PSUs. ( <b>Document. 9</b> ). Organizations not preparing annual reports should provide legitimate reasons for not preparing the same.		
11	Fixed Asset Statement of last Financial Year duly audited by a qualified CA. (Document. 10). To be submitted in Form-T4		
12	Work experience of the Agency (Document. 11). To be submitted in Form-T5		
13	MoU/Agreement documents pertaining to work experience in implementing projects in any Social Sector out of any Govt. Funding (Document. 12)		
14	MoU/Agreement documents pertaining to work experience in implementing projects in any Social Sector out of any Private Funding (Document. 13)		
15	MoU/Agreement documents pertaining to work experience in implementing similar projects (operation & management of MHU) out of any Funding support <b>(Document. 14)</b> .		
16	MoU/Agreement documents pertaining to Multi-State work experience in implementing similar projects (operation &		

SI. No	Sequence of the Document to be submitted	Whether submitted (Y/N)	Page No.
	management of MHU) out of any Funding support (Document. 15).		
17	Names of the Office Bearers along with their addresses (in case of Trusts and Registered Societies) / Names of the key personnel along with their addresses for Other Organizations (Document- 16)		
18	Name of the Staffs & qualification in the payroll, other than Funding Project Staff (Ayush MO, ANM, Pharmacist and other Managerial and Accounts Staff). <b>(Document-17)</b>		
19	An undertaking that the Office Bearer of the Agency has not been convicted/case pending by any court of law in India or abroad for any criminal offence. (Document- 18). To be submitted Form – T6.		
20	A certificate that the bidder has never been "blacklisted"/ debarred from participating in any tendering process by any State Government/Central Government institutions. (Document- 19) To be submitted in Form – T7.		
21	An undertaking that the Agency is willing to sign the service level agreement/MoU. (Document 20). To be submitted in Form – T8.		
22	Copy of PAN card of the Agency (Document: 21)		
23	Copy of Bank Pass Book of the Agency (Document: 22)		
24	Copy of the document relating to the presence of Agency in the State of Odisha either land & building record issued in the name o Agency/lease agreement in affidavit mode (Document: 23)		
25	Copy of the award certificate (National/State/Dist level) received from any Govt./Govt. Institutions only (Document: 24)	1	
26	Copy of the resolution of the competent authority in the Organization authorizing the signatory to respond to this invitation (Document 25).		

#### **APPLICATION SCRUTINY FORMAT**

:

:

## NAME OF THE AGENCY Name of the Project Name of the District applied for :

SI. No	Details of the submissions of key documents	Whether submitted (Yes/No)	Detail Remarks
Com	pulsory Documents		
1	Whether application is received on/by due date and by registered post/speed post/courier services?		
2	Whether all pages of proposal & documents are signed by Chief Functionary of the Agency?		
3	Whether the Agency has submitted EMD in the mode of valid Demand Draft /Banker Cheque with required amount ?		
4	Whether copy of the Registration Certificate of the Agency (under Society/Trust/ Companies Act) submitted ?		
5	Whether the organization completed 5 years of registration by 30.09.2019 ?		
6	Whether copy of the Unique ID under NITI Ayog NGO Darpan submitted ?		
7	Whether copy of the Memorandum of Association / By-Law of the Agency submitted ?		
8	Whether copy of the Contract/MoU documents pertaining to the Agency work experience to meet the eligibility criteria submitted ?.		
9	Whether Annual Financial Statements of the last 3 years duly audited by a qualified CA (As per <b>Form-T3</b> ) submitted ?		
10	Whether the agency is having an annual turnover per each year in the last three financial year as per eligibility criteria ?		
11	Whether Fixed Asset Statement of last Financial Year duly audited by a qualified CA (As per <b>Form-T4</b> ) submitted ?		
12	Whether the Agency is having the fixed assets in the form of infrastructure/land/building/asset as per eligibility criteria ?		
13	Whether copy of the 12A Registration certificate submitted?		
14	Whether copy of PAN Card submitted ?		
15	Whether copy of Bank Pass Book submitted ?		
16	Whether an undertaking in the form of Affidavit that the office bearer of the Agency has not been convicted by any court of law for any criminal offence (As per <b>Form-T6</b> ) submitted ?		

