AMENDMENT/CLARIFICATION IN RESPONSE TO THE PRE BID QUERIES IN THE PRE BID MEETING HELD ON 18.02.2019 AT 4.00 PM AT CONFERENCE HALL OF NHM ON RFP FOR THE OPERATION AND MANAGEMENT OF PHC UNDER NHM.

Different queries raised by the prospective bidders on the RFP for the Operation and Management of PHC were discussed. Based on the queries in the pre bid meeting by the prospective bidders, the clarification / amendments as decided by the Committee in response to the pre bid queries of the prospective bidders are mentioned below.

SI	RFP clause	Queries raised by the	Clarification/Amendment in	
no		prospective bidders	response to the queries	
1	Check List for Proposal	It should be aligned as per	Amended	
	submission: Point no 5:	the financial year	The Checklist – Proposal Submission	
	Annual Financial Statements	mentioned in the	(SI. no.5) is amended as:	
	duly audited with audit	Eligibility criteria of RFP.	Annual financial Statements duly	
	report attached for the last 3		audited with audit report attached	
	years: 2014-15, 2015-16,		for last 3 years:	
	2016-17		2015-16, 2016-17 & 2017-18.	
2	Section 7.9: The point of	Penalty Clause: 30 OPD	Amended:	
	"Penalty" under "Payment:"	per day or penalty clause	The cost of Rs 8 lakhs (Performance	
		1% of operational cost.	Incentive) as mentioned in clause	
		Please clarify why should	3.1.d. (Second Sentence) is deleted.	
		we be penalized?	The Second Sentence in clause 3.1.d	
			is amended as "The cost of project is	
			Rs. 20, 01,460/- per institution per	
			annum (fixed cost).	
3		Who would be providing	Clarification	
		us Medical Equipment?	RFP invited for the already running	
			PHCs with equipment. However any	
			further requirement of equipment	
			will be addressed by Govt.	
4		How would we be	Clarifications	
		keeping patient records	Records will be kept through	
		as well as the stock of	OPD/Labour room / Lab and other	
		Equipment?	related registers.	
5		Are you going to provide	Clarifications:	
		software to maintain the	No Software shall be provided.	
		same, if yes, who would	However, the agency may undertake	
		be providing the training	any activity of value addition with	
		of the software to our	approval from the District and no	
		people at various	additional cost implications to the	
		location.	project.	
6		Who would be providing	Clarification	
		Computer, network,	There is no fresh provision for	
		Servers, Internet as well	computer. However internet	
		as Electricity.	connectivity charges may be met out	

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16	of MBBS doctors within 2 months then what penalty cause is applicable? Because the locations are remote Can we rotate the MBBS	as mentioned in the RFP. Clause no. 7.9 under Penalty; Bullet Point 1) Clarifications:
16	doctors in case we are not able to find replacement	No
17	We will be recruiting 7 nos. of staff for each PHC, what happen in case any of our staff falls ill or goes on leave for family marriage/ death in family etc and does not attend the duty for a longer time	The agency has to engage and manage the staff to achieve the deliverables of the PHC as per the MoU.
18	Can we apply for all the locations together? If we are applying for more than one, then do we need to submit two numbers of all the documents? Or only two numbers of EMDs.	Clarifications: Separate proposal (with required document & EMD/ tender document cost etc.) are to be submitted by the bidder for each PHC, they want to apply.
19	Can the Fixed amount for the project be increased?	Clarifications: No

NB: All other terms & Conditions of the RFP document remain unchanged.