

AMENDMENT/CLARIFICATION IN RESPONSE TO THE PRE BID QUERIES IN THE PRE BID MEETING HELD ON 18.02.2019 AT 4.00 PM AT CONFERENCE HALL OF NHM ON RFP FOR THE OPERATION AND MANAGEMENT OF PHC UNDER NHM.

Different queries raised by the prospective bidders on the RFP for the Operation and Management of PHC were discussed. Based on the queries in the pre bid meeting by the prospective bidders, the clarification / amendments as decided by the Committee in response to the pre bid queries of the prospective bidders are mentioned below.

SI no	RFP clause	Queries raised by the prospective bidders	Clarification/Amendment in response to the queries
1	Check List for Proposal submission: Point no 5: Annual Financial Statements duly audited with audit report attached for the last 3 years: 2014-15, 2015-16, 2016-17	It should be aligned as per the financial year mentioned in the Eligibility criteria of RFP.	Amended The Checklist – Proposal Submission (Sl. no.5) is amended as : Annual financial Statements duly audited with audit report attached for last 3 years: 2015-16, 2016-17 & 2017-18.
2	Section 7.9: The point of "Penalty" under "Payment:"	Penalty Clause: 30 OPD per day or penalty clause 1% of operational cost. Please clarify why should we be penalized?	Amended: The cost of Rs 8 lakhs (Performance Incentive) as mentioned in clause 3.1.d. (Second Sentence) is deleted. The Second Sentence in clause 3.1.d is amended as "The cost of project is Rs. 20, 01,460/- per institution per annum (fixed cost).
3		Who would be providing us Medical Equipment?	Clarification RFP invited for the already running PHCs with equipment. However any further requirement of equipment will be addressed by Govt.
4		How would we be keeping patient records as well as the stock of Equipment?	Clarifications Records will be kept through OPD/Labour room / Lab and other related registers.
5		Are you going to provide software to maintain the same, if yes, who would be providing the training of the software to our people at various location.	Clarifications: No Software shall be provided. However, the agency may undertake any activity of value addition with approval from the District and no additional cost implications to the project.
6		Who would be providing Computer, network, Servers, Internet as well as Electricity.	Clarification There is no fresh provision for computer. However internet connectivity charges may be met out

			of the operational cost. Electricity bill will be paid by the Govt.
7		Working hours & working days.	Clarification The general working hour of hospital is 8 AM – 12 Noon & 4 PM to 6 PM; (OPD hour).It may change basing on the notifications issued by Govt. time to time.
8		Applicable Public Holidays and general leave policies.	Clarification The centre shall remain open during general working hour for all days. However to attend any emergency services beyond working hours, staff must make themselves available at the centre.
9		Who would be paying for the pathology test reports?	Clarification Govt. will be paying for the patholab tests.
10		Is consortium allowed?	Clarification No
11		Who would be providing the Anti Venom kits for Snake bites, Vaccines for dog bites?	Clarification Govt. will provide the vaccines for Snake bites & Dog bites (i.e. ASV & ARV etc.)
12		Who would be responsible for any unfortunate incident that can take place at PHC?	Clarifications This will be guided by the MoU.
13		Will you pay us conveyance to our staff for moving out on field	Clarifications The cost will be met from Operational cost provided in the budget.
14		Who will audit the reports?	Clarifications: Audit shall be conducted by the NHM Internal Auditors/ AG Auditors. The accounts will be audited by the CA firm appointed by the Agency, and the audited SOE is to be submitted by the end of May of the next financial year.
15		If by chance we are not able to fill the vacant seat	Clarifications: Penalty provision will be applicable

		of MBBS doctors within 2 months then what penalty cause is applicable? Because the locations are remote	as mentioned in the RFP. Clause no. 7.9 under Penalty ; Bullet Point 1)
16		Can we rotate the MBBS doctors in case we are not able to find replacement	Clarifications: No
17		We will be recruiting 7 nos. of staff for each PHC, what happen in case any of our staff falls ill or goes on leave for family marriage/ death in family etc and does not attend the duty for a longer time	The agency has to engage and manage the staff to achieve the deliverables of the PHC as per the MoU.
18		Can we apply for all the locations together? If we are applying for more than one, then do we need to submit two numbers of all the documents? Or only two numbers of EMDs.	Clarifications: Separate proposal (with required document & EMD/ tender document cost etc.) are to be submitted by the bidder for each PHC, they want to apply.
19		Can the Fixed amount for the project be increased?	Clarifications: No

NB: All other terms & Conditions of the RFP document remain unchanged.