SI. No	Details of the submissions of key documents	Whether submitted (Yes/No)	Detail Remarks
17	Whether Affidavit certifying that Entities are not blacklisted		
	(As per Form-T7) submitted by the Agency ?		
18	Whether an undertaking that the Agency is willing to sign the		
	service level agreement (As per Form-T8) submitted?		
Opti	onal Documents		
19	Whether copy of the 80G Registration certificate submitted?		
20	Whether names of the Office Bearers along with their		
	addresses statement submitted ?		
21	Whether copy of the meeting minutes of the Executive		
	Committee/ Governing body/ any other body meeting based		
	on by-law/ Memorandum of the Society/ registration		
	document of last three financial years till date submitted ?		
22	Whether details statement of the manpower engaged by the		
	Agency other than Funding Project Staff (Name, Designation,		
	Qualification, years of experience etc) submitted ?		
23	Whether copy of the document relating to the presence of		
	Agency in the State of Odisha either land & building record		
	issued in the name of Agency/lease agreement in affidavit		
	mode submitted ?		
24	Whether copy of the award certificate (National/State/Dist)		
	received from any Govt./Govt. Institutions only submitted?		

N.B: The supporting documents/requirements from the Sl. No. 1 to 18 are compulsory, failing which the application of the Agency shall be rejected. In case non-submission of any optional documents from Sl. No. 19 to 24 shall not be liable for rejection.

**Findings of the Scrutiny:** Whether Accepted or Rejected ?, If Rejected, reasons to be specified at below:

#### Name & Signature of Committee members:

Name of the committee member	Designation	Full Signature

## <u>FORM – T1</u>

## (Covering Letter)

(To be furnished in the proposal)

#### **PROPOSAL SUBMISSION FORM**

(On the letterhead of the agency)

То

The Chief District Medical & Public Health Officer, \_\_\_\_\_\_ (Mention the District name)

Re.: RFP Reference no.\_\_\_\_\_ dated \_\_\_\_\_

Dear Sir,

We, the undersigned, offer to provide the services for the "Operation of Arogya Plus" ......(Block location) in......(District). We are hereby submitting our Proposal in a sealed envelope.

We hereby declare our Confirmation of acceptance of the Conditions of Contract mentioned in the RFP document under reference cited above.

We hereby declare that all the information and statements made in this Proposal are true and accept that any of our misrepresentations contained in it may lead to our disqualification.

We understand that you are not bound to accept any proposal you receive.

#### Yours sincerely,

Authorized Signatory [*In full and initials*]:\_\_\_\_\_\_

Name and Title of Signatory:\_\_\_\_\_

Name of Agency:

Address: \_\_\_\_\_

## <u>FORM – T2</u>

#### (To be furnished in the proposal) PROFILE OF THE AGENCY

	PROFILE OF THE AGENCY					
1	Name of the Agency.					
2	Name of the Chief Executive of the					
	Agency					
3	a. Head Office address of the Agency					
	b. Telephone / Mobile Number					
	c. Email ID					
4	a. Act under which the Agency					
	Registered b. Agency Regd. No with year of Regd.					
	(under Society/Trust/Company Act)					
	(and society) mast, company rice,					
5	Agency Unique ID Regd. No. under NGO-					
	DARPAN Portal of NITI Aayog.					
6	Year of 12 A registration	Yes / No				
7	Whether registered under 80 G	Yes / No				
8.	Agency PAN Number					
0.	Agency PAN Number					
9.	Bank details (Name of the Bank, Account					
5.	number, IFSC Code and address of the					
	bank)					
10	Local Office address of the Agency					
11	Any National/State/District level award					
	received by the Agency for outstanding					
	contribution in social development sector					
	from any Govt./Govt. Institutions only.					

Authorized Signatory/Signature [In full and initials]:

Name and Title of Signatory: \_\_\_\_\_

(Seal of the entity)

\_\_\_\_\_

## FORM -T3

## **ANNUAL AVERAGE TURN OVER STATEMENT**

#### (To be furnished in the **letter head** of the Chartered Accountant)

The Annual Turnover of M/s\_\_\_\_\_

For the last 3 financial years are given below and certified that the statement is true and correct.

SI.	Financial Year	Turnover in Lakhs (Rs.)
1	2016-17	
2	2017-18	
3	2018-19	
Average Annual Turnover of last three years (Rs. In lakhs)		

Date:

# Signature of Chartered Accountant (Name in Capital)

Place:

Seal

**Membership No** 

#### Note:

- 1) To be issued in the **letter head** of the Chartered Accountant with membership No.
- 2) Also attach photocopies of the audited P/L account of **each year highlighting** the **turnover** in support of that.

#### FORM -T4

#### **FIXED ASSETS STATEMENT**

(To be furnished in the **letter head** of the Chartered Accountant) The Annual Turnover of M/s\_\_\_\_\_

For the last financial year statement is given below and certified that the statement is true and correct.

SI.	Financial Year (last FY)	Fixed Assets value in Lakhs (Rs.)
	2018-19	

Signature of Chartered Accountant
(Name in Capital)
Membership No

#### Note:

1) To be issued in the **letter head** of the Chartered Accountant with membership No.

#### FORM –T5

#### (To be furnished in the proposal)

#### **Details of the experience**

(Attach separate sheets if the space provided is not sufficient)

Name/address	Date of	Date of	Duration	Value of the	Кеу
of the				-	assignments
Organization	of Contract	of Contract	Contract	(in Rs.)	accomplished
with whom the					as per the
contract signed					contract
nce in implemen	ting projects in a	ny Social Sec	tor out of a	any Govt. Fun	ding:
nce in implemen	ting projects in ar	ny Social Sect	tor out of a	any Private Fu	inding:
nce in implemen	ting similar proje	cts (operatio	on & mand	gement of M	IHU) out of an
g support.					
• •	ementing similar p	projects (ope	ration & n	nanagement	of MHU) out o
					1
	of the Organization with whom the contract signed nce in implement nce in implement nce in implement support.	of the Organization with whom the contract signed of Contract of Contract of Contract of Contract signed of	of the       commencement       completion         Organization       of Contract       of Contract         with whom the       of Contract       of Contract         contract signed       of Contract       of Contract         mce in implementing projects in any Social Sect       of Contract       of Contract         nce in implementing projects in any Social Sect       of Contract       of Contract         nce in implementing projects in any Social Sect       of Contract       of Contract         nce in implementing similar projects (operation of support.       of Contract       of Contract         nce the table of table	of the Organization with whom the contract signed       commencement of Contract       contract       Contract         once in implementing projects in any Social Sector out of of nce in implementing projects in any Social Sector out of of nce in implementing projects in any Social Sector out of of nce in implementing similar projects (operation & mand g support.	of the Organization with whom the contract signed       commencement of Contract of Contract       completion of Contract       of the Contract       Assignment (in Rs.)         nce in implementing projects in any Social Sector out of any Govt. Fun         nce in implementing projects in any Social Sector out of any Govt. Fun         nce in implementing projects in any Social Sector out of any Private Function         nce in implementing projects in any Social Sector out of any Private Function         nce in implementing similar projects (operation & management of Mag         g support.         and any similar projects (operation & management of Mag         and any similar projects (operation & management of Mag         and any similar projects (operation & management of Mag         and any similar projects (operation & management of Mag         and any similar projects (operation & management

Note: Please furnish the relevant **MoU /Agreement /Contract documents** of the works executed in support of the information mentioned above.

Authorized Signatory/Signature [In full and initials]:

Name and Title of Signatory:\_\_\_\_\_

#### <u>FORM – T6</u>

(To be furnished in the proposal)

## Format for Undertaking of the Agency (On Non Judicial Stamp Paper)

#### Affidavit

I,..... (Sole Chief Functionary of the Agency), (the names and addresses of the registered Agency) do hereby solemnly affirm and sincerely state that;

- a) I or any other office bearer on behalf of the Agency has not been convicted by any court of law in India or abroad for any criminal offence.
- b) The Agency has not been blacklisted by any Government (State or Central) Department or Agency in India, which is in force during the currency of the contract.

I further affirm that, in case of any such evidence in contradiction to above declaration come to the notice of the contracting authority any time during the currency of the contract then our partnership with Zilla Swasthya Samiti / NHM, H&FW Department, Govt. of Odisha under such contract shall be liable for termination in addition to other legal recourse available under the law of the land.

Dated this ....., 2019

Name of the Applicant Signature of the Authorized Person Name of the Authorized Person

## <u>FORM – T7</u>

#### (To be furnished in the proposal)

## Format for Affidavit certifying that Entities are not blacklisted (On a Stamp Paper of relevant value)

#### Affidavit

This is to certify and confirm that ...... (The name of the agency with address of the registered office) our organization / we or any of our promoter(s) / director(s) are not barred by Department of Health & FW, Govt. of Odisha / or any other entity of Govt. of Odisha or blacklisted by any State Government or Central Government/ Department / Organization in India from participating in the Project/s, either individually or as member of a Consortium as on the \_\_\_\_\_\_ (Date of Signing of proposal).

We further confirm that we are aware that, our proposal for the captioned Project would be liable for rejection in case any material misrepresentation is made or discovered at any stage of the Bidding Process or thereafter during the agreement period.

Dated this ....., 2019

Authorized Signatory/Signature [In full and initials]:

Name and Title of Signatory:

## FORM T8

(To be furnished in the proposal)

## Format for WILLINGNESS/CONSENT LETTER.

I, Mr/Ms . ..... (The name of the agency with address of the registered office) herewith giving my consent to sign the agreement abiding by all norms.

This is for favour of your information and necessary action.

Dated this ...... Day of ...... 2019.

Authorized Signatory/Signature [In full and initials]:

Name and Title of Signatory: