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Advt. No: 15/24

CLARIFICATION/CORRIGENDUM

TO THE REQUEST FOR PROPOSAL (RFP) FOR OPERATION AND MANAGEMENT OF INTEGRATED PATIENT TRANSPORT i.e. EMERGENCY MEDICAL AMBULANCE SERVICE (108), BOAT AMBULANCE, 24 x 7 REFERRAL MEDICAL TRANSPORT SERVICE (JANANI EXPRESS) AND HEALTH HELPLINE SERVICE (104), "IPTHHS, Ph-II" IN ODISHA

With reference to the advertisement published on RFP Reference No. OSH&FWS/01/2024/IPTHHS-II published in the "The Indian Express", "The New Indian Express" , " The Times of India" , "Prameya" and "Dharitri" on 30.01.2024 , and subsequent to queries raised in the pre-bid conference held on 6th February,2024, this Clarification/Corrigendum is being issued to the "Request for Proposal" for **Operation and Management of INTEGRATED PATIENT TRANSPORT AND HEALTH HELPLINE SERVICE, "IPTHHS, Ph-II" IN ODISHA(30 Districts)** . The details of the Amendments to the RFP Provision/ clarification to the queries submitted , can be downloaded from the official website <https://nhmodisha.gov.in> and <https://health.odisha.gov.in> . Further, the last date for submission of complete bid documents is hereby extended to 29th April 2024 ,3 P.M. All other terms and conditions in the RFP (except corrigendum) and advertisement published on 30.01.2024 shall remain unchanged.

Sd/-
Mission Director
National Health Mission, Odisha

PRE-BID CLARIFICATIONS/ AMENDMENTS IN RESPECT TO THE QUERIES IN THE PRE-BID MEETING HELD ON 6TH FEBRUARY 2024

SI No	Clause no (RFP Doc)	Page No (RFP Doc)	Content (RFP Provision)	Queries raised/ Clarification sought by Bidders	Response to the Pre-Bid Queries / Amendments
A	Notice Inviting Proposal				<p>Timeline :</p> <p>*Last date of Submission of Proposal: 29th April, 2024 (3 PM)</p> <p>*Date of Opening (Technical Proposal): 29th April, 2024 (4 PM)</p> <p>*Date of Technical Presentation by the Bidders: 30th April, 2024 (12 Noon)</p> <p>*Date of Opening of Financial proposal shall be communicated separately to the technically eligible bidders.</p>
1	3. Vehicle type and other requirement for 24x7 Referral Transport (108 Janani Express) Vehicles: g) Basic Technical Specifications: - Point 4 (Vehicle)	105	<p>(ii) Minimum Ground Clearance: 190 mm</p> <p>(vii) Vehicle should have loading facility from the rear side.</p>	The Ground clearance may be reduced to 163 to accommodate more competition of vehicles, and side entry for Pregnant lady with steps may be allowed	<p>Amendment:</p> <p>Minimum Ground clearance changed to 180 mm</p>
2	(g)4-ii	102	Minimum ground clearance-190 mm	Request to revise to 160 mm. This will allow the eligible vehicles in the existing fleet to be accommodated. Also, there is monopoly of one particular vehicle in the 180 MM segment. Relaxation up to 160 MM will allow few more vehicles to be included. However, classification as ambulance by manufacturer may be mandated.	<p>Amendment:</p> <p>Ground clearance changed to 180mm.</p>

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3	3 (b) (IV)	78	Advance financing towards procurement of capital asset: The Service Provider, shall be provided advance, if required, only towards procurement of capital asset (i.e., CAPEX) under the project against 100% Bank Guarantee separately (other than performance security). Advance financing towards CAPEX shall be limited to of Rs. 15.00 crores at any given point time	We would like to understand that after utilization of Rs. 15 crores advance and submitting the relevant proofs for the same, can a bidder avail advance of another Rs. 15 crores and so on, in phased manner?	Clarification: The advance financing is not necessarily for one time. It can be provided subject to further production of Bank guarantee.
4	Means of finance , point 2.10.1	46	Government of Odisha shall finance for all capital expenditure under the project including civil infrastructure, IT infrastructure (hardware), ambulances ¹³ (ALS, BLS & Boat), machineries, equipment, accessories, office furniture & fittings	50 % of fund for procurement of initial lot of vehicles for replacement as per the data shared in RFP, may kindly be provided by government as an advance mobilization fund.	Clarification: Ambulance replacement is carried out by Govt as per provision 2.14.5 from OEM directly. 15 Cr Advance can be taken at any given point of time for procurement of other assets in case of requirement as per provision 2.11.4.
5	Scope of work, point 2.3.7	30	The government within three months shall reimburse all eligible capital expenditure incurred by the service provider from the date of submission of invoice along with all necessary supporting documents, which is to be raised after commissioning of assets.	50% of fund for procurement of initial lot of vehicles for replacement as per the data shared in RFP, may kindly be provided by government as an advance mobilization fund.	Clarification: (Same as indicated at point 2.10.1 above) (Ambulance replacement is carried out by Govt. as per provision 2.14.5 from OEM directly.

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6	2.15.5 (a)	59	The Service Provider is allowed to maintain up to 5% of the total Ambulances of identical specification technical condition, as back-up Ambulance to be used as replacement in place of Ambulances which out of service for reasons including accident damage, delay in repairing, etc., for a period beyond the allowed off-road days, to avoid off-road penalties	Instead of keeping this extra load of unutilised and unpaid 5% back up ambulances at the cost of service provider, kindly ask for 95% uptime of the existing fleet or Increase the current on road fleet by 5% extra and utilise all the fleet. By doing this, at any given moment of time, even if 5% ambulances are out of fleet for preventive/ breakdown maintenance, the department will get effective 100% fleet uptime.	No Change in RFP Provision
7	2.15.5 Point a	59	Back-up Ambulances for EMAS	Request to allow similar vehicle with same specification irrespective of the origin of registration.	Clarification: For deployment of backup ambulances all terms and conditions including statutory requirement as applicable to regular ambulances needs to be fulfilled except the fact that these are owned by the agency. Back-up vehicles are to be provisioned for the entire contract period of 5 years. There is no scope for any adhoc arrangement. (No Change in RFP Provision)
8	2.15.5-Point C	59	c) These backup Ambulances shall be sourced / procured by the Service Provider at its own cost. These backup Ambulances shall not be inducted without clearance by joint inspection team consisting of representative from both	However, the government will look into the possibility of providing these backup ambulances from the outgoing fleet , if they are roadworthy.	Clarification: Ambulances are decommissioned at the end of their prescribed life since they are no longer considered to be roadworthy. (No Change in RFP Provision)

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			Government and Service provider's side.		
9	2.15.5	59	Back-up Ambulances for EMAS (a) The Service Provider is allowed to maintain up to 5% of the total Ambulances of identical specification technical condition, as back-up Ambulance to be used as replacement in place of Ambulances which out of service for reasons including accident damage, delay in repairing, etc., for a period beyond the allowed off-road days, to avoid off-road penalties.	We request you to allow service provider to maintain up to 10% of the total ambulance of identical specification as back-up ambulance. Also request to allow service provider to hire such back-up ambulance on hire from third party (not older than 2 year).	Clarification: At point No. 2.15.5(C) above, it is mentioned that back up ambulances shall be sourced/procured by the Service provider at its own cost.
10	Schedule of Implementation of the project	81	The new Agency (Winning Bidder) shall expand the capacity of the existing facility of the Government at IDCO Tower, Bhubaneswar and develop an integrated enhanced Centralized Call Centre and Control Room facility to accommodate both 24x7 RTS (108-Janani Express) and Health Helpline Service (104) in addition to existing EMAS (108 Ambulance Service).	What is the existing utilizing space for this project? Total area available in Sft of the floor and the new premises should be built in how many square feety area?	Clarification: Existing utilising space for this project is approx. 12000 sq.ft.. for integrated call center. The existing Integrated Call Center accomodates all 24x7 RTS (Janani), Health Helpline (104) Service and EMAS-108 Services. At present there is no proposal for expansion of call center. In case of requirement for expansion of Call Centre in future it will be decided by the Govt. accordingly.
11	Schedule of Implementation of the Project	81	a) Health Helpline Services is presently operational through a centralized call centre owned and managed by the same	Please let us know regarding expanding the capacity (highlighted in point b) of the existing facility. Is the current Health Helpline services located in different	Clarification: At present there is no proposal for expansion of call center which has

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			<p>Service Provider running 24x7 Referral Transport Service (i.e., 108-JE) under the same contract. The incoming Service Provider shall establish the Helpline Call Centre as part of the Centralised Call Centre and make it operational within 3 (three) months from signing of the contract.</p> <p>(b) The new Agency (Winning Bidder) shall expand the capacity of the existing facility of the Government at IDCO Tower, Bhubaneswar and develop an integrated enhanced Centralized Call Centre and Control Room facility to accommodate both 24x7 RTS, (108-Janani Express) and Health Helpline Service (104) in addition to existing EMAS (108 Ambulance Service)</p>	<p>premises or how do they differ from other services like EMAS . Are they built on different technology or standalone systems?</p>	<p>infrastructure already for integrated service.</p> <p>Yes it is co-located at centralized call center.</p> <p>They share the same dialer infrastructure and different PRI. If Govt. decides for expansion in future infrastructure to be facilitated by the Govt.</p>
12	General		General	<p>Requesting with the authority to please share all the existing call centre assets details like AC, UPS, DG set etc...along with detailed specification & quantity.</p>	<p>Clarification: Call Centre, spread on 7th Floor of IDCO Tower is approximately 12000sqft. It houses a Training Hall, 6 cabins including a meeting room. It has a server room along with a hall for 104 Health Helpline. The Server room has four ACs of 2 Ton each. The UPS room has two ACs of 2 ton each. There are two UPS of 60 kva APC</p>

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					Galaxy-5000 model. Each has 30 batteries. Each battery is of 150Ah. In addition to it the Call centre has 250 KV DG Set of Sterling- SGN250PR model. Total 36 ACs installed in Call Centre. Agency may visit to Call Centre with permission of the Authority
13	General		General	Requesting the Authority for giving a detailed clarification on the call center.	Clarification: The required details not specified by the Agency (GVK) . However Agency may visit the Call Centre with permission of the Authority
14	Decommissioning , 2.5.24	41	The Service Provider shall be responsible to keep the decommissioned vehicles and equipment of the project atleast for 6(six) months before its handing over to the department	The clause may be kindly amended as keeping of decommissioned assets for such a long time period shall have operational diificulties.	No Change in RFP Provision
15	1.2.1	7	The participant can either be a single entity, a joint venture company or consortium of entities formed for this purpose with a valid memorandum of understanding (MoU) duly executed. The participant(s) can either be a Partnership Firm, LLP, Company, Society, or a Trust fulfilling following conditions for being eligible to apply	BVG has requested to not allow the Agencies those are having partnerships/ proprietorships firms as they don't have a legal standing like the companies, as these firms (partnerships/ proprietorships) don't have their own PAN Card, they cannot be sued in the court of law and they have unlimited liability. Also, in case of any unfortunate incidence, like death of a partner or entity being insolvent, the whole project can be jeopardized as there will be no accountable person left behind. But in a company, which is run and	No Change in RFP Provision

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				controlled by Board of Directors, the company remains very much functional in case of any unfortunate incidence and the project is not hampered.	
16	1.2.2	7	Should have minimum five years of experience as on the last date of bid submission in successful operation and management of at least a fleet of 700 Ambulances ¹ including at least 500 (five hundred) EMAS (i.e., ALS/BLS), with computer telephony integration and ability to log calls with GIS based GPRS integrated vehicle monitoring system.	Requested to allow Company/ Bidder having experience of operating the required number of ambulances in consortium with any other company to also bid independently for the said tender, provided the company/bidder has served the responsibility of lead member in the past consortium.	Clarification: Experience as lead member shall be considered provided the lead member was directly involved in the day-to-day operation and management of the service. The consortium agreement should clearly indicate that the lead partner is primarily responsible for day-to-day operation and management of the project. (No Change in RFP Provision)
17	1.2.4	8	Should have at least average annual turnover of Rs. 300.00 crores during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23) or Rs. 200.00 crores of average annual turnover in the similar line of activities (i.e., Ambulance and Health Helpline Service) during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23).	Since the tender relates for providing Emergency Medical Services (EMS), BVG has requested to include the turnover from EMS services along with overall turnover of the bidder also.	Clarification: Proposed changes in the eligibility criteria may further restrict the competition which will go against the fundamental principle of public procurement. As the eligibility criteria has been finalised after due deliberation taking relevant factors into consideration. (No Change in RFP Provision)
18	1.2.3	7	Bidder should have experience of running at least one 50 (fifty) seater call centre in a single location exclusively for operation	To ensure participation of serious bidders, we request you to consider the experience of running at least one 100 (one hundred) seater call centre in a single location or 2	No Change in RFP Provision

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			and management of ambulance service for at least 1 year.	(two) 50-seater call centres exclusively for operation and management of ambulance service for at least 3 years as the eligibility criteria. Managing one small 50-seater call center is far too less a qualification for the management of the integrated IPTHHS Call Center.	
19	1.2.4	8	Should have at least average annual turnover of Rs. 300.00 crores during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23) or Rs. 200.00 crores of average annual turnover in the similar line of activities (i.e., Ambulance and Health Helpline Service) during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23)	Should have at least average annual turnover of Rs. 300.00 crores during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23) out of which Rs. 200.00 crores of average annual turnover should be in the similar line of activities (i.e., Ambulance and Health Helpline Service) during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23). Alternately the least average annual turnover may be fixed at Rs. 300.00 crores during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23) out of which 80% should be contributed by relevant line of activities (i.e., Ambulance and Health Helpline Service). This will ensure participation of bidders whose core business comprises of Ambulance service and related activities.	Clarification: Proposed changes in the eligibility criteria may further restrict the competition which will go against the fundamental principle of public procurement. As the eligibility criteria has been finalised after due deliberation taking relevant factors into consideration. (No Change in RFP Provision)
20	1.2 - Explanation (i) ©	8	Explanation: point -c) For minimum eligibility criteria with respect to turnover (i.e., 1.2.4), the turnover of the lead member shall only be taken into	As mentioned in point no-a- that consortium members accepting several and joint responsibility for implementation of the project, so we must consider Turnover & experience also	No Change in RFP Provision

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			consideration.	in collectively of all consortium members (i.e 1,2,4).	
21	1.2.2	7	Should have minimum five years of experience as on the last date of bid submission in successful operation and management of at least a fleet of 700 Ambulances1 including at least 500 (five hundred) EMAS (i.e., ALS/BLS), with computer telephony integration and ability to log calls with GIS based GPRS integrated vehicle monitoring system	Experience in Fleet management: The Sole Bidder/ consortium member must have experience in operations of cumulative fleet of 500 Emergency Response Vehicles or 500 centrally controlled GPS equipped Ambulance fleet in India continuously for the period of minimum Two(2) years in last 5 years as on bid submission date with any of the State/ Central Govt or PSU in a single project	Clarification: This had been decided by the authority considering the size and complexities of this project. (No Change in RFP Provision)
22	1.2.3	7	Bidder should have experience of running at least one 50 (fifty) seater call centre in a single location exclusively for operation and management of ambulance service for at least 1 year	Bidder should have experience of running at least one 100 (hundred) seater call Centre in a single location exclusively for operation and management of ambulance service for at least 1 year. As existing call Centre is 150 Seater	No Change in RFP Provision
23	1.2.4	8	Should have at least average annual turnover of Rs. 300.00 crores during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23) or Rs. 200.00 crores of average annual turnover in the similar line of activities (i.e., Ambulance and Health Helpline Service) during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23). Bidder	Should have at least average annual turnover of Rs. 100.00 crores during last three completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23) or Rs. 75.00 crores of average annual turnover in the similar line of activities (i.e., Ambulance and Health Helpline Service) during last three completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23). Bidder must submit audited Statement of Accounts and Turnover Certificate	Clarification: This had been decided by the authority considering the size and complexities of this project. (No Change in RFP Provision)

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			must submit audited Statement of Accounts and Turnover Certificate duly certified by Chartered Accountant. If the Statement of Account of a bidder for the FY 2022-23 is not audited as on the date of submission of Bid, then the bidder is allowed to submit provisional Statement of Accounts for the financial year 2022-23 duly certified by the Auditor/Chartered Accountant for the purpose of turnover.	duly certified by Chartered Accountant. If the Statement of Account of a bidder for the FY 2022-23 is not audited as on the date of submission of Bid, then the bidder is allowed to submit provisional Statement of Accounts for the financial year 2022-23 duly certified by the Auditor/Chartered Accountant for the purpose of turnover	
24	1.2.2	7	“Should have minimum five years of experience as on the last date of bid submission in successful operation and management of at least a fleet of 700 Ambulances including at least 500 (five hundred) EMAS (i.e., ALS/BLS), with computer telephony integration and ability to log calls with GIS based GPRS integrated vehicle monitoring system”.	<p>“Should have minimum three years of experience as on the last date of bid submission in successful operation and management of at least a fleet of 300 Ambulances, with computer telephony integration and ability to log calls with GIS based GPRS integrated vehicle monitoring system”.</p> <p>Justification As per the Government “Manual for Procurement of Works” (Updated June 2022) clause 3.3.6 page no. 33 Pre-qualification Bidding (PQB) (iii) mentions that -</p> <p>“Pre-qualification Criteria: PQC should be unrestrictive enough so as not to leave out even one capable bidder/ contractor.</p>	<p>Clarification:</p> <p>This had been decided by the authority considering the size and complexities of this project.</p> <p>(No Change in RFP Provision)</p>

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				<p>Otherwise, it can lead to higher prices of procurement/ works/ services". (copy attached)</p> <p>Here the total number of Ambulances (including boat ambulance is 1366; hence asking for the experience of 700 ambulances is restrictive to invite eligible bidders.</p> <p>Also, as per the procurement guidelines of the government of India, the technical eligibility should be more inclusive and not more than 20% of the proposed work to invite more bidders to participate.</p> <p>In a similar RFP in the state of M.P., the eligibility criterion was experience of 300 ambulances for O&M of over 2000 ambulances. (RFP attached)</p>	
25	1.2.4	8	<p>"Should have at least average annual turnover of Rs. 300.00 crores during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23) or Rs. 200.00 crores of average annual turnover in the similar line of activities (i.e., Ambulance and Health Helpline Service) during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21,</p>	<p>"Should have at least average annual turnover of Rs. 100.00 crores during last three completed financial years (i.e., 2020-21, 2021-22 & 2022-23) or Rs. 50.00 crores of average annual turnover in the similar line of activities (i.e., Ambulance and Health Helpline Service) during last three completed financial years (i.e., 2020-21, 2021-22 and 2022-23). Bidder must submit audited Statement of Accounts and Turnover Certificate duly certified by Chartered Accountant.</p>	No Change in RFP Provision

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			<p>2021-22 and 2022-23). Bidder must submit audited Statement of Accounts and Turnover Certificate duly certified by Chartered Accountant. If the Statement of Account of a bidder for the FY 2022-23 is not audited as on the date of submission of Bid, then the bidder is allowed to submit provisional Statement of Accounts for the financial year 2022-23 duly certified by the Auditor/Chartered Accountant for the purpose of turnover.</p>	<p>If the Statement of Account of a bidder for the FY 2022-23 is not audited as on the date of submission of Bid, then the bidder is allowed to submit provisional Statement of Accounts for the financial year 2022-23 duly certified by the Auditor/Chartered Accountant for the purpose of turnover.</p> <p><u>Justification</u> Turnover is a reflection of an entity financial strength to sustain the operational requirements of the project.</p> <p>As per the Government “Manual for Procurement of Works” (Updated June 2022) clause 3.3.6 page 35 Pre-qualification Bidding (PQB) (iii) (C) Financial Capabilities (Page No. 34-35) mentions that -</p> <p>“Average Annual Financial Turnover of the bidders during the last three years ending 31st March of the previous financial year should be at least 30% of the estimated cost”.</p> <p>Average Annual turnover of 50 crore was asked in M.P state in Integrated ‘108’ & ‘102’ services.</p> <p>In comparison to size of the project, state</p>	

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				<p>of M.P. has more than 2000 vehicles while '108' Odisha has only 1366 no. of ambulances in which 866 ambulances are owned by state govt. while in M.P state, all 2000 ambulances were procured by selected bidder.</p> <p>Submission of Provisional statement for FY 2022-23 should be deleted as time period is completed for audit and more over, we will complete another FY 2023-24 in another 2 months.</p>	
26	1.2.3	7	<p>"Bidder should have experience of running at least one 50 (fifty) seater call centre in a single location exclusively for operation and management of ambulance service for at least 1 year".</p>	<p>"Bidder should have experience of running at least one 50 (fifty) seater call centre in operation and management of ambulance service for at least 1 year".</p> <p><u>Justification</u> Bidder should have experience of running and management of call center for ambulance services. This experience can be at different locations, but experience is of single company which is equivalent of experience of single location.</p>	No Change in RFP Provision
27	1.2.4 Eligibility Criteria	8	<p>Should have at least average annual turnover of Rs. 300.00 crores during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23) or Rs. 200.00 crores of average annual turnover in the similar line of</p>	<p>To ensure larger participation average annual turnover may kindly be reduced. We also have suggestion that average annual turnover attained from similar line activity should be asked for. Therefore, your good self may amend referred clause as :-</p>	No Change in RFP Provision

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			activities (i.e., Ambulance and Health Helpline Service) during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23). Bidder must submit audited Statement of Accounts and Turnover Certificate duly certified by Chartered Accountant. If the Statement of Account of a bidder for the FY 2022-23 is not audited as on the date of submission of Bid, then the bidder is allowed to submit provisional Statement of Accounts for the financial year 2022-23 duly certified by the Auditor/Chartered Accountant for the purpose of turnover.	Should have at least Rs. 150.00 crores of average annual turnover in the similar line of activities (i.e., Ambulance and Health Helpline Service) during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23).	
28	1.2 Eligibility Criteria	8	Explanation I (c) For minimum eligibility criteria with respect to turnover (i.e., 1.2.4), the turnover of the lead member only shall only be taken into consideration.	Qualifying Criteria with respect to turnover is huge hence, we request to allow all consortium members to meet turnover criteria cumulatively.	No Change in RFP Provision
29	1.2.2 Eligibility Criteria	7	Should have minimum five years of experience as on the last date of bid submission in successful operation and management of at least a fleet of 700 Ambulances! including at least 500 (five hundred) EMAS (i.e.,	Should have minimum three years of experience as on the last date of bid submission in successful operation and management of at least a fleet of 700 Ambulances* including at least 500 (five hundred) EMAS (i.e., ALS/BLS), with computer telephony integration and	Clarification: This had been decided by the authority considering the size and complexities of this project. (No Change in RFP Provision)

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			ALS/ BLS), with computer telephony integration and ability to log calls with GIS based GPRS integrated vehicle monitoring system.	ability to log calls with GIS based GPRS integrated vehicle monitoring system Justification Bidder/ Consortium members should have valid experience either in Ambulatory or Emergency Response Vehicles	
30	1.2.3 Eligibility Criteria	7	Bidder should have experience of running at least one 50 (fifty) seater call centre in a single location exclusively for operation and management of ambulance service for at least 1 year.	Bidder should have experience of running at least one 100 (hundred) seater call centre in a single location exclusively for operation and management of ambulance service for at least 1 year. As existing call centre is 150 Seater.	No Change in RFP provision.
31	1.2.4 Eligibility Criteria	8	Should have at least average annual turnover of Rs. 300.00 crores during last five completed financial years (i.e., 2018- 19, 2019-20, 2020-21, 2021-22 & 2022-23) or Rs. 200.00 crores of average annual turnover in the similar line of activities (i.e., Ambulance and Health Helpline Service) during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23). Bidder must submit audited Statement of Accounts and Turnover Certificate duly certified by Chartered Accountant. If the Statement of	Should have at least average annual turnover of Rs. 100.00 crores during last three completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23) or Rs. 75.00 crores of average annual turnover in the similar line of activities (i.e., Ambulance and Health Helpline Service) during last three completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23). Bidder must submit audited Statement of Accounts and Turnover Certificate duly certified by Chartered Accountant. If the Statement of Account of a bidder for the FY 2022-23 is not audited as on the date of submission of Bid, then the bidder is allowed to submit provisional Statement of Accounts for the financial year 2022-23 duly certified by the	No change in RFP Provision.

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			Account of a bidder for the FY 2022-23 is not audited as on the date of submission of Bid, then the bidder is allowed to submit provision/ Statement of Accounts for the financial year 2022-23 duly certified by the Auditor/Chartered Accountant for the purpose of turnover	Auditor/Chartered Accountant for the purpose of turnover. Justification: As per clause no -1.2.2. minimum 500 Ambulance fleet required and as per National Av. Rate of (BLS/ALS) @ 1.60 lacs/ month, annual Turnover would come to .96 Cr only so we request to change this clause with 100 cr turnover from Ambulatory service in last three year. As last three year is more then sufficient for sustainability/Creditability of any Bidder.	
32	1.2 Eligibility Criteria (Explanation)	11	Explanation: point -c) For minimum eligibility criteria with respect to turnover (i.e., 1.2.4), the turnover of the lead member only shall only be taken into consideration.	As mentioned in point no-a- that consortium members accepting several and joint responsibility for implementation of the project, so we must consider Turnover & experience also in collectively of all consortium members (i.e. 1,2,4). Justification: Consortium form in respect of joint responsibility so all Condition must consider jointly/collectively as all member of consortium work together as sole bidder.	No change in RFP Provision.
33	1.2.2	10	Should have minimum five years of experience as on the last date of bid submission in successful operation and management of at least a fleet of 700 Ambulances 1 including at least 500 (five hundred) EMAS (i.e., ALS/ BLS), with computer telephony	Should have minimum 3 years of experience as on the last date of bid submission in successful operation and management of at least a fleet of 300 Ambulances including at least 200 (five hundred) EMAS (i.e., ALS/ BLS, 104JE) , with computer telephony integration and ability to log calls with GIS based GPRS	Clarification: Experience as lead member may be considered provided the lead member was directly involved in the day-to-day operation and management of the service. The consortium agreement should clearly indicate that the lead partner primarily responsible for day-to-

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			integration and ability to log calls with GIS based GPRS integrated vehicle monitoring system.	integrated vehicle monitoring system. Reason: Bidder/ Consortium members should have valid experience either in Ambulatory or Emergency Response Vehicles from Govt./ PSU.	day operation and management of the project. (No Change in RFP Provision)
34	1.2.3	10	Bidder should have experience of running at least one 50 (fifty) seater call centre in a single location exclusively for operation and management of ambulance service for at least 1 year.	Bidder should have experience of running at least one 75 (Seventy-five) seater call centre in a single location exclusively for operation and management of ambulance service for at least 1 year. As per RFP existing call centre is 190 (150+40) Seater	No change in RFP Provision.
35	1.2.4	11	Should have at least average annual turnover of Rs. 300.00 Crores during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23) or Rs. 200.00 Crores of average annual turnover in the similar line of activities (i.e., Ambulance and Health Helpline Service) during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23). Bidder must submit audited Statement of Accounts and Turnover Certificate duly certified by Chartered Accountant. If the Statement of Account of a bidder for the FY 2022-23 is not audited as on the date of submission of Bid, then	Should have at least average annual turnover of Rs. 100.00 Crores during last three completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23) or Rs. 50.00 Crores of average annual turnover in the similar line of activities (i.e., Ambulance and Health Helpline Service) during last three completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23). Bidder must submit audited Statement of Accounts and Turnover Certificate duly certified by Chartered Accountant. If the Statement of Account of a bidder for the FY 2022-23 is not audited as on the date of submission of Bid, then the bidder is allowed to submit provisional Statement of Accounts for the financial year 2022-23 duly certified by the Auditor/ Chartered Accountant for the purpose of turnover. Reason: This will allow more bidder to	Clarification: This had been decided by the authority considering the size and complexities of this project. (No Change in RFP Provision)

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			the bidder is allowed to submit provisional Statement of Accounts for the financial year 2022-23 duly certified by the Auditor/ Chartered Accountant for the purpose of turnover.	participate in this tender and NHM pay bills after Bidder provide monthly services.	
36	1.2	11	Explanation: point -c) For minimum eligibility criteria with respect to turnover (i.e., 1.2.4), the turnover of the lead member only shall only be taken into consideration.	As all consortium members accept several and joint responsibility for implementation of the project, so Turnover & experience also count collectively of all consortium members (changes required in clause point i.e. 1, 2, 4). Reason: It will help to all consortium member get equal responsibility to provide services.	No change in RFP Provision.
37	3.1.4	66	Technical Proposal of all the Applicants will be evaluated based on appropriate marking system. The categories for marking and their respective weightage are as under:	Considering the unique integrated project encompassing Emergency Ambulance, Janani Express and Health helpline, request 10 marks to be allocated for the specific integrated service experience of 108, 102 and 104 in a single project.	Clarification: Such conditions shall be restrictive in nature and fail to ensure a fair and equitable competition. No change in RFP Provision.
38	3.1.4.4 (ii) Technical evaluation	67	Working Capital (WC)* (Working Capital= Current Asset- Current Liabilities) (More than Rs 5 Crores= 4 marks, more than Rs 10 Crores= 7 marks and more than Rs 15 Crores=10 marks) *Five years average shall be taken from audited balance sheet for calculation purpose.	These 10 marks should be allotted to integrated 108 /102 / 104 project from a single call centre	No change in RFP Provision.
39	Criteria for	65	Technical Proposal of all the	Remove this clause	No change in RFP Provision.

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	evaluation 3.1.4		Applicants will be evaluated based on appropriate marking system. The categories for marking and their respective weight age are as under: Refer Page No. 65 to 68).	<p>Justification</p> <p>*As per the published RFP “The technically qualified participant having lowest financial quote (offer price) shall be the most preferred Agency”.</p> <p>*The selection of preferred agency is L1 based and therefore marking system will only favors’ to 2-3 bidders in the country.</p> <p>*Clause 3.1.4 with Eligibility criterion is restrictive and may lead into 2-3 bidders making cartel to participate on a higher rate, causing huge cost to ex-chequer.</p>	
40	CRITERIA FOR EVALUATION Clause 3.1.4	67	<p>FINANCIAL STRENGTH</p> <p>i) Net Worth of the Applicant* (Net Worth= Total Asset- Liabilities) (More than Rs 20.00 Crores= 4 marks, more than Rs 30.00 Crores= 7 marks and more than Rs 40.00 Crores=10 marks)</p> <p>ii) Working Capital (WC)* (Working Capital= Current Asset- Current Liabilities) (More than Rs 5 Crores= 4 marks, more than Rs 10 Crores= 7 marks and more than Rs 15 Crores=10 marks)</p> <p>*Five years average shall be taken from audited balance</p>	<p>FINANCIAL STRENGTH</p> <p>i) Net Worth of the Applicant* (Net Worth= Total Asset- Liabilities) (More than Rs 10.00 Crores = 7marks, more than Rs 20.00 Crores= 10 marks)</p> <p>ii) Working Capital (WC)* (Working Capital= Current Asset- Current Liabilities) (More than Rs 10 Crores= 7 marks, more than Rs 20 Crores= 10 marks)</p> <p>*Last completed F.Y. (2022-23) figures shall be taken from audited balance sheet for calculation purpose</p>	No Change in RFP Provision.

SI No	Clause no (RFP Doc)	Page No (RFP Doc)	Content (RFP Provision)	Queries raised/ Clarification sought by Bidders	Response to the Pre-Bid Queries / Amendments
			sheet for calculation purpose.		
41	2.25.2	65	Within 3(three) months from the date of signing of the Agreement, the incoming Service Provider shall take over entire operations of the project from the outgoing Service Provider in one go, without any disruption in service. If the Agency fails to commence the service as specified herein, the Government may, unless it consents to the extension of time thereof, forfeit the Performance Security and appropriate the same.	Any replenishment of the lost medical equipment should be done by the Government or should be imposed on the existing bidder through its performance bank guarantee. It is practically impossible for a new bidder to physically survey and audit each and every ambulance and find out the shortfalls, its working condition and the roadworthiness of the vehicle, in such a short span of time. Whereas, the existing bidder will have all such details ready hand, and will always have an unintentionally biased cutting edge, in pricing, over other bidders. As requested by one of the bidders to Amend the above point in the RFP	Clarification: The incoming agency has to take over the ambulances including the onboard equipment/ instrument by issuing a receiving note in form of an check-list counter signed by the representatives of both the agencies. The incoming agency shall be responsible for the assets received by it. The cost of replacement of the missing assets or those are out of order shall not be the responsibility of the incoming agency. (means the cost relating the replacement or reconditioning shall not be borne by it). Incoming agency shall be responsible to start the operation with vehicles received in working condition. (No Change in RFP Provision)
42	GPS Device / List of equipments /Medical equipment	118/94, 128-134 /94 .	Integrated Patient Transport and Health Helpline Service(Phase-II), List of equipments.	We request to know whether is it normal GPS Device or AIS 140 . How long has it been installed? Is it related to Govt or exsisting SI, Besides all the equipments the AMC and CMC period is over, so requested to the Authority to kindly provide new item categories before commissioning or not to impose any penalty to in coming service provide for the same.	Clarification: GPS device is not AIS 140 compliant. The device was first procured during 2020 for 512 EMAS ambulances. In 2021 another 112 devices were procured. Lastly in November 2023 another 236 devices were procured for installation in ambulances. All devices are of same make and model. All GPSs have 3 years warranty along with 2 year AMC after expiry of standard warranty. The cost of

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					AMC is to be borne by the operator.
43	Medical equipment	94	Medical Equipment for ALS	Request to understand whether we can use D type cylinder in place of J type cylinder?	Clarification: As per the prescribed equipment provision for ambulance in general, B and J/D Type Cylinder are provided.
44	Scope of work point 2.3.7	30	The incoming Agency (Service provider) shall take over existing fleet of Ambulances (ALS and BLS) under "EMAS" and Boat Ambulances on "as is where is basis".	The ambulances which have run more than 1 lakh or 2 lakh kms will be requiring the mechanical services which kindly may be done before handing over to service provider for smooth uninterrupted operations	No Change in RFP Provision.
45	Procurement , Point 2.9.6	42	The Government shall be procuring the prefabricated Base Ambulances with stretcher directly through GeM portal from OEM.	Procurement of complete no of vehicles in EMAS if get delayed through Government e marketing , then in such scenario the selected bidder may kindly be extended additional days	Clarification: The bidder needs to first take over the assets within 3 months. New procurement to be taken up depending on the requirement set by Govt. only based on the 5 years of life or 2.5 lakh KM whichever is later as at 2.14.5
46	Operational parameters, Point no 2.14.6,	47	Rs 120000 penalty per each day of delay	Procurement of complete no of vehicles in EMAS if get delayed through Government e marketing , then in such scenario the selected bidder may kindly be extended additional days	Clarification: The bidder needs to first take over the assets within 3 months. New procurement to be taken up depending on the requirement set by Govt. only based on the 5 years of life or 2.5 lakh KM whichever is later as at 2.14.5
47	Taking over of Services (point 2.5.5)	34	The incoming Service Provider shall ensure smooth taking over of the entire services from the outgoing Service Provider. The incoming Service Provider shall	The detailed process of Handing over and Taking over may be given for follow up while transition of operations	Clarification: Agency needs to have its transition plan as part of the bid to take over the entire operation within given timeline smoothly. Department will interfere when required.

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			take over the entire service within 3 (three) months from the date of signing of the Contract without any disruption in the ongoing services.		Refer RFP Clause No 2.3.20 (c)
48	Scope of work page 30, point 2.3.7	30	The incoming Agency (Service provider) shall take over existing fleet of Ambulances (ALS and BLS) under "EMAS" and Boat Ambulances on "as is where is basis".	The Vehicles before Handing over , to be made road worthy of all aggregates and all systems. Clarification need to be given for that who wil bear the expenses which incurred on repairs .	Clarification: It is the responsibility of the outgoing agency to handover the ambulances in roadworthy condition. The incoming agency shall receive the Ambulances in road worthy conditions at the time of handing over. The incoming agency shall be responsible for the ambulances handed over to it in roadworthy condition.
49	General		List of vehicles and their status as on the date	Total list of vehicles, Their status, like on road location address, off road / workshop location & address , to be given for verification and taking over	Clarification: List of vehicles have been provided in the RFP at Annexure-13. Rest of information sought are dynamic in nature.
50	2.3.7	27	The incoming Agency (Service provider) shall take over existing fleet of Ambulances (ALS and BLS) under "EMAS" and Boat Ambulances on "as is where is basis". The EMAS ambulances (ALS & BLS) shall be replace which have run for more than 2,50,000 KM or older than 5 years, whichever is later.	Replacement should be whichever is earlier. Moreover, we request you to kindly exempt those ambulances from off road penalties which are covered more than 2.5 lakhs kms or 5 years age	Regarding replacement of Ambulance, No change in RFP . Amendment: *Off Road penalty shall not be levied for maintenance / breakdown period of the EMAS Ambulance which have run for more than 250000 K.M. and more than 5 years of age.
51	2.1.5 (a)	16 & 17	The project is presently operational with 449 Basic Life Support (BLS) Ambulances and	Requested to provide condemnation policy of EMAS ambulances.	Clarification:

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			411 Advance Life Support (ALS) Ambulances deployed strategically across the State of Odisha. The entire operation is managed through the centralized call center situated at 7th Floor, IDCO Tower, Bhubaneswar. GPS (with biometrics) has been installed in all ambulances.	<p>Only roadworthy ambulances should be handed over to new service providers.</p> <p>No penalties for response time maintenance/ breakdown should be levied for the vehicles crossing age and kilometre running limit specified by condemnation policy.</p>	<p>As regards to Condemnation policy of EMAS ambulances, as per the provision of RFP of IPTHHS, the ageing EMAS ambulances have been disposed off through public auction after their replacement with new ambulances</p> <p>The incoming agency has to take over the ambulances including the onboard equipment/ instrument by issuing a receiving note in form of a check-list counter signed by the representatives of both the agencies. The incoming agency shall be responsible for the assets received by it. The cost of replacement of the missing assets or those are out of order shall not be the responsibility of the incoming agency. (means the cost relating the replacement or reconditioning shall not be borne by it). Incoming agency shall be responsible to start the operation with vehicles received in working condition.</p> <p>Amendment : Off Road penalty shall not be levied for maintenance / breakdown period of the EMAS Ambulance which have run for more than 250000 K.M. and more than 5 years of age.</p>
52	2.3.20 (a)	29	The Service Provider (Agency), who would be awarded the contract through this selection	Requested for smooth handover takeover process of the fleet . All existing ambulances should be handed over in	Clarification: Agency needs to have its transition plan

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			process has to take over the operation and management of the entire project (all districts) from the existing service provider maximum within 3(three) months from the date of signing of the Agreement.	roadworthy conditions along with fitness certificate.	as part of the bid to take over the entire operation within given timeline smoothly. Department will interfere when required. Refer RFP Clause No 2.3.20 (c)
53	2.5.5	31 & 32	The incoming Service Provider shall ensure smooth taking over of the entire services from the outgoing Service Provider. The incoming Service Provider shall take over the entire service within 3 (three) months from the date of signing of the Contract without any disruption in the ongoing services	Requested to allow taking over all the services only after all requisite repairs , replenishments & fitness certificates from existing service provider.	Clarification: Same as indicated at Point 2.1.5 (a) above .
54	2.14.6 (A1)	47	Taking over and operationalization of all the services under the project within 3 months of signing of the Contract.	Requested for smooth handover takeover process of the fleet. All existing ambulances should be handed over in roadworthy conditions along with requisite repairs, replenishments & fitness certificates from existing service provider.	Clarification: Agency needs to have its transition plan as part of the bid to take over the entire operation within given timeline smoothly. Department will interfere when required. Refer RFP Clause No 2.3.20 (c). * Same as indicated at Point 2.1.5 (a) above .
55	Scope of work 2.3.7	27	The incoming Agency (Service provider) shall take over existing fleet of Ambulances (ALS and BLS) under "EMAS" and Boat Ambulances on "as is where is basis". The EMAS ambulances (ALS & BLS) shall be replace	Whichever is earlier. In case the Ambulances crosses 2.50 kms or 5 years and is not replaced as yet, no penalty should be imposed on such vehicles and such vehicles should be free of any performance parameters.	Clarification: Same as indicated at Point : Scope of Work: 2.3.7 (at Sl. No: 50) above . (No change in RFP provision) Amendment:

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			which have run for more than 2,50,000 KM or older than 5 years ⁷ , whichever is later		Off Road penalty shall not be levied for maintenance / breakdown period of the EMAS Ambulance which have run for more than 250000 K.M. and more than 5 years of age.)
56	2.14.5	47	The Ambulances under EMAS (ALS &BLS) shall have minimum usable life of 5 years. No ambulances shall be due for replacement before 5 years from date of induction or have run more than 2,50,000 kilometres whichever is later. Details of existing fleet with launching date created from the funds of Government of Odisha given in Annexure-13.	Kindly consider 2.5 Lakhs KMs or 5 years whichever is earlier	Clarification: This has been practiced for last two contract periods. No change in RFP Provision
57	2.8	41	Schedule of implementation of services. The incoming Agency must takeover and operationalise these services across all districts at a time within 3(three) months from the date of signing of contract.	We request to allow at least 4 (four) month time (from date of signing of contract) for operationalization of project (i.e. EMAS, RTS & HHS) instead of 3 (three) months, as mentioned in RFP.	Amendment : In case the incoming Service provider is different from the outgoing Service provider 60 days Moratorium shall be allowed with respect to performance penalty (minimum case, K.M., Response time) for fleet stabilization, provided the Taking over of service is within 3 months period.
58	Clause : 2.5.15	34	Manpower for Various Services: Extract of clause is given below While recruiting existing field staff the incoming Service	Request to instruct the PIA to share the existing manpower data viz. Employees details, qualification, certification and current Gross salary	Clarification: The information will be provided after award of contract.

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			Provider shall ensure that their performance and conduct in the earlier project is satisfactory. All HR related data could be collected from the office of the PIA.		
59	Annexure 13 page 113,114	1,13,114	Vehicles No's given 624 only Force traveler and Tata winger , Type c is mentioned from TATA 419Veh's ,Type D not mentioned	Total No of vehicles existing coming to 860 (449+411). The Data of KMs run and the date of procurement to be given for all the vehicles for the calculation of the vehicles procurement .	Clarification: KM run by 236 ambulance has been included in Annexure. B-I, B-III
60	Details of existing Assets, Page no 110	110	List of vehicles given upto 624Nos only		
61	Medicine List		General	Medicines list for BLS & Boat ambulances are not provided	
62	B. Referral Transport service Page 53 , point B1		Complete rolling out of all vehicles (Ambulances) within 3 months of signing the contract , Rs. 1000 per vehicle for each day of delay in deployment	Requesting the Authority to have a staggered roll out plan of ambulances.	Clarification: There is no scope for discontinuance of service. The agency has to takeover and continue service uninterrupted. Three (3) months time has been allowed to plan for the transition. No change in RFP Provision.
63	2.3.14	28	Position MBBS doctors at the Centralised Call Centre/Control Room round the clock physically to provide online consultation/advice to Emergency Medical Technician (EMT) in the Ambulance, whenever required. Nos. of doctors shall be adequate to	Since the call from Ambulance to CDC is transferred to the on duty Medical officer on duty , it is irrelevant where he is physically available. The calls not responded may be monitored for improvement in quality. However, there should be any compilation on physically placing a doctor in the call centre. The calls may be addressed remotely from	Clarification: The physical presence is required to minimize the risk of not getting connected with the doctor over mobile phone at the time of emergency requirement. No change in RFP Provision.

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			handle the operational load.	wherever the Medical officer is present. It is also extremely difficult to find MBBS Medical officer who are willing to work in call centre.	
64	2.2.1.2,	19	in 30 district totals of 500 ambulances	Can't this be reduced because there is a question of financial viability of the ambulance if there are negligible jobs for the ambulance. Ideally it should be only 250-300 . Or else drop back cases at least within the district should be permitted.	Clarification: The scope of targeted beneficiaries eligible for transportation in RTS has been widened as compared to the current contract period. No change in RFP Provision.
65	2.2.1.4,	21	(for delivery and check-up) ANC and PNC	There should be some process/circular in place from Govt side to ASHA, ANM for the utilization of 108 RTS ambulances instead of using other means of transportation like Autorickshaws etc.	Clarification: Beyond the scope of this RFP No change in RFP Provision.
66	2.3.8	28	Deploy 500 (minimum) number of ambulances under 24x7 RTS (i.e., 108-JananiExpress) with manpower and basic amenities and operationalize it fully across the state within 3(three) months from the date of signing the Agreement.	Request for 6 months mobilization period.	Clarification: The incoming agency may use the existing vehicle presently engaged under RTS as these are compliant to the RFP specification, so three-month period is sufficient. No change in RFP Provision.
67	2.2.1.4. (c)	21	(c) Provide round the clock (24 x 7) transport service to JSSK beneficiaries through Referral Transport Service (108 Janani Express). Transportation facility to be provided with minimum	Is the home drop allowed for the pregnant women (pre/post-delivery)	Clarification: As per the government decision drop-back service shall no longer be provided for transferring pregnant woman.

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			health care to all pregnant woman/mother for delivery and check-up (during the ANC and PNC period) and treatment to infant (up to 1 year) in nearest government health facility. Pick-up and drop-back service shall be provided to all NRC cases to children up to the age of 6 years, if referred by ANM/RBSK/VHND/UHND/CHO.		No change in RFP Provision.
68	2.7.2	41	The Service Provider will be engaged initially for a period of 5 years from the date of signing of the Contract, which may further be extended by a maximum period of 1 year by the Government, subject to satisfactory performance and on the same terms and conditions of the contract. However, detailed provision for modification or premature termination of the contract and related liabilities and penalties are stated in subsequent paras.	Contract can be extended for period of 2 years subject to performance and as per mutual agreement.	No change in RFP Provision.
69	2.10.3	43	In case of 24x7 RTS (108 Janani Express) the cost of vehicle and equipment as per the specification shall be borne by the Service Provider and Government shall not incur any	Kindly add word hire also .	Clarification: Renting and hiring of vehicles are considered identical, hence hiring also allowed.

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			capital expenditure. The Service Provider is free to either procure these assets or have them on rent/ lease.		
70	2.20.4	63	Accident Repair Claim Insurance Difference Amount	For the 108 EMAS vehicles, the ownership of the vehicle is with NHM. On this logic all expenses beyond insurance reimbursed amount should be reimbursed by NHM in all accident cases. The agency should bear the expenses of repairs required to wear and tear/ scheduled service / aggregate failures etc.	Clarification: Agency should take appropriate insurance coverage to cover repair cost and take reasonable precaution to avoid accident, as far as possible No change in RFP Provision.
71	2.5.4	31	The Service Provider shall be responsible to maintain the average response time of less than or equal to 20 minutes in the State as a key performance parameter. Service provider's destination shall be designated government health facilities.	Requested to allow average response time of 20 min in urban and 30 min in rural areas, as this the practice followed in all EMS tenders floated Nation-wide.	No change in RFP Provision.
72	2.14.2	46	1. Minimum 4(four) cases attended per Ambulance per day. 2. Minimum 3(three) cases attended per Ambulance per day. 3. Minimum 170 KM per day per Ambulance.	Since the dispatch of ambulance entirely depends on the call received and the distance or average running would entirely depend upon the distance of the incidence/emergency from the base location of the ambulance it is impossible to benchmark average emergency cases/day or the average running of ambulance beforehand. It cannot be considered as non-performance if a particular ambulance does not get 4	No change in RFP Provision.

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				emergency cases or the distance does not count to 170 km/day. As such requested (by Agency) to modify above performance parameters by analyzing the no. of genuine calls received as against the no. of dispatches made. Kilometer running of less than 170km/day should not be considered as non-performance and penalty should not be levied as this is not at all in the control of the operator	
73	2.14.6 (A2)	47	Average Response Time (ART15) for State: Less than or equal to 20 Minutes.	Requesting the department to allow average response time of 20 min in urban and 30 min in rural areas , as this the practice followed in all EMS tenders floated Nation-wide.	No change in RFP Provision.
74	2.14.2- Average km run by an ambulance,	46	Minimum 170 KM per day per Ambulance.	It is mentioned that per day the ambulance needs to ply 170 kms and attend 4 cases, As the opex is based on the per km basis we request not to charge any penalty on the kilometer capping as cases depend on the cases being assigned.	Clarification: Minimum KM capping is to ensure optimal utilisation of the ambulances. At present, the average KM run per ambulance per day is 270 KM (appx) over the fleet. So the Kilometer capping of 170 km/day /ambulance is reasonable. No change in RFP Provision.
75	Performance parameter , Boat Ambulance (C4)	56	If the Boat Ambulances remains out of order continuously for more than 8 hours, then it shall be considered as "Off Water" and liable for penalty.	The Boat may be permitted 2 days off continuously as the spares availability and repair may take much time unlike vehicles	Clarification: 18 days offroad are already allowed in year. 8 hours continuous off road during daytime is taken as 1 day offroad since the boat operates during dawn to dusk only. No change in RFP Provision.

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76	OFF-ROAD CONDITION	57	(iii) Ambulance is not working (breakdown condition) for more than 12 hrs. at a stretch.	The ambulance may be permitted upto 2 days off depends upon Break down condition	No change in RFP Provision.
77	Operational performance Page 49 & 50 point 2.14.2		Average KM run by an Ambulance (State Average) If service provider does 190 KM/day/ambulance (measured over a month for 100 Ambulances) then penalty shall be Rs. 4,00,000/- (i.e., $10 \times 400 \times 100 = 4,00,000$)	Even though the minimum kms are indicated as 170 km per day which indicates that the selected service provider claims only how much the ambulance actually travels therefore the penalty may be kindly deleted as the kms depends on the cases being assigned .	Clarification: Same as indicated at point no: 2.14.2 above . No change in RFP Provision.
78	Boat ambulance , C3 Minimum 6 cases per Boat ambulance in each month Page no 56. C4	56	Penalty 4000 per each 0.1 short fall	The cases attended depends upon the cases received, therefore the penalty may be removed <hr/> The average min hrs per case and per day may be clarified for OPEX calculation	Clarification: Currently, Average Case load /month=6 (In case 95% of the eligible calls attended then penalty shall not be applicable) Refer Clause No 2.14.6 (C3). No change in RFP Provision. Clarification: Added at Annexure: A
79	Details of assets,	166	Replacement date and total kms	Present kms Travelled by all ALS, BLS and RTA Ambulances may be given along with present avg km per day per ambulance for calculation of the operational cost	Added at Annexure : B-I and B-II
80	Boat Ambulance, Page 56, point C3	56	Minimum 6 cases per Boat ambulance in each month . Penalty 4000 per each 0.1 short fall	Present Boat cases per day & Hrs run per day may be given for the calculation of operational cost	Added at Annexure: A
81	2.14.2	47	Average KM run by an Ambulance (State Average)	This is the typo error . In the given example penalty is calculated on	Clarification:

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			Minimum 170 KM per day per Ambulance. So, one trip is equivalent to one case. Penalty shall be imposed @ Rs.400/- per month per 1.00 KM shortfall/day/ambulance (measured over a month with total no. of ambulances). Example: If service provider does 190 KM/day/ambulance (measured over a month for 100 Ambulances) then penalty shall be Rs. 4,00,000/- (i.e., $10 \times 400 \times 100 = 4,00,000$)	delivering 190KM/day/ambulance against the target of minimum 170KM/ day/ ambulance. It should be 160 Km/ Day/ Ambulance	Yes. 190KM may be read as 160KM in the example
82	2.14.6 (A 4(ii)) Sl. No B-2 (ii)	48, 51	At any given point of time more than 95% of the vehicles (ALS/BLS) shall be on-road condition.	We request to allow 90% on road target during the tenure of the contract. Off road should be accumulated at 2.5 days per Ambulance per month and this average should be calculated over the fleet and over the year. After the first year any unutilised off road No of days should be permitted to carry forward as the ambulance off road increases with the increase of the age of the Ambulance. The off-road penalty would be calculated only for ambulances which are less than 5 years old or have run less than 2.5 Lac Km. Once an ambulance crosses this benchmark no off-road penalty should be levied for such ambulances.	Clarification: After 30% hike in fleet size, the number of ambulances has been sufficient to maintain uptime at 95%. Actual performance was 90% before hike. The 18 days i.e. 5% off-road set annually for each ambulance is for all planned, routine, preventive and other maintenance. This has been set to maintain roadworthiness of ambulances. Ambulances are replaced after completion of their life regularly throughout the contract period. No change in RFP Provision.

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83	2.14.6 - A4, B2(ii)	48 & 51	For "95% on-road condition" only those ambulances which are off road for more than 1(one) hour at a stretch, shall be considered and calculation shall be done for each district separately.	Considering the service manpower issue and spare part issue at TATA workshop and no adequately trained manpower for repairing the TATA winger BSVI Model followed by minimal service station of force motors which taking long time to repair the ambulance. Request to reduce the on road from 95% to 90%. Also, keeping view of running km the periodicity of service intervals is high. Hence the minimum availability of ambulances at any given point may be amended to 90%	<p>Clarification: On the contrary TML Service Centres has the highest presence in the state as compared to any other vehicles used for ambulance. Further Ambulances of Force motors are operational in the areas where its authorised service centers are located in the vicinity.</p> <p>No change in RFP Provision.</p>
84	2.14.6 (A 9), sl-B7-	49	In no case the service provider shall assign ambulance from outside the area of operation of 30 KMs distance . (i.e., no ambulance should travel more than 30 KMs to reach the site).	As the service provider has to respond within 20 minutes average and have to ensure that 90% of the eligible calls are serviced, having this restriction of 30 kms is counterproductive and hence needs to be removed. On one side you are asking us to attend as many calls as possible and on the other side you are restriction which calls to attend. Also, there is minimum No of trips that needs to be met. Hence this restriction is completely unwarranted. If at all any distance restriction has to be mentioned, then it should be 50 kms . Further in order to determine that the distance between the pickup point and the closest ambulance LBS facility is required at the call Centre. Request that the RFP mentions that the department will provide LBS (Location Based Service) for more accurate and faster dispatch.	<p>Clarification: After 30% hike in fleet size, the number of ambulances has been sufficient to take care of cancellation issue. Increase in on-scene distance is one of the contributing factors for increase in response time.</p> <p>For use of LBS based dispatch, the decision is the sole discretion of Service Provider.</p> <p>No change in RFP Provision.</p>

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85	2.14.6, Sl. No B-2 (i)	50	i)The off-road days for preventive and breakdown maintenance would be accumulated @1.5 days per vehicle for each completed month. No ambulance shall be allowed to be off road* for more than the accumulated (allowed) off-road days	The average running of 420 old fleet is above 5 Lakh KM which is double the prescribed running of an engine. This results in increased aggregate maintenance duration. the off-road days may be allowed to 2.5 days per vehicle for each completed month. In case the vehicle has crossed the benchmark figure of 2.50 lacs Km or 5 years whichever is earlier, the fleet would be replaced and if the fleet is no replaced in a timely manner, no off penalty will be levied against such Ambulances.	Clarification: Clause B2(i) is meant for RTS only. No change in RFP Provision.
86	2.14.6 - A5 & B5	48 & 51	Minimum average of 4(four) cases per Day/Ambulance at State level and minimum average of 3(three) cases per Day/Ambulance at District level.	Request to consider state average only as 3case/Day/Amby. Since this is a state-wide project, such district level parameters defeat the whole purpose of state-wide project.	Clarification: Minimum performance of both State and Districts has been fixed so as to ensure that Uniform level of service is maintained across all the districts. No change in RFP Provision.
87	2.14.6 - A3/B4	48 & 51	Eligible Call Attended: More than 95% <i>(More than 95% of the calls as eligible for response is attended by dispatching ambulance)</i>	Request you to revise this to 90% of the eligible calls needs to be serviced.	Clarification: After 30% hike in fleet size, the number of ambulances have been sufficient to maintain 95% call attendance. Before hike the actual % of call attended was 90% No change in RFP Provision.
88	2.14.6 -A9,	49	In no case the service provider shall assign ambulance from outside the area of operation of 30 KMs distance. (i.e., no ambulance should travel more	Some of the backward district like Koraput, Rayagada, if the first ambulance is busy then second and third ambulances are more than 30km from the patient location, the patient may not get the	Clarification: Assigning Ambulance from far away locations shall increase the response time to the disadvantage of the patience. Secondly, with the increase of the fleet

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			than 30 KMs to reach the site). Cases assigned beyond 30KMs distance shall not be paid	service due to the response km boundary. Due to restriction of 30 KM, 95% dispatching ambulance will be at risk. where the nearest ambulances are busy or Offroad. Hence request to waive up the km restriction.	size the availability of vehicle is bound to improve. No change in RFP Provision.
89	2.14.6 -A10,	49	Multiple Dispatch of Ambulances resulting in "Not Availed Cases".	During Medico Legal cases (Accident, Fire, Stabbing, positioning, Suicide etc.) and in cases of mass causality, the call centre receives multiple calls from different numbers. Call centre cannot repeat calls, resulting multiple dispatches of ambulances considering the ground situations. Request to consider not availed cases against multiple dispatch of ambulances with proper justification.	Clarification: It is expected that the operator shall ensure timely and accurate assessment of the emergency situation before dispatch of ambulances to ensure optimal usage of resources. No change in RFP Provision.
90	2.15.1 (a) 5 & 6,	55	District wise vehicle busy calls (for BLS) (Change to be measured half yearly)-Not more than 5% District wise vehicle busy calls (for ALS) (Change to be measured half yearly) Not more than 1%	As the motto of the service is to serve maximum patient for the state, request to waive up the service quality parameter as 5%(BLS) and 1%(ALS) busy calls.	Clarification: This is only to assess the service level parameter against benchmark for performance. There is no financial implication. No change in RFP Provision.
91	2.14.6 Point B.2.(ii)	51	Eligible Call Attended: 95% or more. (More than 95% of the calls as eligible for response is attended by dispatching ambulance)	Since we are not allowed to send ambulance beyond 30 KM resulting in increase of cancelled cases, need to consider this as 85% or exclude such cancellations from this penalty.	Clarification: 30% increase in fleet size, is bound to improve the availability of the vehicle to attend the emergency response. No change in RFP Provision.
92	2.14.6 Point B.7	52	In no case the service provider shall assign ambulance from	No restriction on Kms should be placed considering that this is an emergency	Clarification: Increase in on-scene distance is one of

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			outside the area of operation of 30 KMs distance. (i.e., in circumstances the ambulance shall travel more than 10 KM to attend the case)	response project. If at all any restriction needs to be placed then it should be 50 kms.	the contributing factors for increase in response time. Secondly, the density of vehicle shall improve with 30% hike in fleet size. No change in RFP Provision.
93	2.14.6 Point B.7	52	In no case the service provider shall assign ambulance from outside the area of operation of 30 KMs distance. (i.e., in circumstances the ambulance shall travel more than 10 KM to attend the case)	This will lead to increase in cancellation cases, so request to exclude such cases from cancellation penalty	Clarification: 30% increase in fleet size, is bound to improve the availability of the vehicle to attend the emergency response. No change in RFP Provision.
94	2.14.6 A9	50	Cases assigned beyond 30KMs distance shall not be paid	Can bidder assume these cases will be exempted from penalty parameters of A3	Clarification: Such Cases shall be included for calculation of eligible calls.
95	2.14.2	46	Particular Performance Parameters Average number of cases attended (State Average) (To be calculated considering all Ambulances in the State) Minimum 4(four) cases attended per Ambulance per day. (To be Calculated for the entire State as a whole) Average number of cases attended (District Average) (To be calculated considering all Ambulances in particular district) Minimum 3(three) cases	Since the reimbursement is on KM basis, having such target is redundant. Also, it has been mentioned that 90% of the calls requiring ambulances should be provided the services. IF the objective of the department is to serve the patient, which is met through the above two criterions, then what is the need for this criterion. This would be applicable if it was a fixed based model wherein the monthly revenue per ambulance was fixed. However, this is not the case here, and fixing such targets is completely illogical	Clarification: Govt provides all the capital assets for the project and service provider is responsible for operation and management. Therefore, the minimum performance parameters have been designed to ensure optimal usage of the resources invested by the Government.

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			attended per Ambulance per day. (To be calculated for each district separately) Average KM run by an Ambulance (State Average) Minimum 170 KM per day per Ambulance		
96	2.14.2	46	Particular Performance Parameters Average number of cases attended (State Average) (To be calculated considering all Ambulances in the State) Minimum 4(four) cases attended per Ambulance per day. (To be Calculated for the entire State as a whole) Average number of cases attended (District Average) (To be calculated considering all Ambulances in particular district) Minimum 3(three) cases attended per Ambulance per day. (To be calculated for each district separately) Average KM run by an Ambulance (State Average) Minimum 170 KM per day per Ambulance	Since this is a state-wide project, it is redundant to have district wise target. This will encourage the service provider to attend the calls which genuinely doesn't require ambulance transfer in some district and decline calls in other district where the target is easily met. The department is not achieving any benefit by stipulating such minute district wise targets	Clarification: Minimum performance levels for both State and Districts have been fixed so as to ensure that service level is maintained across all the districts uniformly. Specially to ensure, the performance levels are not compromised in difficult/ remote districts. No change in RFP Provision.
97	2.14.6 A5	49	So, one trip is equivalent to one case. Penalty shall be imposed @ Rs.400/- per month per 1.00 KM shortfall/day/ambulance (measured over a month with total no. of ambulances). Example: If service provider does	A case should be defined by the kms, otherwise long distance IFT would be disadvantageous for the operators. Hence propose every 40 kms to be counted as a trip and every additional kms as fractional trip .	No change in RFP Provision.

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			190 KM/day/ambulance (measured over a month for 100 Ambulances) then penalty shall be Rs. 4,00,000/- (i.e., 10x400x100=4,00,000)		
98	2.14.6 A2	47	Average Response Time (ART) is the time lag between the landing of call at the call centre and arrival of Ambulance on the site.	Definition of response time should be updated to dispatch of the call at the call centre and arrival of the ambulance on the site.	No change in RFP Provision.
99	2.14.6 A4	48	Off road penalty - Rs 2,000.00 per day/vehicle more than allowed days	Kindly consider Rs 1000/- per day/vehicle as penalty	No change in RFP Provision.
100	2.14.6 A4	48	The unutilized off-road days for the vehicle in a year shall not be carried forward to next year. No ambulance (ALS/BLS) shall be allowed to be off road* beyond 18 days in a year	This is illogical, as it is a known fact that vehicles require more maintenance days as it ages. The idea is not to penalise the service provider, but to ensure that the service provider is equipped to give better service but ensuring that the vehicles goes for repairs and maintenance to upkeep the fleet.	Clarification: The 18 days i.e. 5% off-road set annually is for all planned, routine, preventive and other maintenance. This has been set to maintain roadworthiness of ambulances. No change in RFP Provision.
101	2.14.6 E1	54	Service level target of 90% of the calls is to be attended within threshold limit of 10 seconds. (Short, abandoned calls within 5 seconds are to be excluded)	Pl consider 15 seconds	Clarification: Parameter indicates call center readiness to attend service request. No change in RFP Provision.
102	2.14.6 E1	54	Service level target of 90% of the calls is to be attended within threshold limit of 10 seconds. (Short, abandoned calls within 5 seconds are to be excluded)	Pl consider short, abandoned calls within 8 seconds are to be excluded	Clarification: Parameter indicates call center readiness to attend service request. No change in RFP Provision.

Sd/-
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103	2.14.6, Note Point F	54	An ambulance cannot have an operational status in a sequence like Off-road à On-road off Road unless a minimum of one case is successfully attended in between two Off-road conditions. That means there can't be an On-road condition between two Off-road conditions of an ambulance unless a call is attended successfully in between. Such On-road condition shall be treated as Off-road condition for all practical purpose where not even a single call is attended successfully.	It is possible that No call is received for that particular location, and it treat is as off road in spite of being ON road is not correct.	Clarification: The ambulance must remain on road when ready to attend call. No change in RFP Provision.
104	2.14.6, Note off road conditions Point h	54	For EMAS Ambulances damaged in case of accident or any other force majeure event, the agency must repair Ambulances or deploy back-up Ambulances in their place with 15 days, failing which Off-road penalty shall be applicable.	Considering that non-availability of spare parts / authorised workshops etc it is advisable to permit 30 days for accident and mob violence hit vehicles.	No change in RFP Provision.
105	2.15.1 (a) – 2 Service quality parameters	55	Average number of emergencies** to be attended by one ambulance per day - 4 cases (minimum)	Kindly reduce it to 3 cases	No change in RFP Provision.
106	2.15.1 (c) – 2 Service quality parameters	56	Response Time calculations shall be calculated from the time a call is received as defined in (i) below	Definition of response time should be updated to dispatch of the call at the call centre and arrival of the ambulance on	No change in RFP Provision.

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			till the time Operator's ambulance arrives on scene as defined in (ii) below or is cancelled by the Emergency Response Centre (ERC).	the site	
107	2.14.6 - A-a(ii),	47	Average Response Time State: Less than or equal to 20 minutes	In a difficult terrain like Odisha, achieving a response time of 20 minutes is very difficult. We request you to kindly amend to 30 minutes. Also, we request you not to consider the GPS Button panel usage report for the calculation of response time and consider the time as informed by the ambulance crew to calculate the response time.	No change in RFP Provision.
108	2.14.6 B3	51	Average Response Time (Call to Site): 25 minutes (For response time calculation drop-back cases to be excluded)	Since average time is over all (Urban and Rural), request to consider as 30 Min	No change in RFP Provision.
109	2.13.6	45	The preferred bidder to whom the contract shall be awarded have to deposit Performance Security equivalent to 7% of the annual value of the contract in the form of Bank Guarantee issued from a scheduled commercial bank having branch at Bhubaneswar and should be drawn in favor of "Mission Director, NHM, Odisha payable at Bhubaneswar".	Performance Security of an amount equal to 5% of the yearly contract value which shall be valid for 1 year initially and to be renewed every year before the expiry of the earlier Performance Security and final validity to be kept 45 days beyond the end of contract period.	Clarification: Further annual renewal of Performance Security is allowed provided continuity of validity can be ensured during the currency of contract. However for having final validity upto 45 days beyond contract period the provision of RFP remains unchanged.
110	2.13.6	45	The preferred bidder to whom the contract shall be awarded	Requesting to authority to reduce PBG from 7% to 5% of the annual value of the	No change in RFP Provision.

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			have to deposit Performance Security equivalent to 7% of the annual value of the contract in the form of Bank Guarantee issued from a scheduled commercial bank having branch at Bhubaneswar and should be drawn in favor of "Mission Director, NHM, Odisha payable at Bhubaneswar" .	contract.	
111	2.13.6	45	The preferred bidder to whom the contract shall be awarded have to deposit Performance Security equivalent to 7% of the annual value of the contract in the form of Bank Guarantee issued from a scheduled commercial bank having branch at Bhubaneswar and should be drawn in favor of "Mission Director, NHM, Odisha payable at Bhubaneswar".	Kindly consider 5% of annual contract value as such the payment is already monthly and bidder is investing significantly in Janani ambulances.	No change in RFP Provision.
112	1.4.4.3 (7)	13	Price Escalation :Thereafter, the price increment shall be allowed for the first time on 13 th month, form the date of taking over of the complete operation (all four services) and thereafter on annual basis on 25th , 37th and finally on 49th month. The changes in annual CPI in preceding 12 (twelve) months	Requested for price variation on the basis of Fuel index on fuel part and CPI on rest of the price part. This will cover the actual escalations of fuel commodities, manpower wages based on CPI/WPI.	No change in RFP Provision.

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			from the month of revision shall be taken into consideration for calculation of annual price increment percentage. Price increment shall be applicable on prospective basis only.		
113	1.4.4.3 PART-C (Financial Proposal) point no 7	45	The changes in annual CPI in preceding 12 (twelve) months from the month of revision shall be taken into consideration for calculation of annual price increment percentage ² . Price increment shall be applicable on prospective basis only.	Requesting to authority to consider to sanction fixed increment % (escalation) to 10% for meeting price inflation other price hikes.	No change in RFP Provision.
114	7	13	The changes in annual CPI in preceding 12 (twelve) months from the month of revision shall be taken into consideration for calculation of annual price increment percentage ² . Price increment shall be applicable on prospective basis only.	Please mention this as CPI (IW) as the term CPI (IW) is defined in the section Definition.	Clarification: Wherever it is written as "CPI" it may be read as "CPI(IW)"
115	Clause : 2.5.15	34	Basis Qualification: For ALS Ambulance: B.SC. Nursing/ GNM/ B. Pharma/ D. Pharma	Request to include B.Sc (Life Science) also as part of the qualification	No change in RFP Provision.
116	2.5.15, Point 3 2.5.26 (For Basic Life Support &	34 & 38	8th Standard (Pass) with valid driving license for LMV (Commercial) and Badge License	Please consider hiring manpower who possess only driving license. There is no need to mention badge license	Amendment: This provision is to ensure reduction of the risk of accident of the ambulance due to poor driving skill.

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	Advanced Life Support Ambulance)			as badge licence is applicable for HMV vehicles.	Badge License as applicable for public service vehicles as Ambulance
117	SI -3	35	LMV (commercial) and badge license	LMV should be considered as per supreme court directive	<u>Amendment :</u> Badge License as applicable for public service vehicles as Ambulance
119	2.5.15 Point (e) 3	37	Information Technology System Management (Degree Engineer (IT/Computer Science)/MCA)	needs to include Electronics and Communication engr.	No change in RFP Provision.
120	Scope of work, Point 2.9.7, Page no 27	42	The replacement cost of the vehicles, its refurbishment and equipment of capital nature, if any incurred by agency, shall be reimbursed by the Authority, upon transfer of the asset in the name of Government of Odisha and deployment of the same.	Requesting the Authority to have an immediate payout to the selected service provider post procuring the vehicle & instead of current 30 days time period to place the order if it may kindly be extended to 90 days.	No change in RFP Provision.
121	Clause: 2.5.26	38	Minimum Salary and Allowances for Driver, EMT and Helper: The Agency (Service Provider) shall ensure that the driver, helper and EMT of EMAS (ALS/BLS) are paid basic salary as per Minimum Wages Act.	The minimum wages are subject to revision as per Government directives. Hence in case of any escalation on account of government notification of wage revision, the Service Provider shall be compensated by the Authority to adhere to the wage revision requirement.	<u>Clarification:</u> As the Service Provider has to take care of this. The revision in minimum wage needs to be estimated and factored in the price quoted by the bidder. Additional provision of Price escalation is there to take care of wage revision. No change in RFP Provision.
122	2.11 Financing of the Project	44	Government shall release 75% of the monthly invoice value as part	Requesting to authority to consider to release 90% on immediate of submission	No change in RFP Provision.

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			payment immediately on submission of invoice and other documents and remaining 25% after due verification.	invoice and 10% after reports verification.	
123	Scope of work, point 2.3.8	30	All eligible capital expenditure incurred by the service provider from the date of submission of invoice along with all necessary supporting documents, which is to be raised after commissioning of assets.	The Invoices may be cleared immediately after submission for easy cycling of funds for utilizing the same for replacement of the ambulances	<u>Amendment:</u> Payment cannot be made without verification of document and approval. However, the government within two months shall reimburse all eligible capital expenditure incurred by the service provider from the date of submission of invoice along with all necessary supporting documents, which is to be raised after commissioning of assets.
124	2.14.6 - A4,	48	Vehicles damaged due to accident and mob violence shall only be excluded.	Please specify the documents required before presentation of Opex Invoice in order to ensure that this penalty is waived. Also, in such cases no off-Road penalty should be levied even if the approval for the same is received subsequent to the processing of the monthly invoice.	<u>Clarification:</u> The requirement of documents includes but not limited to the following: Photographs, FIR/SDE, Insurance Claim and Repair Invoice. However entire requirement will be listed at the time of finalisation of SoP and subject to change based on future complexities.
125	Part C Financial proposal - note	13	Note: Billing shall be for the period the ambulance remains operational to attend the emergency call. No payment shall be made for the period the ambulance remains off-road or	Not required as billing is on Per km basis	No change in RFP Provision.

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			out of operation.		
126	Scope of work 2.3.7	27	The government within three months shall reimburse all eligible capital expenditure incurred by the service provider from the date of submission of invoice along with all necessary supporting documents, which is to be raised after commissioning of assets.	Kindly consider One month, otherwise vendors are reluctant to bid	<u>Amendment:</u> The government within two months shall reimburse all eligible capital expenditure incurred by the service provider from the date of submission of invoice along with all necessary supporting documents, which is to be raised after commissioning of assets.
127	3.3.1	68	Participants shall be ranked as per their financial quote (offered price). The technically qualified participant having lowest financial quote (offer price) shall be the most preferred Agency	Requested to adopt CQCBS (Combined Quality Cum Cost Based Selection) method for selection of successful bidder to ensure quality of service. Many times due to aggressive competitive bidding the L1 costs submitted by bidders become unviable and lead to jeopardizing the project. Such CQCBS methods are nowadays being adopted by many reputed government, non-government organizations such as Comptroller and Auditor General of India (CAG), Department of Finance, Delhi, HAL, Ministry of Finance, NHM, Social Welfare Department, CPWD, etc.	No change in RFP Provision.
128	1.4.4.1 (7)	11	Earnest Money Deposit (EMD) amount of Rs.1.00,00,000/- (Rupees One Crore only) in shape of Demand Draft/ Bankers Cheque/ Fixed Deposit Receipt/ Bank Guarantee issued from any	As per RBI mandate, the bank details of the Department are essential and mandatory for procuring the BG. Hence, requesting the Department to provide the bank details also.	<u>Bank details :</u> SB A/C no: 40245690484 Bank: State Bank Of India (Secretariat Branch, Bhubaneswar, Odisha. IFSC : SBIN0010236

SI No	Clause no (RFP Doc)	Page No (RFP Doc)	Content (RFP Provision)	Queries raised/ Clarification sought by Bidders	Response to the Pre-Bid Queries / Amendments
			scheduled commercial bank operating in India drawn in favor of Mission Director, NHM, Odisha Payable at Bhubaneswar.		
129	1.3.4	2	Address: The Mission Director, National Health Mission (NHM), Annex Building of SHI&FW, Nayapalli, Unit-8, Bhubaneswar-751012, Odisha. (Proposals shall be received through Speed Post/ Registered Post/ Courier only)	Requested to allow for physical submission of Bid through bidder's representative instead of just receiving the proposal through courier/speed post/registered post, reason being it may not be sure that the proposals will reach in time or even reach at all through any above means. Hence, They are requested to kindly allow submission 'By hand', i.e. through bidder's representative also.	No change in RFP Provision.
130	1.4.4.3	12	In case of EMAS (ALS & BLS), the Agency (Service Provider) shall be paid on per kilometer rate (i.e., per ambulance per kilometer basis) as quoted in the Financial Proposal towards operational expenditure of ALS and BLS, respectively, for the actual period of services rendered.	Requested for kind Consideration of followings; 1. Pay fixed OPEX costs which shall include staff salary (incl. of PPF, medical, leaves etc.), staff recruitment and training, fuel cost, tyre puncture/ replacement cost, vehicle maintenance & repair, telephone, travel, software license fee, insurance, etc. 2. Pay additional per km rate for recurring expenses such as fuel, tyre, POL, Medical consumables etc. This will enable all the bidders to come on a common costing platforms and thereby allowing transparent bidding amongst the bidders	No change in RFP Provision.

SI No	Clause no (RFP Doc)	Page No (RFP Doc)	Content (RFP Provision)	Queries raised/ Clarification sought by Bidders	Response to the Pre-Bid Queries / Amendments
131	Annexure 1	71	Details of work executed (ongoing/completed) successfully for any Government Agency. To be furnished in the format given below along with the copy of Letter of Award/ Work Order/ Letter of Satisfaction.	As informed by one of the Prospective bidders , the client may not necessarily provide the performance report as per the format mentioned in the tender. The clients many a times use their own formats and also do not frequently issue the performance certificates to the service provider. Hence, it is requested to accept the performance reports in formats other than the said format which shall include all the required details also allow performance reports/ certificates not older than 6 months from the date of tender.	Clarification: It is advisable to furnish the performance report in the prescribed format. In case the bidder furnish the report in different format, the decision of the evaluation committee whether it fulfills the intended purpose shall be final and binding.
132	Annexure-4 B	75	Total Estimated Monthly Cost (EMAS) = (860x 5000*x EMA Rate) (*Calculation based on an estimated monthly running of 5000 KM /Vehicle for evaluation purpose	What about the monthly kilometres exceeding 5000KM/ vehicle? It is requested to fix certain rate for kilometres above 5000km/ vehicle. Also, the escalation clause of fuel and other consumables and commodities to made applicable for such additional rate fixed for additional running of ambulances.	Clarification: The figure of 5000 is just for the purpose of evaluation of bid only. However reimbursement shall be on actual KM run basis at the contracted rate. As regards having escalated rate for billing beyond 5000KM, no change to RFP.
133	Annexure -4 E	75	Boat Ambulances (6 Boat Ambulance in Operation	Requested to define the basis for calculation of O&M of boat ambulances. How many Nautical miles to be considered for calculations	Clarification: For Boat ambulance, payment shall be on monthly fixed rate. Pl. refer Annexure : A
131	Annexure-17	185	CV FORMAT FOR KEY PERSONNEL.	Whether Agency has to give the CVs in advance and as per the same format compulsorily?	Clarification: The document only needs to be submitted along with the proposal as it is part of technical scoring.

SI No	Clause no (RFP Doc)	Page No (RFP Doc)	Content (RFP Provision)	Queries raised/ Clarification sought by Bidders	Response to the Pre-Bid Queries / Amendments
132	Annexure-19	188	FORMAT FOR TURNOVER CERTIFICATE.	Requested to accept a different format containing all the relevant and required data, the format given in the tender document can be filled by the bidder and submitted separately.	Clarification: It is advisable to furnish the certificate in the prescribed format. In case the bidder furnish certificate in different format, the decision of the evaluation committee whether it fulfills the intended purpose shall be final and binding.
134	ANNEXURE 4: SCHEDULE OF RATES Page No.76 S,No G &H	76 (S.No: G&H)	G. Health Helpline Service (Proposed Seat Capacity of 40) 1. Monthly Charges per Seat /Shift for Doctor (MCSD) (MBBS Doctors only) 2. Monthly Charges per Seat/ Shift for Non-Doctor (MCSN) (Includes Counselors or Call-takers) H. Total Monthly Cost = (40xMCSN) x1 +(6xMCSN) x3 + (4xMCSD) x1 (Calculation based on 4 doctors (single shift), 6 non-doctors (three shift) and 40 non-doctors (single shift))	Please clarify the G &H rows are belongs to 104 call centre can modify to single row. Clarify the two parts of quote.	Clarification: Point G indicates Monthly rate quoted for 104 HHL. Point I may be read as B+D+F+H which constitute the total bid value for evaluation purpose.
135	Proposal Due Date, ,point 1.11	18	Proposal filled in all respect must reach at the address, time and date as specified through Speed / Regd. Post/Courier	A time of 30 days may be given to assess the condition of vehicles as per check list in 10 clusters before submission of the operational expenditure proposal	Amendment: 30 days time period allowed from the date of publication of Corrigendum for submission of proposal.
136	Annexure 13 (Penalties)	47	Taking over and operationalization of all the	We request to the Authority to kindly calculate the penalty amount only after	Commissioning date in this context means taking over of existing assets as is

SI No	Clause no (RFP Doc)	Page No (RFP Doc)	Content (RFP Provision)	Queries raised/ Clarification sought by Bidders	Response to the Pre-Bid Queries / Amendments
			services under the project within 3 months of signing of the Contract, .Rs 12,00,000.00 (Rupees Twelve Lakhs only) per each day of delay.	the commissioning date & post commissioning date to provide a 90 days moratorium period.	where basis only. Amendment: In case the incoming Service provider is different from the outgoing Service provider 60 days Moratorium shall be allowed with respect to performance penalty (minimum case, K.M., Response time) for fleet stabilization, provided the Taking over of service is within 3 months period.
137	2.17.1	61	The Government may, by a notice in writing suspend the agreement , for a period as decided by the Government (but not for more than 6 months), if the service provider fails to perform any of his obligations including carrying out the services, provided that such notice of suspension:	BVG has requested to allow the service provider to also suspend or terminate the agreement by citing the reasons for the same. We request the department to kindly allow such terminations from service provider's side provided his issues are genuine.	No change in RFP Provision
138	2.17.7	62	In case of premature termination or suo- moto abandonment of the contract/project by the service provider, the service provider shall be penalized for the default. While applying this penalty, in addition to the forfeiture of the performance security, the Government may appropriate towards the penalty,	This agreement clause is one sided. If the contractual terms become unviable due to changes in working conditions service provider also has legal right to withdraw from the contract by giving sufficient notice period and without getting penalized.	No change in RFP Provision

Sd/-
MD, NHM, Odisha

SI No	Clause no (RFP Doc)	Page No (RFP Doc)	Content (RFP Provision)	Queries raised/ Clarification sought by Bidders	Response to the Pre-Bid Queries / Amendments
			the balance remaining unpaid on any account as on the day of suo-moto abandonment by the service provider to recover the damage sustained due to abandonment.		

N.B.:- The amendments mentioned above are to be treated as amendments in the terms & conditions of the above tender reference. All other terms & conditions remain unchanged.

**Sd/-
MD, NHM, Odisha**

Annexure-A

As per last 7 months operation of boat ambulance the information are given below.

SI No	Boat	Base Location	Total Cases dispatched	Avg Cases per month	Average Trip Duration (Hr:Min:Sec)
1	OBTAKEN5001	Batighara_Jetty	48	6.86	2:33:50
2	OBTAMAL5002	Kunturpadar	36	5.14	3:19:17
3	OBTAKAL5003	Talanagi Jetty	70	10	1:20:59
4	OBTAMAL5004	Orapadar	29	4.14	4:16:59
5	OBTAKEN5005	Guptighat	35	5	1:01:34
6	OBTAKOR5006	Baranguda	32	4.57	1:11:41
Total	6 Boat Ambulances		250	5.95	2:08:31

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
1	Angul	OALSANU125	ALS	145821	435.29
2	Angul	OALSANU126	ALS	142744	426.10
3	Angul	OALSANU127	ALS	112938	337.13
4	Angul	OALSANU172	ALS	138752	414.19
5	Angul	OALSANU202	ALS	89469	267.07
6	Angul	OALSANU235	ALS	133154	397.47
7	Angul	OALSANU302	ALS	49440	147.58
8	Angul	OALSANU304	ALS	80101	239.11
9	Angul	OALSANU307	ALS	112689	336.39
10	Angul	OALSANU308	ALS	85167	254.23
11	Angul	OALSANU309	ALS	94804	283.00
12	Angul	OALSANU310	ALS	83504	249.27
13	Angul	OALSANU311	ALS	108526	323.96
14	Balasore	OALSBAL135	ALS	126497	377.60
15	Balasore	OALSBAL136	ALS	150573	449.47
16	Balasore	OALSBAL137	ALS	165235	493.24
17	Balasore	OALSBAL138	ALS	187568	559.90
18	Balasore	OALSBAL181	ALS	143750	429.10
19	Balasore	OALSBAL339	ALS	177839	530.86
20	Balasore	OALSBAL342	ALS	175697	524.47
21	Balasore	OALSBAL349	ALS	116287	347.13
22	Balasore	OALSBAL350	ALS	99972	298.42
23	Balasore	OALSBAL351	ALS	128073	382.31
24	Balasore	OALSBAL353	ALS	147826	441.27
25	Balasore	OALSBAL354	ALS	136001	405.97
26	Balasore	OALSBAL668	ALS	114275	341.12
27	Balasore	OALSBAL670	ALS	179336	535.33
28	Balasore	OALSBAL672	ALS	165691	494.60
29	Bargarh	OALSBAR164	ALS	120325	359.18
30	Bargarh	OALSBAR425	ALS	137315	409.90
31	Bargarh	OALSBAR426	ALS	130960	390.93
32	Bargarh	OALSBAR427	ALS	120243	358.93
33	Bargarh	OALSBAR428	ALS	135835	405.48
34	Bargarh	OALSBAR430	ALS	140574	419.62
35	Bargarh	OALSBAR431	ALS	121521	362.75
36	Bargarh	OALSBAR432	ALS	141987	423.84
37	Bargarh	OALSBAR433	ALS	83715	249.90
38	Bargarh	OALSBAR435	ALS	122057	364.35
39	Bargarh	OALSBAR436	ALS	122930	366.96
40	Bargarh	OALSBAR437	ALS	113870	339.91
41	Bargarh	OALSBAR438	ALS	146734	438.01
42	Bargarh	OALSBAR439	ALS	130809	390.47
43	Bargarh	OALSBAR486	ALS	88846	265.21
44	Bhadrak	OALSBHA132	ALS	173426	517.69
45	Bhadrak	OALSBHA133	ALS	172060	513.61
46	Bhadrak	OALSBHA134	ALS	116507	347.78
47	Bhadrak	OALSBHA182	ALS	143636	428.76

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
48	Bhadrak	OALSBHA220	ALS	154983	462.64
49	Bhadrak	OALSBHA221	ALS	97235	290.25
50	Bhadrak	OALSBHA327	ALS	173303	517.32
51	Bhadrak	OALSBHA330	ALS	78376	233.96
52	Bhadrak	OALSBHA331	ALS	123822	369.62
53	Bolangir	OALSBOL178	ALS	159192	475.20
54	Bolangir	OALSBOL493	ALS	117233	349.95
55	Bolangir	OALSBOL494	ALS	135952	405.83
56	Bolangir	OALSBOL495	ALS	153492	458.19
57	Bolangir	OALSBOL496	ALS	173283	517.26
58	Bolangir	OALSBOL497	ALS	157500	470.15
59	Bolangir	OALSBOL498	ALS	159358	475.70
60	Bolangir	OALSBOL499	ALS	110959	331.22
61	Bolangir	OALSBOL500	ALS	128776	384.41
62	Bolangir	OALSBOL501	ALS	112423	335.59
63	Bolangir	OALSBOL502	ALS	143054	427.03
64	Bolangir	OALSBOL503	ALS	134030	400.09
65	Bolangir	OALSBOL504	ALS	131183	391.59
66	Bolangir	OALSBOL505	ALS	113062	337.50
67	Bolangir	OALSBOL506	ALS	132099	394.33
68	Bolangir	OALSBOL507	ALS	168014	501.53
69	Bolangir	OALSBOL508	ALS	148583	443.53
70	Bolangir	OALSBOL558	ALS	155532	464.27
71	Boudh	OALSBOU169	ALS	128295	382.97
72	Boudh	OALSBOU480	ALS	136999	408.95
73	Boudh	OALSBOU539	ALS	159309	475.55
74	Boudh	OALSBOU540	ALS	131945	393.87
75	Boudh	OALSBOU542	ALS	145456	434.20
76	Cuttack	OALSCUT105	ALS	97554	291.21
77	Cuttack	OALSCUT106	ALS	107677	321.42
78	Cuttack	OALSCUT107	ALS	91791	274.00
79	Cuttack	OALSCUT108	ALS	83375	248.88
80	Cuttack	OALSCUT109	ALS	107525	320.97
81	Cuttack	OALSCUT176	ALS	114483	341.74
82	Cuttack	OALSCUT229	ALS	116480	347.70
83	Cuttack	OALSCUT231	ALS	59585	177.87
84	Cuttack	OALSCUT232	ALS	83364	248.85
85	Cuttack	OALSCUT238	ALS	74346	221.93
86	Cuttack	OALSCUT239	ALS	99321	296.48
87	Cuttack	OALSCUT657	ALS	59874	178.73
88	Cuttack	OALSCUT661	ALS	66753	199.26
89	Cuttack	OALSCUT682	ALS	76085	227.12
90	Cuttack	OALSCUT710	ALS	105509	314.95
91	Cuttack	OALSCUT721	ALS	104794	312.82
92	Cuttack	OALSCUT722	ALS	108160	322.87
93	Cuttack	OALSCUT723	ALS	59018	176.17
94	Deogarh	OALSDEO175	ALS	127593	380.87

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
95	Deogarh	OALSDEO409	ALS	115043	343.41
96	Deogarh	OALSDEO467	ALS	141329	421.88
97	Deogarh	OALSDEO468	ALS	101371	302.60
98	Deogarh	OALSDEO469	ALS	98152	292.99
99	Dhenkanal	OALSDHE150	ALS	95445	284.91
100	Dhenkanal	OALSDHE151	ALS	111897	334.02
101	Dhenkanal	OALSDHE152	ALS	112948	337.16
102	Dhenkanal	OALSDHE173	ALS	120874	360.82
103	Dhenkanal	OALSDHE201	ALS	126621	377.97
104	Dhenkanal	OALSDHE402	ALS	125348	374.17
105	Dhenkanal	OALSDHE404	ALS	131442	392.36
106	Dhenkanal	OALSDHE405	ALS	91233	272.34
107	Dhenkanal	OALSDHE406	ALS	105267	314.23
108	Dhenkanal	OALSDHE408	ALS	95725	285.75
109	Dhenkanal	OALSDHE410	ALS	32392	96.69
110	Dhenkanal	OALSDHE547	ALS	121866	363.78
111	Gajapati	OALSGAJ174	ALS	119341	356.24
112	Gajapati	OALSGAJ509	ALS	81995	244.76
113	Gajapati	OALSGAJ510	ALS	83280	248.60
114	Gajapati	OALSGAJ511	ALS	98537	294.14
115	Gajapati	OALSGAJ512	ALS	88763	264.96
116	Gajapati	OALSGAJ513	ALS	95700	285.67
117	Gajapati	OALSGAJ514	ALS	106031	316.51
118	Gajapati	OALSGAJ592	ALS	83768	250.05
119	Ganjam	OALSGAN113	ALS	114000	340.30
120	Ganjam	OALSGAN114	ALS	110028	328.44
121	Ganjam	OALSGAN115	ALS	76321	227.82
122	Ganjam	OALSGAN116	ALS	157224	469.33
123	Ganjam	OALSGAN117	ALS	99935	298.31
124	Ganjam	OALSGAN118	ALS	155420	463.94
125	Ganjam	OALSGAN119	ALS	129560	386.75
126	Ganjam	OALSGAN179	ALS	118498	353.73
127	Ganjam	OALSGAN255	ALS	88064	262.88
128	Ganjam	OALSGAN256	ALS	145679	434.86
129	Ganjam	OALSGAN259	ALS	96662	288.54
130	Ganjam	OALSGAN260	ALS	85133	254.13
131	Ganjam	OALSGAN261	ALS	102803	306.87
132	Ganjam	OALSGAN264	ALS	115802	345.68
133	Ganjam	OALSGAN265	ALS	62518	186.62
134	Ganjam	OALSGAN267	ALS	102041	304.60
135	Ganjam	OALSGAN268	ALS	102760	306.75
136	Ganjam	OALSGAN271	ALS	95962	286.45
137	Ganjam	OALSGAN273	ALS	99864	298.10
138	Ganjam	OALSGAN274	ALS	69319	206.92
139	Ganjam	OALSGAN275	ALS	79282	236.66
140	Ganjam	OALSGAN276	ALS	96518	288.11
141	Ganjam	OALSGAN277	ALS	112550	335.97

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

SI No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
142	Ganjam	OALSGAN280	ALS	100291	299.38
143	Ganjam	OALSGAN699	ALS	69617	207.81
144	Ganjam	OALSGAN700	ALS	84817	253.19
145	Ganjam	OALSGAN701	ALS	85343	254.76
146	Ganjam	OALSGAN727	ALS	14186	42.35
147	Ganjam	OALSGAN728	ALS	75923	226.64
148	Jagatsinghpur	OALSJAG441	ALS	44853	133.89
149	Jagatsinghpur	OALSJAG442	ALS	118835	354.73
150	Jagatsinghpur	OALSJAG443	ALS	93163	278.10
151	Jagatsinghpur	OALSJAG444	ALS	105438	314.74
152	Jagatsinghpur	OALSJAG445	ALS	97292	290.42
153	Jagatsinghpur	OALSJAG446	ALS	105138	313.84
154	Jagatsinghpur	OALSJAG448	ALS	111352	332.39
155	Jagatsinghpur	OALSJAG450	ALS	88661	264.66
156	Jagatsinghpur	OALSJAG451	ALS	96473	287.98
157	Jagatsinghpur	OALSJAG697	ALS	114525	341.87
158	Jajpur	OALSJAJ128	ALS	81659	243.76
159	Jajpur	OALSJAJ129	ALS	115670	345.28
160	Jajpur	OALSJAJ130	ALS	140804	420.31
161	Jajpur	OALSJAJ131	ALS	91883	274.28
162	Jajpur	OALSJAJ314	ALS	135384	404.13
163	Jajpur	OALSJAJ316	ALS	108331	323.38
164	Jajpur	OALSJAJ318	ALS	117570	350.96
165	Jajpur	OALSJAJ321	ALS	108881	325.02
166	Jajpur	OALSJAJ324	ALS	101051	301.64
167	Jajpur	OALSJAJ325	ALS	114532	341.89
168	Jajpur	OALSJAJ681	ALS	113960	340.18
169	Jajpur	OALSJAJ736	ALS	116734	348.46
170	Jharsuguda	OALSJHA177	ALS	108536	323.99
171	Jharsuguda	OALSJHA399	ALS	126798	378.50
172	Jharsuguda	OALSJHA515	ALS	123057	367.33
173	Jharsuguda	OALSJHA517	ALS	97688	291.61
174	Jharsuguda	OALSJHA518	ALS	119386	356.38
175	Jharsuguda	OALSJHA519	ALS	92705	276.73
176	Jharsuguda	OALSJHA735	ALS	109375	326.49
177	Kalahandi	OALSKAL183	ALS	112273	335.14
178	Kalahandi	OALSKAL203	ALS	150143	448.19
179	Kalahandi	OALSKAL218	ALS	151321	451.70
180	Kalahandi	OALSKAL452	ALS	60698	181.19
181	Kalahandi	OALSKAL453	ALS	133700	399.10
182	Kalahandi	OALSKAL454	ALS	104828	312.92
183	Kalahandi	OALSKAL455	ALS	136486	407.42
184	Kalahandi	OALSKAL456	ALS	124507	371.66
185	Kalahandi	OALSKAL457	ALS	148167	442.29
186	Kalahandi	OALSKAL458	ALS	174075	519.63
187	Kalahandi	OALSKAL460	ALS	128214	382.73
188	Kalahandi	OALSKAL461	ALS	135225	403.66

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
189	Kalahandi	OALSKAL462	ALS	114074	340.52
190	Kalahandi	OALSKAL463	ALS	80200	239.40
191	Kalahandi	OALSKAL464	ALS	101015	301.54
192	Kalahandi	OALSKAL465	ALS	94379	281.73
193	Kandhamal	OALSKAN166	ALS	152943	456.55
194	Kandhamal	OALSKAN211	ALS	128640	384.00
195	Kandhamal	OALSKAN215	ALS	155245	463.42
196	Kandhamal	OALSKAN550	ALS	167413	499.74
197	Kandhamal	OALSKAN551	ALS	100475	299.93
198	Kandhamal	OALSKAN552	ALS	117797	351.63
199	Kandhamal	OALSKAN553	ALS	144022	429.92
200	Kandhamal	OALSKAN554	ALS	129158	385.55
201	Kandhamal	OALSKAN555	ALS	145442	434.16
202	Kandhamal	OALSKAN556	ALS	145211	433.47
203	Kandhamal	OALSKAN599	ALS	109751	327.61
204	Kandhamal	OALSKAN600	ALS	80338	239.81
205	Kandhamal	OALSKAN601	ALS	96267	287.36
206	Kandhamal	OALSKAN602	ALS	106227	317.10
207	Kandhamal	OALSKAN603	ALS	116070	346.48
208	Kendrapada	OALSKEN163	ALS	145804	435.24
209	Kendrapada	OALSKEN254	ALS	150274	448.58
210	Kendrapada	OALSKEN479	ALS	150494	449.24
211	Kendrapada	OALSKEN489	ALS	106556	318.08
212	Kendrapada	OALSKEN490	ALS	65391	195.20
213	Kendrapada	OALSKEN491	ALS	111374	332.46
214	Kendrapada	OALSKEN704	ALS	150831	450.24
215	Kendrapada	OALSKEN705	ALS	123701	369.26
216	Kendrapada	OALSKEN731	ALS	129963	387.95
217	Kendrapada	OALSKEN732	ALS	102194	305.06
218	Kendrapada	OALSKEN733	ALS	88103	262.99
219	Kendrapada	OALSKEN734	ALS	145154	433.30
220	Keonjhar	OALSKEO153	ALS	101279	302.33
221	Keonjhar	OALSKEO154	ALS	162774	485.89
222	Keonjhar	OALSKEO155	ALS	162678	485.61
223	Keonjhar	OALSKEO156	ALS	107640	321.31
224	Keonjhar	OALSKEO159	ALS	171788	512.80
225	Keonjhar	OALSKEO160	ALS	85674	255.74
226	Keonjhar	OALSKEO161	ALS	128636	383.99
227	Keonjhar	OALSKEO205	ALS	165587	494.29
228	Keonjhar	OALSKEO413	ALS	154941	462.51
229	Keonjhar	OALSKEO415	ALS	152056	453.90
230	Keonjhar	OALSKEO417	ALS	111308	332.26
231	Keonjhar	OALSKEO418	ALS	138866	414.53
232	Keonjhar	OALSKEO419	ALS	75408	225.10
233	Keonjhar	OALSKEO420	ALS	59603	177.92
234	Keonjhar	OALSKEO421	ALS	165989	495.49
235	Keonjhar	OALSKEO423	ALS	110446	329.69

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
236	Keonjhar	OALSKEO424	ALS	79758	238.08
237	Khordha	OALSKHU101	ALS	113913	340.04
238	Khordha	OALSKHU102	ALS	67285	200.85
239	Khordha	OALSKHU103	ALS	92588	276.38
240	Khordha	OALSKHU104	ALS	91245	272.37
241	Khordha	OALSKHU209	ALS	100140	298.93
242	Khordha	OALSKHU219	ALS	92226	275.30
243	Khordha	OALSKHU684	ALS	107471	320.81
244	Khordha	OALSKHU685	ALS	90290	269.52
245	Khordha	OALSKHU686	ALS	78866	235.42
246	Khordha	OALSKHU689	ALS	79108	236.14
247	Khordha	OALSKHU707	ALS	143291	427.73
248	Khordha	OALSKHU708	ALS	66340	198.03
249	Khordha	OALSKHU712	ALS	75031	223.97
250	Khordha	OALSKHU718	ALS	115992	346.24
251	Koraput	OALSKOR122	ALS	129040	385.19
252	Koraput	OALSKOR123	ALS	137769	411.25
253	Koraput	OALSKOR124	ALS	130562	389.74
254	Koraput	OALSKOR165	ALS	109383	326.52
255	Koraput	OALSKOR243	ALS	95949	286.41
256	Koraput	OALSKOR292	ALS	118426	353.51
257	Koraput	OALSKOR293	ALS	72376	216.05
258	Koraput	OALSKOR294	ALS	97245	290.28
259	Koraput	OALSKOR295	ALS	131819	393.49
260	Koraput	OALSKOR298	ALS	111063	331.53
261	Koraput	OALSKOR299	ALS	118679	354.27
262	Koraput	OALSKOR300	ALS	122749	366.41
263	Koraput	OALSKOR301	ALS	92818	277.07
264	Koraput	OALSKOR482	ALS	79899	238.50
265	Koraput	OALSKOR485	ALS	131145	391.48
266	Koraput	OALSKOR559	ALS	85513	255.26
267	Malkangiri	OALSMAL212	ALS	130765	390.34
268	Malkangiri	OALSMAL224	ALS	92655	276.58
269	Malkangiri	OALSMAL560	ALS	123677	369.19
270	Malkangiri	OALSMAL561	ALS	131166	391.54
271	Malkangiri	OALSMAL562	ALS	64614	192.88
272	Malkangiri	OALSMAL563	ALS	95823	286.04
273	Malkangiri	OALSMAL564	ALS	95867	286.17
274	Malkangiri	OALSMAL616	ALS	81981	244.72
275	Malkangiri	OALSMAL617	ALS	100341	299.53
276	Malkangiri	OALSMAL618	ALS	84062	250.93
277	Malkangiri	OALSMAL619	ALS	64180	191.58
278	Mayurbhanj	OALSMAY139	ALS	149039	444.89
279	Mayurbhanj	OALSMAY140	ALS	181814	542.73
280	Mayurbhanj	OALSMAY141	ALS	141523	422.46
281	Mayurbhanj	OALSMAY142	ALS	201424	601.27
282	Mayurbhanj	OALSMAY143	ALS	121564	362.88

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
283	Mayurbhanj	OALSMAY170	ALS	180564	539.00
284	Mayurbhanj	OALSMAY171	ALS	118406	353.45
285	Mayurbhanj	OALSMAY358	ALS	195421	583.35
286	Mayurbhanj	OALSMAY359	ALS	143487	428.32
287	Mayurbhanj	OALSMAY360	ALS	131420	392.30
288	Mayurbhanj	OALSMAY361	ALS	107171	319.91
289	Mayurbhanj	OALSMAY363	ALS	122684	366.22
290	Mayurbhanj	OALSMAY364	ALS	148310	442.72
291	Mayurbhanj	OALSMAY365	ALS	141400	422.09
292	Mayurbhanj	OALSMAY366	ALS	122583	365.92
293	Mayurbhanj	OALSMAY367	ALS	113673	339.32
294	Mayurbhanj	OALSMAY368	ALS	120531	359.79
295	Mayurbhanj	OALSMAY369	ALS	121668	363.19
296	Mayurbhanj	OALSMAY371	ALS	152838	456.23
297	Mayurbhanj	OALSMAY372	ALS	201797	602.38
298	Mayurbhanj	OALSMAY373	ALS	207255	618.67
299	Mayurbhanj	OALSMAY374	ALS	119844	357.74
300	Mayurbhanj	OALSMAY376	ALS	137281	409.79
301	Mayurbhanj	OALSMAY620	ALS	122824	366.64
302	Mayurbhanj	OALSMAY622	ALS	132433	395.32
303	Mayurbhanj	OALSMAY627	ALS	87163	260.19
304	Mayurbhanj	OALSMAY673	ALS	155019	462.74
305	Mayurbhanj	OALSMAY674	ALS	118326	353.21
306	Mayurbhanj	OALSMAY675	ALS	124821	372.60
307	Mayurbhanj	OALSMAY676	ALS	105189	314.00
308	Mayurbhanj	OALSMAY677	ALS	188862	563.77
309	Nabarangpur	OALSNAW225	ALS	122514	365.71
310	Nabarangpur	OALSNAW521	ALS	126158	376.59
311	Nabarangpur	OALSNAW522	ALS	119425	356.49
312	Nabarangpur	OALSNAW523	ALS	50809	151.67
313	Nabarangpur	OALSNAW525	ALS	103470	308.87
314	Nabarangpur	OALSNAW526	ALS	116809	348.68
315	Nabarangpur	OALSNAW527	ALS	89028	265.76
316	Nabarangpur	OALSNAW528	ALS	87444	261.03
317	Nabarangpur	OALSNAW529	ALS	119406	356.44
318	Nabarangpur	OALSNAW530	ALS	114713	342.43
319	Nabarangpur	OALSNAW532	ALS	132737	396.23
320	Nabarangpur	OALSNAW630	ALS	80981	241.73
321	Nabarangpur	OALSNAW631	ALS	73193	218.49
322	Nayagarh	OALSNAW210	ALS	140895	420.58
323	Nayagarh	OALSNAW217	ALS	133456	398.38
324	Nayagarh	OALSNAW470	ALS	112579	336.06
325	Nayagarh	OALSNAW472	ALS	118902	354.93
326	Nayagarh	OALSNAW473	ALS	123210	367.79
327	Nayagarh	OALSNAW474	ALS	148852	444.33
328	Nayagarh	OALSNAW475	ALS	149777	447.10
329	Nayagarh	OALSNAW476	ALS	137782	411.29

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
330	Nayagarh	OALSNAY477	ALS	131443	392.37
331	Nayagarh	OALSNAY478	ALS	132598	395.81
332	Nayagarh	OALSNAY557	ALS	118876	354.85
333	Nuapada	OALSNUA184	ALS	111007	331.36
334	Nuapada	OALSNUA230	ALS	128852	384.63
335	Nuapada	OALSNUA533	ALS	135046	403.12
336	Nuapada	OALSNUA534	ALS	97554	291.21
337	Nuapada	OALSNUA535	ALS	135732	405.17
338	Nuapada	OALSNUA536	ALS	125107	373.45
339	Nuapada	OALSNUA537	ALS	137004	408.97
340	Nuapada	OALSNUA635	ALS	149509	446.30
341	Puri	OALSPUR110	ALS	107003	319.41
342	Puri	OALSPUR111	ALS	83658	249.73
343	Puri	OALSPUR112	ALS	71132	212.33
344	Puri	OALSPUR246	ALS	118895	354.91
345	Puri	OALSPUR247	ALS	99614	297.36
346	Puri	OALSPUR248	ALS	83973	250.67
347	Puri	OALSPUR249	ALS	108468	323.79
348	Puri	OALSPUR250	ALS	103281	308.30
349	Puri	OALSPUR690	ALS	121108	361.52
350	Puri	OALSPUR692	ALS	93716	279.75
351	Puri	OALSPUR693	ALS	82668	246.77
352	Puri	OALSPUR729	ALS	129880	387.70
353	Puri	OALSPUR730	ALS	114005	340.31
354	Rayagada	OALSRAY120	ALS	117652	351.20
355	Rayagada	OALSRAY121	ALS	56866	169.75
356	Rayagada	OALSRAY162	ALS	92678	276.65
357	Rayagada	OALSRAY241	ALS	103341	308.48
358	Rayagada	OALSRAY278	ALS	182144	543.71
359	Rayagada	OALSRAY279	ALS	92904	277.33
360	Rayagada	OALSRAY282	ALS	148556	443.45
361	Rayagada	OALSRAY283	ALS	95397	284.77
362	Rayagada	OALSRAY286	ALS	93289	278.47
363	Rayagada	OALSRAY287	ALS	98962	295.41
364	Rayagada	OALSRAY288	ALS	110910	331.07
365	Rayagada	OALSRAY289	ALS	91122	272.01
366	Rayagada	OALSRAY290	ALS	79927	238.59
367	Rayagada	OALSRAY440	ALS	120782	360.54
368	Sambalpur	OALSSAM144	ALS	183756	548.53
369	Sambalpur	OALSSAM145	ALS	136342	406.99
370	Sambalpur	OALSSAM167	ALS	153186	457.27
371	Sambalpur	OALSSAM168	ALS	123450	368.51
372	Sambalpur	OALSSAM377	ALS	160734	479.80
373	Sambalpur	OALSSAM378	ALS	97997	292.53
374	Sambalpur	OALSSAM379	ALS	97396	290.73
375	Sambalpur	OALSSAM380	ALS	185207	552.86
376	Sambalpur	OALSSAM381	ALS	69816	208.41

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
377	Sambalpur	OALSSAM382	ALS	91390	272.81
378	Sambalpur	OALSSAM383	ALS	131373	392.16
379	Sambalpur	OALSSAM384	ALS	107710	321.52
380	Sambalpur	OALSSAM738	ALS	134794	402.37
381	Subarnapur	OALSSUB180	ALS	157759	470.92
382	Subarnapur	OALSSUB317	ALS	174576	521.12
383	Subarnapur	OALSSUB543	ALS	117376	350.38
384	Subarnapur	OALSSUB544	ALS	147202	439.41
385	Subarnapur	OALSSUB545	ALS	136902	408.66
386	Subarnapur	OALSSUB546	ALS	178120	531.70
387	Subarnapur	OALSSUB548	ALS	137961	411.82
388	Subarnapur	OALSSUB549	ALS	140561	419.59
389	Subarnapur	OALSSUB651	ALS	92795	277.00
390	Sundargarh	OALSSUN146	ALS	65396	195.21
391	Sundargarh	OALSSUN147	ALS	96202	287.17
392	Sundargarh	OALSSUN148	ALS	108143	322.81
393	Sundargarh	OALSSUN149	ALS	104479	311.88
394	Sundargarh	OALSSUN157	ALS	99789	297.88
395	Sundargarh	OALSSUN158	ALS	81020	241.85
396	Sundargarh	OALSSUN386	ALS	93339	278.62
397	Sundargarh	OALSSUN387	ALS	96405	287.78
398	Sundargarh	OALSSUN388	ALS	109343	326.40
399	Sundargarh	OALSSUN390	ALS	63656	190.02
400	Sundargarh	OALSSUN391	ALS	99208	296.14
401	Sundargarh	OALSSUN393	ALS	89999	268.65
402	Sundargarh	OALSSUN394	ALS	97147	289.99
403	Sundargarh	OALSSUN395	ALS	84808	253.16
404	Sundargarh	OALSSUN396	ALS	94517	282.14
405	Sundargarh	OALSSUN397	ALS	70296	209.84
406	Sundargarh	OALSSUN398	ALS	73223	218.58
407	Sundargarh	OALSSUN400	ALS	105267	314.23
408	Sundargarh	OALSSUN401	ALS	88664	264.67
409	Sundargarh	OALSSUN516	ALS	83937	250.56
410	Sundargarh	OALSSUN739	ALS	76937	229.66
411	Sundargarh	OALSSUN740	ALS	96948	289.40
412	Angul	OBLSANU305	BLS	67392	201.17
413	Angul	OBLSANU306	BLS	123692	369.23
414	Angul	OBLSANU429	BLS	144324	430.82
415	Angul	OBLSANU565	BLS	96723	288.73
416	Angul	OBLSANU566	BLS	81223	242.46
417	Angul	OBLSANU567	BLS	96047	286.71
418	Angul	OBLSANU568	BLS	105909	316.15
419	Angul	OBLSANU854	BLS	21150	282.00
420	Angul	OBLSANU855	BLS	31576	325.53
421	Angul	OBLSANU856	BLS	13361	183.03
422	Angul	OBLSANU857	BLS	26987	278.22
423	Angul	OBLSANU858	BLS	19541	201.45

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

SI No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
424	Angul	OBLSANU859	BLS	21517	250.20
425	Angul	OBLSANU860	BLS	16322	168.27
426	Angul	OBLSANU861	BLS	23515	244.95
427	Angul	OBLSANU862	BLS	16180	234.49
428	Angul	OBLSANU863	BLS	18048	222.81
429	Balasore	OBLSBAL338	BLS	115908	345.99
430	Balasore	OBLSBAL340	BLS	166450	496.87
431	Balasore	OBLSBAL341	BLS	162697	485.66
432	Balasore	OBLSBAL343	BLS	164855	492.10
433	Balasore	OBLSBAL344	BLS	124023	370.22
434	Balasore	OBLSBAL345	BLS	158940	474.45
435	Balasore	OBLSBAL346	BLS	94751	282.84
436	Balasore	OBLSBAL347	BLS	97713	291.68
437	Balasore	OBLSBAL348	BLS	121973	364.10
438	Balasore	OBLSBAL352	BLS	207471	619.32
439	Balasore	OBLSBAL355	BLS	103931	310.24
440	Balasore	OBLSBAL356	BLS	80828	241.28
441	Balasore	OBLSBAL574	BLS	131612	392.87
442	Balasore	OBLSBAL575	BLS	106978	319.34
443	Balasore	OBLSBAL576	BLS	122323	365.14
444	Balasore	OBLSBAL577	BLS	95280	284.42
445	Balasore	OBLSBAL662	BLS	124400	371.34
446	Balasore	OBLSBAL663	BLS	125512	374.66
447	Balasore	OBLSBAL664	BLS	121858	363.76
448	Balasore	OBLSBAL665	BLS	144352	430.90
449	Balasore	OBLSBAL666	BLS	128627	383.96
450	Balasore	OBLSBAL667	BLS	112384	335.47
451	Balasore	OBLSBAL669	BLS	113923	340.07
452	Balasore	OBLSBAL671	BLS	169811	506.90
453	Balasore	OBLSBAL741	BLS	27925	284.95
454	Balasore	OBLSBAL742	BLS	27306	278.63
455	Balasore	OBLSBAL743	BLS	29235	298.32
456	Balasore	OBLSBAL744	BLS	28740	293.27
457	Balasore	OBLSBAL745	BLS	16626	169.65
458	Balasore	OBLSBAL746	BLS	26061	265.93
459	Balasore	OBLSBAL747	BLS	28992	298.89
460	Balasore	OBLSBAL748	BLS	6233	63.60
461	Balasore	OBLSBAL749	BLS	31599	322.44
462	Balasore	OBLSBAL750	BLS	31231	318.68
463	Balasore	OBLSBAL751	BLS	31684	326.64
464	Balasore	OBLSBAL752	BLS	33494	341.78
465	Balasore	OBLSBAL753	BLS	22778	234.82
466	Balasore	OBLSBAL754	BLS	21730	221.73
467	Balasore	OBLSBAL755	BLS	27860	284.29
468	Balasore	OBLSBAL756	BLS	28187	287.62
469	Balasore	OBLSBAL757	BLS	21122	217.75
470	Balasore	OBLSBAL758	BLS	25485	262.73

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

SI No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
471	Balasure	OBLSBAL759	BLS	16014	165.09
472	Balasure	OBLSBAL760	BLS	17809	183.60
473	Balasure	OBLSBAL761	BLS	23660	243.92
474	Balasure	OBLSBAL762	BLS	24799	253.05
475	Bargarh	OBLSBAR303	BLS	138583	413.68
476	Bargarh	OBLSBAR434	BLS	134403	401.20
477	Bargarh	OBLSBAR578	BLS	117547	350.89
478	Bargarh	OBLSBAR579	BLS	87473	261.11
479	Bargarh	OBLSBAR580	BLS	108644	324.31
480	Bargarh	OBLSBAR874	BLS	13028	131.60
481	Bargarh	OBLSBAR875	BLS	28782	287.82
482	Bargarh	OBLSBAR876	BLS	29166	291.66
483	Bargarh	OBLSBAR877	BLS	20560	205.60
484	Bargarh	OBLSBAR878	BLS	21564	215.64
485	Bargarh	OBLSBAR879	BLS	14288	142.88
486	Bargarh	OBLSBAR880	BLS	28238	282.38
487	Bargarh	OBLSBAR881	BLS	26655	266.55
488	Bargarh	OBLSBAR882	BLS	26500	265.00
489	Bhadrak	OBLSBHA222	BLS	103409	308.68
490	Bhadrak	OBLSBHA234	BLS	40960	122.27
491	Bhadrak	OBLSBHA240	BLS	153227	457.39
492	Bhadrak	OBLSBHA326	BLS	138270	412.75
493	Bhadrak	OBLSBHA328	BLS	78233	233.53
494	Bhadrak	OBLSBHA329	BLS	137490	410.42
495	Bhadrak	OBLSBHA332	BLS	132619	395.88
496	Bhadrak	OBLSBHA333	BLS	75945	226.70
497	Bhadrak	OBLSBHA334	BLS	90389	269.82
498	Bhadrak	OBLSBHA335	BLS	66616	198.85
499	Bhadrak	OBLSBHA336	BLS	89593	267.44
500	Bhadrak	OBLSBHA337	BLS	152855	456.28
501	Bhadrak	OBLSBHA585	BLS	95144	284.01
502	Bhadrak	OBLSBHA586	BLS	75274	224.70
503	Bhadrak	OBLSBHA587	BLS	81984	244.73
504	Bhadrak	OBLSBHA823	BLS	30283	312.20
505	Bhadrak	OBLSBHA824	BLS	13020	140.00
506	Bhadrak	OBLSBHA825	BLS	25670	261.94
507	Bhadrak	OBLSBHA826	BLS	31230	321.96
508	Bhadrak	OBLSBHA827	BLS	28299	297.88
509	Bhadrak	OBLSBHA828	BLS	21780	231.70
510	Bhadrak	OBLSBHA829	BLS	15420	162.32
511	Bhadrak	OBLSBHA830	BLS	20987	223.27
512	Bhadrak	OBLSBHA831	BLS	24285	250.36
513	Bhadrak	OBLSBHA832	BLS	27029	278.65
514	Bhadrak	OBLSBHA833	BLS	28191	299.90
515	Bolangir	OBLSBOL385	BLS	103754	309.71
516	Bolangir	OBLSBOL569	BLS	62698	187.16
517	Bolangir	OBLSBOL571	BLS	108797	324.77

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
518	Bolangir	OBLSBOL572	BLS	57007	170.17
519	Bolangir	OBLSBOL573	BLS	120044	358.34
520	Bolangir	OBLSBOL798	BLS	19932	203.39
521	Bolangir	OBLSBOL799	BLS	31177	314.92
522	Bolangir	OBLSBOL800	BLS	15773	159.32
523	Bolangir	OBLSBOL801	BLS	19805	204.18
524	Bolangir	OBLSBOL802	BLS	21826	222.71
525	Bolangir	OBLSBOL803	BLS	24502	247.49
526	Bolangir	OBLSBOL804	BLS	20859	212.85
527	Bolangir	OBLSBOL805	BLS	22015	222.37
528	Bolangir	OBLSBOL806	BLS	28745	290.35
529	Bolangir	OBLSBOL807	BLS	16671	170.11
530	Bolangir	OBLSBOL808	BLS	16504	168.41
531	Bolangir	OBLSBOL809	BLS	14689	151.43
532	Bolangir	OBLSBOL810	BLS	29746	300.46
533	Boudh	OBLSBOU541	BLS	133897	399.69
534	Boudh	OBLSBOU581	BLS	135762	405.26
535	Boudh	OBLSBOU582	BLS	70356	210.02
536	Boudh	OBLSBOU583	BLS	105326	314.41
537	Boudh	OBLSBOU584	BLS	91525	273.21
538	Boudh	OBLSBOU957	BLS	19259	204.88
539	Boudh	OBLSBOU958	BLS	24479	254.99
540	Boudh	OBLSBOU959	BLS	13200	140.43
541	Boudh	OBLSBOU960	BLS	26738	278.52
542	Cuttack	OBLSCUT226	BLS	119746	357.45
543	Cuttack	OBLSCUT227	BLS	116175	346.79
544	Cuttack	OBLSCUT228	BLS	97133	289.95
545	Cuttack	OBLSCUT233	BLS	104016	310.50
546	Cuttack	OBLSCUT236	BLS	97597	291.33
547	Cuttack	OBLSCUT237	BLS	67638	201.90
548	Cuttack	OBLSCUT658	BLS	58731	175.32
549	Cuttack	OBLSCUT659	BLS	113972	340.21
550	Cuttack	OBLSCUT660	BLS	65334	195.03
551	Cuttack	OBLSCUT720	BLS	68068	203.19
552	Cuttack	OBLSCUT976	BLS	14562	150.12
553	Deogarh	OBLSDEO967	BLS	21778	217.78
554	Deogarh	OBLSDEO968	BLS	16809	169.79
555	Deogarh	OBLSDEO969	BLS	10669	113.50
556	Dhenkanal	OBLSDHE204	BLS	127991	382.06
557	Dhenkanal	OBLSDHE403	BLS	128541	383.70
558	Dhenkanal	OBLSDHE588	BLS	44641	133.26
559	Dhenkanal	OBLSDHE589	BLS	94117	280.95
560	Dhenkanal	OBLSDHE590	BLS	103625	309.33
561	Dhenkanal	OBLSDHE591	BLS	89867	268.26
562	Dhenkanal	OBLSDHE899	BLS	22783	239.82
563	Dhenkanal	OBLSDHE900	BLS	27069	284.94
564	Dhenkanal	OBLSDHE901	BLS	20662	234.80

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
565	Dhenkanal	OBLSDHE902	BLS	28113	289.82
566	Dhenkanal	OBLSDHE903	BLS	14786	184.83
567	Dhenkanal	OBLSDHE904	BLS	16304	206.38
568	Dhenkanal	OBLSDHE905	BLS	21875	227.86
569	Gajapati	OBLSGAJ970	BLS	22378	228.35
570	Gajapati	OBLSGAJ971	BLS	10992	116.94
571	Gajapati	OBLSGAJ972	BLS	9835	101.39
572	Ganjam	OBLSGAN257	BLS	125982	376.07
573	Ganjam	OBLSGAN258	BLS	88282	263.53
574	Ganjam	OBLSGAN262	BLS	78504	234.34
575	Ganjam	OBLSGAN263	BLS	106323	317.38
576	Ganjam	OBLSGAN266	BLS	80351	239.85
577	Ganjam	OBLSGAN269	BLS	147878	441.43
578	Ganjam	OBLSGAN270	BLS	73103	218.22
579	Ganjam	OBLSGAN272	BLS	102484	305.92
580	Ganjam	OBLSGAN281	BLS	165309	493.46
581	Ganjam	OBLSGAN702	BLS	111782	333.68
582	Ganjam	OBLSGAN703	BLS	89736	267.87
583	Ganjam	OBLSGAN726	BLS	122925	366.94
584	Ganjam	OBLSGAN834	BLS	22212	228.99
585	Ganjam	OBLSGAN835	BLS	22364	228.20
586	Ganjam	OBLSGAN836	BLS	25172	259.51
587	Ganjam	OBLSGAN837	BLS	18081	184.50
588	Ganjam	OBLSGAN838	BLS	10760	199.26
589	Ganjam	OBLSGAN839	BLS	4992	249.60
590	Ganjam	OBLSGAN840	BLS	17713	224.22
591	Ganjam	OBLSGAN841	BLS	22014	224.63
592	Ganjam	OBLSGAN842	BLS	15315	159.53
593	Ganjam	OBLSGAN843	BLS	11202	115.48
594	Jagatsinghpur	OBLSJAG447	BLS	94260	281.37
595	Jagatsinghpur	OBLSJAG449	BLS	118182	352.78
596	Jagatsinghpur	OBLSJAG698	BLS	88039	262.80
597	Jagatsinghpur	OBLSJAG973	BLS	20420	210.52
598	Jagatsinghpur	OBLSJAG974	BLS	28919	298.13
599	Jajpur	OBLSJAJ312	BLS	71788	214.29
600	Jajpur	OBLSJAJ313	BLS	126098	376.41
601	Jajpur	OBLSJAJ315	BLS	106704	318.52
602	Jajpur	OBLSJAJ319	BLS	75309	224.80
603	Jajpur	OBLSJAJ320	BLS	123445	368.49
604	Jajpur	OBLSJAJ322	BLS	125216	373.78
605	Jajpur	OBLSJAJ323	BLS	103429	308.74
606	Jajpur	OBLSJAJ593	BLS	49274	147.09
607	Jajpur	OBLSJAJ678	BLS	132591	395.79
608	Jajpur	OBLSJAJ679	BLS	84810	253.16
609	Jajpur	OBLSJAJ680	BLS	55322	165.14
610	Jajpur	OBLSJAJ892	BLS	27298	281.42
611	Jajpur	OBLSJAJ893	BLS	16450	171.35

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
612	Jajpur	OBSLJAJ894	BLS	21956	226.35
613	Jajpur	OBSLJAJ895	BLS	22397	246.12
614	Jajpur	OBSLJAJ896	BLS	31179	321.43
615	Jajpur	OBSLJAJ897	BLS	30172	311.05
616	Jajpur	OBSLJAJ898	BLS	26944	306.18
617	Jharsuguda	OBSLJHA520	BLS	104349	311.49
618	Jharsuguda	OBSLJHA964	BLS	26293	262.93
619	Jharsuguda	OBSLJHA965	BLS	20325	205.30
620	Jharsuguda	OBSLJHA966	BLS	10613	107.20
621	Kalahandi	OBSLKAL285	BLS	175086	522.64
622	Kalahandi	OBSLKAL459	BLS	133988	399.96
623	Kalahandi	OBSLKAL466	BLS	90182	269.20
624	Kalahandi	OBSLKAL594	BLS	66477	198.44
625	Kalahandi	OBSLKAL595	BLS	80761	241.08
626	Kalahandi	OBSLKAL596	BLS	89813	268.10
627	Kalahandi	OBSLKAL597	BLS	89574	267.39
628	Kalahandi	OBSLKAL598	BLS	59966	179.00
629	Kalahandi	OBSLKAL844	BLS	32362	323.62
630	Kalahandi	OBSLKAL845	BLS	19764	197.64
631	Kalahandi	OBSLKAL846	BLS	19054	188.65
632	Kalahandi	OBSLKAL847	BLS	25376	253.76
633	Kalahandi	OBSLKAL848	BLS	29719	294.25
634	Kalahandi	OBSLKAL849	BLS	23469	234.69
635	Kalahandi	OBSLKAL850	BLS	21379	213.79
636	Kalahandi	OBSLKAL851	BLS	19678	196.78
637	Kalahandi	OBSLKAL852	BLS	13893	140.33
638	Kalahandi	OBSLKAL853	BLS	28739	287.39
639	Kandhamal	OBSLKAN927	BLS	25143	248.94
640	Kandhamal	OBSLKAN928	BLS	17943	184.98
641	Kandhamal	OBSLKAN929	BLS	14461	143.18
642	Kandhamal	OBSLKAN930	BLS	14479	143.36
643	Kandhamal	OBSLKAN931	BLS	33918	335.82
644	Kandhamal	OBSLKAN932	BLS	8772	86.85
645	Kandhamal	OBSLKAN933	BLS	14647	145.02
646	Kendrapada	OBSLKEN483	BLS	81827	244.26
647	Kendrapada	OBSLKEN484	BLS	121438	362.50
648	Kendrapada	OBSLKEN487	BLS	138049	412.09
649	Kendrapada	OBSLKEN488	BLS	65848	196.56
650	Kendrapada	OBSLKEN492	BLS	114446	341.63
651	Kendrapada	OBSLKEN604	BLS	27932	83.38
652	Kendrapada	OBSLKEN940	BLS	28127	305.73
653	Kendrapada	OBSLKEN941	BLS	20004	208.38
654	Kendrapada	OBSLKEN942	BLS	27518	286.65
655	Kendrapada	OBSLKEN943	BLS	23743	252.59
656	Kendrapada	OBSLKEN944	BLS	25484	262.72
657	Kendrapada	OBSLKEN945	BLS	17093	174.42
658	Keonjhar	OBSLKEO206	BLS	80962	241.68

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
659	Keonjhar	OBSKEO207	BLS	97147	289.99
660	Keonjhar	OBSKEO208	BLS	139821	417.38
661	Keonjhar	OBSKEO411	BLS	132214	394.67
662	Keonjhar	OBSKEO412	BLS	90915	271.39
663	Keonjhar	OBSKEO414	BLS	94151	281.05
664	Keonjhar	OBSKEO416	BLS	111423	332.61
665	Keonjhar	OBSKEO422	BLS	136976	408.88
666	Keonjhar	OBSKEO605	BLS	44660	133.31
667	Keonjhar	OBSKEO606	BLS	81973	244.70
668	Keonjhar	OBSKEO607	BLS	88469	264.09
669	Keonjhar	OBSKEO608	BLS	89988	268.62
670	Keonjhar	OBSKEO609	BLS	47392	141.47
671	Keonjhar	OBSKEO610	BLS	76095	227.15
672	Keonjhar	OBSKEO784	BLS	23004	239.63
673	Keonjhar	OBSKEO785	BLS	23442	239.20
674	Keonjhar	OBSKEO786	BLS	23297	237.72
675	Keonjhar	OBSKEO787	BLS	23913	246.53
676	Keonjhar	OBSKEO788	BLS	24021	242.64
677	Keonjhar	OBSKEO789	BLS	25232	257.47
678	Keonjhar	OBSKEO790	BLS	25787	263.13
679	Keonjhar	OBSKEO791	BLS	24593	250.95
680	Keonjhar	OBSKEO792	BLS	25069	258.44
681	Keonjhar	OBSKEO793	BLS	15468	157.84
682	Keonjhar	OBSKEO794	BLS	14614	150.66
683	Keonjhar	OBSKEO795	BLS	27362	279.20
684	Keonjhar	OBSKEO796	BLS	23689	241.72
685	Keonjhar	OBSKEO797	BLS	13674	140.97
686	Khordha	OBSKHU213	BLS	96938	289.37
687	Khordha	OBSKHU214	BLS	121194	361.77
688	Khordha	OBSKHU216	BLS	77753	232.10
689	Khordha	OBSKHU683	BLS	107193	319.98
690	Khordha	OBSKHU687	BLS	80341	239.82
691	Khordha	OBSKHU688	BLS	76405	228.07
692	Khordha	OBSKHU706	BLS	78415	234.07
693	Khordha	OBSKHU709	BLS	84910	253.46
694	Khordha	OBSKHU711	BLS	0	0.00
695	Khordha	OBSKHU713	BLS	88042	262.81
696	Khordha	OBSKHU714	BLS	100102	298.81
697	Khordha	OBSKHU715	BLS	98705	294.64
698	Khordha	OBSKHU716	BLS	88616	264.53
699	Khordha	OBSKHU717	BLS	74807	223.30
700	Khordha	OBSKHU719	BLS	118793	354.61
701	Khordha	OBSKHU724	BLS	73087	218.17
702	Khordha	OBSKHU725	BLS	58677	175.16
703	Khordha	OBSKHU975	BLS	33593	342.79
704	Koraput	OBSKOR291	BLS	109065	325.57
705	Koraput	OBSKOR531	BLS	152074	453.95

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
706	Koraput	OBLSKOR611	BLS	68349	204.03
707	Koraput	OBLSKOR612	BLS	47134	140.70
708	Koraput	OBLSKOR613	BLS	71233	212.64
709	Koraput	OBLSKOR614	BLS	46820	139.76
710	Koraput	OBLSKOR615	BLS	50361	150.33
711	Koraput	OBLSKOR811	BLS	28025	285.97
712	Koraput	OBLSKOR812	BLS	8474	87.36
713	Koraput	OBLSKOR813	BLS	25809	263.36
714	Koraput	OBLSKOR814	BLS	29274	304.94
715	Koraput	OBLSKOR815	BLS	28527	291.09
716	Koraput	OBLSKOR816	BLS	28603	291.87
717	Koraput	OBLSKOR817	BLS	25342	258.59
718	Koraput	OBLSKOR818	BLS	27773	286.32
719	Koraput	OBLSKOR819	BLS	22370	228.27
720	Koraput	OBLSKOR820	BLS	9254	96.40
721	Koraput	OBLSKOR821	BLS	13523	139.41
722	Koraput	OBLSKOR822	BLS	6357	66.92
723	Malkangiri	OBLSMAL297	BLS	86611	258.54
724	Malkangiri	OBLSMAL934	BLS	28421	287.08
725	Malkangiri	OBLSMAL935	BLS	20986	211.98
726	Malkangiri	OBLSMAL936	BLS	29597	298.96
727	Malkangiri	OBLSMAL937	BLS	28720	290.10
728	Malkangiri	OBLSMAL938	BLS	24789	252.95
729	Malkangiri	OBLSMAL939	BLS	15532	156.89
730	Mayurbhanj	OBLSMAY357	BLS	121013	361.23
731	Mayurbhanj	OBLSMAY362	BLS	123884	369.80
732	Mayurbhanj	OBLSMAY370	BLS	127559	380.77
733	Mayurbhanj	OBLSMAY375	BLS	163443	487.89
734	Mayurbhanj	OBLSMAY621	BLS	117677	351.27
735	Mayurbhanj	OBLSMAY623	BLS	86226	257.39
736	Mayurbhanj	OBLSMAY624	BLS	126827	378.59
737	Mayurbhanj	OBLSMAY625	BLS	64528	192.62
738	Mayurbhanj	OBLSMAY626	BLS	120510	359.73
739	Mayurbhanj	OBLSMAY628	BLS	125800	375.52
740	Mayurbhanj	OBLSMAY763	BLS	26400	272.16
741	Mayurbhanj	OBLSMAY764	BLS	25017	255.28
742	Mayurbhanj	OBLSMAY765	BLS	30454	313.96
743	Mayurbhanj	OBLSMAY766	BLS	35610	363.37
744	Mayurbhanj	OBLSMAY767	BLS	33376	340.57
745	Mayurbhanj	OBLSMAY768	BLS	22450	229.08
746	Mayurbhanj	OBLSMAY769	BLS	24211	247.05
747	Mayurbhanj	OBLSMAY770	BLS	28563	294.46
748	Mayurbhanj	OBLSMAY771	BLS	27889	293.57
749	Mayurbhanj	OBLSMAY772	BLS	32467	331.30
750	Mayurbhanj	OBLSMAY773	BLS	22264	227.18
751	Mayurbhanj	OBLSMAY774	BLS	34273	349.72
752	Mayurbhanj	OBLSMAY775	BLS	24326	250.78

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
753	Mayurbhanj	OBLSMAY776	BLS	34145	352.01
754	Mayurbhanj	OBLSMAY777	BLS	27361	282.07
755	Mayurbhanj	OBLSMAY778	BLS	25936	264.65
756	Mayurbhanj	OBLSMAY779	BLS	34277	349.77
757	Mayurbhanj	OBLSMAY780	BLS	37585	383.52
758	Mayurbhanj	OBLSMAY781	BLS	26762	273.08
759	Mayurbhanj	OBLSMAY782	BLS	18941	195.27
760	Mayurbhanj	OBLSMAY783	BLS	27060	278.97
761	Nabarangpur	OBLSNAW223	BLS	117376	350.38
762	Nabarangpur	OBLSNAW296	BLS	107330	320.39
763	Nabarangpur	OBLSNAW524	BLS	92785	276.97
764	Nabarangpur	OBLSNAW629	BLS	81581	243.53
765	Nabarangpur	OBLSNAW906	BLS	30463	310.85
766	Nabarangpur	OBLSNAW907	BLS	25373	261.58
767	Nabarangpur	OBLSNAW908	BLS	23615	243.45
768	Nabarangpur	OBLSNAW909	BLS	30250	308.67
769	Nabarangpur	OBLSNAW910	BLS	20884	213.10
770	Nabarangpur	OBLSNAW911	BLS	29596	305.11
771	Nabarangpur	OBLSNAW912	BLS	32450	331.12
772	Nayagarh	OBLSNAY471	BLS	167550	500.15
773	Nayagarh	OBLSNAY632	BLS	105844	315.95
774	Nayagarh	OBLSNAY633	BLS	98183	293.08
775	Nayagarh	OBLSNAY634	BLS	95903	286.28
776	Nayagarh	OBLSNAY952	BLS	13889	141.72
777	Nayagarh	OBLSNAY953	BLS	9106	92.92
778	Nayagarh	OBLSNAY954	BLS	34469	351.72
779	Nayagarh	OBLSNAY955	BLS	23983	242.25
780	Nayagarh	OBLSNAY956	BLS	37630	383.98
781	Nuapada	OBLSNUA538	BLS	140788	420.26
782	Nuapada	OBLSNUA636	BLS	138245	412.67
783	Nuapada	OBLSNUA637	BLS	107169	319.91
784	Nuapada	OBLSNUA946	BLS	31468	314.68
785	Nuapada	OBLSNUA947	BLS	34886	345.41
786	Nuapada	OBLSNUA948	BLS	20665	204.60
787	Nuapada	OBLSNUA949	BLS	19870	196.73
788	Nuapada	OBLSNUA950	BLS	12953	129.53
789	Nuapada	OBLSNUA951	BLS	26447	264.47
790	Puri	OBLSPUR242	BLS	90635	270.55
791	Puri	OBLSPUR244	BLS	90909	271.37
792	Puri	OBLSPUR245	BLS	83014	247.80
793	Puri	OBLSPUR251	BLS	92389	275.79
794	Puri	OBLSPUR252	BLS	97766	291.84
795	Puri	OBLSPUR253	BLS	102555	306.13
796	Puri	OBLSPUR481	BLS	79314	236.76
797	Puri	OBLSPUR638	BLS	52291	156.09
798	Puri	OBLSPUR639	BLS	96502	288.07
799	Puri	OBLSPUR640	BLS	103202	308.07

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
800	Puri	OBLSPUR691	BLS	126773	378.43
801	Puri	OBLSPUR694	BLS	92752	276.87
802	Puri	OBLSPUR695	BLS	91135	272.04
803	Puri	OBLSPUR696	BLS	107385	320.55
804	Puri	OBLSPUR961	BLS	25690	264.85
805	Puri	OBLSPUR962	BLS	24222	249.71
806	Puri	OBLSPUR963	BLS	20156	207.79
807	Rayagada	OBLSRAY284	BLS	82547	246.41
808	Rayagada	OBLSRAY641	BLS	89030	265.76
809	Rayagada	OBLSRAY642	BLS	78904	235.53
810	Rayagada	OBLSRAY643	BLS	86513	258.25
811	Rayagada	OBLSRAY644	BLS	77668	231.84
812	Rayagada	OBLSRAY645	BLS	68425	204.25
813	Rayagada	OBLSRAY913	BLS	21695	309.93
814	Rayagada	OBLSRAY914	BLS	8614	96.79
815	Rayagada	OBLSRAY915	BLS	21278	217.12
816	Rayagada	OBLSRAY916	BLS	24382	273.96
817	Rayagada	OBLSRAY917	BLS	19215	237.22
818	Rayagada	OBLSRAY918	BLS	19845	208.89
819	Rayagada	OBLSRAY919	BLS	30488	311.10
820	Sambalpur	OBLSSAM646	BLS	105131	313.82
821	Sambalpur	OBLSSAM647	BLS	102386	305.63
822	Sambalpur	OBLSSAM648	BLS	88597	264.47
823	Sambalpur	OBLSSAM649	BLS	85376	254.85
824	Sambalpur	OBLSSAM650	BLS	82794	247.15
825	Sambalpur	OBLSSAM737	BLS	54785	163.54
826	Sambalpur	OBLSSAM864	BLS	27754	283.20
827	Sambalpur	OBLSSAM865	BLS	20200	202.00
828	Sambalpur	OBLSSAM866	BLS	10749	108.58
829	Sambalpur	OBLSSAM867	BLS	24008	242.51
830	Sambalpur	OBLSSAM868	BLS	24054	242.97
831	Sambalpur	OBLSSAM869	BLS	34284	346.30
832	Sambalpur	OBLSSAM870	BLS	13726	137.26
833	Sambalpur	OBLSSAM871	BLS	25397	253.97
834	Sambalpur	OBLSSAM872	BLS	33942	342.85
835	Sambalpur	OBLSSAM873	BLS	33066	334.00
836	Subarnapur	OBLSSUB407	BLS	109329	326.36
837	Subarnapur	OBLSSUB920	BLS	30335	312.73
838	Subarnapur	OBLSSUB921	BLS	25461	259.81
839	Subarnapur	OBLSSUB922	BLS	24740	252.45
840	Subarnapur	OBLSSUB923	BLS	23421	241.45
841	Subarnapur	OBLSSUB924	BLS	31329	322.98
842	Subarnapur	OBLSSUB925	BLS	7435	77.45
843	Subarnapur	OBLSSUB926	BLS	18576	195.54
844	Sundargarh	OBLSSUN389	BLS	83900	250.45
845	Sundargarh	OBLSSUN392	BLS	46664	139.30
846	Sundargarh	OBLSSUN570	BLS	57885	172.79

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	Ambulance No	Type	KM Covered	Km Run per Ambulance per day
847	Sundargarh	OBLSSUN652	BLS	94314	281.53
848	Sundargarh	OBLSSUN653	BLS	77312	230.78
849	Sundargarh	OBLSSUN654	BLS	101252	302.24
850	Sundargarh	OBLSSUN655	BLS	101284	302.34
851	Sundargarh	OBLSSUN656	BLS	93074	277.83
852	Sundargarh	OBLSSUN883	BLS	18282	186.55
853	Sundargarh	OBLSSUN884	BLS	24469	249.68
854	Sundargarh	OBLSSUN885	BLS	16276	189.26
855	Sundargarh	OBLSSUN886	BLS	17980	185.36
856	Sundargarh	OBLSSUN887	BLS	17565	181.08
857	Sundargarh	OBLSSUN888	BLS	14310	144.55
858	Sundargarh	OBLSSUN889	BLS	19270	196.63
859	Sundargarh	OBLSSUN890	BLS	18951	193.38
860	Sundargarh	OBLSSUN891	BLS	20342	207.57

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	AmbulanceNo	KM Run	Km Run per Ambulance per day
1	Angul	JANU1062	47099	140.59
2	Angul	JANU1063	26699	79.70
3	Angul	JANU1064	12471	37.23
4	Angul	JANU1065	48582	145.02
5	Angul	JANU1066	60829	181.58
6	Angul	JANU3100	28481	85.02
7	Angul	JANU3101	42910	128.09
8	Angul	JANU3102	52185	155.78
9	Angul	JANU3103	77541	231.47
10	Angul	JANU3104	19502	58.21
11	Angul	JANU3105	20520	61.25
12	Angul	JANU3106	32232	96.21
13	Angul	JANU3107	72663	216.90
14	Angul	JANU3108	33638	100.41
15	Angul	JANU3109	56445	168.49
16	Angul	JANU3110	3771	11.26
17	Balasore	JBAL1005	56734	169.36
18	Balasore	JBAL1006	52750	157.46
19	Balasore	JBAL1007	54816	163.63
20	Balasore	JBAL1008	63266	188.85
21	Balasore	JBAL1200	46045	137.45
22	Balasore	JBAL1201	49606	148.08
23	Balasore	JBAL1202	13527	40.38
24	Balasore	JBAL1203	35626	106.35
25	Balasore	JBAL1204	40008	119.43
26	Balasore	JBAL1205	36781	109.79
27	Balasore	JBAL1206	31565	94.22
28	Balasore	JBAL1207	93804	280.01
29	Balasore	JBAL1208	91121	272.00
30	Balasore	JBAL1209	58035	173.24
31	Balasore	JBAL1210	12163	36.31
32	Balasore	JBAL1211	66027	197.10
33	Balasore	JBAL1212	58140	173.55
34	Balasore	JBAL1213	77975	232.76
35	Balasore	JBAL1214	102108	304.80
36	Balasore	JBAL1215	58934	175.92
37	Balasore	JBAL1216	98793	294.90
38	Balasore	JBAL1217	56026	167.24
39	Balasore	JBAL1218	31892	95.20
40	Balasore	JBAL1219	36348	108.50
41	Balasore	JBAL1220	81801	244.18
42	Balasore	JBAL1221	26439	78.92
43	Balasore	JBAL1222	75231	224.57
44	Balasore	JBAL1223	65441	195.35
45	Balasore	JBAL1224		0.00
46	Bargarh	JBAR1052	47751	142.54
47	Bargarh	JBAR1053	82260	245.55

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

SI No	District	AmbulanceNo	KM Run	Km Run per Ambulance per day
48	Bargarh	JBAR2700	63943	190.87
49	Bargarh	JBAR2701	46264	138.10
50	Bargarh	JBAR2702	63860	190.63
51	Bargarh	JBAR2703	45850	136.87
52	Bargarh	JBAR2704	62066	185.27
53	Bargarh	JBAR2705	30997	92.53
54	Bargarh	JBAR2706	74217	221.54
55	Bargarh	JBAR2707	61961	184.96
56	Bargarh	JBAR2708	41912	125.11
57	Bargarh	JBAR2709	52005	155.24
58	Bargarh	JBAR2710	66644	198.94
59	Bargarh	JBAR2711	44669	133.34
60	Bargarh	JBAR2712	46461	138.69
61	Bhadrak	JBHA1009	46219	137.97
62	Bhadrak	JBHA1010	73069	218.12
63	Bhadrak	JBHA1011	54994	164.16
64	Bhadrak	JBHA1300	59428	177.40
65	Bhadrak	JBHA1301	21626	64.56
66	Bhadrak	JBHA1302	40473	120.81
67	Bhadrak	JBHA1303	41511	123.91
68	Bhadrak	JBHA1304	31185	93.09
69	Bhadrak	JBHA1305	39907	119.13
70	Bhadrak	JBHA1306	30110	89.88
71	Bhadrak	JBHA1307	39656	118.38
72	Bhadrak	JBHA1308	77906	232.56
73	Bhadrak	JBHA1309	37051	110.60
74	Bhadrak	JBHA1310	34195	102.07
75	Bhadrak	JBHA1311	52664	157.21
76	Bhadrak	JBHA1312	114684	342.34
77	Bhadrak	JBHA1313	55224	164.85
78	Bhadrak	JBHA1314	40545	121.03
79	Bhadrak	JBHA1315	20534	61.30
80	Bolangir	JBOL1067	30716	91.69
81	Bolangir	JBOL1068	47953	143.14
82	Bolangir	JBOL1069	33155	98.97
83	Bolangir	JBOL1070	72122	215.29
84	Bolangir	JBOL1071	90738	270.86
85	Bolangir	JBOL3200	52131	155.61
86	Bolangir	JBOL3201	62803	187.47
87	Bolangir	JBOL3202	29745	88.79
88	Bolangir	JBOL3203	58072	173.35
89	Bolangir	JBOL3204	33360	99.58
90	Bolangir	JBOL3205	29716	88.70
91	Bolangir	JBOL3206	115551	344.93
92	Bolangir	JBOL3207	5956	17.78
93	Bolangir	JBOL3208	41643	124.31
94	Bolangir	JBOL3209	103000	307.46

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	AmbulanceNo	KM Run	Km Run per Ambulance per day
95	Bolangir	JBOL3210	53139	158.62
96	Bolangir	JBOL3211	47938	143.10
97	Boudh	JBOU1057	82295	245.66
98	Boudh	JBOU1058	72741	217.14
99	Boudh	JBOU1059	76751	229.11
100	Boudh	JBOU2900	104254	311.21
101	Boudh	JBOU2901	88302	263.59
102	Cuttack	JCUT1025	13676	40.82
103	Cuttack	JCUT1026	14000	41.79
104	Cuttack	JCUT1027		0.00
105	Cuttack	JCUT1028	17094	51.03
106	Cuttack	JCUT1800	14677	43.81
107	Cuttack	JCUT1801	14685	43.84
108	Cuttack	JCUT1802	17124	51.12
109	Cuttack	JCUT1803	24667	73.63
110	Cuttack	JCUT1804	19402	57.92
111	Cuttack	JCUT1805	16009	47.79
112	Cuttack	JCUT1806	10677	31.87
113	Cuttack	JCUT1807	9128	27.25
114	Cuttack	JCUT1808	16226	48.44
115	Cuttack	JCUT1809	10392	31.02
116	Cuttack	JCUT1810	16722	49.92
117	Cuttack	JCUT1811	21150	63.13
118	Cuttack	JCUT1812	26623	79.47
119	Cuttack	JCUT1813	17093	51.02
120	Cuttack	JCUT1814	12044	35.95
121	Cuttack	JCUT1815	10897	32.53
122	Cuttack	JCUT1816	22907	68.38
123	Cuttack	JCUT1817	10345	30.88
124	Cuttack	JCUT1818	15155	45.24
125	Cuttack	JCUT1819	15044	44.91
126	Cuttack	JCUT1820	23631	70.54
127	Cuttack	JCUT1821	37952	113.29
128	Cuttack	JCUT1822	4891	14.60
129	Cuttack	JCUT1823	7933	23.68
130	Cuttack	JCUT1824	6090	18.18
131	Cuttack	JCUT1825	13513	40.34
132	Cuttack	JCUT1826	4859	14.50
133	Cuttack	JCUT1827	24880	74.27
134	Cuttack	JCUT1828	9269	27.67
135	Deogarh	JDEO1047	96883	289.20
136	Deogarh	JDEO2500	54103	161.50
137	Deogarh	JDEO2501	14682	43.83
138	Dhenkanal	JDHE1040	76783	229.20
139	Dhenkanal	JDHE2200	19930	59.49
140	Dhenkanal	JDHE2201	53074	158.43
141	Dhenkanal	JDHE2202	20828	62.17

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

SI No	District	AmbulanceNo	KM Run	Km Run per Ambulance per day
142	Dhenkanal	JDHE2203	70808	211.37
143	Dhenkanal	JDHE2204	44868	133.93
144	Dhenkanal	JDHE2205	80725	240.97
145	Dhenkanal	JDHE2206	71973	214.84
146	Dhenkanal	JDHE2207	55275	165.00
147	Dhenkanal	JDHE2208	6634	19.80
148	Dhenkanal	JDHE2209	27241	81.32
149	Dhenkanal	JDHE2210	16110	48.09
150	Dhenkanal	JDHE2211	37831	112.93
151	Dhenkanal	JDHE2212	12869	38.41
152	Dhenkanal	JDHE2213	60460	180.48
153	Gajapati	JGAJ1077	59151	176.57
154	Gajapati	JGAJ3400	59809	178.53
155	Gajapati	JGAJ3401	50068	149.46
156	Gajapati	JGAJ3402	45960	137.19
157	Gajapati	JGAJ3403	36971	110.36
158	Gajapati	JGAJ3404	82020	244.84
159	Ganjam	JGAN1072	71748	214.17
160	Ganjam	JGAN1073	32380	96.66
161	Ganjam	JGAN1074	7064	21.09
162	Ganjam	JGAN3300	35629	106.36
163	Ganjam	JGAN3301	76910	229.58
164	Ganjam	JGAN3302	50241	149.97
165	Ganjam	JGAN3303	44586	133.09
166	Ganjam	JGAN3304	9805	29.27
167	Ganjam	JGAN3305	99292	296.39
168	Ganjam	JGAN3306	9602	28.66
169	Ganjam	JGAN3307	30800	91.94
170	Ganjam	JGAN3308	51849	154.77
171	Ganjam	JGAN3309		0.00
172	Ganjam	JGAN3310	38571	115.14
173	Ganjam	JGAN3311	59408	177.34
174	Ganjam	JGAN3312	53728	160.38
175	Ganjam	JGAN3313	67438	201.31
176	Ganjam	JGAN3314	46222	137.98
177	Ganjam	JGAN3315	28451	84.93
178	Ganjam	JGAN3316	78570	234.54
179	Ganjam	JGAN3317	53576	159.93
180	Ganjam	JGAN3318	27926	83.36
181	Ganjam	JGAN3319	69743	208.19
182	Ganjam	JGAN3320	41677	124.41
183	Ganjam	JGAN3321	3832	11.44
184	Ganjam	JGAN3322	2864	8.55
185	Ganjam	JGAN3323	36136	107.87
186	Ganjam	JGAN3324	51711	154.36
187	Ganjam	JGAN3325	74330	221.88
188	Ganjam	JGAN3326	34625	103.36

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	AmbulanceNo	KM Run	Km Run per Ambulance per day
189	Ganjam	JGAN3327	41731	124.57
190	Ganjam	JGAN3328	87970	262.60
191	Ganjam	JGAN3329	43659	130.33
192	Ganjam	JGAN3330	62245	185.81
193	Ganjam	JGAN3331	21286	63.54
194	Ganjam	JGAN3332	19080	56.96
195	Ganjam	JGAN3333	57533	171.74
196	Ganjam	JGAN3334	54939	164.00
197	Ganjam	JGAN3335	65554	195.68
198	Ganjam	JGAN3336	20377	60.83
199	Ganjam	JGAN3337	11906	35.54
200	Ganjam	JGAN3338	6456	19.27
201	Ganjam	JGAN3339	18483	55.17
202	Ganjam	JGAN3340	7592	22.66
203	Jagatsinghpur	JJAG1022	47293	141.17
204	Jagatsinghpur	JJAG1023	12348	36.86
205	Jagatsinghpur	JJAG1024	2196	6.56
206	Jagatsinghpur	JJAG1700	25432	75.92
207	Jagatsinghpur	JJAG1701	15798	47.16
208	Jagatsinghpur	JJAG1702	52462	156.60
209	Jagatsinghpur	JJAG1703	34533	103.08
210	Jagatsinghpur	JJAG1704	60870	181.70
211	Jagatsinghpur	JJAG1705	44326	132.32
212	Jagatsinghpur	JJAG1706	6765	20.19
213	Jagatsinghpur	JJAG1707	13412	40.04
214	Jagatsinghpur	JJAG1708	5579	16.65
215	Jajpur	JJAJ1012	51122	152.60
216	Jajpur	JJAJ1013	41618	124.23
217	Jajpur	JJAJ1014	26237	78.32
218	Jajpur	JJAJ1015	25578	76.35
219	Jajpur	JJAJ1400	46403	138.52
220	Jajpur	JJAJ1401	7125	21.27
221	Jajpur	JJAJ1402	20849	62.24
222	Jajpur	JJAJ1403	41872	124.99
223	Jajpur	JJAJ1404	34708	103.61
224	Jajpur	JJAJ1405	37384	111.59
225	Jajpur	JJAJ1406	33690	100.57
226	Jajpur	JJAJ1407	28144	84.01
227	Jajpur	JJAJ1408	80666	240.79
228	Jajpur	JJAJ1409	17291	51.61
229	Jajpur	JJAJ1410		0.00
230	Jajpur	JJAJ1411	87637	261.60
231	Jajpur	JJAJ1412	41981	125.32
232	Jajpur	JJAJ1413	11785	35.18
233	Jajpur	JJAJ1414	41032	122.48
234	Jajpur	JJAJ1415	31216	93.18
235	Jajpur	JJAJ1416	61881	184.72

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	AmbulanceNo	KM Run	Km Run per Ambulance per day
236	Jajpur	JJAJ1417	54171	161.70
237	Jajpur	JJAJ1418	12164	36.31
238	Jharsuguda	JJHA1046	64397	192.23
239	Jharsuguda	JJHA2400	2710	8.09
240	Jharsuguda	JJHA2401	36653	109.41
241	Jharsuguda	JJHA2402	67372	201.11
242	Jharsuguda	JJHA2403	61081	182.33
243	Jharsuguda	JJHA2404	50159	149.73
244	Kalahandi	JKAL1093	79695	237.90
245	Kalahandi	JKAL1094	31994	95.50
246	Kalahandi	JKAL1095	48419	144.53
247	Kalahandi	JKAL1096	17899	53.43
248	Kalahandi	JKAL1097	64075	191.27
249	Kalahandi	JKAL1098	48839	145.79
250	Kalahandi	JKAL1099	75105	224.19
251	Kalahandi	JKAL4000	57054	170.31
252	Kalahandi	JKAL4001	74542	222.51
253	Kalahandi	JKAL4002	74639	222.80
254	Kalahandi	JKAL4003	65816	196.47
255	Kalahandi	JKAL4004	58655	175.09
256	Kalahandi	JKAL4005	79397	237.01
257	Kalahandi	JKAL4006	54048	161.34
258	Kalahandi	JKAL4007	53229	158.89
259	Kalahandi	JKAL4008	59462	177.50
260	Kalahandi	JKAL4009	57126	170.53
261	Kandhamal	JKAN1060	72834	217.41
262	Kandhamal	JKAN1061	45464	135.71
263	Kandhamal	JKAN1075	56723	169.32
264	Kandhamal	JKAN1076	62961	187.94
265	Kandhamal	JKAN3000	40103	119.71
266	Kandhamal	JKAN3002	68753	205.23
267	Kandhamal	JKAN3004	100345	299.54
268	Kandhamal	JKAN3005	30267	90.35
269	Kendrapada	JKEN1019	51092	152.51
270	Kendrapada	JKEN1020	52970	158.12
271	Kendrapada	JKEN1021	71315	212.88
272	Kendrapada	JKEN1600	48336	144.29
273	Kendrapada	JKEN1601	20828	62.17
274	Kendrapada	JKEN1602	35115	104.82
275	Kendrapada	JKEN1603	39394	117.59
276	Kendrapada	JKEN1604	29082	86.81
277	Kendrapada	JKEN1605		0.00
278	Kendrapada	JKEN1606	36767	109.75
279	Kendrapada	JKEN1607	40694	121.47
280	Kendrapada	JKEN1608	55638	166.08
281	Kendrapada	JKEN1609	60091	179.38
282	Kendrapada	JKEN1610	28930	86.36

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	AmbulanceNo	KM Run	Km Run per Ambulance per day
283	Kendrapada	JKEN1611	56248	167.90
284	Keonjhar	JKEO1016	45294	135.21
285	Keonjhar	JKEO1017	41474	123.80
286	Keonjhar	JKEO1018	73144	218.34
287	Keonjhar	JKEO1500	54444	162.52
288	Keonjhar	JKEO1501	61285	182.94
289	Keonjhar	JKEO1502	6295	18.79
290	Keonjhar	JKEO1503	38035	113.54
291	Keonjhar	JKEO1504	40141	119.82
292	Keonjhar	JKEO1505	69161	206.45
293	Keonjhar	JKEO1506	81809	244.21
294	Keonjhar	JKEO1507	71893	214.61
295	Keonjhar	JKEO1508	72178	215.46
296	Keonjhar	JKEO1509	74889	223.55
297	Keonjhar	JKEO1510	64001	191.05
298	Keonjhar	JKEO1511	55468	165.58
299	Keonjhar	JKEO1512	56723	169.32
300	Keonjhar	JKEO1513	65686	196.08
301	Keonjhar	JKEO1514	2073	6.19
302	Keonjhar	JKEO1515	53586	159.96
303	Keonjhar	JKEO1516	61938	184.89
304	Keonjhar	JKEO1517	66484	198.46
305	Keonjhar	JKEO1518	65387	195.19
306	Keonjhar	JKEO1519	70141	209.38
307	Khordha	JKHU1029	10465	31.24
308	Khordha	JKHU1030		0.00
309	Khordha	JKHU1031		0.00
310	Khordha	JKHU1900	27708	82.71
311	Khordha	JKHU1901	24978	74.56
312	Khordha	JKHU1902	12153	36.28
313	Khordha	JKHU1903	20290	60.57
314	Khordha	JKHU1904	33103	98.81
315	Khordha	JKHU1905	39137	116.83
316	Khordha	JKHU1906	45521	135.88
317	Khordha	JKHU1907	34963	104.37
318	Khordha	JKHU1908	35619	106.33
319	Khordha	JKHU1909	38433	114.73
320	Khordha	JKHU1910	40030	119.49
321	Khordha	JKHU1911	43911	131.08
322	Khordha	JKHU1912	36822	109.92
323	Khordha	JKHU1913	34786	103.84
324	Khordha	JKHU1914	19441	58.03
325	Khordha	JKHU1915	21558	64.35
326	Khordha	JKHU1916	13935	41.60
327	Khordha	JKHU1917	17435	52.04
328	Khordha	JKHU1918	26393	78.79
329	Khordha	JKHU1919	21946	65.51

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	AmbulanceNo	KM Run	Km Run per Ambulance per day
330	Khordha	JKHU1920	12517	37.36
331	Khordha	JKHU1921	20464	61.09
332	Khordha	JKHU1922	31671	94.54
333	Khordha	JKHU1923	36611	109.29
334	Khordha	JKHU1924	46224	137.98
335	Koraput	JKOR1082	13735	41.00
336	Koraput	JKOR1083	56142	167.59
337	Koraput	JKOR1084	37171	110.96
338	Koraput	JKOR1085	62078	185.31
339	Koraput	JKOR1086	56214	167.80
340	Koraput	JKOR1087	10975	32.76
341	Koraput	JKOR1088	50953	152.10
342	Koraput	JKOR3600	40419	120.65
343	Koraput	JKOR3601	91878	274.26
344	Koraput	JKOR3602	14531	43.38
345	Koraput	JKOR3603	95446	284.91
346	Koraput	JKOR3604	36145	107.90
347	Koraput	JKOR3605		0.00
348	Koraput	JKOR3606	71872	214.54
349	Koraput	JKOR3607	50322	150.21
350	Koraput	JKOR3608	42453	126.73
351	Koraput	JKOR3609	74791	223.26
352	Koraput	JKOR3610	55841	166.69
353	Malkangiri	JMAL1089	67643	201.92
354	Malkangiri	JMAL3700	86563	258.40
355	Malkangiri	JMAL3701	61058	182.26
356	Malkangiri	JMAL3702	83175	248.28
357	Malkangiri	JMAL3703	79707	237.93
358	Malkangiri	JMAL3704	39059	116.59
359	Malkangiri	JMAL3705	72323	215.89
360	Malkangiri	JMAL3706	55481	165.61
361	Mayurbhanj	JMAY1000	98677	294.56
362	Mayurbhanj	JMAY1001	41768	124.68
363	Mayurbhanj	JMAY1002	88361	263.76
364	Mayurbhanj	JMAY1003	63756	190.32
365	Mayurbhanj	JMAY1004	64221	191.70
366	Mayurbhanj	JMAY1100	41538	123.99
367	Mayurbhanj	JMAY1101	77330	230.84
368	Mayurbhanj	JMAY1102	93360	278.69
369	Mayurbhanj	JMAY1103	101952	304.33
370	Mayurbhanj	JMAY1104	96598	288.35
371	Mayurbhanj	JMAY1105	83471	249.17
372	Mayurbhanj	JMAY1106	73589	219.67
373	Mayurbhanj	JMAY1107	82795	247.15
374	Mayurbhanj	JMAY1108	34892	104.16
375	Mayurbhanj	JMAY1109	62924	187.83
376	Mayurbhanj	JMAY1110	82325	245.75

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	AmbulanceNo	KM Run	Km Run per Ambulance per day
377	Mayurbhanj	JMAY1111	78399	234.03
378	Mayurbhanj	JMAY1112	84896	253.42
379	Mayurbhanj	JMAY1113	72264	215.71
380	Mayurbhanj	JMAY1114		0.00
381	Mayurbhanj	JMAY1115	85179	254.27
382	Mayurbhanj	JMAY1116	74011	220.93
383	Mayurbhanj	JMAY1117	94862	283.17
384	Mayurbhanj	JMAY1118	40320	120.36
385	Mayurbhanj	JMAY1119	86263	257.50
386	Mayurbhanj	JMAY1120	89446	267.00
387	Mayurbhanj	JMAY1121	56722	169.32
388	Mayurbhanj	JMAY1122	42655	127.33
389	Mayurbhanj	JMAY1123	46606	139.12
390	Mayurbhanj	JMaY1124	62438	186.38
391	Mayurbhanj	JMAY1125	69435	207.27
392	Mayurbhanj	JMAY1126	113579	339.04
393	Nabarangapur	JNAW1090	57807	172.56
394	Nabarangapur	JNAW3800	106359	317.49
395	Nabarangapur	JNAW3801	24069	71.85
396	Nabarangapur	JNAW3802	88048	262.83
397	Nabarangapur	JNAW3803	63153	188.52
398	Nabarangapur	JNAW3804	28580	85.31
399	Nabarangapur	JNAW3805	95582	285.32
400	Nabarangapur	JNAW3806	66534	198.61
401	Nabarangapur	JNAW3807	110091	328.63
402	Nabarangapur	JNAW3808	96227	287.24
403	Nabarangapur	JNAW3809	49791	148.63
404	Nabarangapur	JNAW3810	50785	151.60
405	Nabarangapur	JNAW3811	48587	145.04
406	Nayagarh	JNAY1037	21001	62.69
407	Nayagarh	JNAY1039	65670	196.03
408	Nayagarh	JNAY2100	44162	131.83
409	Nayagarh	JNAY2101	57932	172.93
410	Nayagarh	JNAY2102	53012	158.24
411	Nayagarh	JNAY2103	26372	78.72
412	Nayagarh	JNAY2104	51846	154.76
413	Nayagarh	JNAY2105	43018	128.41
414	Nayagarh	JNAY2106		0.00
415	Nayagarh	JNAY2107	36008	107.49
416	Nuapada	JNUA1091	80483	240.25
417	Nuapada	JNUA1092	37561	112.12
418	Nuapada	JNUA3900	106149	316.86
419	Nuapada	JNUA3901	114275	341.12
420	Nuapada	JNUA3902	102441	305.79
421	Nuapada	JNUA3903	41071	122.60
422	Nuapada	JNUA3904	31460	93.91
423	Puri	JPUR1032	33642	100.42

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	AmbulanceNo	KM Run	Km Run per Ambulance per day
424	Puri	JPUR1034	42088	125.64
425	Puri	JPUR1036	51711	154.36
426	Puri	JPUR2000	36137	107.87
427	Puri	JPUR2001	22994	68.64
428	Puri	JPUR2002	39519	117.97
429	Puri	JPUR2003	37447	111.78
430	Puri	JPUR2004	25633	76.52
431	Puri	JPUR2005		0.00
432	Puri	JPUR2006	36333	108.46
433	Puri	JPUR2007	40645	121.33
434	Puri	JPUR2008	47179	140.83
435	Puri	JPUR2009	37414	111.68
436	Puri	JPUR2010	26836	80.11
437	Puri	JPUR2011	46195	137.90
438	Puri	JPUR2012	58078	173.37
439	Puri	JPUR2013	36454	108.82
440	Puri	JPUR2014	31928	95.31
441	Puri	JPUR2015	8697	25.96
442	Puri	JPUR2016	8988	26.83
443	Puri	JPUR2017	31833	95.02
444	Rayagada	JRAY1078	65010	194.06
445	Rayagada	JRAY1079	68981	205.91
446	Rayagada	JRAY1080	38269	114.24
447	Rayagada	JRAY1081	30897	92.23
448	Rayagada	JRAY3500	54368	162.29
449	Rayagada	JRAY3501	57563	171.83
450	Rayagada	JRAY3502	43504	129.86
451	Rayagada	JRAY3503	38305	114.34
452	Rayagada	JRAY3504	85396	254.91
453	Rayagada	JRAY3505	78907	235.54
454	Rayagada	JRAY3506	59494	177.59
455	Rayagada	JRAY3507	70264	209.74
456	Sambalpur	JSAM1048	55387	165.33
457	Sambalpur	JSAM1049	49870	148.87
458	Sambalpur	JSAM1050	54619	163.04
459	Sambalpur	JSAM1051	30313	90.49
460	Sambalpur	JSAM2600	33388	99.67
461	Sambalpur	JSAM2601	70138	209.37
462	Sambalpur	JSAM2602	53428	159.49
463	Sambalpur	JSAM2603	77904	232.55
464	Sambalpur	JSAM2604	59397	177.30
465	Sambalpur	JSAM2605	71632	213.83
466	Sambalpur	JSAM2606	51943	155.05
467	Sambalpur	JSAM2607	59098	176.41
468	Sambalpur	JSAM2608	54787	163.54
469	Subaranapur	JSUB1054	43828	130.83
470	Subaranapur	JSUB1055	72427	216.20

KM Run as per Odometer for the period 1st April,2023 upto 29th Feb 2024

Sl No	District	AmbulanceNo	KM Run	Km Run per Ambulance per day
471	Subaranapur	JSUB1056	46282	138.16
472	Subaranapur	JSUB2800	59884	178.76
473	Subaranapur	JSUB2801	34654	103.44
474	Subaranapur	JSUB2802	56030	167.25
475	Sundargarh	JSUN1041	70481	210.39
476	Sundargarh	JSUN1042	39346	117.45
477	Sundargarh	JSUN1043	28622	85.44
478	Sundargarh	JSUN1044	68320	203.94
479	Sundargarh	JSUN1045	54562	162.87
480	Sundargarh	JSUN2300	23602	70.45
481	Sundargarh	JSUN2301	18483	55.17
482	Sundargarh	JSUN2302	74471	222.30
483	Sundargarh	JSUN2303	60011	179.14
484	Sundargarh	JSUN2304	64782	193.38
485	Sundargarh	JSUN2305	70661	210.93
486	Sundargarh	JSUN2306	60517	180.65
487	Sundargarh	JSUN2307	33978	101.43
488	Sundargarh	JSUN2308	59722	178.27
489	Sundargarh	JSUN2309	61563	183.77
490	Sundargarh	JSUN2310	61357	183.16
491	Sundargarh	JSUN2311	44075	131.57
492	Sundargarh	JSUN2312	40958	122.26
493	Sundargarh	JSUN2313	73848	220.44
494	Sundargarh	JSUN2314	55349	165.22
495	Sundargarh	JSUN2315	56734	169.36
496	Sundargarh	JSUN2316	50946	152.08
497	Sundargarh	JSUN2317	51780	154.57
498	Sundargarh	JSUN2318	70015	209.00
499	Sundargarh	JSUN2319	64580	192.78
500	Sundargarh	JSUN2320		0.00

All RTS Ambulances are Patient Transport vehicle and hired.

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
1	Angul	OALSANU125	11-02-2020
2	Angul	OALSANU126	21-05-2020
3	Angul	OALSANU127	26-05-2020
4	Angul	OALSANU172	16-04-2021
5	Angul	OALSANU202	01-04-2020
6	Angul	OALSANU235	30-01-2020
7	Angul	OALSANU302	24-12-2019
8	Angul	OALSANU304	12-01-2020
9	Angul	OALSANU307	12-03-2020
10	Angul	OALSANU308	11-02-2020
11	Angul	OALSANU309	10-02-2020
12	Angul	OALSANU310	20-03-2020
13	Angul	OALSANU311	20-03-2020
14	Balasore	OALSBAL135	21-12-2019
15	Balasore	OALSBAL136	13-04-2020
16	Balasore	OALSBAL137	18-03-2020
17	Balasore	OALSBAL138	13-01-2020
18	Balasore	OALSBAL181	15-04-2021
19	Balasore	OALSBAL339	08-12-2019
20	Balasore	OALSBAL342	13-03-2020
21	Balasore	OALSBAL349	26-01-2020
22	Balasore	OALSBAL350	12-04-2020
23	Balasore	OALSBAL351	24-12-2019
24	Balasore	OALSBAL353	13-03-2020
25	Balasore	OALSBAL354	08-12-2019
26	Balasore	OALSBAL668	02-01-2021
27	Balasore	OALSBAL670	02-01-2021
28	Balasore	OALSBAL672	02-01-2021
29	Bargarh	OALSBAR164	16-04-2021
30	Bargarh	OALSBAR425	16-02-2020
31	Bargarh	OALSBAR426	21-05-2020
32	Bargarh	OALSBAR427	18-02-2020
33	Bargarh	OALSBAR428	14-04-2020
34	Bargarh	OALSBAR430	31-01-2020
35	Bargarh	OALSBAR431	25-04-2020
36	Bargarh	OALSBAR432	21-03-2020
37	Bargarh	OALSBAR433	20-03-2020
38	Bargarh	OALSBAR435	20-05-2020
39	Bargarh	OALSBAR436	22-05-2020
40	Bargarh	OALSBAR437	15-04-2020
41	Bargarh	OALSBAR438	19-05-2020
42	Bargarh	OALSBAR439	21-05-2020
43	Bargarh	OALSBAR486	24-03-2020
44	Bhadrak	OALSBHA132	10-02-2020
45	Bhadrak	OALSBHA133	15-02-2020
46	Bhadrak	OALSBHA134	24-03-2020
47	Bhadrak	OALSBHA182	15-04-2021
48	Bhadrak	OALSBHA220	21-12-2019
49	Bhadrak	OALSBHA221	23-05-2020
50	Bhadrak	OALSBHA327	18-01-2020
51	Bhadrak	OALSBHA330	09-02-2020

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
52	Bhadrak	OALSBHA331	21-03-2020
53	Bolangir	OALSBOL178	15-04-2021
54	Bolangir	OALSBOL493	11-01-2020
55	Bolangir	OALSBOL494	26-12-2019
56	Bolangir	OALSBOL495	20-05-2020
57	Bolangir	OALSBOL496	22-02-2020
58	Bolangir	OALSBOL497	22-05-2020
59	Bolangir	OALSBOL498	19-05-2020
60	Bolangir	OALSBOL499	07-04-2020
61	Bolangir	OALSBOL500	12-02-2020
62	Bolangir	OALSBOL501	19-03-2020
63	Bolangir	OALSBOL502	25-03-2020
64	Bolangir	OALSBOL503	31-01-2020
65	Bolangir	OALSBOL504	26-03-2020
66	Bolangir	OALSBOL505	17-02-2020
67	Bolangir	OALSBOL506	31-01-2020
68	Bolangir	OALSBOL507	25-05-2020
69	Bolangir	OALSBOL508	23-05-2020
70	Bolangir	OALSBOL558	13-02-2020
71	Boudh	OALSBOU169	16-04-2021
72	Boudh	OALSBOU480	25-12-2019
73	Boudh	OALSBOU539	18-12-2019
74	Boudh	OALSBOU540	19-05-2020
75	Boudh	OALSBOU542	27-04-2020
76	Cuttack	OALSCUT105	03-05-2020
77	Cuttack	OALSCUT106	01-04-2020
78	Cuttack	OALSCUT107	07-01-2020
79	Cuttack	OALSCUT108	04-05-2020
80	Cuttack	OALSCUT109	31-01-2020
81	Cuttack	OALSCUT176	14-04-2021
82	Cuttack	OALSCUT229	24-04-2020
83	Cuttack	OALSCUT231	03-04-2020
84	Cuttack	OALSCUT232	25-04-2020
85	Cuttack	OALSCUT238	24-02-2020
86	Cuttack	OALSCUT239	02-05-2020
87	Cuttack	OALSCUT657	01-01-2021
88	Cuttack	OALSCUT661	02-01-2021
89	Cuttack	OALSCUT682	01-01-2021
90	Cuttack	OALSCUT710	01-01-2021
91	Cuttack	OALSCUT721	01-01-2021
92	Cuttack	OALSCUT722	01-01-2021
93	Cuttack	OALSCUT723	02-01-2021
94	Deogarh	OALSDEO175	16-04-2021
95	Deogarh	OALSDEO409	17-12-2019
96	Deogarh	OALSDEO467	25-12-2019
97	Deogarh	OALSDEO468	08-12-2019
98	Deogarh	OALSDEO469	09-02-2020
99	Dhenkanal	OALSDHE150	02-04-2020
100	Dhenkanal	OALSDHE151	11-01-2020
101	Dhenkanal	OALSDHE152	09-03-2020
102	Dhenkanal	OALSDHE173	17-04-2021

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
103	Dhenkanal	OALSDHE201	07-04-2020
104	Dhenkanal	OALSDHE402	11-01-2020
105	Dhenkanal	OALSDHE404	26-12-2019
106	Dhenkanal	OALSDHE405	22-02-2020
107	Dhenkanal	OALSDHE406	01-02-2020
108	Dhenkanal	OALSDHE408	20-03-2020
109	Dhenkanal	OALSDHE410	19-02-2020
110	Dhenkanal	OALSDHE547	12-05-2020
111	Gajapati	OALSGAJ174	17-04-2021
112	Gajapati	OALSGAJ509	18-02-2020
113	Gajapati	OALSGAJ510	21-05-2020
114	Gajapati	OALSGAJ511	28-12-2019
115	Gajapati	OALSGAJ512	21-05-2020
116	Gajapati	OALSGAJ513	15-05-2020
117	Gajapati	OALSGAJ514	18-03-2020
118	Gajapati	OALSGAJ592	26-11-2023
119	Ganjam	OALSGAN113	21-03-2020
120	Ganjam	OALSGAN114	14-04-2020
121	Ganjam	OALSGAN115	08-12-2019
122	Ganjam	OALSGAN116	26-12-2019
123	Ganjam	OALSGAN117	07-01-2020
124	Ganjam	OALSGAN118	09-12-2019
125	Ganjam	OALSGAN119	29-04-2020
126	Ganjam	OALSGAN179	15-04-2021
127	Ganjam	OALSGAN255	20-04-2020
128	Ganjam	OALSGAN256	08-12-2019
129	Ganjam	OALSGAN259	06-05-2020
130	Ganjam	OALSGAN260	17-03-2020
131	Ganjam	OALSGAN261	09-12-2019
132	Ganjam	OALSGAN264	08-12-2019
133	Ganjam	OALSGAN265	22-05-2020
134	Ganjam	OALSGAN267	06-03-2020
135	Ganjam	OALSGAN268	04-04-2020
136	Ganjam	OALSGAN271	22-05-2020
137	Ganjam	OALSGAN273	15-02-2020
138	Ganjam	OALSGAN274	25-04-2020
139	Ganjam	OALSGAN275	15-05-2020
140	Ganjam	OALSGAN276	18-02-2020
141	Ganjam	OALSGAN277	08-12-2019
142	Ganjam	OALSGAN280	25-04-2020
143	Ganjam	OALSGAN699	02-01-2021
144	Ganjam	OALSGAN700	03-01-2021
145	Ganjam	OALSGAN701	03-01-2021
146	Ganjam	OALSGAN727	02-01-2021
147	Ganjam	OALSGAN728	01-01-2021
148	Jagatsinghpur	OALSJAG441	11-01-2020
149	Jagatsinghpur	OALSJAG442	09-02-2020
150	Jagatsinghpur	OALSJAG443	22-03-2020
151	Jagatsinghpur	OALSJAG444	21-03-2020
152	Jagatsinghpur	OALSJAG445	11-01-2020
153	Jagatsinghpur	OALSJAG446	27-01-2020

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
154	Jagatsinghpur	OALSJAG448	01-04-2020
155	Jagatsinghpur	OALSJAG450	03-04-2020
156	Jagatsinghpur	OALSJAG451	01-04-2020
157	Jagatsinghpur	OALSJAG697	01-01-2021
158	Jajpur	OALSJAJ128	08-12-2019
159	Jajpur	OALSJAJ129	08-12-2019
160	Jajpur	OALSJAJ130	15-04-2020
161	Jajpur	OALSJAJ131	05-04-2020
162	Jajpur	OALSJAJ314	10-02-2020
163	Jajpur	OALSJAJ316	08-12-2019
164	Jajpur	OALSJAJ318	03-04-2020
165	Jajpur	OALSJAJ321	29-03-2020
166	Jajpur	OALSJAJ324	18-12-2019
167	Jajpur	OALSJAJ325	22-03-2020
168	Jajpur	OALSJAJ681	02-01-2021
169	Jajpur	OALSJAJ736	01-01-2021
170	Jharsuguda	OALSJHA177	15-04-2021
171	Jharsuguda	OALSJHA399	13-04-2020
172	Jharsuguda	OALSJHA515	03-04-2020
173	Jharsuguda	OALSJHA517	28-03-2020
174	Jharsuguda	OALSJHA518	19-04-2020
175	Jharsuguda	OALSJHA519	03-04-2020
176	Jharsuguda	OALSJHA735	04-01-2021
177	Kalahandi	OALSKAL183	16-04-2021
178	Kalahandi	OALSKAL203	27-03-2020
179	Kalahandi	OALSKAL218	03-04-2020
180	Kalahandi	OALSKAL452	25-12-2019
181	Kalahandi	OALSKAL453	27-05-2020
182	Kalahandi	OALSKAL454	16-05-2020
183	Kalahandi	OALSKAL455	20-02-2020
184	Kalahandi	OALSKAL456	02-05-2020
185	Kalahandi	OALSKAL457	07-04-2020
186	Kalahandi	OALSKAL458	16-02-2020
187	Kalahandi	OALSKAL460	28-01-2020
188	Kalahandi	OALSKAL461	28-01-2020
189	Kalahandi	OALSKAL462	22-04-2020
190	Kalahandi	OALSKAL463	30-04-2020
191	Kalahandi	OALSKAL464	15-03-2020
192	Kalahandi	OALSKAL465	07-04-2020
193	Kandhamal	OALSKAN166	15-04-2021
194	Kandhamal	OALSKAN211	24-03-2020
195	Kandhamal	OALSKAN215	15-05-2020
196	Kandhamal	OALSKAN550	14-03-2020
197	Kandhamal	OALSKAN551	26-05-2020
198	Kandhamal	OALSKAN552	20-02-2020
199	Kandhamal	OALSKAN553	27-05-2020
200	Kandhamal	OALSKAN554	24-03-2020
201	Kandhamal	OALSKAN555	10-02-2020
202	Kandhamal	OALSKAN556	24-03-2020
203	Kandhamal	OALSKAN599	06-10-2023
204	Kandhamal	OALSKAN600	05-10-2023

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
205	Kandhamal	OALSKAN601	06-10-2023
206	Kandhamal	OALSKAN602	06-10-2023
207	Kandhamal	OALSKAN603	05-10-2023
208	Kendrapada	OALSKEN163	15-04-2021
209	Kendrapada	OALSKEN254	13-03-2020
210	Kendrapada	OALSKEN479	01-05-2020
211	Kendrapada	OALSKEN489	17-02-2020
212	Kendrapada	OALSKEN490	18-03-2020
213	Kendrapada	OALSKEN491	10-02-2020
214	Kendrapada	OALSKEN704	02-01-2021
215	Kendrapada	OALSKEN705	02-01-2021
216	Kendrapada	OALSKEN731	02-01-2021
217	Kendrapada	OALSKEN732	01-01-2021
218	Kendrapada	OALSKEN733	01-01-2021
219	Kendrapada	OALSKEN734	01-01-2021
220	Keonjhar	OALSKEO153	21-12-2019
221	Keonjhar	OALSKEO154	13-04-2020
222	Keonjhar	OALSKEO155	21-12-2019
223	Keonjhar	OALSKEO156	21-05-2020
224	Keonjhar	OALSKEO159	15-04-2021
225	Keonjhar	OALSKEO160	18-04-2021
226	Keonjhar	OALSKEO161	16-04-2021
227	Keonjhar	OALSKEO205	08-12-2019
228	Keonjhar	OALSKEO413	21-12-2019
229	Keonjhar	OALSKEO415	13-04-2020
230	Keonjhar	OALSKEO417	04-05-2020
231	Keonjhar	OALSKEO418	17-12-2019
232	Keonjhar	OALSKEO419	26-01-2020
233	Keonjhar	OALSKEO420	01-04-2020
234	Keonjhar	OALSKEO421	14-02-2020
235	Keonjhar	OALSKEO423	02-04-2020
236	Keonjhar	OALSKEO424	21-12-2019
237	Khordha	OALSKHU101	18-12-2019
238	Khordha	OALSKHU102	08-04-2020
239	Khordha	OALSKHU103	21-03-2020
240	Khordha	OALSKHU104	08-12-2019
241	Khordha	OALSKHU209	08-12-2019
242	Khordha	OALSKHU219	25-12-2019
243	Khordha	OALSKHU684	01-01-2021
244	Khordha	OALSKHU685	01-01-2021
245	Khordha	OALSKHU686	01-01-2021
246	Khordha	OALSKHU689	01-01-2021
247	Khordha	OALSKHU707	01-01-2021
248	Khordha	OALSKHU708	01-01-2021
249	Khordha	OALSKHU712	02-01-2021
250	Khordha	OALSKHU718	02-01-2021
251	Koraput	OALSKOR122	21-04-2020
252	Koraput	OALSKOR123	16-03-2020
253	Koraput	OALSKOR124	11-02-2020
254	Koraput	OALSKOR165	16-04-2021
255	Koraput	OALSKOR243	08-12-2019

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
256	Koraput	OALSKOR292	31-01-2020
257	Koraput	OALSKOR293	20-03-2020
258	Koraput	OALSKOR294	29-01-2020
259	Koraput	OALSKOR295	26-05-2020
260	Koraput	OALSKOR298	11-02-2020
261	Koraput	OALSKOR299	02-01-2020
262	Koraput	OALSKOR300	21-02-2020
263	Koraput	OALSKOR301	22-12-2019
264	Koraput	OALSKOR482	26-04-2020
265	Koraput	OALSKOR485	28-12-2019
266	Koraput	OALSKOR559	10-01-2020
267	Malkangiri	OALSMAL212	17-02-2020
268	Malkangiri	OALSMAL224	15-04-2020
269	Malkangiri	OALSMAL560	20-02-2020
270	Malkangiri	OALSMAL561	19-05-2020
271	Malkangiri	OALSMAL562	19-05-2020
272	Malkangiri	OALSMAL563	18-05-2020
273	Malkangiri	OALSMAL564	20-05-2020
274	Malkangiri	OALSMAL616	26-11-2023
275	Malkangiri	OALSMAL617	25-11-2023
276	Malkangiri	OALSMAL618	26-11-2023
277	Malkangiri	OALSMAL619	26-11-2023
278	Mayurbhanj	OALSMAY139	16-02-2020
279	Mayurbhanj	OALSMAY140	15-05-2020
280	Mayurbhanj	OALSMAY141	08-12-2019
281	Mayurbhanj	OALSMAY142	08-12-2019
282	Mayurbhanj	OALSMAY143	29-04-2020
283	Mayurbhanj	OALSMAY170	15-04-2021
284	Mayurbhanj	OALSMAY171	15-04-2021
285	Mayurbhanj	OALSMAY358	26-03-2020
286	Mayurbhanj	OALSMAY359	20-03-2020
287	Mayurbhanj	OALSMAY360	20-04-2020
288	Mayurbhanj	OALSMAY361	22-03-2020
289	Mayurbhanj	OALSMAY363	08-12-2019
290	Mayurbhanj	OALSMAY364	22-03-2020
291	Mayurbhanj	OALSMAY365	17-12-2019
292	Mayurbhanj	OALSMAY366	21-12-2019
293	Mayurbhanj	OALSMAY367	09-02-2020
294	Mayurbhanj	OALSMAY368	27-01-2020
295	Mayurbhanj	OALSMAY369	14-02-2020
296	Mayurbhanj	OALSMAY371	04-05-2020
297	Mayurbhanj	OALSMAY372	21-04-2020
298	Mayurbhanj	OALSMAY373	08-12-2019
299	Mayurbhanj	OALSMAY374	08-12-2019
300	Mayurbhanj	OALSMAY376	21-12-2019
301	Mayurbhanj	OALSMAY620	25-11-2023
302	Mayurbhanj	OALSMAY622	25-11-2023
303	Mayurbhanj	OALSMAY627	25-11-2023
304	Mayurbhanj	OALSMAY673	02-01-2021
305	Mayurbhanj	OALSMAY674	02-01-2021
306	Mayurbhanj	OALSMAY675	02-01-2021

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
307	Mayurbhanj	OALSMAY676	02-01-2021
308	Mayurbhanj	OALSMAY677	02-01-2021
309	Nabarangapur	OALSNAW225	07-03-2020
310	Nabarangapur	OALSNAW521	22-04-2020
311	Nabarangapur	OALSNAW522	02-02-2020
312	Nabarangapur	OALSNAW523	22-04-2020
313	Nabarangapur	OALSNAW525	20-12-2019
314	Nabarangapur	OALSNAW526	10-02-2020
315	Nabarangapur	OALSNAW527	16-02-2020
316	Nabarangapur	OALSNAW528	17-03-2020
317	Nabarangapur	OALSNAW529	16-02-2020
318	Nabarangapur	OALSNAW530	01-02-2020
319	Nabarangapur	OALSNAW532	31-01-2020
320	Nabarangapur	OALSNAW630	29-11-2023
321	Nabarangapur	OALSNAW631	29-11-2023
322	Nayagarh	OALSNAY210	07-04-2020
323	Nayagarh	OALSNAY217	29-01-2020
324	Nayagarh	OALSNAY470	22-12-2019
325	Nayagarh	OALSNAY472	19-02-2020
326	Nayagarh	OALSNAY473	17-12-2019
327	Nayagarh	OALSNAY474	11-04-2020
328	Nayagarh	OALSNAY475	23-12-2019
329	Nayagarh	OALSNAY476	11-04-2020
330	Nayagarh	OALSNAY477	07-01-2020
331	Nayagarh	OALSNAY478	17-02-2020
332	Nayagarh	OALSNAY557	11-02-2020
333	Nuapada	OALSNUA184	15-04-2021
334	Nuapada	OALSNUA230	15-05-2020
335	Nuapada	OALSNUA533	19-03-2020
336	Nuapada	OALSNUA534	20-03-2020
337	Nuapada	OALSNUA535	19-03-2020
338	Nuapada	OALSNUA536	17-04-2020
339	Nuapada	OALSNUA537	17-02-2020
340	Nuapada	OALSNUA635	25-11-2023
341	Puri	OALSPUR110	07-01-2020
342	Puri	OALSPUR111	08-12-2019
343	Puri	OALSPUR112	13-03-2020
344	Puri	OALSPUR246	29-04-2020
345	Puri	OALSPUR247	16-03-2020
346	Puri	OALSPUR248	01-05-2020
347	Puri	OALSPUR249	09-02-2020
348	Puri	OALSPUR250	22-03-2020
349	Puri	OALSPUR690	02-01-2021
350	Puri	OALSPUR692	02-01-2021
351	Puri	OALSPUR693	02-01-2021
352	Puri	OALSPUR729	01-01-2021
353	Puri	OALSPUR730	01-01-2021
354	Rayagada	OALSRAY120	21-04-2020
355	Rayagada	OALSRAY121	11-02-2020
356	Rayagada	OALSRAY162	26-04-2021
357	Rayagada	OALSRAY241	07-03-2020

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
358	Rayagada	OALSRAY278	09-12-2019
359	Rayagada	OALSRAY279	07-01-2020
360	Rayagada	OALSRAY282	19-04-2020
361	Rayagada	OALSRAY283	10-02-2020
362	Rayagada	OALSRAY286	10-02-2020
363	Rayagada	OALSRAY287	21-02-2020
364	Rayagada	OALSRAY288	12-03-2020
365	Rayagada	OALSRAY289	09-02-2020
366	Rayagada	OALSRAY290	27-01-2020
367	Rayagada	OALSRAY440	21-04-2020
368	Sambalpur	OALSSAM144	07-01-2020
369	Sambalpur	OALSSAM145	14-02-2020
370	Sambalpur	OALSSAM167	16-04-2021
371	Sambalpur	OALSSAM168	16-04-2021
372	Sambalpur	OALSSAM377	03-04-2020
373	Sambalpur	OALSSAM378	22-02-2020
374	Sambalpur	OALSSAM379	18-12-2019
375	Sambalpur	OALSSAM380	18-02-2020
376	Sambalpur	OALSSAM381	30-03-2020
377	Sambalpur	OALSSAM382	18-12-2019
378	Sambalpur	OALSSAM383	01-04-2020
379	Sambalpur	OALSSAM384	26-01-2020
380	Sambalpur	OALSSAM738	02-01-2021
381	Subarnapur	OALSSUB180	15-04-2021
382	Subarnapur	OALSSUB317	08-12-2019
383	Subarnapur	OALSSUB543	21-04-2020
384	Subarnapur	OALSSUB544	19-05-2020
385	Subarnapur	OALSSUB545	03-05-2020
386	Subarnapur	OALSSUB546	23-05-2020
387	Subarnapur	OALSSUB548	25-03-2020
388	Subarnapur	OALSSUB549	25-03-2020
389	Subarnapur	OALSSUB651	05-10-2023
390	Sundargarh	OALSSUN146	13-04-2020
391	Sundargarh	OALSSUN147	27-05-2020
392	Sundargarh	OALSSUN148	13-04-2020
393	Sundargarh	OALSSUN149	28-05-2020
394	Sundargarh	OALSSUN157	15-04-2021
395	Sundargarh	OALSSUN158	16-04-2021
396	Sundargarh	OALSSUN386	26-12-2019
397	Sundargarh	OALSSUN387	13-04-2020
398	Sundargarh	OALSSUN388	20-12-2019
399	Sundargarh	OALSSUN390	18-12-2019
400	Sundargarh	OALSSUN391	28-01-2020
401	Sundargarh	OALSSUN393	17-02-2020
402	Sundargarh	OALSSUN394	27-03-2020
403	Sundargarh	OALSSUN395	29-03-2020
404	Sundargarh	OALSSUN396	11-01-2020
405	Sundargarh	OALSSUN397	29-03-2020
406	Sundargarh	OALSSUN398	29-03-2020
407	Sundargarh	OALSSUN400	11-02-2020
408	Sundargarh	OALSSUN401	18-12-2019

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
409	Sundargarh	OALSSUN516	28-03-2020
410	Sundargarh	OALSSUN739	02-01-2021
411	Sundargarh	OALSSUN740	02-01-2021
412	Angul	OBSANU305	02-05-2020
413	Angul	OBSANU306	21-03-2020
414	Angul	OBSANU429	15-04-2020
415	Angul	OBSANU565	20-05-2023
416	Angul	OBSANU566	20-05-2023
417	Angul	OBSANU567	20-05-2023
418	Angul	OBSANU568	20-05-2023
419	Angul	OBSANU854	17-12-2023
420	Angul	OBSANU855	25-11-2023
421	Angul	OBSANU856	19-12-2023
422	Angul	OBSANU857	25-11-2023
423	Angul	OBSANU858	25-11-2023
424	Angul	OBSANU859	06-12-2023
425	Angul	OBSANU860	25-11-2023
426	Angul	OBSANU861	26-11-2023
427	Angul	OBSANU862	23-12-2023
428	Angul	OBSANU863	11-12-2023
429	Balasore	OBSBAL338	08-12-2019
430	Balasore	OBSBAL340	11-04-2020
431	Balasore	OBSBAL341	21-12-2019
432	Balasore	OBSBAL343	27-01-2020
433	Balasore	OBSBAL344	25-04-2020
434	Balasore	OBSBAL345	21-03-2020
435	Balasore	OBSBAL346	08-12-2019
436	Balasore	OBSBAL347	14-02-2020
437	Balasore	OBSBAL348	16-05-2020
438	Balasore	OBSBAL352	01-02-2020
439	Balasore	OBSBAL355	29-01-2020
440	Balasore	OBSBAL356	08-12-2019
441	Balasore	OBSBAL574	20-05-2023
442	Balasore	OBSBAL575	20-05-2023
443	Balasore	OBSBAL576	20-05-2023
444	Balasore	OBSBAL577	20-05-2023
445	Balasore	OBSBAL662	03-01-2021
446	Balasore	OBSBAL663	02-01-2021
447	Balasore	OBSBAL664	02-01-2021
448	Balasore	OBSBAL665	03-01-2021
449	Balasore	OBSBAL666	02-01-2021
450	Balasore	OBSBAL667	02-01-2021
451	Balasore	OBSBAL669	03-01-2021
452	Balasore	OBSBAL671	02-01-2021
453	Balasore	OBSBAL741	24-11-2023
454	Balasore	OBSBAL742	24-11-2023
455	Balasore	OBSBAL743	24-11-2023
456	Balasore	OBSBAL744	24-11-2023
457	Balasore	OBSBAL745	24-11-2023
458	Balasore	OBSBAL746	24-11-2023
459	Balasore	OBSBAL747	25-11-2023

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
460	Balasore	OBSBAL748	24-11-2023
461	Balasore	OBSBAL749	24-11-2023
462	Balasore	OBSBAL750	24-11-2023
463	Balasore	OBSBAL751	25-11-2023
464	Balasore	OBSBAL752	24-11-2023
465	Balasore	OBSBAL753	25-11-2023
466	Balasore	OBSBAL754	24-11-2023
467	Balasore	OBSBAL755	24-11-2023
468	Balasore	OBSBAL756	24-11-2023
469	Balasore	OBSBAL757	25-11-2023
470	Balasore	OBSBAL758	25-11-2023
471	Balasore	OBSBAL759	25-11-2023
472	Balasore	OBSBAL760	25-11-2023
473	Balasore	OBSBAL761	25-11-2023
474	Balasore	OBSBAL762	24-11-2023
475	Bargarh	OBSBAR303	20-03-2020
476	Bargarh	OBSBAR434	21-05-2020
477	Bargarh	OBSBAR578	19-05-2023
478	Bargarh	OBSBAR579	19-05-2023
479	Bargarh	OBSBAR580	20-05-2023
480	Bargarh	OBSBAR874	23-11-2023
481	Bargarh	OBSBAR875	22-11-2023
482	Bargarh	OBSBAR876	22-11-2023
483	Bargarh	OBSBAR877	22-11-2023
484	Bargarh	OBSBAR878	22-11-2023
485	Bargarh	OBSBAR879	22-11-2023
486	Bargarh	OBSBAR880	22-11-2023
487	Bargarh	OBSBAR881	22-11-2023
488	Bargarh	OBSBAR882	22-11-2023
489	Bhadrak	OBSBHA222	22-05-2020
490	Bhadrak	OBSBHA234	09-02-2020
491	Bhadrak	OBSBHA240	23-03-2020
492	Bhadrak	OBSBHA326	07-03-2020
493	Bhadrak	OBSBHA328	13-01-2020
494	Bhadrak	OBSBHA329	15-02-2020
495	Bhadrak	OBSBHA332	20-03-2020
496	Bhadrak	OBSBHA333	18-12-2019
497	Bhadrak	OBSBHA334	20-03-2020
498	Bhadrak	OBSBHA335	28-01-2020
499	Bhadrak	OBSBHA336	13-03-2020
500	Bhadrak	OBSBHA337	02-04-2020
501	Bhadrak	OBSBHA585	20-05-2023
502	Bhadrak	OBSBHA586	19-05-2023
503	Bhadrak	OBSBHA587	19-05-2023
504	Bhadrak	OBSBHA823	25-11-2023
505	Bhadrak	OBSBHA824	29-11-2023
506	Bhadrak	OBSBHA825	24-11-2023
507	Bhadrak	OBSBHA826	25-11-2023
508	Bhadrak	OBSBHA827	27-11-2023
509	Bhadrak	OBSBHA828	28-11-2023
510	Bhadrak	OBSBHA829	27-11-2023

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
511	Bhadrak	OBLSBHA830	28-11-2023
512	Bhadrak	OBLSBHA831	25-11-2023
513	Bhadrak	OBLSBHA832	25-11-2023
514	Bhadrak	OBLSBHA833	28-11-2023
515	Bolangir	OBLSBOL385	19-12-2019
516	Bolangir	OBLSBOL569	05-10-2023
517	Bolangir	OBLSBOL571	06-10-2023
518	Bolangir	OBLSBOL572	06-10-2023
519	Bolangir	OBLSBOL573	05-10-2023
520	Bolangir	OBLSBOL798	24-11-2023
521	Bolangir	OBLSBOL799	23-11-2023
522	Bolangir	OBLSBOL800	23-11-2023
523	Bolangir	OBLSBOL801	25-11-2023
524	Bolangir	OBLSBOL802	24-11-2023
525	Bolangir	OBLSBOL803	23-11-2023
526	Bolangir	OBLSBOL804	24-11-2023
527	Bolangir	OBLSBOL805	23-11-2023
528	Bolangir	OBLSBOL806	23-11-2023
529	Bolangir	OBLSBOL807	24-11-2023
530	Bolangir	OBLSBOL808	24-11-2023
531	Bolangir	OBLSBOL809	25-11-2023
532	Bolangir	OBLSBOL810	23-11-2023
533	Boudh	OBLSBOU541	22-04-2020
534	Boudh	OBLSBOU581	07-10-2023
535	Boudh	OBLSBOU582	05-10-2023
536	Boudh	OBLSBOU583	06-10-2023
537	Boudh	OBLSBOU584	05-10-2023
538	Boudh	OBLSBOU957	28-11-2023
539	Boudh	OBLSBOU958	26-11-2023
540	Boudh	OBLSBOU959	28-11-2023
541	Boudh	OBLSBOU960	26-11-2023
542	Cuttack	OBLSCUT226	21-12-2019
543	Cuttack	OBLSCUT227	11-04-2020
544	Cuttack	OBLSCUT228	03-04-2020
545	Cuttack	OBLSCUT233	22-12-2019
546	Cuttack	OBLSCUT236	27-12-2019
547	Cuttack	OBLSCUT237	08-12-2019
548	Cuttack	OBLSCUT658	01-01-2021
549	Cuttack	OBLSCUT659	01-01-2021
550	Cuttack	OBLSCUT660	01-01-2021
551	Cuttack	OBLSCUT720	01-01-2021
552	Cuttack	OBLSCUT976	25-11-2023
553	Deogarh	OBLSDEO967	22-11-2023
554	Deogarh	OBLSDEO968	23-11-2023
555	Deogarh	OBLSDEO969	28-11-2023
556	Dhenkanal	OBLSDHE204	26-12-2019
557	Dhenkanal	OBLSDHE403	02-04-2020
558	Dhenkanal	OBLSDHE588	05-10-2023
559	Dhenkanal	OBLSDHE589	20-05-2023
560	Dhenkanal	OBLSDHE590	20-05-2023
561	Dhenkanal	OBLSDHE591	20-05-2023

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
562	Dhenkanal	OBLSDHE899	27-11-2023
563	Dhenkanal	OBLSDHE900	27-11-2023
564	Dhenkanal	OBLSDHE901	04-12-2023
565	Dhenkanal	OBLSDHE902	25-11-2023
566	Dhenkanal	OBLSDHE903	12-12-2023
567	Dhenkanal	OBLSDHE904	13-12-2023
568	Dhenkanal	OBLSDHE905	26-11-2023
569	Gajapati	OBLSGAJ970	24-11-2023
570	Gajapati	OBLSGAJ971	28-11-2023
571	Gajapati	OBLSGAJ972	25-11-2023
572	Ganjam	OBLSGAN257	01-04-2020
573	Ganjam	OBLSGAN258	07-01-2020
574	Ganjam	OBLSGAN262	21-03-2020
575	Ganjam	OBLSGAN263	08-01-2020
576	Ganjam	OBLSGAN266	10-02-2020
577	Ganjam	OBLSGAN269	26-01-2020
578	Ganjam	OBLSGAN270	22-05-2020
579	Ganjam	OBLSGAN272	15-05-2020
580	Ganjam	OBLSGAN281	21-05-2020
581	Ganjam	OBLSGAN702	03-01-2021
582	Ganjam	OBLSGAN703	03-01-2021
583	Ganjam	OBLSGAN726	02-01-2021
584	Ganjam	OBLSGAN834	25-11-2023
585	Ganjam	OBLSGAN835	24-11-2023
586	Ganjam	OBLSGAN836	25-11-2023
587	Ganjam	OBLSGAN837	24-11-2023
588	Ganjam	OBLSGAN838	07-01-2024
589	Ganjam	OBLSGAN839	10-02-2024
590	Ganjam	OBLSGAN840	13-12-2023
591	Ganjam	OBLSGAN841	24-11-2023
592	Ganjam	OBLSGAN842	26-11-2023
593	Ganjam	OBLSGAN843	25-11-2023
594	Jagatsinghpur	OBLSJAG447	20-03-2020
595	Jagatsinghpur	OBLSJAG449	17-02-2020
596	Jagatsinghpur	OBLSJAG698	04-01-2021
597	Jagatsinghpur	OBLSJAG973	25-11-2023
598	Jagatsinghpur	OBLSJAG974	25-11-2023
599	Jajpur	OBLSJAJ312	13-02-2020
600	Jajpur	OBLSJAJ313	18-12-2019
601	Jajpur	OBLSJAJ315	23-03-2020
602	Jajpur	OBLSJAJ319	19-02-2020
603	Jajpur	OBLSJAJ320	23-03-2020
604	Jajpur	OBLSJAJ322	22-03-2020
605	Jajpur	OBLSJAJ323	24-03-2020
606	Jajpur	OBLSJAJ593	25-11-2023
607	Jajpur	OBLSJAJ678	01-01-2021
608	Jajpur	OBLSJAJ679	02-01-2021
609	Jajpur	OBLSJAJ680	01-01-2021
610	Jajpur	OBLSJAJ892	25-11-2023
611	Jajpur	OBLSJAJ893	26-11-2023
612	Jajpur	OBLSJAJ894	25-11-2023

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
613	Jajpur	OBSLJAJ895	01-12-2023
614	Jajpur	OBSLJAJ896	25-11-2023
615	Jajpur	OBSLJAJ897	25-11-2023
616	Jajpur	OBSLJAJ898	04-12-2023
617	Jharsuguda	OBSLJHA520	26-04-2020
618	Jharsuguda	OBSLJHA964	22-11-2023
619	Jharsuguda	OBSLJHA965	23-11-2023
620	Jharsuguda	OBSLJHA966	23-11-2023
621	Kalahandi	OBSLAKAL285	17-03-2020
622	Kalahandi	OBSLAKAL459	23-04-2020
623	Kalahandi	OBSLAKAL466	31-01-2020
624	Kalahandi	OBSLAKAL594	06-10-2023
625	Kalahandi	OBSLAKAL595	10-12-2023
626	Kalahandi	OBSLAKAL596	25-11-2023
627	Kalahandi	OBSLAKAL597	26-11-2023
628	Kalahandi	OBSLAKAL598	06-10-2023
629	Kalahandi	OBSLAKAL844	22-11-2023
630	Kalahandi	OBSLAKAL845	22-11-2023
631	Kalahandi	OBSLAKAL846	21-11-2023
632	Kalahandi	OBSLAKAL847	22-11-2023
633	Kalahandi	OBSLAKAL848	21-11-2023
634	Kalahandi	OBSLAKAL849	22-11-2023
635	Kalahandi	OBSLAKAL850	22-11-2023
636	Kalahandi	OBSLAKAL851	22-11-2023
637	Kalahandi	OBSLAKAL852	23-11-2023
638	Kalahandi	OBSLAKAL853	22-11-2023
639	Kandhamal	OBSLAKAN927	21-11-2023
640	Kandhamal	OBSLAKAN928	25-11-2023
641	Kandhamal	OBSLAKAN929	21-11-2023
642	Kandhamal	OBSLAKAN930	21-11-2023
643	Kandhamal	OBSLAKAN931	21-11-2023
644	Kandhamal	OBSLAKAN932	21-11-2023
645	Kandhamal	OBSLAKAN933	21-11-2023
646	Kendrapada	OBSLAKEN483	19-04-2020
647	Kendrapada	OBSLAKEN484	10-01-2020
648	Kendrapada	OBSLAKEN487	12-03-2020
649	Kendrapada	OBSLAKEN488	10-01-2020
650	Kendrapada	OBSLAKEN492	23-05-2020
651	Kendrapada	OBSLAKEN604	25-11-2023
652	Kendrapada	OBSLAKEN940	30-11-2023
653	Kendrapada	OBSLAKEN941	26-11-2023
654	Kendrapada	OBSLAKEN942	26-11-2023
655	Kendrapada	OBSLAKEN943	28-11-2023
656	Kendrapada	OBSLAKEN944	25-11-2023
657	Kendrapada	OBSLAKEN945	24-11-2023
658	Keonjhar	OBSLAKEO206	02-04-2020
659	Keonjhar	OBSLAKEO207	03-04-2020
660	Keonjhar	OBSLAKEO208	08-03-2020
661	Keonjhar	OBSLAKEO411	11-02-2020
662	Keonjhar	OBSLAKEO412	22-12-2019
663	Keonjhar	OBSLAKEO414	20-02-2020

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
664	Keonjhar	OBSKEO416	25-01-2020
665	Keonjhar	OBSKEO422	14-03-2020
666	Keonjhar	OBSKEO605	25-11-2023
667	Keonjhar	OBSKEO606	26-11-2023
668	Keonjhar	OBSKEO607	25-11-2023
669	Keonjhar	OBSKEO608	12-10-2018
670	Keonjhar	OBSKEO609	25-11-2023
671	Keonjhar	OBSKEO610	25-11-2023
672	Keonjhar	OBSKEO784	26-11-2023
673	Keonjhar	OBSKEO785	24-11-2023
674	Keonjhar	OBSKEO786	24-11-2023
675	Keonjhar	OBSKEO787	25-11-2023
676	Keonjhar	OBSKEO788	23-11-2023
677	Keonjhar	OBSKEO789	24-11-2023
678	Keonjhar	OBSKEO790	24-11-2023
679	Keonjhar	OBSKEO791	24-11-2023
680	Keonjhar	OBSKEO792	25-11-2023
681	Keonjhar	OBSKEO793	24-11-2023
682	Keonjhar	OBSKEO794	25-11-2023
683	Keonjhar	OBSKEO795	24-11-2023
684	Keonjhar	OBSKEO796	24-11-2023
685	Keonjhar	OBSKEO797	25-11-2023
686	Khordha	OBSKHU213	14-03-2020
687	Khordha	OBSKHU214	19-02-2020
688	Khordha	OBSKHU216	06-04-2020
689	Khordha	OBSKHU683	01-01-2021
690	Khordha	OBSKHU687	01-01-2021
691	Khordha	OBSKHU688	01-01-2021
692	Khordha	OBSKHU706	01-01-2021
693	Khordha	OBSKHU709	02-01-2021
694	Khordha	OBSKHU711	01-01-2021
695	Khordha	OBSKHU713	01-01-2021
696	Khordha	OBSKHU714	01-01-2021
697	Khordha	OBSKHU715	24-01-2021
698	Khordha	OBSKHU716	02-01-2021
699	Khordha	OBSKHU717	02-01-2021
700	Khordha	OBSKHU719	02-01-2021
701	Khordha	OBSKHU724	01-01-2021
702	Khordha	OBSKHU725	01-01-2021
703	Khordha	OBSKHU975	24-11-2023
704	Koraput	OBSKOR291	21-04-2020
705	Koraput	OBSKOR531	27-12-2019
706	Koraput	OBSKOR611	25-11-2023
707	Koraput	OBSKOR612	25-11-2023
708	Koraput	OBSKOR613	25-11-2023
709	Koraput	OBSKOR614	25-11-2023
710	Koraput	OBSKOR615	25-11-2023
711	Koraput	OBSKOR811	24-11-2023
712	Koraput	OBSKOR812	25-11-2023
713	Koraput	OBSKOR813	24-11-2023
714	Koraput	OBSKOR814	26-11-2023

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
715	Koraput	OBLSKOR815	24-11-2023
716	Koraput	OBLSKOR816	24-11-2023
717	Koraput	OBLSKOR817	24-11-2023
718	Koraput	OBLSKOR818	25-11-2023
719	Koraput	OBLSKOR819	24-11-2023
720	Koraput	OBLSKOR820	26-11-2023
721	Koraput	OBLSKOR821	25-11-2023
722	Koraput	OBLSKOR822	27-11-2023
723	Malkangiri	OBLSMAL297	07-05-2020
724	Malkangiri	OBLSMAL934	23-11-2023
725	Malkangiri	OBLSMAL935	23-11-2023
726	Malkangiri	OBLSMAL936	23-11-2023
727	Malkangiri	OBLSMAL937	23-11-2023
728	Malkangiri	OBLSMAL938	24-11-2023
729	Malkangiri	OBLSMAL939	23-11-2023
730	Mayurbhanj	OBLSMAY357	26-04-2020
731	Mayurbhanj	OBLSMAY362	08-12-2019
732	Mayurbhanj	OBLSMAY370	04-05-2020
733	Mayurbhanj	OBLSMAY375	08-02-2020
734	Mayurbhanj	OBLSMAY621	26-11-2023
735	Mayurbhanj	OBLSMAY623	25-11-2023
736	Mayurbhanj	OBLSMAY624	11-10-2018
737	Mayurbhanj	OBLSMAY625	11-10-2018
738	Mayurbhanj	OBLSMAY626	25-11-2023
739	Mayurbhanj	OBLSMAY628	11-10-2018
740	Mayurbhanj	OBLSMAY763	25-11-2023
741	Mayurbhanj	OBLSMAY764	24-11-2023
742	Mayurbhanj	OBLSMAY765	25-11-2023
743	Mayurbhanj	OBLSMAY766	24-11-2023
744	Mayurbhanj	OBLSMAY767	24-11-2023
745	Mayurbhanj	OBLSMAY768	24-11-2023
746	Mayurbhanj	OBLSMAY769	24-11-2023
747	Mayurbhanj	OBLSMAY770	25-11-2023
748	Mayurbhanj	OBLSMAY771	27-11-2023
749	Mayurbhanj	OBLSMAY772	24-11-2023
750	Mayurbhanj	OBLSMAY773	24-11-2023
751	Mayurbhanj	OBLSMAY774	24-11-2023
752	Mayurbhanj	OBLSMAY775	25-11-2023
753	Mayurbhanj	OBLSMAY776	25-11-2023
754	Mayurbhanj	OBLSMAY777	25-11-2023
755	Mayurbhanj	OBLSMAY778	24-11-2023
756	Mayurbhanj	OBLSMAY779	24-11-2023
757	Mayurbhanj	OBLSMAY780	24-11-2023
758	Mayurbhanj	OBLSMAY781	24-11-2023
759	Mayurbhanj	OBLSMAY782	25-11-2023
760	Mayurbhanj	OBLSMAY783	25-11-2023
761	Nabarangapur	OBLSNAW223	28-05-2020
762	Nabarangapur	OBLSNAW296	02-01-2020
763	Nabarangapur	OBLSNAW524	14-02-2020
764	Nabarangapur	OBLSNAW629	28-11-2023
765	Nabarangapur	OBLSNAW906	24-11-2023

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
766	Nabarangapur	OBLSNAW907	25-11-2023
767	Nabarangapur	OBLSNAW908	25-11-2023
768	Nabarangapur	OBLSNAW909	24-11-2023
769	Nabarangapur	OBLSNAW910	24-11-2023
770	Nabarangapur	OBLSNAW911	25-11-2023
771	Nabarangapur	OBLSNAW912	24-11-2023
772	Nayagarh	OBLSNAY471	11-03-2020
773	Nayagarh	OBLSNAY632	25-11-2023
774	Nayagarh	OBLSNAY633	06-10-2023
775	Nayagarh	OBLSNAY634	05-10-2023
776	Nayagarh	OBLSNAY952	24-11-2023
777	Nayagarh	OBLSNAY953	24-11-2023
778	Nayagarh	OBLSNAY954	24-11-2023
779	Nayagarh	OBLSNAY955	23-11-2023
780	Nayagarh	OBLSNAY956	24-11-2023
781	Nuapada	OBLSNUA538	19-03-2020
782	Nuapada	OBLSNUA636	11-10-2018
783	Nuapada	OBLSNUA637	25-11-2023
784	Nuapada	OBLSNUA946	22-11-2023
785	Nuapada	OBLSNUA947	21-11-2023
786	Nuapada	OBLSNUA948	21-11-2023
787	Nuapada	OBLSNUA949	21-11-2023
788	Nuapada	OBLSNUA950	22-11-2023
789	Nuapada	OBLSNUA951	22-11-2023
790	Puri	OBLSPUR242	03-04-2020
791	Puri	OBLSPUR244	15-03-2020
792	Puri	OBLSPUR245	08-02-2020
793	Puri	OBLSPUR251	17-02-2020
794	Puri	OBLSPUR252	30-01-2020
795	Puri	OBLSPUR253	25-12-2019
796	Puri	OBLSPUR481	25-04-2020
797	Puri	OBLSPUR638	20-05-2023
798	Puri	OBLSPUR639	19-05-2023
799	Puri	OBLSPUR640	19-05-2023
800	Puri	OBLSPUR691	02-01-2021
801	Puri	OBLSPUR694	02-01-2021
802	Puri	OBLSPUR695	02-01-2021
803	Puri	OBLSPUR696	03-01-2021
804	Puri	OBLSPUR961	25-11-2023
805	Puri	OBLSPUR962	25-11-2023
806	Puri	OBLSPUR963	25-11-2023
807	Rayagada	OBLSRAY284	23-03-2020
808	Rayagada	OBLSRAY641	26-11-2023
809	Rayagada	OBLSRAY642	26-11-2023
810	Rayagada	OBLSRAY643	26-11-2023
811	Rayagada	OBLSRAY644	26-11-2023
812	Rayagada	OBLSRAY645	26-11-2023
813	Rayagada	OBLSRAY913	22-12-2023
814	Rayagada	OBLSRAY914	03-12-2023
815	Rayagada	OBLSRAY915	24-11-2023
816	Rayagada	OBLSRAY916	03-12-2023

Date of induction and replacement of EMAS Ambulances

SINo	District	Ambulance No	Date of Induction/ Replacement
817	Rayagada	OBLSRAY917	11-12-2023
818	Rayagada	OBLSRAY918	27-11-2023
819	Rayagada	OBLSRAY919	24-11-2023
820	Sambalpur	OBLSSAM646	05-10-2023
821	Sambalpur	OBLSSAM647	05-10-2023
822	Sambalpur	OBLSSAM648	05-10-2023
823	Sambalpur	OBLSSAM649	06-10-2023
824	Sambalpur	OBLSSAM650	05-10-2023
825	Sambalpur	OBLSSAM737	02-01-2021
826	Sambalpur	OBLSSAM864	24-11-2023
827	Sambalpur	OBLSSAM865	22-11-2023
828	Sambalpur	OBLSSAM866	23-11-2023
829	Sambalpur	OBLSSAM867	23-11-2023
830	Sambalpur	OBLSSAM868	23-11-2023
831	Sambalpur	OBLSSAM869	23-11-2023
832	Sambalpur	OBLSSAM870	22-11-2023
833	Sambalpur	OBLSSAM871	22-11-2023
834	Sambalpur	OBLSSAM872	23-11-2023
835	Sambalpur	OBLSSAM873	23-11-2023
836	Subarnapur	OBLSSUB407	27-12-2019
837	Subarnapur	OBLSSUB920	25-11-2023
838	Subarnapur	OBLSSUB921	24-11-2023
839	Subarnapur	OBLSSUB922	24-11-2023
840	Subarnapur	OBLSSUB923	25-11-2023
841	Subarnapur	OBLSSUB924	25-11-2023
842	Subarnapur	OBLSSUB925	26-11-2023
843	Subarnapur	OBLSSUB926	27-11-2023
844	Sundargarh	OBLSSUN389	28-01-2020
845	Sundargarh	OBLSSUN392	04-05-2020
846	Sundargarh	OBLSSUN570	05-10-2023
847	Sundargarh	OBLSSUN652	19-05-2023
848	Sundargarh	OBLSSUN653	19-05-2023
849	Sundargarh	OBLSSUN654	20-05-2023
850	Sundargarh	OBLSSUN655	20-05-2023
851	Sundargarh	OBLSSUN656	06-10-2023
852	Sundargarh	OBLSSUN883	24-11-2023
853	Sundargarh	OBLSSUN884	24-11-2023
854	Sundargarh	OBLSSUN885	06-12-2023
855	Sundargarh	OBLSSUN886	25-11-2023
856	Sundargarh	OBLSSUN887	25-11-2023
857	Sundargarh	OBLSSUN888	23-11-2023
858	Sundargarh	OBLSSUN889	24-11-2023
859	Sundargarh	OBLSSUN890	24-11-2023
860	Sundargarh	OBLSSUN891	24-11-2023



Department of Health & Family Welfare,
Government of Odisha.

REQUEST FOR PROPOSAL

For Operation and Management of Integrated Patient Transport and Health Helpline Service (Phase-II) in Odisha.

RFP Reference No: OSH&FWS/01/2024/IPTHHS-II

Date: 30/01/2024

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DISCLAIMER

The information contained in this Request for Proposal (RFP) document or subsequently provided to participating parties, whether verbally or in documentary form by or on behalf of the Department of Health & Family Welfare (DoHF&W), Govt. of Odisha, or any of their employees or advisors, is in conformity with the terms and conditions set out in this RFP document and any other terms and conditions subject to which such information is provided. This RFP document is not an agreement and is not an offer or invitation by the DoHF&W, GoO or its representatives to any other party and it does not create any legal right in favor of any participant(s). The purpose of this RFP document is to provide interested parties the required information to understand and assess the requirement and prepare a detailed Proposal. This RFP document does not purport to contain all the information each participant may require. This RFP document may not be appropriate for all participants, and it is not possible for the DoHF&W, GoO, their employees, or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this RFP document. Certain participants may have a better knowledge of the proposed service than others. Each participant should conduct its own investigations and analysis and should check the accuracy, reliability, and completeness of the information in this RFP document and obtain independent advice from appropriate sources. DoHF&W, GoO, its employees, and advisors make no representation or warranty and shall incur no liability under any law, statute, rules, or regulations as to the accuracy, reliability, or completeness of the RFP document. DoHF&W, GoO may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP document.

NOTICE INVITING PROPOSAL
Mission Director, National Health Mission (NHM)
DEPARTMENT OF HEALTH & FAMILY WELFARE, GOVERNMENT OF ODISHA
ANNEX BUILDING, SIHFW, UNIT-8, BHUBANESWAR-751012
 Phone : 91-674-2392479/80, E-mail: missiondirector@nic.in

RFP No. OSH&FWS/01/2024/IPTHHS -II

Dated: 30/01/2024

PROPOSALS ARE INVITED FROM ELIGIBLE PARTIES BY THE UNDERSIGNED FOR SELECTION A SUITABLE AGENCY TO OPERATE AND MANAGE "INTEGRATED PATIENT TRANSPORT AND HEALTH HELPLINE SERVICE (PHASE-II) IN THE STATE UNDER DEPARTMENT OF HEALTH & FAMILY WELFARE, GOVERNMENT OF ODISHA.

1	Period of Availability of RFP Document	From 30/01/2024 to 11/03/2024 (Downloadable from website: (www.nhmodisha.gov.in & http://health.odisha.gov.in) Document is available only on above website, no physical availability of document for selling.
2	Date, Time, and Venue of Pre-Proposal Conference	Date: 06/02/2024 Time: 11.00 Hrs., Place: NHM Conference Hall
3	Processing Fee	Rs 20,000.00 (Including GST)
4	Earnest Money Deposit (EMD)/Bid-Security	Rs 1,00,00,000.00 (Rupees One Crore Only)
5	Last date for submission of Proposal (Tentative)	Date: 11/03/2024 Time: 5.30 P.M. Address: The Mission Director, National Health Mission (NHM), Annex Building of SHI&FW, Nayapalli, Unit-8, Bhubaneswar-751012 (Odisha) <i>(Proposals shall be received through Speed Post/ Registered post / Courier only)</i>
6	Date, time, and place of opening of Proposal & Presentation. (Tentative)	a) Technical Proposal (Part A & Part B) opening on 12/03/2024 at 11.00 Hrs. b) Date of Presentation & opening Financial Proposal (Part C) shall be communicated separately to the technically eligible bidders. c) The proposals shall be opened at NHM Conference Hall, Mission Directorate, Annex Building of SIH&FW, Nayapalli, Unit-8, Bhubaneswar, Pin-751012 Odisha

SD/-
Mission Director
National Health Mission
DoH&FW, Govt. of Odisha

DEFINITIONS

1. **“24x7 RTS”** is a 24x7 Referral Transport Service of Government under National Ambulance Service and managed through a centralized Call Centre. The vehicles take pregnant women and newborn/infant child including NRC children to nearest Government Health Facility for deliveries/treatment. The service can be availed by the beneficiary anywhere in the State free of cost dialing a toll free three-digit telephone number i.e., “108”. Popularly known as “108-Janani Express”
2. **“Agreement”** shall mean the contract between the Government of Odisha represented by the Commissioner-cum-Secretary, Govt. of Odisha, Health & Family Welfare Department (hereinafter referred to as "State Government" which expression shall include its administrators, successors, and assignees) and the winning participant (herein under referred as “Service Provider”) in accordance with the provisions of this RFP.
3. **“Authority”** means the Procuring Authority that has the financial power under Delegation of Financial Power Rules to carry out this procurement.
4. **“Applicant”** refer to the sole or consortium participant who has participated in the procurement process by submitting the response/proposal in accordance with the provisions of this RFP.
5. **“Participating Consortium” or “Consortium”** shall refer to a group of entities that has collectively submitted the response in accordance with the provisions of this RFP.
6. **“Chartered Accountant”** shall mean a person practicing in India or a firm whereof all the partners practicing in India as a Chartered Accountant(s) within the meaning of the Chartered Accountants Act, 1949.
7. **“Company”** shall mean a body incorporated in India under the Company’s Act 2013 or earlier Act.
8. **“Conflict of Interest”** A participant may be in a Conflict of Interest with one or more participants in the same procurement process under this RFP if they have a relationship with each other, directly or indirectly through a common company / entity, that puts them in a position to have access to information about or influence the proposal/offer of another participant.
9. **“CPI (IW)”** is Consumer Price Index Industrial Workers released by Labour Bureau, Government of India.
10. **“Department”** means Department of Health & Family Welfare, Government of Odisha; the Procuring Department.

11. **“Effective Date”** shall mean the date of signing of agreement by both the parties.
12. **“Emergency Medical Ambulance Service (EMAS)”** is a 24 x 7 Emergency Medical Response Service of the Government under National Ambulance Service (NAS) to ensure timely and appropriate medical attention in case of medical emergency. This service is available free of cost to any one in a situation of medical emergency by dialing a toll free three-digit telephone number “108”. Popularly known as “108 Ambulance”.
13. **“IPTHHS”** means Integrated Patient Transport and Health Helpline Service, and which is combination of all four services i.e., EMAS (108), Boat Ambulance, 24x7 RTS (JE) and 104 Health Helpline (including Grievance Redressal). IPTHHS to be operated as an integrated service through one centralized call center situated at Bhubaneswar.
14. **“ERC”** is Emergency Response Centre and may also be called centralized call-centre, which receives the call from public (who requires ambulance/health advisory services). The ERC shall screen all the calls received and shall decide whether the call is for EMAS-108 Ambulance, Referral Transport Service (108-Janani Express) or it is for health advisory and accordingly either dispatch the ambulance/vehicle to attend the user call or forward it to health helpline as per developed dispatch protocol.
15. **“Financially Evaluated Participants”** shall mean the participating entity which has been evaluated for the satisfaction of the financial requirement set forth herein in the RFP.
16. **“Force Majeure conditions”** means any event or circumstance which is beyond the reasonable direct or indirect control and without the fault or negligence of the Agency (i.e., Service Provider) and which results in Agency’s inability, notwithstanding its reasonable best efforts, to perform its obligations in whole or in part and may include rebellion, mutiny, civil unrest, riot, strike, fire, explosion, flood, cyclone, lightening, earthquake, epidemic, act of foreign enemy, war or other forces, ionizing radiation or contamination, Government action, inaction or restrictions or an act of God or other similar causes.
17. **“Foreign Company”** any entity that has incorporated outside India and happens to have a place of business in India either physically through any other agent or via electronic or digital means. Or business activities are conducted by the entity in any other manner.
18. **“Government”** means Government of Odisha represented by the Commissioner-cum-Secretary to Government, Department of Health & Family Welfare of Government of Odisha.
19. **“GPS”** means Global Positioning System device for track and trace of all vehicles under the IPTHS. Every GPS device used under IPTHS should be satellite connected with at least one month data back up with biometric attendance, fixed to vehicles, web application with customized reports and additional feature, if any. Wherever word GPS

is mentioned, it shall have specifications as defined above.

20. **“Health Helpline Service”** is a call centre-based grievance redressal and health advice helpline to identify, classify, register, escalate and track complaints/grievances relating to government health facilities and services in the state for its timely redressal and to provide timely and appropriate health related information and advice to the public through a toll free three-digit telephone number “104”.
21. **“Holding Company”** in relation to one or more other companies, means a company of which such companies are subsidiary companies.
22. **“JSSK”** is Janani Shishu Surksha Karyakram under which Janani Express (JE) vehicles are run and managed in all districts of Odisha. The Janani vehicles take pregnant women and newborn/infant child to nearest government health facility for deliveries/treatment and drop them back to their homes, if required.
23. **“Lead Member of the Consortium” or “Lead Member”**: There shall be only one Lead Member in the participating Consortium and cannot be changed till 1 year of the commencement of the agreement/ effective date and thereafter with the prior approval of the Tender Inviting Authority.
24. **“Letter of Intent” or “LOI”** shall mean the letter to be issued by the designated Authority, to the Successful Participant(s) for Operation and management of IPTHS (Phase-II).
25. **“Limited Liability Partnership” or “LLP”** shall mean a firm governed by Limited Liability Partnership Act 2008.
26. **“Member in a Consortium” or “Member”** shall mean each entity in a Consortium.
27. **“NAS”** represents National Ambulance Service. Both 108-EMAS and 108-JE are coming under NSA.
28. **“Partnership firm”** shall mean a firm registered with the Income Tax and evidenced by a Partnership Deed.
29. **“Project Company”** shall mean the company incorporated by the consortium participant as per the Indian laws exclusively for the project.
30. **“Project Facilities”** means any facility created for dedicated operation and management of the project such as ERC shall be one of such Project Facility.
31. **“Proprietorship firm”** shall mean whose owner is an Individual.
32. **“Proposal”** it shall mean the Technical Proposal and Financial Proposal submitted by the

Participant, in response to this RFP, in accordance with the terms and conditions hereof. This is also called as “Bid”.

33. **“Participants”** it shall mean the parties participating in the selection process in response to the RFP by submitting their proposals. It could be Registered Society or trust, Proprietorship firm, Partnership firm (Registered), LLP or Consortium firms submitting the proposal. They are also called as “Bidders”.
34. **“Procuring Authority”** means The Secretary to Government, Department of Health and Family Welfare, Odisha. Called the Authority.
35. **“PIA”** means Proposal Inviting Authority who is Mission Director, National Health Mission, Odisha.
36. **“Registered Society”** shall mean a Society registered under the Society Act 1860 or any other state act as well as registered under the section 12A of Income Tax Act, 1961.
37. **“RFP”** shall mean this Request for Proposal along with all formats and RFP Project Documents attached hereto and shall include any modifications, amendments alterations or clarifications thereto.
38. **“Subsidiary Company” or “Subsidiary”** in relation to any other company (that is to say the holding company), means a company in which the holding company –
 - (i) Controls the composition of Board of Directors: or
 - (ii) Exercise or controls more than one-half of the total share capital.
39. **“Selected Participant(s) or Successful Participant(s) or Service Provider”** shall mean the participant(s) selected by the procuring Authority, pursuant to this RFP to set up the project and operate a professionally managed “Integrated Ambulance and health help line service” as per the terms of the RFP Project Documents, and to whom a Letter of Intent has been issued.
40. **“OSHFWS”** means Odisha State Health & Family Welfare Society, represented by Mission Director, National Health Mission, Bhubaneswar.
41. **“Statutory Auditor”** shall mean the auditor appointed under the provisions of the Companies Act, 2013 or under the provisions of any other applicable governing law.
42. **“TIA”** means Tender Inviting Authority who is Mission Director, National Health Mission, Odisha.

1. INSTRUCTIONS TO PARTICIPANTS

1.1 Scope of Proposal

- 1.1.1 Detailed description of the objectives, scope of services, deliverables and other requirements relating to integration, operation, and maintenance of 108 Emergency Medical Ambulance Service (including Boat Ambulance), 24x7 Referral Transport Service (i.e.,108-Janani Express (JE) under JSSK) and Health Helpline Services (including Grievance Redressal) are specified in this RFP along with the manner in which the proposals are to be prepared and submitted by participating Firms. Eligibility criteria, evaluation and selection method and other terms and conditions are also given for the understanding of all intended participants.
- 1.1.2 The Service Provider shall be selected based on the evaluation of the proposals submitted (by the participants) by the evaluation committee duly appointed by the Authority, in the manner as specified in this RFP. Participants shall be deemed to have understood and agreed that no explanation or justification for any aspect of the selection process will be given and the decisions of the Department shall be final and binding.
- 1.1.3 The participating firms (i.e., applicants) shall submit its Proposal in the form and manner specified in this RFP. The Financial Proposal (Part C) should be submitted in the format as specified in **Annexure-3 and Annexure-4** for acknowledgement of RFP terms and schedule of price respectively. Upon selection, the winning participant shall be required to enter into an Agreement with the Department in the form as specified at **Annexure 5**.

1.2 Eligibility Criteria

- 1.2.1 The participant can either be a single entity, a joint venture company or consortium of entities formed for this purpose with a valid memorandum of understanding (MoU) duly executed. The participant(s) can either be a Partnership Firm, LLP, Company, Society, or a Trust fulfilling following conditions for being eligible to apply.
- 1.2.2 Should have minimum **five years** of experience as on the last date of bid submission in successful operation and management of at least a fleet of **700 Ambulances**¹ including at least 500 (five hundred) EMAS (i.e., ALS/BLS), with computer telephony integration and ability to log calls with GIS based GPRS integrated vehicle monitoring system.
- 1.2.3 Bidder should have experience of running at least one 50 (fifty) seater call centre in a single location exclusively for operation and management of ambulance service for at least 1 year.

¹ Ambulances shall EMAS (ALS/BLS), Janani Express and exclude MMU/MHU.

- 1.2.4 Should have at least average annual turnover of Rs. 300.00 crores during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23) or Rs. 200.00 crores of average annual turnover in the similar line of activities (i.e., Ambulance and Health Helpline Service) during last five completed financial years (i.e., 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23). Bidder must submit audited Statement of Accounts and Turnover Certificate duly certified by Chartered Accountant. If the Statement of Account of a bidder for the FY 2022-23 is not audited as on the date of submission of Bid, then the bidder is allowed to submit **provisional** Statement of Accounts for the financial year 2022-23 duly certified by the Auditor/Chartered Accountant for the purpose of turnover.
- 1.2.5 The participating entity (i) should not be insolvent, in receivership, bankrupt or being wound up (ii) not having its affairs administered by a court or a judicial officer (iii) not having its business activities suspended and (iv) must not be subject of legal proceedings for any of the foregoing reason.
- 1.2.6 The participating entity and their directors, partners and officers should not have been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter a procurement contract within a period of **three years** preceding the commencement of the procurement process.
- 1.2.7 The participating entity should not have been blacklisted or otherwise disqualified pursuant to any debarment proceedings by any Central or State Government, Local Government or Public Sector Undertaking in India and which is for the time being in force.

Explanation:

(i) In case of a consortium participant/applicant, following provisions shall be applicable:

- a) *There should be a formal agreement between the consortium members accepting several and joint responsibility for implementation of the project, reference of the Lead member and percentage of holding of each member in the consortium should be specifically mentioned.*
- b) *The maximum permissible members in the consortium are 3 (three) with minimum share of 25% for each partner in the consortium.*
- c) *For minimum eligibility criteria with respect to turnover (i.e., 1.2.4), the turnover of the lead member only shall only be taken into consideration.*
- d) *The lead member of the consortium shall be an entity registered/ incorporated in India (as on the date of submission of proposal) and shall have highest share in the consortium. A foreign company (a company not registered in India) can*

participate as lead member only through its 100% subsidiary company registered in India.

(ii) The eligibility criteria with respect to insolvency, debarment, blacklisting and legal proceedings in Para 1.2.5, 1.2.6 and 1.2.7 above shall be applicable for all the members of consortium participant.

(iii) Each participating entity is required to furnish adequate documentary evidence in support of its compliance to eligibility criteria along with the proposal.

1.3 Signing and Submission of Proposal

1.3.1 The proposal shall be submitted in three parts -

- (i) Part A – Key Submissions,
- (ii) Part B – Technical Proposal
- (iii) Part C- Financial Proposal

1.3.2 The Proposal shall be typed or written in indelible ink and shall be signed by the authorized representative of the applicant. In case the applicant is a consortium of two or more firms the proposal shall be signed by the duly authorized signatory of the lead member of the consortium and shall be legally binding on all the members of the Consortium. The proposals shall contain the information required for each of the member of the Consortium.

(i) Power of Attorney for signing of proposal: The participating entity should submit a Power of Attorney as per the format at **Annexure-8** authorizing the signatory of the proposal to commit on its behalf.

(ii) Power of Attorney for Lead Members of Consortium: In case the participant is a Consortium, the members thereof should furnish a Power of Attorney in favor of the Lead Member in the format at **Annexure-9**

1.3.3 Any interlineations, erasures or overwriting shall be valid only if the same is found initialed or signed by the authorized signatory to the bid, prior to opening of the same. **However, no interlineations, erasures or overwriting are allowed in the Financial Proposal.**

1.3.4 The proposal shall be prepared in the manner as detailed in following paras. The bidder shall ensure that the pages are serially numbered with indexing and duly signed by the bidder or the authorized signatory. The proposal should be received through courier, speed post or registered post. Proposals received after the due date and time of submission shall be liable for rejection.

1.4 Preparation of Proposal

1.4.1 The Key- Submissions (Part A), Technical Proposal (Part B) and Financial Proposal (Part C) must be inserted in separate sealed envelopes, along with applicant's name and address in the left-hand corner of the envelope and super scribed in the following manner.

- (i) **Part-A** – Key-Submissions for “**Operation and Management of Integrated Patient Transport and Health Helpline Service (Phase-II) in Odisha**”.
- (ii) **Part-B**- Technical Proposal for “**Operation and Management of Integrated Patient Transport and Health Helpline Service (Phase-II) in Odisha**”.
- (iii) **Part-C** - Financial Proposal for “**Operation and Management of Integrated Patient Transport and Health Helpline Service (Phase-II) in Odisha**”.

1.4.2 All three envelopes i.e., envelope for Part-A, Part-B and Part-C must be packed in a separate sealed outer cover and clearly super scribed with the following:

- (i) Proposal for “**OPERATION AND MANAGEMENT OF INTEGRATED PATIENT TRANSPORT AND HEALTH HELPLINE SERVICE (PHASE-II) IN ODISHA**”.
- (ii) The Name and Address of the entity submitting the proposal shall be mentioned in the left-hand corner of the outer envelope.

1.4.3 The inner and outer envelopes shall be addressed to **Mission Director** at the following address:

**National Health Mission (NHM)
Annex Building, SIH&FW, Unit-8, Bhubaneswar-751012, Odisha**

If the outer envelope is not sealed and marked as mentioned above, then Authority (TIA) will assume no responsibility for the tender's misplacement or premature opening. Telex, cable or facsimile tenders will be rejected.

1.4.4 Content of the Proposal

1.4.4.1 PART-A (Key-Submission)

This part of the proposal i.e., Part A (Key-Submissions) shall contain following documents.

- 1) Covering Letter cum Project Undertakings as per **Annexure-7**
- 2) A non-refundable amount of **Rs. 20,000.00** in shape of demand draft or pay order from any scheduled commercial bank drawn in favor of Mission Director, NHM, payable at Bhubaneswar towards non-refundable **Processing Fee**.
- 3) Documentary evidence with respect to the eligibility criteria given under Para 1.2

of this RFP.

- 4) Documentary evidence with respect to similar work experience (as per para 1.2.2) shall include self-attested copies of the work orders or the contracts along with “Letter of Satisfaction” from the Clients clearly indicating the number of ambulances successfully operated, size of call centre for ambulance operation and duration of operation, etc. Documentary evidence with respect to turnover shall include audited statement of accounts, turnover certificate (as per **Annexure-19**).
- 5) Declaration (as per **Annexure-10**) with respect to debarment, blacklisting and conflict of interest.
- 6) Self-attested photocopies of Permanent Account Number (PAN), GST Registration Certificate and Income Tax Return and Acknowledgement copy for last 2 years.
- 7) Earnest Money Deposit (EMD) amount of **Rs.1.00,00,000/-** (Rupees One Crore only) in shape of Demand Draft/ Bankers Cheque/Fixed Deposit Receipt/ Bank Guarantee issued from any scheduled commercial bank operating in India drawn in favor of **Mission Director, NHM, Odisha Payable at Bhubaneswar**. The validity of EMD in form of BG shall be for not less than 180 days from the date of Bid opening (i.e., *BG should remain valid at least up to 12 /09/2024*)

1.4.4.2 PART-B (Technical Proposal)

The Bidders are requested to submit a detailed technical proposal with respect to the operation, and management of Emergency Medical Ambulance Services (popularly known as 108 Ambulance), Boat Ambulances, 24x7 Referral Transport Service (popularly known as 108 Janani Express) and Health Advice Helpline (popularly known as 104 Health Helpline). The Technical Proposal shall contain following documents:

- 1) Duly filled up Organisation Profile, Application Form (as per **Annexure 1 & 2**)
- 2) Proposed organizational structure and Curriculum Vitae (CV) of key personnel’s to be involved in the implementation and operation of the project. Format for CV is given in **Annexure -17**.
- 3) Details of manpower (positions and reporting structure) to be engaged at each level (i.e., field operation, call centre operation and project management) and their role and responsibility.
- 4) Approach, Methodology and Manpower Planning for operation, and

management of all existing services with proposed modification/value addition ***through a single integrated call center*** situated in Bhubaneswar.

- 5) Detailed implementation plans to operate above services through one centralized integrated call center under a single contract.
- 6) Detailed plan and strategy for performance monitoring and evaluation, quality assurance and internal control.
- 7) Power of Attorney authorizing the signatory for signing the proposal on behalf of the Proposer/Bidder as per **Annexure-8**.
- 8) In case of consortium, copy of consortium agreement or MoU clearly indicating the share of each member in the consortium and Power of attorney for signing of application by the lead member as per **Annexure-9**.
- 9) Letter of Exclusivity (in case of application by Consortium) as per **Annexure-11**.
- 10) Letter of Declaration (Anti Collusion Certificate) mentioning that the applicant/consortium will not collude with the other applicants as per **Annexure-12**.
- 11) Affidavit certifying that none of the Entity / Promoter(s)/ Directors/ Partner(s)/ member of the consortium are currently Blacklisted as per **Annexure-10**.
- 12) A copy of the RFP document sealed and signed in all pages by the participant accepting all its terms and conditions.
- 13) Any other details the participant may like to include in the proposal.

1.4.4.3 PART-C (Financial Proposal)

- 1) The applicant must submit the Financial Proposal using Form specified in **Annexure 3 & 4** with proper signature and seal of the applicant or duly authorized signatory.
- 2) In case of **EMAS (ALS & BLS)**, the Agency (Service Provider) shall be paid on per kilometer rate (i.e., per ambulance per kilometer basis) as quoted in the Financial Proposal towards operational expenditure of ALS and BLS, respectively, for the actual period of services rendered.
- 3) Similarly, in case of 24x7 RTS (108 JE), Service Provider shall be paid on kilometer run basis for the actual period of services renders at the rate as quoted in the Financial Proposal for operation and maintenance of each referral Ambulance.
- 4) In case of Health Helpline (104) Service the Service Provider shall be paid on seat per shift per month basis. *(Example: if the Service Provider dedicates 15 seats in a single shift in the centralized call center for Health Helpline Services to*

attend grievance redressal and health advice function, then the payment shall be for 15 units at the contracted rate.)

- 5) In case of **Boat Ambulance**, the service provider shall be paid on per month rate as offered in the financial proposal towards operation and maintenance of each boat ambulances.
- 6) Payment shall be made only against actual operation (distance covered to render service).
- 7) The price (contract price) shall remain firm for initial 12 months of successful operation for all four Services including EMAS-108, 24x7 RTS (108-JE), Boat Ambulance & Health Helpline Service. **However, in case of 24x7 RTS(JE), 95% deployment of vehicles shall be considered as full implementation for the purpose of price increment.** Thereafter, the price increment shall be allowed for the first time on 13th month, from the date of taking over of the complete operation (all four services) and thereafter on annual basis on 25th, 37th and finally on 49th month. The changes in annual CPI in preceding 12 (twelve) months from the month of revision shall be taken into consideration for calculation of annual price increment percentage². Price increment shall be applicable on prospective basis only.
- 8) In case of any discrepancy between figures and words in the financial proposal, the one described in words shall be adopted.
- 9) The same person signing the RFP shall sign the financial proposal also.
- 10) No interlineation or overwriting is allowed in the financial proposals.

Note:

Billing shall be for the period the ambulance remains operational to attend the emergency call. No payment shall be made for the period the ambulance remains off-road or out of operation.

1.5 Number of Proposals

One participating entity is eligible to submit only one proposal in response to this RFP. An entity participation as single entity or as a member of a Consortium shall not be entitled to submit another proposal either as a single entity or as a member of a Consortium of entities. If a single person is holding controlling right in one or more entities, then only one of these entities is entitled to participate.

1.6 Change in Composition of the Consortium

Acceptance of any change in composition of the consortium bidder during the currency of the contract would be at the sole discretion of the Authority. However,

² If there is delay or time lag in the publication of the CPI and CPI for immediately preceding month(s) from the month of increment is not available, then CPI of preceding 12 months available as on the month of increment calculation shall be considered.

any change in composition of the consortium during the tendering process shall disqualify the bidder.

1.7 Validity of Proposals

The Proposal shall remain valid for **180** days after the date of its opening. Any Proposal, which is valid for a shorter period, shall be rejected as non-responsive.

1.8 Cost of Proposal

The Applicants shall be responsible for all the costs associated with the preparation of their Proposals and their participation in this selection process. Authority will neither be responsible nor in any way liable for such costs, regardless of the conduct or outcome of the selection process.

1.9 Acknowledgement by Participants

1.9.1 It shall be deemed that by submitting the Proposal, the Participant has: -

- (i) Made a complete and careful examination of the RFP;
- (ii) Received all relevant information requested from Authority;
- (iii) Acknowledged and accepted the risk of inadequacy, error or mistake in the information provided in the RFP or furnished by or on behalf of the Authority or relating to any of the matters stated in the RFP Document;
- (iv) Satisfied itself about all matters, things and information, necessary and required for submitting an informed Proposal and performance of all of its obligations there under;
- (v) Acknowledged that it does not have a Conflict of Interest; and
- (vi) Agreed to make a presentation before the Procurement Committee duly constituted by the Authority;
- (vii) Agreed to be bound by the undertaking provided by it under and in terms hereof.

1.9.2 The Authority shall not be liable for any omission, mistake, or error on the part of the participating entity in respect of any of the above or on account of any matter or thing arising out of or concerning or relating to RFP or this selection process, including any error or mistake therein or in any information or data given by the Authority.

1.10 Language

The Proposal with all accompanying documents (the “**Documents**”) and all communications in relation to or concerning the Selection Process shall be in English language and strictly in the forms provided in this RFP. No supporting document or

printed literature shall be submitted with the Proposal unless specifically asked for and in case any of these Documents is in another language, it must be accompanied by an accurate translation of the relevant passages in English, in which case, for all purposes of interpretation of the Proposal, the translation in English shall prevail.

1.11 Proposal Due Date

Proposal filled in all respect must reach at the address, time and date as specified through Speed / Regd. Post/Courier. If the specified date for the submission of proposal is declared as a holiday at office of the inviting Authority, the Proposals will be received up to the appointed time on the next working day.

1.12 Pre-Proposal (Pre-Bid) Conference

1.12.1 Pre-Proposal Conference of the intended participants shall be convened at NHM Conference Hall, NHM Annex Building, SHIFW, Unit-8, Bhubaneswar- 751012 (Odisha) on the date and time as specified in the Notice Inviting Proposal (NIP), given in the beginning of this RFP.

1.12.2 During Pre-Proposal Conference, the participating entities are free to seek clarifications and make suggestions for consideration of the Authority. The Authority shall endeavor to provide clarifications and such further information as it may, in its sole discretion, shall be considered for facilitating a fair, transparent, and competitive selection process. Prospective bidders are required to submit their queries in writing on or before the date of Pre-proposal Conference in the format as per **Annexure-16**.

1.12.3 Any amendment or clarifications to queries or otherwise, arising out of pre-proposal conference, shall be uploaded on www.nhmodisha.gov.in and <http://health.odisha.gov.in> No public or separate communication shall be sent to participants in this regard.

1.13 RFP Opening

1.13.1 Proposal Inviting Authority (PIA) or the Committee duly constituted by it will open all Proposals, in the presence of Participants or their authorized representatives who choose to attend, at the place, date and time as mentioned In the Notice Inviting Proposal (NIP), given in the beginning of this RFP.

1.13.2 The Participants' representatives who are present shall sign a register evidencing their attendance. In the event of the specified date being declared a holiday at the office of PIA, the RFPs shall be opened at the appointed time and location on the next working day.

2. TERMS OF REFERENCE

2.1 Background

- 2.1.1. Among the major attributes, delay in reaching to an appropriate health facility is one of the prime factors contributing to high IMR, MMR and accidental deaths. This normally happens either due to lack of readily available and affordable patient transport facility with onboard facility for pre-hospital care. Currently, under National Ambulance Service (NAS), Emergency Medical Ambulance Service (108-EMAS), 24x7 Referral Transport Service (108-Janani Express) and Boat Ambulance are operational in the State.
- 2.1.2 The current project that is integration of all four services and known as “Integrated Patient Transport and Health Helpline Service”. There shall be one single toll-free number (i.e., 108) for all three ambulance services. In addition, a Call Centre based Health Helpline service is also operational in the State to provide health related information and advice to public. The Health Helpline Service is availed by dialing a toll-free number (i.e., “104”) by the beneficiaries. All these services are presently operational in the State through an Agency (Service Provider) selected through an open competitive selection method.
- 2.1.3 The Government of Odisha has already integrated above two categories ambulance services and currently operating the same through a single centralized call center and single toll-free number i.e., “108” for attaining an overall operational efficiency and cost effectiveness. In addition, the Health Helpline Services operational through a toll-free number “104” is also housed in the same Call-Centre facility at Bhubaneswar. All these ambulances (both 108 EMAS and 108 JE) have identical branding/stickering.
- 2.1.4 The purpose of this RFP is to invite proposal from eligible parties to select most suitable of them to operate and manage all four services including Health Helpline, EMAS (108), Boat Ambulance and 24x7 Referral Transport Service (108-JE) in an integrated manner.

2.1.5 About Ongoing Services

(a) Emergency Medical Ambulance Service (108)

Emergency Medical Ambulance Services (EMAS), popularly known as 108-ambulance service, was launched in the year 2013 in Odisha. The project is being currently managed by an Agency (private partner) for second term, under a five-year contract, selected through an open competitive process. All capital expenditure (CAPEX) is borne

by the Government of Odisha. Capital Expenditure (CAPEX) includes ambulance, its refurbishment & equipment cost, establishment cost of Call-Centre, hardware and software required to run the services. Operational expenditure (OPEX) is currently being reimbursed on kilometer run basis at the contracted rate (per KM basis). Operational expenditure includes staff salary (incl. of PPF, medical, leaves etc.), staff recruitment and training, fuel cost, tyre puncture/ replacement cost, vehicle maintenance & repair, telephone, travel, software license fee, insurance, etc.

The project is presently operational with **449** Basic Life Support (BLS) Ambulances and **411** Advance Life Support (ALS) Ambulances deployed strategically across the State of Odisha. The entire operation is managed through the centralized call center situated at 7th Floor, IDCO Tower, Bhubaneswar. GPS (with biometrics) has been installed in all ambulances.

Detailed technical specifications and all other relevant data about the services could be collected from the office of PIA.

(b) Boat Ambulances: Presently **Six Boat Ambulances** are operational in four riverine districts.

(c) 24x7 Referral Transport Service (RTS):

This Referral Transport Service and Health Helpline Service as part of the Integrated Patient Transport & Health Helpline Service are being operated and managed by the same Service Provider through the same Centralized Call-Centre situated at 7th Floor, IDCO Tower, Bhubaneswar.

As per the current contract the Agency is paid on kilometer-run basis for the RTS at contracted rate like Emergency Medical Ambulance Service

In case of Referral Transport Service, Government bears no other cost, whatsoever, other than the payment towards kilometer run basis. The Agency (Service Provider) manages both CAPEX and OPEX out of the agreed amount. Government does not have any capital investment. Presently 500 such ambulances are operational in all 30 districts of the State. Government may decide to increase number of vehicles as per the requirement.

Detailed technical specifications and all other relevant data about the services could be collected from the office of PIA.

(d) Centralised Cell-Centre for IPTHHS

All existing hardware and software (right to use only) and data in backup media shall be handed over to the incoming service provider, as is where is basis. Any additional

hardware such as IP-PABX, furniture, computers, products having inbuilt software, etc., if required additionally for the Call-Centre, shall be provided by the Department as part of CAPEX) and which shall be procured by the Service Provider only after due approval from Government. The existing integrated call centre is of 150 seaters including Health Helpline service.

Present workload of the Centralised call Centre is given as below:

S. No	Particulars	EMAS & RTS	HHS
1	Average number of Incoming Calls per day	11893	572
2.	Average Number of Outgoing Calls per day	5379	7948

(e) Health Helpline Services:

Currently the Health Helpline Service is operational in the centralised call-centre with 40 forty) seats detailed as below:

S. No.	Project/Scheme	Number of Seat & Shift
1	BSKY	Total 26 Seats <i>(1 Seat for 3 shifts/day & 25 seats for 1 shift/day)</i>
2	ECD	Total 8 Seats <i>(6 seats:1 shift/day for counselor & 2 Seats: 1 shift/day for doctors)</i>
3	Other Health Helpline Services	Total 6 Seats <i>(4 Seat 3 shift/day for Counselor & 2 Seats 1 shift/day for doctors)</i>

In case of HHS payment shall be made on per seat/shift basis

2.2 Details of Services and Coverage

2.2.1 Integrated Patient Transport Service (IPTS)

2.2.1.1 Government of Odisha has been running “Emergency Medical Ambulance Service”, “24x7 Referral Transport Service”, “Boat Ambulance Service” under the banner of “National Ambulance Service” vide a single toll-free number “i.e., 108” through a Centralized Call-Centre in Bhubaneswar.

2.2.1.2The coverage³ of respective services shall be as below.

S. No	Proposed Services	Coverage & Size	
		(Present)	(Proposed)
1	Emergency Medical Ambulance Service. (ALS +BLS)	In all 30 Districts with a total 860 vehicles ALS: 411 BLS: 449	In all 30 Districts with a total of 860 or more Ambulances as per requirement ALS: 411 BLS: 449
2	24x7 Referral Transport Service⁴ for JSSK beneficiaries.	In all 30 Districts with a total of 500 vehicles.	In all 30 Districts with a total of 500 or more vehicles as per requirement.
3	Boat Ambulances in selected locations.	Six (6) Boat Ambulances within 4 (four) riverine districts of Odisha. <i>Boat Ambulance is operational from Dawn to Dusk.</i>	Six (6) Boat Ambulances within 4 (four) riverine districts of Odisha. <i>(Kendrapada: 2 / Koraput: 1 / Malkangiri: 2 & Kalahandi:1)</i> District wise detailed Operation period including the base location is given below : 1. Dist: Kalahandi- (Talnagi Base location & in Operation since : 16th Dec,2020) : 2. Dist: Kendrapada – (South Barakoli Ghat Base location & in Operation since 26th Feb,2019 /Guptighat Base location & in Operation since 8th Oct,2020 3. Dist: Koraput- (

³ It may increase or decrease in future at the sole discretion of the Government.

⁴ These vehicles shall be deployed strategically and equitably to ensure most optimal use of the services.

			Baranguda Base location & in Operation since 28 th Dec,2020) Dist: Malkangiri (Orapadar Base location & in Operation since 11 th Dec,2020)
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2.2.1.3 Health Problems to be addressed by IPTS (Ambulance Service)

The Service Provider shall run all three patient transport services i.e., EMAS (ALS & BLS), Boat Ambulance and 24x7 RTS (108-Janani Express) in an integrated manner in coordination with Department and other agencies such as Police, Road Transport, Fire Service in the State smooth and efficient manner without any legal and operational complications.

The Patient Transport Services (IPTS) shall (a) provide timely pre-hospital healthcare on transit, transportation to nearest and appropriate health care facility to facilitate timely and appropriate health care, particularly in case of emergency situations relating to pregnant women, neonates, mother of neonates, infants and children in situations of serious ill health and all other health emergencies in the general population that includes natural calamities and other disasters; (b) thereby facilitate to achieve the critical Millennium Development Goals in the health sector by the State including reduction in Infant Mortality Rate, Maternal Mortality Rate, accidental death and overall reduce the vulnerability of the people to ailments/diseases by providing access to the emergency responses and helping in reduction of out of pocket expenditure of the beneficiary.

2.2.1.4 Key Objectives of IPTS (Ambulance Service)

- (a) Operate and manage all three Patient Transport Services in the State of Odisha through an integrated, centralized, and state of the art Call-Centre (Control Room) facility with computer telephony integration, computer aided dispatch of ambulances and ability to log calls with GIS based GPRS integrated vehicle monitoring system.
- (b) Facilitate an integrated and round the clock (24x7) comprehensive emergency health care management in the State providing transportation and care from the doorstep of the emergency victim to appropriate empanelled health care facilities/hospitals as declared by the Department from time to time.

- (c) Provide round the clock (24 x 7) transport service to JSSK beneficiaries through Referral Transport Service (108 Janani Express). Transportation facility to be provided with minimum health care to all pregnant woman/mother for delivery and check-up (**during the ANC and PNC period⁵**) and **treatment to infant (up to 1 year) in nearest government health facility**. Pick-up and drop-back service shall be provided to all NRC cases to children up to the age of 6 years, if referred by **ANM/RBSK/VHND/ UHND/CHO**.
- (d) Ensure access to health care for all specially for population living in locations without road connectivity surrounded by water bodies by providing. Boat Ambulances services in such locations.
- (e) Attain operational and financial efficiency by integrating all form of patient transport services and managing them centrally through an integrated Call-Centre by using a single toll-free number “i.e., 108”.
- (f) Provide transport to quality emergency care within the shortest possible time in an emergency. Ensure delivery of quality emergency care across the chain of services with a proper emergency management system. To ensure that the system is efficient and effective as far as possible by providing first class management service quality and monitoring systems to run the patient transport service. The key approach shall be:
- i) To provide ambulatory services with two levels of pre-hospital care – Advance Life Support (ALS) and Basic Life Support (BLS). Provide comprehensive Emergency Medical Services (EMS) to the people of Odisha with enhanced quality of emergency care during transportation through the introduction of models customized for the State.
 - ii) To establish a quality Emergency Medical Services optimized for the State of Odisha.
 - iii) To leverage health services to all stakeholders by a comprehensive range of services extending through pre-hospital emergency medical services and a point of first contact for Police and Fire Departments.
 - iv) To promote a collaborative environment dedicated to the pursuit of knowledge and best practices in the Ambulance Care Services and building a capacity within Department in a systematic approach.

2.2.2 Health Helpline Service

⁵ upto 42 days from the delivery

2.2.2.1 Government has been providing the Call Centre based Grievance Redressal and Health Advice Helpline for the convenience of public. This service can be availed by any person in Odisha dialing a toll free three-digit number “104” both in Odia and Hindi language by using phone of any telecom service provider. Any person can have health related advice or register his or her grievance or feedback for the service availed in the public health institutions. The Call-Centre will act as information, advice, and referral center for various health and medical conditions. It will not be a treatment Centre.

2.2.2.2 Services Covered under Health Helpline Service.

1) Grievance Registering (24x7 Service):

- Receive complaints and feedback regarding deficiencies in service provided in government health Institutions and escalate the same to appropriate Authority.
- Registering and tracking of public grievances regarding the deficiencies in health care delivery, welfare schemes and entitlements on 24x7 basis.
- Real-time Grievance Redressal by establishing linkages with the heads of all the health facilities on 24x7 basis.
- Citizen’s view and suggestions with regards to improving the service delivery with respect to quality of care, safety, courtesy, and other aspects will be received and sent to the concerned department for appropriate action.

2) Health Advice (24x7 Service):

- 24x7 health information for guiding the people on health-related matters like first aid, nutrition, disease prevention and common ailment.
- Medical advice including emergency medical advice.
- Information on health care service, health care facilities and diagnostic centres with the help of integrated computerized geographical mapping and database.
- Information about blood bank, blood storage centres and availability of blood.
- *Support to field health staff like ANM and ASHAs for management of emergency conditions and treatment protocol over the phone.*

3) Counselling

- Counselling regarding general well-being as well as people with psychological problems e.g., adolescent health issue, Suicide prevention, Family Welfare, Nutrition HIV/AIDS

- Follow up of sample beneficiaries registered under MCTS for availing desired services in time. Special call will be made to High-Risk Pregnant Women on monthly basis & to those defaulters of services as per need.

4) Health Information

- Information on health programs and health related welfare schemes related schemes implemented in Odisha. (e.g., JSY, JSSK, RMNCHA+, BSKY, ECD, etc.)
- Early Childhood Development (ECD) initiative will try to complement reach out to every pregnant mother and parents of every child upto the age of two years through ECD call centre. This ECD call centre would focus on first 1000 days of the child which consists of 270 days during pregnancy and first 730 days or two years after birth.
- Under BSKY Scheme eligible beneficiaries can avail of cashless treatment at empaneled hospitals for medical conditions including hospitalization, surgery and pre and post hospitalization expanses.
- BSKY inbound calls through 104 Health Helpline usually deals relating to common queries of the beneficiaries such as (i) What are the BSKY facilities? and How to avail that (ii) BSKY empanelled hospital lists, etc. Similarly, BSKY outbound calls through health Helpline are intended to obtain feedback from the patient/beneficiaries on the quality of services that has been provided to then under BSKY.
- Health Related information during epidemic and disasters

2.2.2.3 Other Responsibilities under Health Helpline Service:

- Maintain directory of in-charges of all facilities and other stakeholder for emergency referrals, health care service availability and reporting of grievances.
- Send SMS of web address, registration number (Complaint ID) and estimated time required to resolve the grievance to complainant.
- Forward the complaint to the concerned official through an SMS/email (Call Centre) for redressal within 7 days of the complaint.
- Also send reminder SMS (automated) at least 2 days before the end of stipulated time for the redressal of unresolved grievances.
- Linkages with ASHA grievance redressal system
- Linkage with Patient Transport Service
- Grievance registration system is to have a scope of integration with other state level grievance redressal portal.
- Agency to carry out necessary modification in the complaint registration system to affect such integration.

2.2.2.4 Priority Services to be offered round the Clock (24x7):

Following are the priority services, which should be available round the clock:

- Redressal of real time emergency grievances
- Emergency medical Advice
- Information on Emergency health care service, health care facilities and diagnostic centre **(designated health facility only)**
- Information about blood banks, blood storage centres and availability of blood
- Emergency counselling services on psychological problems e.g., adolescent health issue, suicide prevention.
- Complain regarding female feticide and infanticide.
- Information on emergency ambulance service
- Emergency health related information during epidemic and disasters

2.2.2.5 Activity Flow (Health Helpline Service)

Type of Activity	Actions by Client	Actions by Health Advice Helpline (104) Staff
1. A call to help line.	<ul style="list-style-type: none"> • Dial the toll-free number (eg.104 or any other number given by the state) 	<ul style="list-style-type: none"> • Once a call relates to a client, assess whether the type of call is related to grievance health query.
2. Registration of grievances	<ul style="list-style-type: none"> • Explain the type of grievance, name of the facility/person against which grievance has been raised. • Inform/share details of the place / district where the deficiencies were noted / encountered 	<ul style="list-style-type: none"> • Fill the grievance registration form available on web portal. • Then triage the grievances on basis of emergency. <ul style="list-style-type: none"> a) real time grievances, with focus on those with denial of services b) grievances relating to systemic issues, requiring higher authorities' intervention. • For the real time grievances, resolve the grievances immediately by contacting the concerned authorities. • For the grievances requiring higher authorities' intervention, grievances will be directed to the concerned official through web portal, and resolution status will be put on the web portal. • Such grievances which are not clear

		<p>and if operator who receives cannot understand the type of grievance, the call should be forwarded to the supervisor who will note down the details and register the grievance.</p> <ul style="list-style-type: none"> • Registration number and estimated time required to resolve the grievance will be communicated to the complainant. • Also convey the web address to the client so that he may check the status of grievance. • Forward the complaint to the concerned official through a SMS/mail (by call centre/automated through web portal) for redressal of unresolved grievances
3. If the response on the grievance is not communicated within stipulated time	<ul style="list-style-type: none"> • May ask the status of his/her grievance from toll free number by quoting registration number • If not satisfied, ask them to forward it to next level and enter details in the web portal 	<ul style="list-style-type: none"> • Irrespective of the clients call back or not to check status of complaints, all such grievances which are pending should be informed to the complainant and details of next level Authority where grievance has been forwarded e.g., district/state responsible for the redressal
4. Grievances forwarded to the Authority	<ul style="list-style-type: none"> • May enquire the status either through toll free number or through online/checking the web portal • If not satisfied, write to the State Mission Director, NHM/Secretary Health of the concerned state 	<ul style="list-style-type: none"> • Irrespective of the clients call back or not to check status of complaints, all such grievances which are pending should be put as unresolved grievance on web portal and copy to Mission Director, NHM, Secretary Health and PS to State Minister of Health with information to the client and district
5. Health query	<ul style="list-style-type: none"> • Explain the health-related issue for 	<ul style="list-style-type: none"> • Note the caller’s details, address, and contact number

	<p>which information/facilitation is sought</p>	<ul style="list-style-type: none"> ● Issue the registration number ● Ask in detail about the health query and triage into <ul style="list-style-type: none"> a) medical /health query b) health services/facility information c) counselling d) support to field level workers e) and others ● Address the query and if required further support connect the call to medical officer or counselor as per the assessment
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2.3 Scope of Work

2.3.1 Operation of Centralised Call Centre: The Government of Odisha has an existing call centre facility at 7th Floor, IDCO Tower, and Bhubaneswar for operation of Integrated Patient Transport & Health Helpline Service (IPTHHS) in all 30 districts in the State. The existing Call-Centre infrastructure is capable of handling both Patient Transportation (Ambulance) and Grievance Redressal & Health Helpline Service in an integrated set-up.

The interested Applicant may visit to the existing call center to have a first-hand assessment of existing facility with prior information to Tender Inviting Authority only during the working hours (10 a.m. to 5 p.m.) and on working days.

2.3.2 All necessary IT, communication software and hardware are there to operate and manage the project. The incoming service provider needs to assess from time to time the need for addition or upgradation of the existing infrastructure including vehicle tracking (GPS System⁶), call management, performance monitoring and reporting. Computer telephony integration with the ability to log calls with GIS and GPRS integrated ambulance-monitoring system should also be installed if not fitted and already. The Service Provider is required to upgrade, maintain, and run the Call-Center with adequate capacity in commensuration with workload for a smooth functioning of the project. The Government shall reimburse the CAPEX towards up gradation and expansion of the Call Centre/Control Room, as required from time to time. However, all CAPEX under the project requires prior approval of Department. Details of existing hardware/software, vehicle launching details, etc., are given at **Annexure-13**.

⁶ GPS Device Specs: Satellite connected with at least one-month data back up with biometric attendance, fixed to vehicles, web application with customized reports and additional feature, if any.

- 2.3.3 Recruit and train qualified manpower required for operation and maintenance of all services including call centre operation, fleet management, onboard patient care, transportation and other operations or activities as per recognized norm duly approved by the Government. The Agency (incoming) shall ensure that the past performance, conduct and track record of personnel recruited for this project are clean and satisfactory. The new incoming service provider is allowed to select the staff out of the existing pool based on their good service record.
- 2.3.4 Mapping and device methodologies for strategic positioning of the ambulances with route maps, motorable points, nearest catch points in case of non-motorable locations. The Service Provider shall source this documents/ information on their own and Department shall not pay anything out of these.
- 2.3.5 In addition to above specific activities the Service Provider shall develop and implement appropriate control mechanism to ensure.
- (i) Optimal use of the capital assets including IT infrastructure and vehicles
 - (ii) Proper selection and training of human resources
 - (iii) Establish Transparent, efficient, and cost-effective procurement process.
 - (iv) Ensure continuous performance monitoring and evaluation.
- 2.3.6 The Service Provider will arrange for setting up of workshop, parking shed, rest room or any other infrastructure as per the requirement at their own cost. Wherever possible, the Authority shall provide the parking space at the premises of Government health facilities. In case of non- availability of parking space in any government building(s), service provider must make its own arrangements. Service provider shall have its own security arrangement of all vehicles and onboard equipment/tools.
- 2.3.7 The incoming Agency (Service provider) shall take over existing fleet of Ambulances (ALS and BLS) under “EMAS” and Boat Ambulances on “as is where is basis”. The EMAS ambulances (ALS & BLS) shall be replace which have run for more than 2,50,000 KM or older than 5 years⁷, whichever is later. The replacement cost of the vehicles, its refurbishment and equipment of capital nature, if any incurred by agency, shall be reimbursed by the Authority, upon transfer of the asset in the name of Government of Odisha and deployment of the same. The government within three months shall reimburse all eligible capital expenditure incurred by the service provider from the date of submission of invoice along with all necessary supporting documents, which is to be raised after commissioning of assets.

⁷ To be calculated from the date of registration of ambulances

- 2.3.8 Deploy 500⁸ (minimum) number of ambulances under **24x7 RTS** (i.e., 108-Janani Express) with manpower and basic amenities and operationalize it fully across the state within 3(three) months from the date of signing the Agreement. These ambulances shall operate on 24 x 7 basis. Vehicles shall be either procured or hired by the Service Provider. **Detailed specifications of the vehicles are given in Annexure -6.**
- 2.3.9 Ensure compliance of the quality parameters for all four services.
- 2.3.10 Ensure proactive use of RCH data, for example Expected Date of Delivery, to improve effectiveness of the services.
- 2.3.11 Ensure the call takers or executives in the centralized Call-Centre are trained to take calls in all three languages e.g., Odia, Hindi, and English including local dialects.
- 2.3.12 Enhance the capacity of staff deputed for the operation of Ambulances through quality training programs without any extra cost to Government. All Emergency Medical Technician (EMT) should have ALS/BLS certification from a recognized institute(s). Service Provider should also conduct regular refresher trainings of the project staff.
- 2.3.13 Establish, operate, and maintain **GPS based Automatic Vehicle Location Tracking System** for all ambulances under EMAS, 24x7 RTS and Boat Ambulance. This will include **biometric attendance and online real-time data transfer**. Additional terminal(s) and/or log in rights shall be provided by the selected Service Provider at the office of Mission Director, NHM, Bhubaneswar for continuous online monitoring by Patient Transport Cell, NHM, including facility to download voice log. In addition to biometric attendance, there should be provision for transfer of other data as and when required subject to the availability of network in the locality. The bidder may come out with technical solution to ensure maximum connectivity.
- 2.3.14 Position MBBS doctors at the Centralised Call Centre/Control Room round the clock physically to provide online consultation/advice to Emergency Medical Technician (EMT) in the Ambulance, whenever required. Nos. of doctors shall be adequate to handle the operational load.
- 2.3.15 Operate and manage Call-Centre based “Health Helpline Service” housed in the same centralized call centre. The Service Provider must maintain a 40-seater call center facility with an option to expand it further as per the requirement to be used exclusively for health helpline service with all facilities capable of 24x7 operation. The Service Provider must operate the Health Helpline Service through the extensive use of proven and indigenous medical triage software with algorithms/protocols and

⁸ Agency may deploy higher number of vehicles, if required, with the consent of the Authority.

appropriate information and communication technologies (ICT). The Service Provider shall also ensure that incoming and outgoing PRI lines for Health Helpline Services (104) are segregated to allow maximum incoming calls without keeping the line occupied with outgoing calls only.

- 2.3.16 Make available MBBS doctors (in person) in the call centre exclusively for “Health Helpline Service” for online medical advice and guidance.
- 2.3.17 Enhance the capacity of the personnel involved in service provisioning in terms of knowledge and skills through induction and periodic refresher trainings.
- 2.3.18 Technical specifications and equipment of ALS, BLS, Boat Ambulance and Referral Transport (JE Ambulance) is given in **Annexure-6**. The operational requirements given in the Annexure is over and above the services described in the RFP document elsewhere. The bidder may propose better methodology and approach to achieve the outcomes.
- 2.3.19 Prepare detailed Standard Operating Procedures (SoPs)/ protocol and submitted to the Authority for approval. The Authority/Government reserves the right to prescribe additional/new operational requirements at any time during the currency of the contract.
- 2.3.20 In case the incoming Agency is different from the existing Agency:
- a) The Service Provider (Agency), who would be awarded the contract through this selection process has to take over the operation and management of the entire project (all districts) from the existing service provider maximum within 3(three) months from the date of signing of the Agreement.
 - b) The incoming Agency shall ensure that at no point of time the services is disrupted during the transition process and for which the Agency (incoming) shall have **robust plan for smooth** transition.
 - c) Department shall coordinate between both the agencies (incoming and outgoing) for successful implementation of the transition plan.

2.4 Expected Output

2.4.1 Ambulance Service

- (a) 24x7 pre-hospital emergency transportation care (Ambulance) services in all 30 districts of the state within agreed response time.
- (b) Uninterrupted functioning of the call centre/ control room and overall Emergency Response Service ensuring that no call is left unattended.

- (c) Operationalize/ Manage / Maintain existing as well as new Ambulances, which may be included later in the fleet.
- (d) Training and Deployment of adequate qualified personnel as per requirement of the project in Head Office, field staff, Call center employees, Emergency Management Technicians, Drivers, and other required staff for running the Project efficiently.
- (e) Operate and manage further scaling up of the project.
- (f) Develop curriculum and training modules as required for State health staff to improve emergency response at health facilities at the request of the Government. (Government to bear expenses on such training and workshop)
- (g) Submit various reports and information within the stipulated time frame to the State and district Level management/monitoring Committees formed exclusively, for the overall supervision of the project, and other State and District level authorities.

2.4.2 Health Helpline Service:

- (a) Increased access to health information for all strata of society through a dedicated Call Centre (to be housed centrally together with IPTS/Ambulance Service) for providing desired services as mentioned above. Seats can be increased/ decreased at any point of time by the Authority. The Service Provider shall also operate and manage the Health Helpline Service through the extensive use of proven & indigenous triage software with algorithms/protocols and appropriate information and communication technologies (ICT).
- (b) State would be better equipped to handle any health crisis by effectively managing the information dissemination process and directing people to the right place in the least amount of time.
- (c) State would be able to optimize the resources in the Healthcare system – funds, personnel, facilities, etc.
- (d) Deploy trained and qualified manpower capable of handling the calls smoothly.
- (e) Ensure availability of timely and appropriate health facility for the citizen and redressal of Grievances.

2.5 Service Provider’s Responsibilities

2.5.1 Infrastructure⁹: The Service Provider is required to maintain the building and other infrastructure throughout the life of the agreement to prevent the structural and functional deterioration that can impede the service delivery as years pass by. The Service Provider shall also ensure that the ownership of Government of Odisha in assets created out of Government fund is protected.

⁹ Infrastructure includes building, machineries, equipment, ambulances, and all other assets procured/handed over, installed and put to use.

- 2.5.2 Statutory Compliance¹⁰:** the Service Provider is responsible for the compliance of the statutory requirement under any law in respect of any asset and operation. The Service Provider shall be held responsible in case of any penalty, loss or other legal consequences arising out of non-compliance and will have to make good at its own cost.
- 2.5.3 Operation of Control Room:** The Service Provider shall operate the Centralised Call Centre(Control Room) for Ambulance and Health Helpline services for round the clock on 24X7 modes through dedicated toll free three digit numbers (i.e. 108 and 104) to respond to emergency, grievance redressal, health advice calls in a shortest possible time and monitor the movement and positioning the ambulances on a continuous basis. For proper management of the system, the Service Provider shall equip the Control Room with Geographical Information System, Global Positioning System, Automatic Vehicle Location Tracking and other necessary hardware and software for computer integrated telephonic integration. Doctors (MBBS) will be positioned at the control room physically round the clock to provide online medical advice to the Emergency Medical Technician in the ambulance. The service provider shall maintain appropriate number of doctors in the call centre to ensure that no call from the EMT and health workers seeking medical advice is unattended. List of call disposition describing the outcome of calls received at or made from the call centre is to be finalised and incorporated in the dialer with the concurrence of Authority before start of operation. ***Service provider shall obtain concurrence of the Authority for finalisation of the scripts before being used for handling service request by call centre executives or call takers.*** The software to be developed by the Service Provider should capture minimum attributes of cases as given in **Annexure-18**.
- 2.5.4 Emergency Response:** On receiving call of such nature, wherein ambulance is required, the control room shall communicate with the nearest ambulance and take the patient to the nearest designated Government /Empaneled Health Facility depending on the severity of the patient's condition within the shortest possible time. The concerned health facility is also to be informed in advance to keep them prepared for immediate emergency care within that critical/golden hour¹¹. The Service Provider shall be responsible to maintain the average response time of less than or equal to 20 minutes in the State as a key performance parameter. Service provider's destination shall be designated government health facilities.
- 2.5.5 Taking over of Services:** The incoming Service Provider shall ensure smooth taking over of the entire services from the outgoing Service Provider. The incoming Service

¹⁰ Statutory compliances are compliances in respect to any asset or activity and non-compliances of which amounts to breach of law and are subject to legal consequences including penalty. Which may include payment of tax, obtain pollution clearance, registration, road permit, EPF, ESI and fitness certificate, accidental claims etc.

¹¹Time in between the disease/accidents and that disease/injury becoming fatal.

Provider shall take over the entire service within 3 (three) months from the date of signing of the Contract without any disruption in the ongoing services.

- 2.5.6 Monitoring and Evaluation:** Develop and implement a foolproof monitoring and evaluation system to ensure efficiency in capacity utilization. Key indicators need to be put in place considering equity of access, quality of care, volume of utilization and wasteful consumption. An online monitoring system having access to data to be provided at the office of Mission Director, NHM, Bhubaneswar by the Service Provider. The Service Provider shall also provide all necessary information in the manner, form and frequency as required by the Authority from time to time.
- 2.5.7 Procurement of Assets:** Service Provider shall take the responsibility of procurement of project capital assets (except base vehicle for ambulance with stretcher) as and when required with the prior approval of the Procurement Committee on each occasion in the manner stipulated in **Clause no 2.9** of this RFP.
- 2.5.8 Invest in Software:** The Service Provider (Agency) is expected to provide all necessary software at no extra cost other than price as quoted in the Financial Bid to manage and operate the Services. Service provider shall ensure rights of license to use of all software (owned by third party/Service Provider) by Government of Odisha till 7 months beyond the contract termination or end of the contract period whichever comes earlier at no extra cost to the Government of Odisha. Any proprietary software, which is part and parcel of a product (without which that product is not usable), shall be property of Government of Odisha. All data generated during the contract period shall be property of Government of Odisha.
- 2.5.9 Standard Operating Procedures and Protocols:** The Service Provider shall be responsible to abide by the Standard Operating Procedures (SOPs) and protocols to ensure a uniform practice to run the project (i.e., Integrated Patient Transport and Health Helpline Service, Phase-II) including operation of Ambulances, Control Room, and 104 Health Helpline Services. The SOPs for different services and operations shall be developed by the Agency in conformity with the existing SOPs with appropriate modification, wherever necessary to accommodate the changes in scope of services and other terms and conditions of engagement. The revised SOPs so prepared by the Agency shall be submitted for the approval of the government before its being implementation.
- 2.5.10** Shall not accept any commission, discount, or similar payments in connection with the activities pursuant to discharge of his obligations under the agreement and shall use its best efforts to ensure that his personnel and agents, either of them similarly shall not receive any such additional remuneration or undue benefits.
- 2.5.11** Recruit, train, and position qualified and suitable personnel for implementation of the project i.e., IPTHHS (Phase-II) at various levels. The staff so

engaged/recruited/appointed by the Service Provider shall be exclusively on the pay rolls of the bidder and shall under no circumstances this staff will ever have any claim, whatsoever for appointment with the Government. The Service Provider shall be solely responsible for the performance and conduct of the staff notwithstanding the source of hiring such staff. The Service Provider shall be fully responsible for adhering to provisions of various laws applicable on them including Labour laws. In case the Service Provider fails to comply with the provisions of applicable laws and thereby any financial or other liability arises on the Government by Court orders or otherwise, the Service Provider shall be fully responsible to compensate/indemnify to the Government for such liabilities. For realization of such damages, Government may even resort to the provisions of any Act, which is in force or other laws as applicable on the occurrence of such situations.

2.5.12 Strict adherence to the stipulated timeline and Service Level Agreements (SLAs) for various activities and for shortfalls, pay penalties as mentioned in the document.

2.5.13 First time branding (stickering) of newly introduced vehicles under 108-EMAS own by Government shall be part of CAPEX. Second time branding of these vehicles shall be done afresh in 31st month of induction and such cost shall be part of the OPEX and borne by the Agency. The Service provider shall be liable for penalty in case of any delay in rebranding. The Agency (Service Provider) at its own cost shall do branding of 24x7 RTS Ambulances (108-JE) as per the specification prescribed by the Authority. In case of replacement/decommissioning of 108-EMAS (ALS & BLS) the service provider shall ensure removal of branding stickers from the vehicle.

2.5.14 It shall be the responsibility of the Agency to take appropriate insurance coverage for all Ambulances (EMAS & Boat). The insurance cost of these Ambulances, for both 1st and subsequent years, shall be part of OPEX and borne by the Service Provider. The comprehensive insurance shall cover atleast for 5 persons in case of RTS Ambulances and 6 (six) persons in case of EMAS & Boat Ambulances. Insurance of all capital assets of the project that belongs to government must be done by the Agency out of operational cost. Agency shall ensure timely renewal of the insurance coverage of the assets including ambulances and IT infrastructures and submit the covering note every year. Service provider shall be responsible for all such financial losses sustained by the project due to the negligence in the part of Service Provider in ensuring AMC/CMC (as part of Operational cost of the Agency) or Insurance coverage. The details of the Assets to be covered under AMC/CMC during post warranty period is given in **Annexure-13**.

2.5.15 Manpower for Various Services: The Service Provider, at each district, shall provide at least one Field Coordinator/Cluster Leader to respond, attend and explain the progress to District Collector & DM/ CDM & PHO for co-ordination/resolution of complaints, if any. However, in case of districts having 20 or more EMAS ambulances

the Agency shall provide atleast two Field Coordinators/Cluster leaders to manage the operation and coordination with district Authority. The Service Provider shall engage atleast one Ambulance Maintenance Executive to ensure maintenance and upkeep of EMAS Ambulances per each district. The Service Provider shall also engage adequate number of Floor Manager at the Centralised Call-Centre to ensure quality and efficiency. While recruiting existing field staff the incoming Service Provider shall ensure that their performance and conduct in the earlier project is satisfactory. All HR related data could be collected from the office of the PIA. Service Provider must keep following categories of manpower having required qualifications as given below:

S. No	Position	Qualification and Experience
(a) Basic Life Support & Advanced Life Support Ambulance:		
1	Emergency Medical Technician:	<p>Basis Qualification:</p> <p>For ALS Ambulance:</p> <ul style="list-style-type: none"> B.SC. Nursing/GNM/ B. Pharma/ D. Pharma <p>For BLS Ambulance</p> <ul style="list-style-type: none"> B.SC. Nursing/GNM/ B. Pharma/ D. Pharma or +2 Science with minimum 360 hours of training including internship as recommended by HSSC (Healthcare Sector Skill Council). The training should be carried under affiliated institutes under HSSC. <p>Basic Skill & Training:</p> <ul style="list-style-type: none"> Emergency management Skills like Bleeding Control, Defibrillation, Spinal Immobilization, Oxygen Therapy, Medicine Administration. The EMT should undergo training of at least one month or till proficiency in a tertiary care institution or at any recognized institutes to handle the lifesaving & life sustaining equipment & administer use splints. EMTs should be trained and certified in Advance Life Support (ALS)/ Advance Cardiac Life Support (ACLS)/ Integrated Trauma Life Support (ITLS) from a recognized national/international institution.
2	Ambulance Care Assistant	<p>Basic Qualification:</p> <ul style="list-style-type: none"> Matriculation or 8th Standard (Pass) <p>Basic Skill & Training</p> <ul style="list-style-type: none"> First aid and lifesaving palliative skill

		<ul style="list-style-type: none"> Trained in first aid and lifesaving palliative skill. The training module content and duration must be agreed by the Authority
3	Driver	<p>Basic Qualification:</p> <ul style="list-style-type: none"> 8th Standard (Pass) with valid driving license for LMV (Commercial) and badge license <p>Basic Skill & Training:</p> <ul style="list-style-type: none"> Working knowledge on first aid and patient handling If required, an in-house training module may be developed by the Agency in consultation with the Authority.
	Team Size in each shift	One EMT, one Ambulance Care Assistant and one driver in each ambulance (ALS & BLS).
(b) 24x7 Referral Transport Service (108-JE)		
1	Driver	<p>Basic Qualification:</p> <ul style="list-style-type: none"> 8th Standard (Pass) with valid driving license for LMV (Commercial) and Badge License <p>Basic Skill & Training:</p> <ul style="list-style-type: none"> The Agency (Service Provider) need to provide vehicle along with driver only on 24x7 basis, no medical technician is required in case of RTS (108-JE) Ambulance. Driver should be trained in giving first aid and administering oxygen supply to the patient, if required. Preferably, an attendant (Family Relative) and ASHA shall accompany the patient.
	Team Size in each shift	Only one driver for each vehicle.
(c) Boat Ambulance:		
1	Pilot/Sarang	5 years' experience as Launch driver and having certificate of competency as Saranga issued by Directorate of inland water transport, Cuttack or Directorate of Ports and Inland Water Transport, Bhubaneswar, Odisha.
2	Launch Driver	5 years continuous service as Seacunnies/Tindols and having certificate of competency as 2 nd Class Driver issued by Directorate of Inland water transport, Cuttack or Directorate of Ports and Inland Water Transport, Bhubaneswar, Odisha
2	EMT	Same as Emergency Medical Ambulance Service (108

		Ambulance)
3	Manjhi/ Seacunnies	5 years' experience as Khalasi.
	Team Size	One Pilot, one Launch Driver, one EMT and Manjhi during operation hour (dawn to dusk)
(d) Health Helpline Service (104)		
1	Doctor <i>(Total of four doctors i.e., 2 for Health Helpline Service & 2 for ECD are required for the project)</i>	Basic Qualification: <ul style="list-style-type: none"> • MBBS or Higher Degree Skill & Experience: <ul style="list-style-type: none"> • The candidates should ideally possess clinical work experience of at least one-year post qualification.
2	Supervisor ¹² Minimum of one Supervisor per Shift to be provided. <i>(No separate payment shall be made for the Supervisor. Bidder should factor in the cost relation to the Supervisor in the price quoted for the counselors.)</i>	Basic Qualification: Any of the following qualifications: <ul style="list-style-type: none"> • Ayush Doctor • Bachelor of Pharmacy • Bachelor of Science (Nursing) • Bachelor of Physiotherapy • Bachelor in Life Sciences • Master's in social science or Sociology. Skill & Experience <ul style="list-style-type: none"> • The candidates should ideally possess work experience of at least two years in Health Sector
3	Counselor/Call-takers	Basic Qualification: <ul style="list-style-type: none"> • For BSKY : Any graduate • For ECD & Health Help Line Service: Graduation in Sociology/ Psychology/ Social work Skill & Experience: <ul style="list-style-type: none"> • The counsellors need to possess at least 1 year of post qualification work experience preferably in health sector.
	Staff Composition	The Health Helpline will be staffed with doctors, Supervisor and Counsellors/Call-takers. These doctors shall be available at the cell centre

¹² Role of the Supervisor shall be to provide hands-on training to the Councilors for quality assurance.

		exclusively for 104 Health Helpline Services.
(e) Minimum Educational Qualification of other Key Personnel		
S. No.	Domain	Educational Qualification
1	Fleet Management	Degree Engineer/MBA/PGDM /MSW
2	Human Resource Development	MBA (HR) /PGDM (HR)/ master's degree (HR)/LLB
3	Information Technology System Management	Degree Engineer (IT/Computer Science)/MCA
4	Call Center Manager	Graduation
5	Cluster Leader	Graduate with 2 years of work experience or Postgraduate with 1 years of relevant work experience.
6	Ambulance Maintenance Executive. (One for each district)	ITI/Diploma in Automobile with minimum two years' of relevant experience.

2.5.16 Agency (Service Provider) shall ensure that the working hours of ambulance and call centre staff are within the permissible limit as prescribed under relevant laws in India. The Agency shall also ensure that no staff is allowed to work for more than 12 hours in a day. Service provider shall also carry out medical fitness test on yearly basis of all ambulance staff from the designated government health facility to ensure they have the required level of medical fitness to carry out their job responsibility efficiently and effectively.

2.5.17 Service Provider shall ensure that monthly salary of the project staff, directly involved in the operation of different services under this project (including call centre, ambulance, and other field staff) are paid directly through their bank account without any delay latest by 5th of the following month. The service provider is required to submit along with the monthly invoice proof of payment of salary for the previous month as a mandatory requirement in the manner and format as sought by the Authority.

2.5.18 Where the Service Provider uses hired vehicle from a third party(s) for the purpose of Referral Transport Service (i.e. JE), then it shall ensure that payment to such party(s) is made regularly within the agreed timeline on monthly basis and shall also enclose a Declaration to that effect as a testimony of timely payment of such dues along with the monthly invoice raised by it to the Government. The Service Provider shall ensure that the payment to vehicle owners (in case of hired vehicle) is made directly to their bank account. Non-release or delay in release of dues to such vehicle owners

being one of the reasons of interruption in services, shall be considered as a precondition for release of payment against monthly invoice by the Authority.

- 2.5.19 Transition Plan:** It's the responsibility of the incoming service provider to develop, finalise and implement the transition plan for a smooth transition of the operation between outgoing and incoming service providers to ensure availability of all the services without any interruption and disruption.
- 2.5.20** Service provider must provide reasons for all off-road intervals more than one hour on daily basis.
- 2.5.21** In case of RTS (JE) if the vehicle is removed from the active service for any reason then it shall be the responsibility of the Service provider to remove the stickering (branding) from the vehicle.
- 2.5.22** The Service Provider shall conduct regular refreshment training of the project staff including EMTs.
- 2.5.23** The Service Provider shall maintain existing integration with dial 112 through API.
- 2.5.24** The Service Provider shall be responsible to keep the decommissioned vehicles and equipment of the project atleast for 6(six) months before its handing over to the department.
- 2.5.25. Communication:** Any communication from Department to the Service Provider shall be responded within the following specified timeline:

S.N	Particulars	Timeline
1	Question raised in Legislative Assembly	Normally 1 working day, however in case of emergency immediate response is required.
2	Detailed Requested under RTI	Within three to five working days, however in case of emergency immediate response is required.
3	General Letter and Queries	Within 7 working days
4	Urgent letter and queries	Within 2 working days
5	Reply to NHRC, OHRC (MACT), Grievance Case and Writ Petitions.	Within 3 days, however in case of emergency immediate response is required.

- 2.5.26 Minimum Salary and Allowances for Driver, EMT and Helper:** The Agency (Service Provider) shall ensure that the driver, helper and EMT of EMAS (ALS/BLS) are paid **basic salary** as per Minimum Wages Act. The Driver and EMT should be classified as skilled worker and the helper as unskilled worker for the purpose of minimum wages. In addition to the basic salary (as per applicable minimum wages rate) the Agency shall pay special allowance for Ambulance duty of Rs 5000/- per month to Drivers and EMTs, and Rs 3000/- per month to helpers. The authority will verify from time to

time to ensure that the salary paid by the agency to EMTs, Drivers and Helpers are strictly as per the RFP provisions.

2.6 State Government Responsibilities:

2.6.1 Overall Monitoring and Supervision: Government of Odisha shall constitute different committees both a state and district level with appropriate delegation to ensure smooth implementation, monitoring, supervision, and management of the project i.e., “Integrate Patient Transport and Health Helpline services”. The government shall also define the role and responsibilities of different committees along with the frequency of their meeting.

2.6.2 Up-gradation and Accreditation of Facility: Government of Odisha shall take the responsibility of necessary up-gradation and accreditation of health facility in the area covered under this project to optimize the benefit of emergency response service.

2.6.3 Delegation of Power: Authorise or empower the Service Provider to carry out necessary task under purview of this assignment and to act as a Nodal Service Provider in the state for emergency response and helpline services.

2.6.4 Toll Free Number: To provide three-digit toll free number (108 & 104) for operation of IPTHHS (Phase-II) to be used as single call number for the State to reach the call centre. The operational cost quoted by the Service Provider shall be inclusive of all recurring expenditures including the telephonic charges, if any. **Incoming charges towards 104 toll free number shall be borne by the Government.**

2.6.5 Allocation of Fund: Allocate the fund toward various tasks or activities under the project as per the mutually agreed terms and conditions.

2.6.6 Provision for Space and Infrastructure: Provide necessary space and infrastructure as per agreed terms and condition.

2.6.7 Liaison with other Department and Agencies: Liaison with other Departments or Authorities critical to the functioning of IPTHHS (Phase-II) like; Police, Fire, Transport, Labour, etc.

2.6.8 Payment to Service Provider: Ensure timely release of payment against all valid claims towards CAPEX and OPEX submitted by the Agency in the prescribed manner as per the terms and conditions of the contract.

2.6.9 Establish and empower a dedicated Cell for monitoring of this Project on day-to-day basis, which shall work under the overall supervision and control of the Mission Director, NHM, Odisha This Cell will act as an interface between the Department and other stakeholders/parties and perform the following functions:

- i) Ensuring seamless coordination between the Government and the Service Provider in effective and efficient implementation of the project as per the agreement.
- ii) Proactive role in strategic and operational planning of activities that would enhance the value of the services, both existing and potential, and effective monitoring of the outputs and outcomes of the project activities.
- iii) Protecting the interests of the Government in consultation with the Service Provider duly ensuring that all major policy and operational decisions relating to the human resources, procurement, financial management, management information system, etc. (limited to Odisha operations) of the Service Provider are shared with MD, NHM, Odisha.
- iv) Ensuring timely release of funds to the Service Provider and their utilisation in accordance with the agreement and follow-up action thereof.
- v) Ensuring proper upkeep and maintenance of assets that are purchased with the Government funds that are under the control of the Service Provider for delivery of services.
- vi) Anticipate and alert the Government of any problems that might have a direct impact on the quality of services.
- vii) Supervise the fleet management, data management, HR management etc. periodically and keep the Government informed.
- viii) Any other task assigned by the Government from time to time based on the circumstances.
- ix) Ensuring all the Government expenditures under the project are within and as per the provisions of the Agreement.
- x) Ensuring implementation of all provisions of the Agreement before recommending the release of monthly payment.
- xi) Monitoring the implementation of all clauses in the Agreement.
- xii) Ensuring optimum utilization of ambulance services by rational deployment of ambulances and organization of segments.
- xiii) Submission of specified periodical reports to department on Physical and operational performance.
- xiv) Co-ordination with department and other authorities at district/institution or state level for smooth functioning and appropriate grievance redressal.

2.7 Period of Engagement (Duration of the Contract)

- 2.7.1 The Service Provider selected through this procurement process shall enter into a contract with the Government of Odisha to run the project with agreed terms and conditions.
- 2.7.2 The Service Provider will be engaged initially for a period of 5 years from the date of signing of the Contract, which may further be extended by a maximum period of 1 year by the Government, subject to satisfactory performance and on the same terms and conditions of the contract. However, detailed provision for modification or premature termination of the contract and related liabilities and penalties are stated in subsequent paras.

2.8 Schedule of Implementation of Services

- 2.8.1 **EMAS (including Boat Ambulance)** is run (operation and management) by the Agency selected through a competitive bidding process. The incoming Agency must takeover and operationalize these services across all districts at a time within 3(three) months from the date of signing of the Contract. The incoming Service Provider must ensure that there are no interruptions in the services for this transition. Government shall facilitate handover of all the assets including IT and hardware infrastructure to the incoming Agency and facilitate a smooth and seamless transition.
- 2.8.2 **24x7 Referral Transport Service** is also run by the same Agency under the same Project i.e., IPTHHS(Phase-II) through the centralised Call-Centre. This service is presently available across the state and can be availed dialing a toll free three-digit number “108” from anywhere in the state. The incoming Service Provider is required to takeover and operationalizes the service across all districts within 3(three) months from signing of the Contract. The vehicles to be used for “24x7 RTS” shall not be provided by the Government. The Service Provider *can either procure or hire these vehicles from third party(s) for RTS of desired specification. Government shall not incur any cost towards the cost of the Vehicle under RTS. However, all the services shall be controlled and operated form the centralized call centre owned and funded by Government of Odisha.* The incoming Service Provider shall have to take over the “24x7 RTS” service simultaneously along with other integrated services within 3(three) months of signing of the contract without causing any disruption in the services.
- 2.8.4 **Health Helpline Services** is presently operational through the same centralized Call-Centre along with EMAS and RTS by the same Agency. The incoming Service Provider shall also take over the Health Advice Helpline Service along with other services under the project and make it operational within 3 (three) months form signing of the contract without causing any disruption in the services.

2.9 Procurement

- 2.9.1 Procurement of all the assets which shall be funded by the Government of Odisha under the Project shall be undertaken by the Agency in the manner specified below.
- 2.9.2 A Purchase Committee shall be formed by the Agency to carry out procurement of such capital assets under the project. The State Steering Committee (PTS) shall nominate four Government officials with approval of the Govt. of Odisha to represent in the Purchase Committee. It would be the responsibility of the Committee to ensure that all the procurements are done on a transparent, competitive, and fair manner through an open tendering process. Service Provider shall be responsible for procurement of all project capital assets except Base Vehicles required for ALS & BLS with stretchers, as and when required.
- 2.9.3 Prior approval of the State Procurement Committee (PTS) formed by the Government of Odisha to be obtained on each occasion with respect to the procurement terms and conditions including evaluation criteria, eligibility criteria, mode of procurement, performance security, specifications and other special conditions included in the bid document.
- 2.9.4 Approved specifications of the Ambulances and healthcare equipment is given in **Annexure-6**. The specification of IT equipment and other items of capital in nature required for up gradation and expansion of the existing Control Room/Call Centre facility shall be finalised as per the requirement.
- 2.9.5 All non-consumable procurements shall become assets of the project, which will have to be handed over to the Government on termination/completion of the project. Proper records of such assets will be maintained in the project accounts.
- 2.9.6 The Government shall be procuring the prefabricated Base Ambulances with stretcher directly through GeM portal from OEM. However, other assets under the project shall be procured by the Agency on behalf of the Government in the manner specified under clause 2.9.2 & 2.9.3.
- 2.9.7 It shall be the responsibility of the Service Provider to ensure timely procurement of assets after the selection of the Supplier through tendering process. The Agency should place the Purchase Order within 30 days from the date of receipt of the instruction from the Department in this respect. The Service Provider shall be liable for penalty @ 0.5% of the order value for each week of delay or part thereof, in case of any delay in placing the Purchase Order subject to maximum of 10%.

2.10 Means of Finance

2.10.1 Capital Expenditure: Government of Odisha shall finance for all capital expenditure under the project including civil infrastructure, IT infrastructure (hardware), ambulances¹³ (ALS, BLS & Boat), machineries, equipment, accessories, office furniture & fittings. However, the Service Provider shall invest from its own fund for the procurement/development of software required to be installed to run the IPTHHS including Call Centre, Computer Aided Dispatch system, Vehicle Tracking System and Monitoring System, etc. Existing IT software and hardware shall be handed over to the winning bidder along with the entire setup.

2.10.2 Operational Expenditure: Government shall bear the operational cost for running the ambulance service. The Service Provider shall be paid on a monthly contracted rate as fixed for each category of ambulances. The “per kilometer per ambulance rate” for each category of Ambulance (i.e., ALS, BLS, and RTS) shall be as per the rate quoted by the contracted Agency in its financial proposal. Government shall not pay any amount more than the contracted rates.

2.10.3 In case of **24x7 RTS (108 Janani Express)** the cost of vehicle and equipment as per the specification shall be borne by the Service Provider and Government shall not incur any capital expenditure. The Service Provider is free to either procure these assets or have them on rent/ lease. **No vehicles under 24x7 RTS should be older than 6 years (from the date of first registration with RTO) anytime during operation. The vehicles should be registered as commercial vehicle and as ambulance.**

2.10.4 In case of Health Helpline Services, Government shall pay “per seat per shift per month” basis (separate rate for doctors and non-doctors) at the end of the month on satisfactory completion of services. The Call-Centre for helpline service shall be operational 24x7 (all three shifts) Number of staff in each shift shall vary as per caseload.

2.10.5 The Service Provider shall submit the GPS reports (as customized by the Authority from time to time) every month as evidence in support of the minimum distance to covered by an Ambulance in a month for rendering the service. Service Provider shall go to the destination by following shortest possible route and shall avoid detouring the vehicle to gain kilometers. In case, detouring is done due to reasons beyond the control of the Service Provider, the same shall be reasoned out in the monthly claim. The agency shall submit the job details captured at the call centre properly mapped to trips registered in the GPS.

¹³ Vehicles and equipment cost under Referral Transport Service (RTS) (i.e., Janani Express) shall be borne by the Agency.

2.10.6 Any penalties imposed against non-compliance shall be recovered from the bills/performance security raised by the Service Provider. If penalties or any other payment recovered from Performance Security, then the Service Provider is required to replenish the Performance Security to make it to its original amount within 15 days from such deductions.

2.11 Financing of the Project:

2.11.1 Financing of the project shall be reimbursement on monthly basis at the contracted rate in accordance with the provision of the agreement. Claims or reimbursements towards operational expenditure shall be payable on monthly basis on submission of statement of claim and invoice along with supporting documents by the Service Provider. Monthly payment of Ambulance Services under EMAS (108) and RTS (108-JE) shall be based on actual kilometers run as supported by GPS tracking reports or based on Odometer reading from EDS, whichever is lesser. Odometer reading from EDS shall be considered only in exceptional circumstances where the variation in distance covered (kilometer run) in a trip between odometer reading and GPS tracking report is more than 10% during the course of the trip and which shall be limited to maximum 2% of the total cases completed in a month across the fleet, to be calculated separately for RTS and EMAS ambulance services. **The Service provider shall be paid only for those trips¹⁴ made for attending the cases.**

2.11.2 Payment towards Ambulances Services other than Boat Ambulance (i.e., ALS, BLS, and RTS) shall be paid on the basis of per kilometer rate (*Kilometer run during a month by the ambulances to attend the Cases X Rate/KM*). Payment towards Boat Ambulance shall on fixed monthly rate. Payment towards 104-Health Helpline Service shall be on per seat/shift/month basis. Penalty, if any, shall be imposed on non-compliance of performance parameters. Government shall release 75% of the monthly invoice value as part payment immediately on submission of invoice and other documents and remaining 25% after due verification. No payment (monthly charges) shall be due to the Service Provider for the Ambulances which are not in operation beyond the allowed off-road days and accordingly proportionately deduction shall be made from the monthly charges.

2.11.3 The payment against all **capital expenditure** incurred by Service Provider (Where it is to be borne by the Government) shall be released upon the procurement and satisfactory commissioning of assets and upon declaration of such capital assets as the properties of the State Government. Wherever procurement is made in phases reimbursement shall be made in phases accordingly.

¹⁴ A trip results in pick-up and drop-in of a patient from the site to a hospital (i.e., Base Location/Point of Diversion → Patient/Site of Incidence → Hospital → Base Location /Point of Diversion). Multiple patients in a single trip will be considered a single trip/case.

2.11.4 **Advance financing towards procurement of capital asset:** The Service Provider, shall be provided advance, if required, only towards procurement of capital asset (i.e., CAPEX) under the project against 100% Bank Guarantee separately (other than performance security). Advance financing towards CAPEX shall be limited to of Rs 15.00 crores at any given point time. This advance shall be adjusted against claim for CAPEX. While requesting for advance financing, service provider shall produce sufficient evidence justifying the CAPEX requirement.

2.12 Investment and Ownership:

All movable and immovable assets created in the project will be the property of State Government. The assets will have to be handed over to the Government at the time of termination/expiry of the contract or as and when sought by the Government, whichever is earlier.

2.13 Earnest Money Deposit (EMD) & Performance Security

2.13.1 The RFP participant shall deposit Earnest Money Deposit (EMD) amounting to Rs.1,00,00,000/- (Rupees One Crore only) in the form of Demand Draft/ Bankers Cheque/ FDR/ Bank Guarantee in favor of "Mission Director, NHM, Odisha" payable at Bhubaneswar from a scheduled commercial bank having branch at Bhubaneswar, along with the proposal. Bank Guarantee format for EMD is given in **Annexure-14**

2.13.2 In the absence of the EMD, technical proposal of the bidder shall be rejected summarily.

2.13.3 The EMD shall be kept valid through the proposal validity period i.e., 180 days from the date of bid opening. Bidders shall be asked for an extension, if so, required by the PIA.

2.13.4 The EMD shall be returned to unsuccessful bidders within a period of thirty (30) days from the date of announcement of the successful bidder.

2.13.5 The EMD shall be forfeited if the bidder withdraws its proposal during the interval between the proposal due date and expiration of the proposal validity period.

2.13.6 The preferred bidder to whom the contract shall be awarded have to deposit Performance Security equivalent to 7% of the annual value of the contract in the form of Bank Guarantee issued from a scheduled commercial bank having branch at Bhubaneswar and should be drawn in favor of "Mission Director, NHM, Odisha payable at Bhubaneswar" . The Performance Bank Guarantee shall remain valid for a period which is 3 months from the date of expiry of the Contract period. Annual value of the contract for the purpose of performance security calculation shall be the annual operational cost calculated as per the rate quoted in the financial bid without

considering the capital expenditure that shall be incurred under the project. Amount of Earnest money deposit can be adjusted into the security deposit. Security deposit is for due performance of the agreement. Format of Bank Guarantee for Performance Security is given in **Annexure-15**. The Contracting Authority/Government in the following circumstances can forfeit the Performance Security:

- (i) When any terms or conditions of the agreement are infringed.
- (ii) When the service provider fails in providing the services satisfactorily.

Notice will be issued to the agency/service provider with reasonable time (up to a maximum 20 days' time) before the earnest money / security deposit is forfeited.

2.14 Operational/ Performance Parameter and Penalty Clauses

2.14.1 The incoming Service Provider shall complete all preoperational activities including manpower recruitment and training, procurement of project assets and taking over of operation from the outgoing Service Provider and start providing all the services covered under the project in the manner specified under Clause 2.8 (Schedule of Implementation) unless otherwise an extended period is allowed by the Steering Committee in writing.

2.14.2 The incoming Service Provider must ensure that the minimum service level performance is achieved under EMAS (ALS & BLS) immediately after taking over of the project as detailed below.

Particular	Performance Parameters
Average number of cases attended (State Average) <i>(To be calculated considering all Ambulances in the State)</i>	Minimum 4(four) cases attended per Ambulance per day. <i>(To be Calculated for the entire State as a whole)</i>
Average number of cases attended (District Average) <i>(To be calculated considering all Ambulances in particular district)</i>	Minimum 3(three) cases attended per Ambulance per day. <i>(To be calculated for each district separately)</i>
Average KM run by an Ambulance (State Average)	Minimum 170 KM per day per Ambulance.

In case this level of service is not achieved it would be considered as non-performance and accordingly penalty will be levied. Other service level parameters are mentioned in the Scope of Work. This performance level is kept ensuring that the assets of the government are being utilized reasonably and to maintain operational efficiency. A trip results in pick-up and drop-in of a patient from the site to a hospital (i.e., Base Location/Point of Diversion → Patient/Site of Incidence → Hospital →

Base Location /Point of Diversion). Multiple patients in a single trip will be considered a single trip/case.

So, one trip is equivalent to one case. Penalty shall be imposed @ Rs.400/- per month per 1.00 KM shortfall/day/ambulance (measured over a month with total no. of ambulances). **Example:** *If service provider does 190 KM/day/ambulance (measured over a month for 100 Ambulances) then penalty shall be Rs. 4,00,000/- (i.e., $10 \times 400 \times 100 = 4,00,000$)*

2.14.3 In case of other defaults in services necessary action under terms of the agreement will be initiated in addition to imposition of penalty considering seriousness of the default. The fault shall be determined with reference to the outputs as mentioned at **Para 2.4** above and the State Level Steering Committee set-up for overall supervision and monitoring of the project (i.e., IPTHHS, Phase-II) will determine penalty.

2.14.4 The amount of penalty shall be recovered from the claims submitted by the service provider. In the absence of any claim, it can be recovered from security deposit also.

2.14.5 The Ambulances under EMAS (ALS &BLS) shall have minimum usable life of 5 years. No ambulances shall be due for replacement before 5 years from date of induction or have run more than 2,50,000 kilometers whichever is later. Details of existing fleet with launching date created from the funds of Government of Odisha given in **Annexure-13**.

2.14.6 No additional payment shall be made to the Service Provider beyond the contracted rate. Service provider shall be liable to penalty for non-performance or adherence to performance/quality parameter in the manner described below.

S. No.	Performance Parameter	Description & Incidence of Default	Penalty
A	"EMAS-108": Emergency Medical Ambulance Service		
A1	Taking over and operationalization of all the services under the project within 3 months of signing of the Contract.	For each day of delay in deployment beyond 3 months' time.	Rs 12,00,000.00 (Rupees Twelve Lakhs only) per each day of delay.
A2	Average Response Time (ART ¹⁵) for State: Less than or equal to 20 Minutes .	For each minute of delay in average response time: <i>(To be calculated as monthly</i>	0.5% of the total monthly charges/fee payable towards EMAS service for the entire State, per each minute of such delay.

¹⁵ Average Response Time (ART) is the time lag between the landing of call at the call centre and arrival of Ambulance on the site.

	<i>(For response time calculation interfacility transfer cases to be excluded)</i>	<i>average over the entire fleet of vehicles (ALS & BLS) i.e., State Average.)</i>	
A3	Eligible Call Attended: More than 95% <i>(More than 95% of the calls as eligible for response is attended by dispatching ambulance)</i>	Penalty shall be levied if attendance level falls below 95% in a month.	Rs 1,00,000/- per each percentage of shortfalls from 95% level.
A4	i) Each Ambulance shall be allowed a maximum of 18 days of off roading for preventive and breakdown maintenance per each completed year of service, calculated @1.5 days per each completed month. The unutilized off-road days for the vehicle in a year shall not be carried forward to next year. No ambulance (ALS/BLS) shall be allowed to be off road* beyond 18 days in a year. ii) At any given point of time more than 95% ¹⁶ of the vehicles (ALS/BLS) shall be on-road condition ¹⁷ .	i) Allowed off-road days of 18 days per year do not include force majeure cases accident and mob violence. However, it covers all other maintenance including routine or preventive. For accident or mob violence cases a maximum of 15 additional days shall be allowed to the Service provider to repair or replace the vehicle and beyond that off-road penalty shall be applicable. For “95% on-road condition” only those ambulances which are off road for more than 1(one) hour at a stretch, shall be considered and calculation shall be done for each district separately. However, in case of small districts where 10% of the vehicles in a district is less than 2 (two) then in lieu of 5% of vehicles, 2 vehicles shall be taken.	(i) Rs 2,000.00 per day/vehicle more than allowed days. (ii) Rs 200.00 per ambulance hour more than 5% limit (district-wise). <i>Above penalties with respect to off roading are concurrent in nature. (i.e., both penalties shall be levied simultaneously in case of default)</i>
A5	Minimum average of 4(four) cases per Day/Ambulance at State level and minimum average of 3(three) cases per Day/ Ambulance at District level.	Penalty shall be imposed if any of these performance indicators is not complied. <i>This penalty clause shall not be applicable in case more than</i>	@ Rs 2,000/- per each 0.1 cases shortfall from expected level of 4 cases (State Level)/3 (District Level) Cases/Day/Ambulance.

¹⁶ Vehicles damaged due to accident and mob violence shall only be excluded.

¹⁷ Ready to attend the emergency call with all major equipment functional including the GPS device in functional condition.

	Average (State) running of 170 KM /Day/ Ambulance.	95% eligible calls are attended by the service provider.	Penalty shall be imposed @Rs. 400/- per each 1.00 KM shortfall in average daily running of Ambulance). And <i>If all three performance parameters are not complied than all three penalties will be applied simultaneously.</i>
A6	Any shortfall/ default found on inspection by Authorised representatives or officials of the Authority.	<ol style="list-style-type: none"> Poor General cleanliness /Ambulance body Hygienic storage of Medical/ non-medical consumables/staff uniform and availability. Non-availability of Medical/ non- medical consumables as per the enclosed list at Annexure-6. Non-functioning of major equipment. Improper maintenance/non-updating of logbook, stock register, PCR record, vehicle maintenance record as prescribed by Authority. Non-functioning of Air-conditioning of Ambulance. 	Penalty of Rs 2,500/- per ambulance 1st time for every shortfall/ default and subsequently Rs. 5000/- per Ambulance (Individually for every shortfall/ default)
A7	Delay in 2 nd time branding (stickering) of ambulances	<ol style="list-style-type: none"> It is the responsibility of the Service Provider to rebrand the Ambulances after two and half years i.e., in 31st month as part of OPEX from its own source. 	Penalty of Rs 2500/- per Ambulance for each month of delay.
A8	Operational Expenditure towards "Not Availed Cases" over and above 10% of entire cases shall not be paid.	Not availed cases beyond 10% of total cases shall not be paid.	"Not Availed Cases" totaling upto 10% of entire cases during the billing period shall only be paid. For this average trip size of not availed cases is to be found out by formula (i.e., Total billing KM of all not availed cases / Total not availed cases) thereafter the deduction is to be calculated by multiplying average trip size of not availed case with

			number of not availed cases over and above 10% of total cases.
A9	In no case the service provider shall assign ambulance from outside the area of operation of 30 KMs distance. (i.e., no ambulance should travel more than 30 KMs to reach the site).	Cases assigned beyond 30KMs distance shall not be paid	Total K.M. covered in such cases where the Ambulances have travelled more than 30 KMs to attend the patient shall not be paid.
A10	Multiple Dispatch of Ambulances resulting in "Not Availed Cases".	More than one Ambulance assigned to pick up a single case, resulting to "Not Availed Case".	No payment shall be made for "Not Availed Cases" resulting due to multiple dispatch of Ambulances to attend a single case. Such Not Availed Cases shall not also be considered for calculation of 10% limit set under provision at A8.
A11	Non-IFT cases with trip size of more than 150 km where the Service provider fails to justify.	The Agency to capture justification/reason for all such cases.	In such case, where the Service Provide fails to provide reasonable justification, payment shall be made on the basis of average trip size of Non-IFT cases instead of actual KM run.
B	Referral Transport Ambulance (JE)		
B1	Complete rolling out of all vehicles (Ambulances) within 3 months of signing the contract.	Each day of delay per vehicle	Rs. 1,000 per vehicle for each day of delay in deployment.
B2	i)The off-road days for preventive and breakdown maintenance would be accumulated @1.5 days per vehicle for each completed month. No ambulance shall be allowed to be off road* for more than the accumulated (allowed) off-road days.	(i) Allowed off-road days of 1.5 days per month do not include accident and mob violence cases for which additional up to 30 days(maximum) in each year of operation is allowed for repair, restoration, or replacement of vehicle. (ii) For 95% on-road condition	i) Rs 1,500.00 per day/vehicle more than allowed off-road days. <i>(No penalty shall be levied for additional allowed off-roads days i.e., 30 days.)</i> ii) Rs 120.00 per ambulance

	<p>ii) At any given point of time more than 95%¹⁸ of the vehicles (Ambulance) shall be on road.</p> <p>iii) Accumulated unutilized off-road days shall not be carried forward to the next year.</p>	<p>only those ambulances, which are off road for more than 1 hour at a stretch, shall be considered and calculation shall be done for each district separately. However, in case of small districts where 10% of the vehicles in a district is less than 2 (two) then in lieu of 5% vehicles 2 vehicles shall be taken.</p>	<p>hour more than 5% limit (district-wise calculation to be done).</p>
B3	<p>Average Response Time (Call to Site): 25 minutes</p> <p><i>(For response time calculation drop-back cases to be excluded)</i></p>	<p>Per each minute of such delay in avg. response time (call to Site).</p> <p><i>Average response time to be calculated on monthly basis for all the vehicles in the State.</i></p>	<p>0.5% of the monthly charges.</p>
B4	<p>Eligible Call Attended: 95% or more.</p> <p><i>(More than 95% of the calls as eligible for response is attended by dispatching ambulance)</i></p>	<p>Penalty shall be levied if attendance level falls below 95% in a month.</p>	<p>Rs 40,000/- per each percentage of shortfalls from 95% level.</p>
B5	<p>Minimum numbers of cases/ambulance /day (Average 3 (three) cases per day.)</p>	<p>Multiple patients in a single trip will be considered as a single trip.</p> <p>No penalty shall be imposed if less than 5% of the total eligible calls are cancelled during that month.</p> <p>Average Cases per ambulance per day to be calculated each month considering total number of vehicles (Ambulances) deployed in the State.</p>	<p>Penalty shall be imposed in case of any shortfall in average cases/ambulance/ day in each month of operation @ Rs. 2,000/- for each shortfall of 0.1 cases per ambulance. (Short fall in cases per ambulance/day = Minimum Expected Average Cases per Ambulance/Day (i.e., 3 trips) – Actual Average Cases per Ambulance/Day)</p> <p>Example: If service provider does 2.8 cases/day/ ambulance for 100 vehicles then penalty shall be = $200 \times 1000 \times 2 = \text{Rs. } 4,00,000/-$</p>
B6	Operational Expenditure	Not availed cases beyond 10%	Only not availed cases

¹⁸ Shall exclude vehicles under repair in accident or mob violence cases (maximum up to 30 days in each year of operation).

	towards “Not Availed Cases” over and above 10% of entire cases shall not be paid.	of total cases shall not be paid.	totaling upto 10% of entire cases during the billing period shall be paid. For this average trip size of not availed cases is to be found out by formula (Total billing KM of all not availed cases / Total not availed cases) thereafter the deduction is to be calculated by multiplying average trip size of not availed case with number of not availed cases over and above 10% of total cases.
B7	In no case the service provider shall assign ambulance from outside the area of operation of 30 KMs distance. (i.e., in circumstances the ambulance shall travel more than 10 KM to attend the case)	Cases assigned beyond 30 KMs distance shall not be paid	Total K.M. covered in such cases where the Ambulances have travelled more than 30 KMs to attend the patient shall not be paid.
B8	“Not Availed Cases” resulting from multiple dispatch of vehicle against single case.	More than one Ambulance assigned to pick up a single case, resulting in “Not Availed Case”	No payment shall be made for “Not Availed Cases” resulting due to multiple dispatch of Ambulances to attend a single case. Such Not Availed Cases shall not also be considered for calculation of 10% limit set under provision at B6.
B9	Non-IFT cases with trip size of more than 150 km where the Service provider fails to justify.	The Agency to capture justification/reason for all such cases.	In such case, where the Service Provide fails to provide reasonable justification, payment shall be made on the basis of average trip size of Non-IFT cases instead of actual KM run.
B10	Cases attended by Referral Transport Ambulances other than the purpose it is meant for.	Rendering services to ineligible cases including attending to emergency cases or cases beyond the scope of the service.	Payment shall not be made

C	Boat Ambulance		
C1	Response Time (Call to Site) of 45 minutes.	Penalty shall be levied if the average response time is more than 45 minutes.	No Penalty
C2	Cancellation of job without any valid reason.	Penalty shall be levied if the job cancelled without any valid reason.	Rs 1000/- for each job cancelled without any valid reason.
C3	Minimum 6(six) cases per Boat Ambulance in each month.	Penalty shall be applicable if the average cases for Boat Ambulance is less than 6(six).	Penalty will be Rs.4000/- per each 0.1 cases of shortfall from expected level of 6 cases /month. <i>(No penalty shall be levied in the cancelled call is less than 5%)</i>
C4	“Off-water” of Boat Ambulances <i>(Failure in the part of the Service Provider to keep Boat Ambulances ready for use)</i>	If the Boat Ambulances remains out of order continuously for more than 8 hours, then it shall be considered as “Off Water” and liable for penalty. It is responsibility of the Service Provider to keep the Boat Ambulances ready for service all the time.	The penalty shall be @ Rs.4,000/- per day per Boat Ambulance beyond the permissible limit of 18 day in a year. Proportionate deduction shall be made from the monthly fees for the off-road days more than allowed off-road days of 18 days.
C5	Statutory Compliance (Orissa Boat Rules 2004)	It is the responsibility of the Service Provider to ensure required Statutory Compliance.	Noncompliance, the Boat Ambulance to be treated as “out-of-service” and off-water penalty as applicable will be imposed.
C6	Delay in 2nd time branding (stickering) of ambulances	It is the responsibility of the Service Provider to rebrand the Ambulances after two and half year’s operation i.e., in 31st month as part of OPEX from its own source.	Penalty of Rs 2500/- per Boat Ambulance for each month of delay.
D	Centralised Call Centre Based Health Helpline Service (104):		
D1	Average calls to be attended by each call takers in a day: <ul style="list-style-type: none"> • Health Helpline Service including ECD: 20 calls/seat per shift. • BSKY: 100 outgoing calls/seat per shift. 	If number of calls are less than the targeted call, then penalty shall be deducted from monthly contracted rate.	Penalty shall be proportionate to the shortfall in number of targeted calls.
D2	Availability of call takers during working hour	Absent for more than an hour during the working hours.	150% of the proportionate charges
D3	Percentage of abundant call	Penalty shall be imposed if the	Penalty shall be at the rate

	shall not be more than 1%	percentage of abundant call goes above 1%	of Rs 2000/- per each additional 1% of abandon call.
E	Call Centre Service Level Efficiency		
E1	Service level target of 90% of the calls is to be attended within threshold limit of 10 seconds. <i>(Short, abandoned calls within 5 seconds are to be excluded)</i>	Penalty shall be imposed if the rate goes below 90%.	Penalty shall be @ 50,000 per each 1% of Shortfall.
E2	Call Centre Down Time beyond permissible limit of 0.5%, calculated over a month. (Mechanical or Operational). This is non-cumulative.	Average down time each month beyond allowed limit of 0.5%. Average down time to be calculated separately for Health Helpline Service & Ambulances Services.	Rs.5000/- per each hour of downtime in case of Health Helpline. Rs 10,000/- per each hour of downtime in case of Ambulance Services.

***OFF-ROAD CONDITION (FOR THE PURPOSE OF PENALTY CALCULATION):**

- a) An ambulance shall be counted as ‘Off-road condition’ in any one of the following instances:
 - (i) GPS is not working for more than 12 hours at a stretch.
 - (ii) Key equipment not functional/available for more than 12 hours at a stretch.
 - (iii) Ambulance is not working (breakdown condition) for more than 12 hrs. at a stretch.
- b) In case of EMAS (108) vehicles (which are government owned) “Off-road” does not include force majeure cases including accident and mob violence vehicle under repair (maximum up to **15 days**). However, it covers/includes all other maintenance including routine or preventive.
- c) No ambulances (108-EMAS, Boat & 108-JE) are allowed to operate without insurance coverage and valid fitness certificate and shall be treated as off-road (off-water in case of Boat Ambulance) in absence of comprehensive insurance coverage. However, in case of renewal of fitness certificate where application for renewal is made within stipulated timeline (i.e., 30 days before date of expiry of validity) but fresh certificate has not been issued by the Authority then it will not be treated as off-road/off-water.
- d) In case of Referral Transport (108-JE) maximum 30 days in each year of operation shall be allowed for each vehicle for repair in case of damage due to mob violence or accident in addition to 18 days for routine and preventive maintenance.
- e) For 24x7Referral Transport Service (108-JE), “Off-road” days more than 30 days (which is allowed for repair in case of mob violence and accident) shall be treated as off road. Service Provider is required to replace accidental vehicles within 30 days.
- f) An ambulance cannot have an operational status in a sequence like Off-road → On-road → Off Road unless a minimum of one case is successfully attended in between two Off-road conditions. That means there can’t be an On-road condition between two Off-road conditions of an ambulance unless a call is attended successfully in between. Such On-road condition shall be treated as Off-road condition for all practical purpose where not even a single call is attended successfully.

- g) In case the ambulance does not attend the call when the vehicle is showing on-road status then it shall be treated as off-road.
- h) For EMAS Ambulances damaged in case of accident or any other force majeure event, the agency must repair Ambulances or deploy back-up Ambulances in their place with 15 days, failing which Off-road penalty shall be applicable.
- i) Proportionate deduction shall be made from the monthly contracted rate in case of off-road/off-water beyond allowed days for an ambulance in addition to applicable penalty deductions.
- j) The Penalty, which is in absolute value, shall be increased proportionately with the annual increment in monthly fee.
- k) In case of Helpline Service, the seats in the call-centre should be earmarked to respective Program/Scheme. *Similarly, separate seats to be allocated for incoming and outgoing calls.*
- l) **Boat Ambulances must have Comprehensive Insurance for both initial and subsequent years, which shall be part of OPEX and borne by the Agency. It shall be a comprehensive insurance covering at least 6 (six) persons for each Boat Ambulances.** In absence of comprehensive insurance coverage, the Boat Ambulance shall be treated as off-water and accordingly OPEX pertaining to that period shall not be paid, in addition to applicable penalty for off-water beyond allowed days.

2.15 Performance Standards and Standard Operating Procedures

2.15.1 Performance Standards for ALS, BLS, Boat Ambulance and RTS

- (a) The ambulance under EMAS and Referral Transport Service must reach the site of requirement within the response time as specified under Para 2.15.2 of receiving such call at the Emergency Response Center in 95% of the eligible cases. It is clarified that non-response to hoax calls, repeat calls, crank calls or calls that did not provide an address for the Patient will not be considered while determining adherence to Response Time standards by the Operator. Response Time standards shall apply to all emergency ambulance requests requiring a response as determined by the Emergency Response Center (ERC) using call screening and dispatch protocols (approved by the Authority) and only such calls shall be used for the purposes of determining response time compliance calculations.

Service Quality Parameters for BLS & ALS Ambulances:

S. No.	Performance Indicator	Benchmark
1	Geographic coverage of the district with BLS & ALS services	100%
2	Average number of emergencies** to be attended by one ambulance per day	4 cases (minimum)
3	Average time taken to reach the scene from the time the call is received (call to Scene). At least in 80% of the cases it should reach within 20 minutes. (Change to be measured monthly)	20 minutes
4	District wise vehicle busy calls (for BLS) (Change to be measured half yearly)	Not more than 5%
5	District wise vehicle busy calls (for ALS) (Change to be measured half yearly)	Not more than 1%
6	Addressing ineffective (Hoax) calls – Reduce by 15% of the total	Reduce by 15%

	ineffective calls (Changes to be measured annually)	
* 7	Introduce quality management indicators for skills and equipment	100%
F 8	Average percentage of on-road vehicles per day should not be less than	95%
O 9	Average distance travelled per vehicle per day should not be less than (only for BLS)	170 KM

above benchmarks, the word "emergency" is defined as:

Emergency is defined as an occurrence of any sudden event that threatens life and demands immediate attention. Emergencies could vary vastly in scope, magnitude, and management. Effective emergency response significantly reduces deaths, disabilities, suffering from length of hospital stay, losses from fire incidents. Emergency Response is medical services and medical care that reduce the levels of risk on life and health.

Service Quality Parameters for 24x7 Referral Transport Service (JE Ambulance):

S. No.	Performance Indicator	Benchmark
1	Geographic coverage of the district with JE services	100%
2	Average number of pregnant women/ children ¹⁹ to be transported from home to hospital or Hospital to home by one ambulance per day (pick-up or drop-back ²⁰)	3.0 Cases
3	Average time taken to reach the scene from the time the call is received at the call centre (call to scene) (Change to be measured monthly)	25 minutes
4	District-wise vehicle busy calls (Change to be measured half yearly)	None
5	Introduce quality management indicators for skills and equipment	100%
6	Average percentage of on-road vehicles per day should not be less than	95%

- (b) Any delay in adhering to the Response Time, dispatch time and other performance standards shall be recorded and reported by the Operator to Patient Transport Cell (PTC) , NHM, Bhubaneswar.
- (c) Response Time calculations shall be calculated from the time a call is received as defined in (i) below till the time Operator's ambulance arrives on scene as defined in (ii) below or is cancelled by the Emergency Response Centre (ERC).
- (i) Time of Call Received- shall be defined as the time at which the ERC has received a call through telephone or any other source (fire service, police etc.).
- (ii) Time of Arrival on Scene – shall mean the time at which an ambulance crew (the driver) notifies the ERC that the ambulance has reached the nearest public access point to the Patient.
- (iii) In case of multiple response i.e., more than one vehicle arriving at the scene, the

¹⁹ All pregnant women for institutional delivery & children below 5 years for treatment at government facilities.

²⁰ Drop-back service shall be available initially only in NRC (National Rehabilitation Centre) cases.

response time shall be recorded for the first vehicle arriving on scene.

- (iv) Response time standards may be suspended in case of a multi casualty incident or disaster in Odisha in case Authority calls on the vehicles to aid.

(d) **Service Quality Parameters for Boat Ambulances (6 nos.)**

S. No	Service Quality Parameter	Description
1	Average Response Time in each month.	45 Minutes
2	Number of cases per Boat Ambulance per month	6(six) cases in a month.

(e) **Service Quality Parameters of 104 Health Helpline Services:**

The table below lists the minimum expected service levels for the health contact center. They must be achieved within four months of the launch of the contact center.

Indicators	Expected (20 pts.)	Manageable (10 pts.)	Breach (0 pts.)
AHT ²¹ of 15 sec. for nonproductive calls	90% of calls	75-85% of calls	<75% of calls
AHT of 240 secs. for health advice calls	85% of calls	75-85% of calls	<75% of calls
AHT of 3-5 min. for Medical Officer calls	85% of calls	75-85% of calls	<75% of calls
AHT of 10-15 min. for counseling calls	80% of calls	70-80% of calls	<70% of calls
Daily reports sent to designated officials within 24 hours	<24 hours	24-36 hours	>36 hours
Call quality based on Sampling by designated committee	100%	98%	<98%
Calls (lasting beyond 30 seconds) not closed properly by call taker	100%	98%	<98%

Minimum score of 100 points is expected from 4th month onwards.

2.15.2 Performance Standards for the Emergency Response Centre

- (a) Executives receiving the calls on the toll-free line must take the call within 10 seconds of the first ring.
- (b) Call Centre down time should be within the permissible limit of 0.5% in any month.
- (c) The Service provider shall ensure more than 95% of the calls screened (after attending and analyzing the calls at the Call Centre) as eligible for response is attended (provided Ambulance Service).
- (d) From the time of receipt of call at the ERC the ambulance must be dispatched at the earliest to ensure required response time.

²¹ Average Handling Time

2.15.3 Standard Operating Procedures

- (a) The Standard Operating Procedure (SOP) shall be developed in conformity with the provisions under the RFP by the Service Provider and which shall be finalized in consultation with the Executive Committee before taking over the operation. The Service Provider shall follow the SOP consistently for a smooth operation. The areas to be covered under the SOP are given below:
- (i) Purpose and Scope
 - (ii) Dispatch Centre protocols
 - (iii) Operation Systems, Structures and Protocols for Ambulance including response protocols, ring checks, call codes, vehicle maintenance, vehicle breakdown management, vehicle accident management, vehicle distribution, communication protocols.
 - (iv) Operational protocols for special circumstances (natural calamities, mass casualty events (both manmade and natural), unattended death, transportation of minors, transportation of obstetric cases, pediatric patients, neonate, crime scene operations, fire & accidents relating to hazardous material). Department will assist in the development of the operational protocols for such special circumstances.
 - (v) Reporting structures and formats - overall documentation
 - (vi) Health and safety protocols for personnel
 - (vii) Job description, roles, and responsibilities of each level of personnel in entire operations.
 - (viii) Training, refresher course and orientation protocols for all levels of personnel (including staff replacement protocols)
 - (ix) Overall administrative policies
 - (x) Penalty and Payments if any to be revised.
 - (xi) Inter-facility transfers protocol.
 - (xii) On-line medical direction / guidance protocols
 - (xiii) Transportation refusal policies and protocols
 - (xiv) Do Not Resuscitate Policy
- (b) The Standard Operating Procedure may be reviewed and revised at periodic intervals. However, the Authority reserves the right to amend the Standard Operating Procedure (SOP), within the overall framework of the RFP, unilaterally and the Operator shall be bound to implement such change from the date of its communication by the Authority to the Operator.
- (c) Amended versions of the Standard Operating Procedure (SOP) shall be implemented after submission to the Authority for necessary approval.

2.15.4 Standard Ambulance Operating Protocol.

- (a) The Standard Ambulance Operating Protocol (SAOP) that will provide the guidelines and framework in accordance with which each Ambulance will have to be operated.
- (b) The Service Provider is required to develop the Standard Operating Protocol of all four services in consultation with the Authority within 3 months from the date of contract agreement and conduct the services accordingly.
- (c) The tentative developed principles for the Standard Ambulance Operating Protocol are given below:
 - (i) Accident or other Medico Legal Cases: In all cases the operator will take the Patient to the nearest Government designated Health Facility.
 - (ii) Obstetric Emergency: In the event of an obstetric emergency wherein the patient concerned arrived makes a request to be taken to a hospital/healthcare facility, where she is registered / referred, the Operator shall take such Patient to such hospital /healthcare facility. Provided that the Operator shall ensure coverage, by another Ambulance of the Ambulance Operation Area of the relevant Ambulance that responds to an Obstetric Emergency in the event the Patient concerned is being taken to a hospital/healthcare facility outside the Ambulance Operation Area of that ambulance.
 - (iii) The Operator can collect/pick up patients only within the area of the Odisha.
- (d) The Standard Ambulance Operating Protocol may be reviewed and revised at periodic intervals as the project is implemented.
- (e) Authority shall have the right to, from time to time, notify a specific change(s) to the Standard Ambulance Operating Protocol and the Operator shall be bound to implement such change from the date of its communication by Authority to the Operator.

2.15.5 Back-up Ambulances for EMAS

- (a) The Service Provider is **allowed to maintain up to 5% of the total Ambulances** of identical specification technical condition, as back-up Ambulance to be used as replacement in place of Ambulances which out of service for reasons including accident damage, delay in repairing, etc., for a period beyond the allowed off-road days, to avoid off-road penalties.
- (b) **The Service Provider shall not be paid separately for these back-up Ambulances.** These Ambulances shall be in standby to be inducted in place of off-road Ambulances to improve service delivery.
- (c) These backup Ambulances shall be sourced/procured by the Service Provider at its own cost. These backup Ambulances shall not be inducted without clearance by joint inspection team consisting of representative from both Government and

Service provider's side.

2.15.6 Equipment Maintenance & Up-keep

- a) The Service Provider shall be responsible for proper upkeep and maintenance of the project assets including ambulances and all equipment installed therein to ensure maximum readiness to attend emergency cases timely and efficiently.
- b) The Service Provider shall check the vehicles as per the maintenance service prescribed by the manufacturer.
- c) The Service provider shall also be responsible for any loss or damage caused to the ambulance equipment due to theft or otherwise.
- d) The service provider shall also ensure that the ambulances and all its equipment (medical equipment) including GPS (vehicle tracking system) are on working condition before putting them on service. The ambulances shall be treated as out of service unless all the essential equipment as given under **Annexure-6** are in functional condition. No case to be assigned if ambulance is marked as off-road due to any reason.
- e) The Service provider shall conduct regular Checks / Stocking / Cleaning of all medical equipment, tools, and instruments. The EMT and the Driver at the beginning of a shift must do a complete regular check. Any missing items must be restocked immediately, and responsibility pinned down to the previous crew and Cluster Leader should be informed about the missing items, if any. This check must be carried out according to the check list provided through the Ambulance Supervisor. The crew shall clean the ambulance regularly and after every trip. When cleaning the Ambulance or equipment, the crew shall assume that all fluids are contaminated and appropriately use gloves and clean all surfaces with appropriate disinfectant.

2.16 Monitoring and Evaluation

2.16.1 There shall be following committees with defined role and responsibility to ensure smooth implementation, operation, and monitoring of the project.

- a) State Steering Committee
- b) State Procurement Committee
- c) State Management Committee
- d) District Level Monitoring Committee

2.16.2 Service Provider shall provide access to online data to facilitate online monitoring on a continuous basis. Service Provider shall also give login rights to the designated officials of NHM and Department for online monitoring and evaluation. Service Provider shall also provide hardware and software including access to data through FPI, if required, at the office of MD, NHM for online monitoring of the services.

- 2.16.3 The services and records of the service shall be subject to inspection by designated officer(s) of Department/NHM.
- 2.16.4 Government reserves the right to evaluate the performance of the Service Provider as well as the project periodically by a third party.
- 2.16.5 The service provider shall undertake a system audit of call-center process, workflow and procedure, software used, and information/data generated in the call centre and field operation by an independent third-party agency within six months form the date of taking over of the operation to assess the robustness and effectiveness of the system. Recommendation of the audit shall be implemented by the service provider immediately.

2.17 Termination /Suspension of Agreement

- 2.17.1 The Government may, by a notice in writing suspend the agreement, for a period as decided by the Government (but not for more than 6 months), if the service provider fails to perform any of his obligations including carrying out the services, provided that such notice of suspension:
- (i) Shall specify the nature of failure, and
 - (ii) Shall request remedy of such failure within a period not exceeding 15 days after the receipt of such notice.
- 2.17.2 In case of suspension, Government could depute its officer(s)/through third party agency at the Call Center/Office of Service Provider at Bhubaneswar to oversee and manage the operations of the project. All operations of the project shall then be handled by the personnel/officials, so deputed, to address the issue(s). During the suspension period, Service Provider shall have no right to intervene in the operation and management of the project. Once issues are addressed/resolved, it shall be handed back to the Service Provider. In case of taking over of the operations, Government shall not be liable for any loss incurred by Service Provider during and after the suspension period.
- 2.17.3 During the suspension period, Government reserves the right to terminate the agreement by giving 30 days' notice period.
- 2.17.4 The Government after giving 30 days (clear days) notice in writing, expressing the intension of termination by stating the ground/grounds on the happening of any of the events (i) to (iv), may terminate the agreement after giving reasonable opportunity of being heard to the service provider.

- (i) If the service provider does not remedy a failure in the performance of his obligations within 15 days of receipt of notice or within such further period as the Government may subsequently approve in writing.
- (ii) If the service provider becomes insolvent or bankrupt.
- (iii) If, because of force majeure, service provider is unable to perform a material portion of the services for a period of more than 60 days: or
- (iv) If, in the judgment of the Government, the service provider is engaged in corrupt or fraudulent practices in implementation of the project.

2.17.5 In the event of premature termination of the contract by the Government on the instances other than non-fulfillment/ non-performance of the contractual obligation by the Service Provider, the balance remaining un-paid amount on any account as on the day of termination shall be released within six months from the date of such termination.

2.17.6 Government reserves the right to partially terminate (one or more services) the contract.

2.17.7 In case of premature termination or suo-moto abandonment of the contract/project by the service provider, the service provider shall be penalized for the default. While applying this penalty, in addition to the forfeiture of the performance security, the Government may appropriate towards the penalty, the balance remaining unpaid on any account as on the day of suo-moto abandonment by the service provider to recover the damage sustained due to abandonment.

2.17.8 In case of termination, Service Provider will continue operations on existing terms and conditions till a maximum period of six months from the date of termination or date of handing over of complete operations including assets to a new Agency. All assistance should be provided by the existing service provider in handing over of all assets, licenses, etc., to new vendor without any extra cost to the Government as per directions of TIA.

2.18 Modifications

Modifications in terms of reference including scope of the services can only be made by written consent of both parties. However, basic conditions of the agreement shall not be modified.

2.19 Saving Clauses

In the absence of any specific provision in the agreement on any issue the guidelines issued/to be issued by the Mission Director, NHM, Government of Odisha shall be applicable.

2.20 Force Majeure

- 2.20.1 This being an emergency response service, the Agency shall not be allowed to suspend or discontinue the service during occurrences of Force Majeure events. A suspension of or failure to provide service on the occurrence of a Force Majeure event will be an Event of Default unless the Force Majeure event is of such nature that it completely prevents the operation of ambulances for any reason in any area.
- 2.20.2 The failure of Service Provider to fulfill any of its obligations under the agreement shall not be a default in so far as such inability arises from an event of Force Majeure, provided that the party affected by such an event:
- a) Has taken all reasonable precautions, due care, and reasonable alternative measures to carry out the terms and conditions of the agreement, and
 - b) Has informed the other party as soon as possible about the occurrence of such an event.
- 2.20.3 If Performance Standards are not complied because of any major breakdown to ambulance vehicles or any of the Project Facilities or non-availability of project staff, or inability to provide services in accordance with the Performance Standards as a direct consequence of such Force Majeure Events then no penalty shall be applicable for the relevant default in Performance Standards.
- 2.20.4 It is sole responsibility of the Service Provider to take adequate and appropriate insurance coverage for the project assets belonging to Government including Ambulances (EMAS & Boat), IT equipment and other equipment owned by the State Government. In case any of those assets are damaged due to accident, it would be the sole responsibility of the Service Provider to repair or restore those assets on its own cost. However, in case of total loss (beyond economic repair) government shall replace the asset. State Government in no circumstances shall compensate for the amount to the extent not covered under the insurance policy. It is the responsibility of the Service Provider to take appropriate insurance coverage of these assets owned by the Government.
- 2.20.5 On the occurrence of any Force Majeure Events or implementation of any disaster management operations or law and order emergencies, Government may give instructions to the Service Provider including requiring deployment of certain number of Ambulances in specific locations, in such circumstances, the Service Provider shall comply with such instructions and will be excused from adherence to relevant performance standards. In case of such deployment of ambulance on the advice of Government, the service provider shall be paid for 170 km or actual KM run, whichever is higher.

2.21 Settlement of Dispute

If any dispute regarding the interpretation, difference or objection whatsoever arises in connection with or arises out of the agreement, or the meaning of any part thereof, or on the rights, duties, or liabilities of any party, the same shall be referred to the State Level Steering Committee) for decision. If the Service Provider is not satisfied with the decision of State Level Steering Committee, they may proceed for arbitration.

2.22 Arbitration

2.22.1 Any unresolved dispute or difference whatsoever arising between the parties to this Agreement out of or in relation to the construction, meaning, scope, operation or effect of this Agreement or the validity of the breach thereof shall be referred to a sole Arbitrator to be appointed by the Secretary to Government, Department of Health & Family Welfare, Govt. of Odisha. The provisions of the Arbitration and Conciliation Act, 1996 will be applicable and the award made thereunder shall be final and binding upon the parties hereto, subject to legal remedies available under the law. Such differences shall be deemed to be a submission to arbitration under the Indian Arbitration and Conciliation Act, 1996, or of any modifications, Rules, or reenactments thereof.

2.22.2 The arbitration shall be conducted in Bhubaneswar, Odisha, India. The arbitration shall be conducted in English and all written documents used during the arbitration shall be in English. The Award shall be speaking Award.

2.22.3 The parties agree that any decision for Award of any Arbitral Tribunal pursuant to this clause shall be a domestic award and final, conclusive, and binding upon the parties and any person affected by it. The parties also agree that any court of competent jurisdiction may enforce any arbitration award rendered pursuant to this clause.

2.22.4 During any period of arbitration, there shall be no suspension of this Agreement.

2.22.5 The parties specifically agree that any arbitration shall be pursuant to clause above and the clause is governed by Indian Law.

2.23 Right to Accept and Reject any Proposal.

Proposal Inviting Authority reserves the right to accept or reject any proposal at any time without any liability or any obligation for such rejection or annulment and without assigning any reason.

2.24 Award of Contract and Agreement

On evaluation of technical and financial parts of RFP and decision thereon, the participating Agency declared as winner by the Authority shall execute an agreement

in the prescribed format with the Government of Odisha within 21 days from the date of issue of Letter of Acceptance. This RFP document along with other documents and information as provided by the said Agency in response to that shall be deemed to be integral part of the agreement. Before execution of the agreement, the bidder shall have to furnish the performance security (security deposit) as required.

2.25 Commencement of Service

2.25.1 The Service Provider shall commence the service only after the issue of the Letter of Commencement by the Department allowing the Service Provider to commence activities envisaged under the RFP. Letter of Commencement shall be issued subject to following conformations:

- (a) Control Room and all other infrastructures are ready in all respect as per the terms and conditions mentions in this RFP.
- (b) Ambulances and control room are equipped and furnished in all respect.
- (c) All statutory requirements essential and necessary under different statute to run the service have been complied.

2.25.2 Within 3(three) months from the date of signing of the Agreement, the incoming Service Provider shall take over entire operations of the project from the outgoing Service Provider in one go, without any disruption in service. If the Agency fails to commence the service as specified herein, the Government may, unless it consents to the extension of time thereof, forfeit the Performance Security and appropriate the same.

2.26 Jurisdiction of Court

Legal proceedings, if any, shall be subject to courts under Bhubaneswar jurisdiction only.

3. CRITERIA FOR EVALUATION

3.1 Evaluation of Technical Proposals

3.1.1 In the first stage, Part A (Key-Submission) shall be opened, and the eligibility shall be assessed as per the set criteria given in **Clause 1.2**.

3.1.2 Technical Proposal (Part B) of those applicants shall be considered for technical evaluation that qualifies the eligibility criteria as mentioned in Clause 3.1 (1) above. Technical Proposal will be evaluated as per the criteria set out in the RFP document based on the proposal submitted and presentation made by participating firms.

Those Participants who can obtain more than or equal to seventy (70) marks out of the total technical score of one hundred (100) marks in the technical evaluation shall be considered for opening and evaluation of financial proposal.

3.1.3 The key personnel, as given by the Service Provider in the technical proposal should not change during the tenure of the contract, without prior approval of the Government of Odisha.

3.1.4 Technical Proposal of all the Applicants will be evaluated based on appropriate marking system. The categories for marking and their respective weightage are as under:

SI No	CRITERIA	MAXIMUM MARKS	MARKS OBTAINED
1	<p>EXPERIENCE OF THE BIDDER</p> <p>i) Years of experience in operation and management of Ambulance Service (ALS & BLS or JE²²).</p> <p>(Experience: (a) between 5 to 7 years (≥ 5 years & ≤ 7 years): 5 points; (b) more than 7 years: 7 points; (c) more than 9 years: 9 points; (d) more than 11 years: 10 points)</p> <p>ii) Experience in operation and management of Ambulances Service (BLS, ALS or JE) for any Government or PSU in India for more than 5 years.</p> <p>((a) From 700 up to 800 ambulances – 05 points; (b) From 801 up to 1000 ambulances – 07 points; (c) More than 1000 ambulances -10 points)</p> <p>iii) Experience in Computer Telephony Integration with the ability to log calls and track vehicles using Geographical Information System with GPRS integrated Ambulance Monitoring System for more than 5 years.</p> <p>iv) Experience of handling Call Centre based health helpline services for more than 5 years in terms of capacity in number of seats (≥ 20 seats – 5 points; ≥ 30 seats – 7 points; ≥ 50 seats – 10 points)</p>	10	
		10	
		5	
		10	
2	<p>EXPERIENCE OF KEY PERSONNEL</p> <p>i) Personnel having experience in fleet management of > 500 emergency ambulance (ALS/BLS) (More than 2 years- 2 marks, more than 3 years- 3 marks, more than 4 years- 4</p>	5	

²² JE – Janani Express or Referral Transport Vehicle under JSSK

	<p>marks, more than 5 years -5 Marks.) – (For State Head Of the Service Providing Agency)</p> <p>ii) Personnel having experience in IT infrastructure, services and its management related to emergency Call-Centre, Computer Telephony Integration, call logs, triage software, online monitoring etc. (More than 2 year- 2 marks, more than 3 years- 3 marks, more than 4 years- 4 marks, more than 5 years -5 Marks) -(For IT Head / IT Specialist-State Of the Service Providing Agency)</p> <p>iii) Personnel having experience in recruitment and training of staff pertaining to doctors, EMT, lab technicians, drivers, nurses etc. (More than 2 year- 2 marks, more than 3 years- 3 marks, more than 4 years- 4 marks, more than 5 years-5 marks) (For HR Head-State Of the Service Providing Agency)</p> <p>iv) Personnel having Experience in management and operation of Call Center based Health Helpline Service (More than 2 years- 2 marks, more than 3 years- 3 marks, more than 4 years- 4 marks, more than 5 years-5 marks) (For Center Manager -State Of the Service Providing Agency)</p>	5	
		5	
		5	
3	APPROACH, METHODOLOGY & INNOVATIONS		
	i) Project Implementation Plan including transition plan, methodology, approach, and innovations.	5	
	ii) Indicators, methods, and procedures proposed for performance evaluation and monitoring.	5	
	iii) Manpower planning training and recruitment.	5	
4	FINANCIAL STRENGTH		
	i) Net Worth of the Applicant* (Net Worth= Total Asset- Liabilities) (More than Rs 20.00 Crores= 4 marks, more than Rs 30.00 Crores= 7 marks and more than Rs 40.00 Crores=10 marks)	10	
	ii) Working Capital (WC)* (Working Capital= Current Asset- Current Liabilities) (More than Rs 5 Crores= 4 marks, more than Rs 10 Crores= 7 marks and more than Rs 15 Crores=10 marks) <i>*Five years average shall be taken from audited balance sheet for calculation purpose.</i>	10	
5	TECHNICAL PRESENTATION (BEFORE THE EVALUATION COMMITTEE)	10	

	TOTAL	100	
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3.1.5 All eligible Bidders shall be invited to make presentations up to 30 minutes, before opening of Financial Proposals, to demonstrate their credentials before the Evaluation Committee. The presentation shall broadly cover the following aspects:

- (i) Brief Company profile, local presence, associates, major clients & projects etc.
- (ii) Experience and capabilities of conducting similar assignments.
- (iii) Understanding of assignment along with methodology indicating broad road map
- (iv) Risks and proposed risks mitigating measures.
- (v) Proposed Key Personnel along with Team Leader and Manpower commitment.

The time and venue for the presentation shall be intimated to eligible participants in due course.

3.1.6 In case of consortium applicant, technical scoring under “**Experience**” and “**Financial Strength**” shall be done separately for each member and final score shall be calculated as weighted average of their individual scores based on their share in the consortium.

3.2 Evaluation of Financial Proposal:

3.2.1 Financial proposal of only those bidders whose technical score (as per the technical evaluation) is 70 (seventy) or above shall be considered for opening. The Financial proposals of the technically qualified participants will be opened and the participant having lowest financial quote will be the selected for awarded of contract.

3.2.2 Authority reserves the right to ask for detailed cost-sheet for any of these activities (i.e., EMAS-Ambulance, RTS-Ambulance, Boat Ambulance and Health Helpline), if necessary, for price rationalisation from the selected participants before the award of contract.

3.3 Short-listing and Selection

3.3.1 Participants shall be ranked as per their financial quote (offered price). The technically qualified participant having lowest financial quote (offer price) shall be the most preferred Agency.

3.3.2 The preferred Agency shall be invited for signing the contract. However, the second ranked participant shall be kept in reserve and may be invited (at the discretion of the Authority) to take-up the contract in mutually agreed terms in case the preferred Agency withdraws, blacklisted, or otherwise become ineligible for entering a valid contract with the Government.

- 3.3.3 PIA reserves the right to ask for detailed cost-sheet for any of these activities (i.e., EMAS-Ambulance, RTS-Ambulance, Boat Ambulance and Health Helpline), if necessary, for price rationalisation from the preferred Bidder.
- 3.3.4 TIA reserves the right to cancel the whole tender process in case PIA feels that the price quoted by the preferred bidder is not reasonable and may invite fresh proposals.
- 3.3.5 PIA reserves the right to cancel the whole tender process without assigning any reason thereof.

ANNEXURES

ANNEXURE 1: ORGANISATION PROFILE

Name of the Service Provider:	
Address of Registered Office:	
Contact Person:	
Year of Establishment:	
Annual Turnover* in last five years (Rs. in Lakh) Financial Year 2022-23: Financial Year 2021-22: Financial Year 2020-21: Financial Year 2019-20: Financial Year 2018-19: *Audited Statement of Accounts & Tax Audit Report to be enclosed for calculation of Turnover. If the audit for the financial year 2022-23 is not completed the Applicant must allow provisional Statement of Accounts duly certified by the Auditor/Chartered Account in lieu of audited statement of Accounts.	
Net worth of Service Provider (Positive/Negative):	
Details of work executed (ongoing/completed) successfully for any Government Agency.	To be furnished in the format given below along with the copy of Letter of Award/ Work Order/ Letter of Satisfaction.
Working Capital: Working Capital =(Current Assets –Current Liabilities)	
Award & Accreditations, if any:	
Any Award or Felicitation received by your Service Provider:	

Any Other Relevant Details:	

The information should be provided in the format given below for each assignment for which the Applicant, was legally contracted by the Client stated below.

Assignment Name:	
Location:	
Name of the Client:	
Address:	
Start date (Month/Year) to Completion Date (Month/ Year):	
Value of the Contract/ Work Order (in INR):	
Name of Associated Firms (s) if any:	
Brief Description of Project:	
Details of the assignment/works executed by the Applicant:	

ANNEXURE 2: APPLICATION FORMAT

APPLICATION FORMAT

S.N	Particulars	Details
1	Name of the Project	“Integrated Patient Transport and Health Helpline Service (Phase-II) in Odisha”
2	Name and address of the Organization responding to RFP.	
	<ul style="list-style-type: none"> • Telephone No. with STD Code • Fax Number • E-mail address • Name and Designation of Contact Person 	
3	Proposal Addressed to	Mission Director National Health Mission DoH&FW, Government of Odisha Annex Building, SIH&FW Unit-8, Bhubaneswar-751012
4	Reference of Notice inviting for RFP	No.....Date.....
5	Authority for signing and submitting the document. <i>(Power of Attorney, Resolution of the organization etc.)</i>	
6	Documents enclosed in support of the Request-	
	1)	
	2)	
	3)	
	4)	
	Total pages.....	
		Name and signature of the authorized signatory Seal of the Organization Date:.....

ANNEXURE 3: ACKNOWLEDGEMENT AND FINANCIAL PROPOSAL**[FINANCIAL PROPOSAL]****To****The Mission Director
National Health Mission
Annex Building, SIH&FW
Unit-8, Bhubaneswar-751012****Sub: - Request for Proposal for “Operation and Management of Integrated Patient Transport and Health Helpline Service (Phase-II) in Odisha”**

Sir,

1. Having carefully examined all the parts of the RFP documents and having obtained all the requisite information affecting this proposal and being aware of all conditions and difficulties likely to affect the execution of the agreement, I/We hereby propose to implement the project as described in the RFP document in conformity with the conditions of agreement, technical aspects and the sums indicated in this financial proposal.
2. I/We declare that we have read and understood and that we accept all clauses, conditions, and descriptions of the RFP document without any change, reservations, and conditions.
3. If our proposal is accepted, we undertake to deposit performance Security equivalent to 7% of the annual value of the contract, before execution of the formal agreement.
4. I/We agree to abide by this proposal/bid for a period of 180 days from the date of its opening and undertake not to withdraw and to make any modifications unless asked for by you and that the proposal may be accepted at any time before the expiry of the validity period.
5. Unless and until the formal agreement is signed, this offers together with your written acceptance thereof shall constitute a binding contract between me/us and the Government of Odisha.
6. We submit the Schedule of Rate as appended herewith.

Yours faithfully

Signature of the authorized signatory

Encl: Schedule of Rate

ANNEXURE 4: SCHEDULE OF RATES

Schedule of Rates

**For
Operation and Management of “Integrated Patient Transport and Health Helpline
Service Project-Phase-II” in Odisha**

S.N	Particulars	Price (In Rupees) (Inclusive of all taxes)
A	<p><u>“Emergency Medical Ambulance Service: 108 Ambulance²³”</u> Rate²⁴ per KM covered for both ALS (411) & BLS (449):</p> <p>(a) Emergency Medical Ambulance (EMA) Rate</p> <p><i>The rate is inclusive of all expenses/costs towards:</i></p> <ol style="list-style-type: none"> 1. Operation and maintenance of the EMA services including (a) staff salary and allowances, recruitment & training, staff insurance, uniform & others HR cost. (b) Fuel, comprehensive and routine maintenance charge of ambulances, ambulance insurance (post deployment), road tax, ambulance mobile phones (c) Call Centre operation and maintenance expenses including manpower cost, conveyance and traveling, asset insurance, communication, PRI line, internet, etc., rent of buildings (other than call centre /control room), electricity & water, housekeeping, AMC of hardware/software, software (application software), license fee, equipment, etc., postage & courier, printing and stationary and all other miscellaneous expenses , taxes, duties, fees etc., 2. Cost of medicine or other health care consumables reasonably procured for use in the Ambulances for treatment and stabilization. <p>Note: <i>The number of ambulances and its mix (ALS and BLS) are subject to change as per actual requirement.</i></p>	<p>Rs.....</p>
B	<p>Total Estimated Monthly Cost (EMAS)= (860x 5000*x EMA Rate)</p> <p>(*Calculation based on an estimated monthly running of 5000 KM /Vehicle for evaluation purpose)</p>	<p>Rs.....</p> <p>(Rupees.....only)</p>
C	<p><u>Referral Transport Ambulances (108-JE²⁵)</u></p> <p>Rate per KM Run (RKR)</p> <p>Rate is inclusive of both capital and operational cost with respect to Ambulance:</p> <ol style="list-style-type: none"> 1) Service Provider shall be paid on per month basis for operation and maintenance of Ambulances. The Service Provider shall bear all capital (vehicles fittings including GPS device) and operational expenditure whatsoever with respect to operation and maintenance of Referral Transport Ambulances (JE) except other than the Call Centre infrastructure, which shall be used centrally for all services. The Service Provider shall not be paid any other amount other 	<p>Rs.....</p> <p>(Rupees.....only)</p>

²³ EMAS-108, all ambulances are Government owned.

²⁴ Uniform rate for both Emergency Medical Ambulances i.e., ALS and BLS is proposed.

²⁵ Minimum fleet size of 500 vehicles under RTS.

	than the charges on per kilometer run basis. 2) The number of RTS(JE) Ambulance Vehicles is subject to change in future based on actual requirement.	
D	Total Monthly Cost (RTS/JE Ambulance) =(4500xRPMX500) (Calculation based on an estimated monthly running of 4,500 KM /Vehicle)	Rs..... (Rupees.....only)
E	<u>Boat Ambulances (6 Boat Ambulance in Operation)</u> Monthly Rate per Boat Ambulance (MRBA): The Service Provider shall be paid on per month per Boat (unit) basis only toward operational expenditure, which shall include: 1. Operation and maintenance of the boat ambulance including (a) salary & allowances, training and recruitment, uniform, and other HR cost, (b) fuel, comprehensive maintenance charge of boat (post warranty period), Ambulance insurance, Ambulance mobile phones, conveyance & traveling, asset insurance, security and maintenance of Jetty(s), etc., (b) Call Centre / Control room operation and management expenses. 2. Cost of medicine or other health care consumables reasonably procured for use in the Ambulances for treatment and stabilization. 3. The number of Boats is subject to change in future based on actual requirement.	Rs..... (Rupees..... only)
F	Total Monthly Cost (BA) = (6xMRBA)	Rs..... (Rupees.....only)
G	<u>Health Helpline Service (Proposed Seat Capacity of 40)</u> 1. Monthly Charges per Seat /Shift for Doctor (MCSD) (MBBS Doctors only) 2. Monthly Charges per Seat/ Shift for Non-Doctor (MCSN) (Includes Counselors or Call-takers)	Rs..... (Rupees..... only) Rs..... (Rupees..... only)
H	Total Monthly Cost = (40xMCSN) x1 +(6xMCSN) x3 + (4xMCSD) x1 (Calculation based on 4 doctors (single shift), 6 non-doctors (three shift) and 40 non-doctors (single shift))	Rs..... (Rupees..... only)
I	Total Bid Value for Evaluation Purpose (B+D+F+G+H)	Rs..... (Rupees..... only)

Signature of Authorized Signatory
Seal with Designation

Place:

Date:

ANNEXURE 5: AGREEMENT**AGREEMENT**

This agreement made this ____ day of ____ 20__ between **the Government of the State of Odisha represented by the Commissioner-cum-Secretary, Department of Public Health & Family Welfare, Government of Odisha** (hereinafter called "the Government" which expression shall, where the context so admits, be deemed to include his/her successors in office and assignee) of the one part AND **M/s. _____, a public limited company/partnership/ Society/ Trust and having its registered at _____** (hereinafter called "the Service Provider" which expression shall, where the context so admits, be deemed to include its heirs, successors, executors and administrators) of the other part.

Whereas the Service Provider has agreed with the Government to operate and manage "Integrated Patient Transport and Health Helpline Service" (IPTHHS-Phase-II) (hereinafter called "the Project") in the State of Odisha in the manner set forth in the terms of the Request for Proposal (RFP) and Standard Operating Procedure (SOP) issued or to be issued and as amended from time to time for the said service;

And whereas the Service Provider has deposited a sum of Rs/- (Rupees), in the form of Bank Guarantee, issued form having branch at Bhubaneswar, before signing of this agreement as performance security deposit.

1. Now these present witnesses and the parties hereto hereby agree as follows: -

- (a) The service provider shall be paid on monthly basis at the rate and in the manner mentioned below towards operation and maintenance cost of different services under this project: -
- i) Emergency Medical Ambulances (BLS& ALS): (Per Kilometer Run)
 - ii) Boat Ambulance: (Per month per Ambulance)
 - iii) Referral Transport Service (108-JE Ambulance): (Per Kilometer Run)
 - iv) Health Helpline: (Per Seat /Shift/per Month)
- (b) In consideration of the payment to be made by the Government, as above, the service provider shall duly implement the project in the manner as agreed on the Request for Proposal (RFP) and Standard Operating Procedure (SOP) developed thereof and shall form part of this agreement.
- (c) Following documents/correspondence undertaken between the parties shall also form part of this agreement-

The Government of Odisha	The Service Provider
1. RFP including the corrigendum if any.	1. Bid Document
2. Standard Operating Procedure and Protocols for the services under the	2. Letter of Acceptance

project.	
3. Letter of Award	
4. Work Order	

2. Period of Engagement

The Service Provider will be engaged initially for a period of **5 years** from the date of signing of the Contract, which may further be extended by a maximum period of 1 year by the Government, subject to satisfactory performance and on the same terms and conditions of the contract. However, detailed provision for modification or termination from the contract and related liabilities and penalties are stated in subsequent paras.

3. Consideration

- (a) The payment shall be made by the Government only if the service provider shall duly implement the project in the manner aforesaid, observe and keep the said terms and conditions.
- (b) The mode of payment shall be as specified below:
- (i) Payment under this project shall be on monthly reimbursement basis only against valid invoice with supporting. Government shall release 75% of the monthly invoice value as part payment immediately on submission of invoice and supporting documents and remaining 25% after due verification.
 - (ii) Payment towards Ambulances Services (EMAS, 24x7 RTS) shall be on per kilometer basis, whereas in case of Boat Ambulance it shall be on fixed monthly contracted rate. Payment towards 104-Health Helpline Service shall be on per seat/shift/month basis. Penalty, if any, shall be imposed on non-compliance of performance parameters.
 - (iii) The payment against all **capital expenditure** incurred by Service Provider (Where it is to be borne by the Government) shall be released upon the procurement and satisfactory commissioning of assets and upon declaration of such capital assets as the properties of the State Government.
 - (iv) **Advance financing towards procurement of capital asset:** The Service Provider, shall be provided advance, if required, only towards procurement of capital asset (i.e., CAPEX) under the project against 100% Bank Guarantee separately (other than performance security). Advance financing towards CAPEX shall be limited to of Rs 15.00 crores at any given point time. This advance shall be adjusted against claim for CAPEX. While requesting for advance financing, service provider shall produce sufficient evidence justifying the CAPEX requirement.

4. Operational Parameter and Penalty Clauses

As per the RFP

5. Quantification of Penalty

In addition to the recourses available under RFP for termination or suspension of agreement and forfeiture of performance security, wherever applicable, the service provider shall be liable for penalty for non-performance or non-compliance of the terms and conditions as set out in the RFP document, which includes and not limited to-

- (i) **Implementation timeline**
- (ii) **Average Response Time**
- (iii) **Average dispatch time**
- (iv) **Minimum number of trips per day**
- (v) **Premature Suo-moto abandonment by the Service Provider**

6. Arbitration

- (a) Any unresolved dispute or difference whatsoever arising between the parties to this Agreement out of or in relation to the construction, meaning, scope, operation or effect of this Agreement or the validity of the breach thereof shall be referred to a sole Arbitrator to be appointed by the Secretary to Government, Department of Health and Family Welfare, Government of Odisha. The provisions of the Arbitration and Conciliation Act, 1996 will be applicable and the award made thereunder shall be final and binding upon the parties hereto, subject to legal remedies available under the law. Such differences shall be deemed to be a submission to arbitration under the Indian Arbitration and Conciliation Act, 1996, or of any modifications, Rules or reenactments thereof.
- (b) The arbitration shall be conducted in Bhubaneswar, Odisha, India. The arbitration shall be conducted in English and all written documents used during the arbitration shall be in English. The Award shall be speaking Award.
- (c) The parties agree that any decision for Award of any Arbitral Tribunal pursuant to this clause shall be a domestic award and final, conclusive and binding upon the parties and any person affected by it. The parties also agree that any court of competent jurisdiction may enforce any arbitration award rendered pursuant to this clause.
- (d) During any period of arbitration, there shall be no suspension of this Agreement.
- (e) The parties specifically agree that any arbitration shall be pursuant to clause above and Indian Law governs the clause.

7. Force Majeure

- (a) This being an emergency response service, the Agency shall not be allowed to suspend or discontinue the service during occurrences of Force Majeure events. A

suspension of or failure to provide service on the occurrence of a Force Majeure event will be an Event of Default unless the Force Majeure event is of such nature that it completely prevents the operation of ambulances for any reason in any area.

- (b) The failure of Service Provider to fulfill any of its obligations under the agreement shall not be considered to be a default in so far as such inability arises from an event of Force Majeure, provided that the party affected by such an event:
 - (i) Has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of the agreement, and
 - (ii) Has informed the other party as soon as possible about the occurrence of such an event.
- (c) If Performance Standards are not complied because of any major breakdown to ambulance vehicles or any of the Project Facilities or non- availability of project staff, or inability to provide services in accordance with the Performance Standards as a direct consequence of such Force Majeure Events then no penalty shall be applicable for the relevant default in Performance Standards.
- (d) Government agrees to reimburse the cost of repair or replacement of any ambulance or equipment, owned by State Government, which is damaged as a direct consequence of a Force Majeure event, to the extent that such cost was not covered by the relevant insurance policies that were obtained by the Service Provider.
- (e) On the occurrence of any Force Majeure Events or implementation of any disaster management operations or law and order emergencies, Government may give instructions to the Service Provider including requiring deployment of certain number of Ambulances in specific locations, in such circumstances, the Service Provider shall comply with such instructions and will be excused from adherence to relevant performance standards.

8. Monitoring and Evaluation

- (a) There shall be following committees with defined role and responsibility to ensure smooth implementation, operation and monitoring of the project;
 - i) State Steering Committee
 - ii) State Procurement Committee
 - iii) State Management Committee
 - iv) District Level Monitoring Committee
- (b) Service Provider shall provide access to online data to facilitate online monitoring on a continuous basis. Service Provider shall also give login rights to the designated

officials of NHM and Department for online monitoring and evaluation. Service Provider shall also provide hardware and software, if required, at the office of MD, NHM for online monitoring of the services.

- (c) The services and records of the service shall be subject to inspection by designated officer(s) of Department/NHM.
- (d) Government reserves the right to evaluate the performance of the Service Provider as well as the project periodically by a third party.

9. Schedule of Implementation of the Project

- (a) **EMAS (including Boat Ambulance)** is run (operation and management) by the Agency selected through a competitive bidding process. The incoming Agency must takeover and operationalize these services across all districts at a time within 3(three) months from the date of signing of the Contract. The incoming Service Provider must ensure that there are no interruptions in the services for this transition. Government shall facilitate handover of all the assets including IT and hardware infrastructure to the incoming Agency and facilitate a smooth and seamless transition.
- (b) 24x7 Referral Transport Service (108-JE) is being operated through a Centralized Call Centre managed and run by an Agency selected through a competitive bidding process. This service is presently available across the state and can be availed dialing a toll free three-digit number “108” from anywhere in the state. The incoming Service Provider is required to takeover operationalize the service across all districts within three months from signing of the Contract. *The Agency must either procure or hire the vehicle from the third party for RTS of desired specification. Government shall not incur any expenditure towards the cost of the Vehicle under RTS. However, all the services shall be controlled and operated form the centralized call centre owned and funded by Government of Odisha to avoid disruption to the present operation,* Service Provider shall develop a transition plan and finalise the same in consultation with the department. The implementation should be completed within three months of signing the Contract.
- (a) **Health Helpline Services** is presently operational through a centralized call centre owned and managed by the same Service Provider running 24x7 Referral Transport Service (i.e., 108-JE) under the same contract. The incoming Service Provider shall establish the Helpline Call Centre as part of the Centralised Call Centre and make it operational within 3 (three) months from signing of the contract.
- (b) The new Agency (Winning Bidder) shall expand the capacity of the existing facility of the Government at IDCO Tower, Bhubaneswar and develop an integrated enhanced Centralized Call Centre and Control Room facility to accommodate both 24x7 RTS

(108-Janani Express) and Health Helpline Service (104) in addition to existing EMAS (108 Ambulance Service).

10. Termination or Suspension of Agreement

- (a) The Government may, by a notice in writing suspend the agreement, for a period as decided by the Government (but for a maximum period of 6 months), if the service provider fails to perform any of his obligations including carrying out the services, provided that such notice of suspension:
- (i) Shall specify the nature of failure, and
 - (ii) Shall request remedy of such failure within a period not exceeding 15 days after the receipt of such notice.
- (b) In case of suspension, Government could depute its officer(s) at the Call Center/Office of Service Provider at Bhubaneswar to oversee and manage the operations of the project. All operations of the project shall then be handled by the personnel/officials, so deputed, to address the issue(s). During the suspension period, Service Provider shall have no right to intervene in the operation and management of the project. Once issues are addressed/ resolved, it shall be handed back to the Service Provider. In case of taking over of the operations, Government shall not be liable for any loss incurred by Service Provider during and after the suspension period.
- (c) During the suspension period, Government reserves the right to terminate the agreement by giving 30 days' notice period.
- (d) The Government after giving 30 days clear notice in writing, expressing the intension of termination by stating the ground/grounds on the happening of any of the events (i) to (iv), may terminate the agreement after giving reasonable opportunity of being heard to the service provider.
- (i) If the service provider does not remedy a failure in the performance of his obligations within 15 days of receipt of notice or within such further period as the Government may subsequently approve in writing.
 - (ii) If the service provider becomes insolvent or bankrupt.
 - (iii) If, as a result of force majeure, service provider is unable to perform a material portion of the services for a period of more than 60 days: or
 - (iv) If, in the judgment of the Government, the service provider is engaged in corrupt or fraudulent practices in implementation of the project.

- (e) In the event of premature termination of the contract by the Government on the instances other than non-fulfillment/ non-performance of the contractual obligation by the Service Provider, the balance remaining un-paid amount on any account as on the day of termination shall be released within six months from the date of such termination.
- (f) Government reserves the right to partially terminate (one or more services) the contract.
- (g) In case of premature termination or suo-moto abandonment of the contract/project by the service provider, the service provider shall be penalized for the default. While applying this penalty, in addition to the forfeiture of the performance security, the Government may appropriate towards the penalty, the balance remaining unpaid on account of capital expenditure as on the day of suo-moto abandonment by the service provider to recover the damage sustained due to abandonment.
- (h) In case of termination, Service Provider will continue operations on existing terms and conditions till a maximum period of six months from the date of termination or date of handing over of complete operations including assets to a new Agency whichever is earlier. All assistance should be provided by the existing service provider in handing over of all assets, licenses, and right to use the software etc. to new vendor without any extra cost to the Government as per directions of TIA.

11. Forfeiture of Security Deposit

The security deposit is for due performance of the agreement. The Government in the following circumstances can forfeit it: -

- (i) When any terms or conditions of the agreement are violated/ infringed.
- (ii) When the service provider fails in providing the services satisfactorily.

12. Modifications

Modifications in terms of reference including scope of the services can only be made by written consent of both the parties. However, basic conditions (such as contracted rates and those conditions which materially affect the contract), of the agreement shall not be modified.

13. Saving Clauses

In the absence of any specific provision in the agreement on any issue the guidelines issued/to be issued by the Mission Director, NHM, Government of Odisha shall be applicable.

14. Settlement of Dispute

If any dispute with regard to the interpretation, difference or objection whatsoever arises in connection with or arises out of the agreement, or the meaning of any part thereof, or on the rights, duties or liabilities of any party, the same shall be referred to the State Level Steering Committee) for decision. If the Service Provider is not satisfied with the decision of State Level Steering Committee, they may proceed for arbitration.

15. Commencement of Service

- (a) The Service Provider shall commence the service only after the issue of the Letter of Commencement by the Department allowing the Service Provider to commence activities envisaged under the RFP. Letter of Commencement shall be issued subject to following conformations:
 - (i) Control Room and all infrastructures are and complete in all respect as per the terms and conditions mentions in this RFP.
 - (ii) Ambulances and control room are equipped and furnished in all respect.
 - (iii) All statutory requirements essential and necessary under different statute to run the service have been complied.
- (b) The Service Provider shall commence the service as per schedule of implementation mentioned in RFP from the date of signing of the Agreement. If the Agency fails to commence the service as specified herein, the Government may, unless it consents to the extension of time thereof, forfeit the Performance Security and appropriate the same.

15. Jurisdiction of Court

Legal proceedings, if any, shall be subject to Bhubaneswar jurisdiction only.

16. Applicability of the provision of RFP and SOP

In absence of any specific provisions in this agreement on any issue, which is otherwise covered under the RFP and the SOP then, the provisions there under shall be applicable.

In witness whereof the parties hereto have set their hands on the.....day of.2023.

For and on behalf of the Governor of Odisha

Signature of the Service Provider

Signature & Designation,

Date:

Date:

Witness No.1.

1. Witness

Name:

Name:

Address:

Address:

Witness No.2.

2. Witness

Name:

Name:

Address:

Address:

ANNEXURE 6: TECHNICAL SPECIFICATIONS (AMBULANCE)**1.1 Medical Equipment for ALS Ambulance**

Sl. No.	Name of the Medical Equipment	Technical Specification
1	Defibrillator / Monitor with facility to monitor ECG, NIBP, SPO2	<ol style="list-style-type: none"> 1. Unit should be lightweight compact and portable (not exceeding 7 kg) 2. Unit should have facility for Automatic External Defibrillation and manual defibrillation. 3. Should be able to deliver shock from 2-200 joules through biphasic technology. 4. Should have built in printer for printing ECG and critical events. 5. Should have facility for Pulse Oximeter and Non Invasive Blood Pressure (Adult & pediatric) 6. Should be upgradeable with One Piece Re-Usable Hands-free Soft Paddles and CPR Feedback technology, which can be used up to 100 times. 7. Device should have Configurable audio and visual prompts for rate and depth issues when compressions fall outside of AHA/ERC recommendations. 8. The defibrillator shall employ a 40 msec (\pm 4 ms), constant current waveform for transthoracic pacing. 9. Should have facility for charging from both 12V DC and 220V AC with Lithium battery backup of more than 2.5 hours. 10. Should be supplied with 2 nos. each Reusable pulse oximeter probe ECG cable 5 lead, ECG cable - 3 lead 11. Rates for consumables should be offered in price bid 12. Should have a colour display not less than 6.5 inches diagonally. 13. Should have advanced soft paddles (pads) which suppresses CPR artefacts and allows clear display of patient's ECG during chest compressions. Necessary reinforcement plates would be made available in the ambulance. Installation of the devices would be undertaken by the buyer under the supervision of the supplier's representative. 14. Should be US FDA / European CE (notified), IEC60601-1 (Or Equivalent BIS), with EN1789 certified ambulance wall mount
2	Transport Ventilator	<p>Should be light weight (less than 4 kg.), robust (drop and water resist) and user friendly and suitable for adults, children and infant up to 7 kg.</p> <ol style="list-style-type: none"> 1. Modes of ventilation:

		<ul style="list-style-type: none"> i. CMV (Both volume & Pressure control) ii. Assist Control, CPAP and Non Invasive facility iii. Integrated Electronic PEEP facility <ol style="list-style-type: none"> 2. Adjustable pressure limit to safety cope with all patients. 3. High inflation pressure alarm. 4. Power source : -Any power source is acceptable 5. Control Settings: <ul style="list-style-type: none"> a. Flow Control (range 6 -60L / min.) b. IE ratio: 1: 4 to 4:1 6. FiO2: 45% to 100% oxygen and air mix adjustable. Equipment should be complete with carry bag, patient circuit, pressure regulator for the oxygen cylinder and relief valve. 7. All accessories and tubings should USFDA/CE approved except carrying bag 8. Should have Fio2, TV, MV, PEEP airway pressure wave form monitoring on display 9. Should have both visual and audible alarm for low pressure, leakage, tube disconnection, Apnea etc. 10. 4 Hours battery backup 11. LCD display of minimum 5" for wave form monitoring 12. Necessary reinforcement plates would be made available in the ambulance. Installation of the devices would be undertaken by the buyer under the supervision of the supplier's representative. 13. Should be US FDA / European CE (notified) with EN1789 certified ambulance wall mount
3	Syringe Pump	<ol style="list-style-type: none"> 1. Must be user-friendly with simple menu driven operation. 2. Must have 12V DC operation and battery powered RS232 serial link for remote monitoring and control of infusion. . Should have Color 3.5 inch TFT Color screen for distant viewing 3. Must have flow rate programmable from 0.1 to 1200 ml/hr. 4. Should accept standard disposable syringe (10-60ml) 5. Automatic detection of syringe size and proper fixing. Must provide alarm for wrong loading of syringe. 6. Selectable occlusion pressure trigger level from 100mm hg to 1100mm hg to allow use over a range of applications. 7. Should have comprehensive alarm package including occlusion pressure, pre alarm and alarm, end of infusion alarm, low battery pre alarm and alarm, maintenance reminder alarm, near empty alarm, syringe disengaged alarm, etc. (with high sensitivity) 8. Battery backup to 6-8 hours or more when fully charged with provision to display residual battery life in hours and minutes. 9. History / memory for at least last few patients with alarm

		<p>clock records. Should be able to store up to 2000 Drug names and should have Infusion Modes (ml/h, body weight, TIVA, ramp, sequence, Micro, etc.)</p> <p>10. Comprehensive safety check with dear alarm messages 11. AC mains (100 - 240V) and battery powered RS 232 serial link for remote monitoring and control of Infusion. 12. Necessary reinforcement plates would be made available in the ambulance. Installation of the devices would be undertaken by the buyer under the supervision of the supplier’s representative. Should be US FDA / European CE (notified)</p>
4	Suction Pump (Electrical)	<p>1. Equipment shall be lightweight max. 3 kgs, with 12V DC Maximum negative pressure from -200 to-700 mbar in steps of 100 or less with suitable setting marks. 2. Sufficient capacity 1000 ml secretion bottles with efficient over-flow protection with adjustable negative pressure (min. 2 nos. polycarbonate & autoclavable). 3. Removable rechargeable Li-Po Battery power pack 12V with battery chargers & connecting cable for connection to 230 V AC+ 10%, 50 Hz and with the provision or recharging from the vehicle with vehicle circuit connecting cable. 4. Battery charged life shall be of minimum 60 minutes. Suction capacity minimum 30 ltr per minutes. 5. Suction unit Service indication/Alarm. USFDA/European CE (notified), IP 44, IEC 60601-1-12 certified with EN-1789 Ambulance Wall mount with automatic charging facility</p>
5	Suction Pump (Manual)	<p>1. Manual one hand operated suction pump 2. Portable and compact unit 3. Minimum achievable vacuum pressure: 450 mbar 4. Shall be provided with Disinfect able and washable 250 ml jar for secretion collection 5. Suction unit must be US FDA / European CE (notified) Manufacturer 6. Should be ISO13485 certified</p>
6	Laryngoscope with Blades	<p>1. Standard equipment in metal with 3 standard size curved blades and one extra-large blade (Adult & Child). 2. Handle should have comfortable grip. 3. Good quality light source (Fiber optic / conventional) 4. All blades must be autoclavable Quality Standards: 5. Should be US FDA/ European CE Manufacturer 6. should be ISO 13485 certified</p>
7	Oxygen Cylinder “B” Type	<p>1. Colour coded lightweight Aluminium alloy oxygen cylinder with 10 Ltr water capacity. 2. Mounted with pressure reducer and flow-meter provision</p>

		<p>of capacity up to 15 Ltr per minutes and outlet for secretion aspiration.</p> <ol style="list-style-type: none"> 3. Refillable and complete test certificate. 4. Should be membrane pressure reducer with manometer complete with flow meter 0-15 liters /min. and humidifier. 5. Oxygen Gas Cylinder Conforming To IS: 7866, Certified By The Bureau Of Indian Standards (BIS) And Approved By The Chief Controller Of Explosive Government Of India
8	Artificial Manual Breathing Unit (Adult)	<p>The equipment shall be with:</p> <ol style="list-style-type: none"> 1. Easy Grip manual resuscitator with transparent face – mask 2. Adult models (1500 to 2000ml bag capacity) 3. Standard 15-22 mm Swivel connector allows connections to all common masks Endotracheal Tubes. 4. Provision to give supplemented oxygen by oxygen reservoir providing 100% oxygen. 5. Non- rebreathing valve enabling the patient to inspire oxygen from the reservoir bag. 6. Material (Medical grade, latex-free, non-toxic, non-allergic and antistatic) : Silicon 7. Reusable and Autoclavable Quality Standards: Model should be US FDA/ European CE certified Manufacturer Should be ISO13485 certified.
9	Artificial Manual Breathing Unit (Child/Pediatric)	<p>The equipment shall be with:</p> <ol style="list-style-type: none"> 1. Easy Grip manual resuscitator with transport facemask. 2. Child models (500 ml bag capacity) 3. Standard 15-22 mm Swivel connector allows connections to all common masks Endotracheal Tubes. 4. Provision to give supplemented oxygen by oxygen reservoir providing 100%oxygen. 5. Non-rebreathing valve enabling the patient to inspire oxygen from the reservoir bag. 6. Material (Medical grade, latex-free, non-toxic, non-allergic and antistatic) : Silicon 7. Reusable and Autoclavable Quality Standards: Model should be US FDA/ European CE certified 8. Manufacturer Should be ISO13485 certified
10	Artificial Manual Breathing Unit (Neonatal)	<p>The equipment shall be with:</p> <ol style="list-style-type: none"> 1. Easy Grip manual resuscitator with transport facemask. 2. Child models (250 ml bag capacity) 3. Standard 15-22 mm Swivel connector allows connections to all common masks Endotracheal Tubes. 4. Provision to give supplemented oxygen by oxygen reservoir providing 100%oxygen. 5. Non-rebreathing valve enabling the patient to inspire oxygen from the reservoir bag. 6. Material (Medical grade, latex-free, non-toxic, non-allergic and antistatic) : Silicon

		<p>7. Reusable and Autoclavable Quality Standards: Model</p> <p>8. should be US FDA/ European CE certified Manufacturer</p> <p>9. Should be ISO13485 certified</p>
11	Canvas Stretcher Folding	<p>1. Should be lightweight and made up of tubular aluminium alloy.</p> <p>2. Should be easy to carry.</p> <p>3. Should be rugged.</p> <p>4. Should be compact & foldable in 2 sections.</p> <p>5. Should have automatic locking, which does not fold in automatically.</p> <p>6. Should come with IV Stand as Standard.</p> <p>7. Extended Dimensions Length: 200-210 cm Width: 50-60cm Height: 15-20 cm Weight: 5 kg to 6 kg Approx.</p> <p>8. Minimum patient weight carrying capacity of 120kg Supplied with 3 nos. safety belts Manufacturer</p> <p>9. Should be ISO certified Model should be US FDA/ European CE approved</p>
12	Stretcher Scoop	<p>The equipment shall be lightweight stretcher, separates in 2 halves for application and removal, locking adjustable length with latches. The distance between 2 halves should be max. 25 cms for better spine support, Minimum patient weight carrying capacity of 170kg, Supplied with 3nos safety belts. Should have maximum radio transparency (X-ray) to make exams without compromise patient condition. Manufacturer should be ISO certified Model should be US FDA/ European CE approved</p>
13	B.P Instrument Aneroid	<p>Design: Corrosion resistant shock proof body, chrome plated metal/ stainless steel pressure control valve Conformity to Indian Standard for SPHYGMOMANOMETERS :IS7652 latest for Aneroid/CE (Notified)</p> <p>Measuring device: Mechanical Scale 0-300mmhg.</p> <p>Gauge's background in white colour. Graduated scale for ever/2mmHg, with bigger notches ungraduated every 10 units and bigger graduated every 2- units.</p> <p>Floating zero pointer hasn't stop point but swings freely), nylon rip-off straps cuff matching colours with pouch, latex bulb with completely chromium plated valve. Air taps wholly chromium plated with regulation of vent hole air by screw valve. Nylon off pouch with zip. Single packaging on printed carton box.</p> <p>The insufflations bulb should be made of good quality material and should allow rapid insufflations.</p> <p>The pressure release valve should permit precise release of pressure and also allow fast deflation.</p> <p>The device should be shock resistant Should be supplied with a good quality carrying case (Vinyl) The cuff should be.</p> <p>The equipment should have comprehensive warranty for 3</p>

		<p>years.</p> <p>The calibration should be for 3 years free. Cuff Type: Single-Tube Cuff latex free with Velcro Fastener.</p> <p>The cuff surface should be easily cleanable by wash.</p> <p>Should be supplied with following reusable cuffs: infant, child, adult, large adult. Model should be US FDA/ European CE approved Manufacturer Should be ISO13485 certified</p>
14	Stethoscope	<p>Stethoscope with standard adult size, chromium plated metal binaural, V rubber tube in one piece.</p> <p>Rotating piper fitting for both functions.</p> <p>Double sided adult & paediatric stethoscope.</p> <p>Designed with precision chest-piece made of stainless steel/ chromed brass.</p> <p>Good quality diaphragm of maximum -Ø 45mm. High quality membrane for precise acoustics with non-chill rims for improved adaptation on the skin and for excellent sound transmission. Length should be 27" to 29" The Y-tube should be made of Latex-free treated rubber.</p> <p>Manufacturer should be ISO 13485 certified. Model should be US FDA/ European CE approved</p>
15	Pneumatic Splints set of 6 adult sizes with carrying case. 1. Hand & wrist, 2. Half arm, 3. Full arm, 4. Foot and ankle, 5. Half Leg, 6. Full Leg	<ol style="list-style-type: none"> 1. X-ray through the splints 2. Inflation tubes extension with dosing damp makes dosing easy and quick after inflation. 3. Fixing of splint is by zipper or belt. 4. Distal end left open to expose toes. 5. Should be washable and reusable Manufacturer should be ISO certified Model should be US FDA/ European CE approved
16	Gauze Cutter	Emergency scissors with thermoplastic handle and steel blade to cut clothes. Length should be 18cm. Manufacturer should be ISO certified Model should be US FDA/ European CE approved
17	Artery Forceps	Standard equipment in stainless steel(AISI 410 grade) 14 cm Manufacturer should be ISO certified Model should be US FDA/ European CE approved
18	Magill's forceps	Standard equipment in stainless steel (AISI 410 grade) Manufacturer should be ISO certified Model should be US FDA/ European CE approved
19	Cervical Collar	Should be adjustable to 4 different sizes, Should be pre-moulded chin support, locking dials and rear ventilation panel, enlarged trachea opening, should be high density polyethylene and foam padding with one piece design enables efficient storage where space is limited., Should be X-ray lucent and easy to clean and disinfect. Manufacturer should be ISO certified Model should be US FDA/ European CE approved
20	First Aid Bag	Bag with partitions for vials transport. Indispensable implement to protect and identify any kind of vials. Made with nylon, it should be provided with 2 compartments of which one divided in 3 partitions and one divided in 2. Inside elastic

		band to fix the vials and transparent accommodation for identification labels, Dimensions: 30x18x15cm or pre-packed kits as convenient as long as it contains the specified first aid items. Manufacturer should be ISO certified Model should be US FDA/ European CE approved
21	Spinal Board	Should be in plastic material at high strength and water proof. It should be 4 rules for the quick and total fixing of the head immobilizer and two cavities when the board lays on the floor, when the base is blocked in the traditional way, that allows to avoid damages to rip-off straps during the usage or accommodation in the ambulance. It should have minimum 14 handles far the transport supplied with 3 belts with rapid unhooking buckle. Should have maximum radio transparency (100% X-ray, CT & MRI) to make exams without compromise patient condition. Manufacturer should be ISO certified Model should be US FDA/ European CE approved
22	Double head immobilizer for scoop stretcher	Head immobilizer should be mounted and separated on the scoop stretcher. Should be standard side rigid blocks instead of the adjustable ones. Should be with padded belts for the fixing. It should be covered by a liquid proof and bacterial proof material Manufacturer should be ISO certified Model should be US FDA/ European CE approved
23	Oxygen Cylinder "J" type	It should be a standard "j" type molybdenum steel cylinder with 46.7 Ltr water capacity to fill medical oxygen. The capacity should be of 5000 to 6000 litres (5 to 6 M3) at a pressure of 1800-2000lbs/inch, A pressure regulator capable of reducing the pressure to appropriate level to run either a ventilator or provide oxygen therapy with a flow meter should be provided, Oxygen Gas Cylinder Conforming To IS: 7285 Part 2, Certified By The Bureau Of Indian Standards (Bis) And Approved By The Chief Controller Of Explosive Government Of India
24	Nebulizer	<ul style="list-style-type: none"> • To be used for the patients suffering from respiratory disorders, chronic obstructive pulmonary disease (COPD), cystic fibrosis or other lung disorders, with severe attach of asthma need to be administered with bronchodilators. • Heavy duty, Compact, light weight, low noise(45dB ±3dB) • Max Pressure: 2.0 to 2.5 bars. Operating pressure: 1 to 1.5bars • Normal Air Flow: 5 lpm should produce particle of size 1 to 5 micron. Mass median Diameter (MMD): 2.5 to 3µm. • Output rate: 500 gm/Min. • Made of Heavy duty ABS body • Power supply: Power input to be 220 to 240V AC, 50Hz fitted with Indian plug of appropriate rating. • Model should be US FDA/ European CE approved • Manufacturer should be ISO 13485 certified for quality standards

25	Hand Held battery operated Pulse Oximeter	<p>Pulse oximeter is essential to read the current amount of oxygen present in the patient blood by placing the sensor over the fingertip. The reading will indicate whether there is urgent need to provide high doses of oxygen or need for intubation. Patient type :Adult ,paediatric & Neonatal Continuously displays patient oxygen saturation in real time SpO2 measurement range :1 to 100% Accuracy of SpO2 better than $\pm 5\%$ Pulse rate range at least 25 to 240 bpm, minimum gradation 1bpm. Accuracy of pulse rate better than ± 5 bpm. Audiovisual alarms required: high and low SpO2 and pulse rate (operator variable settings), sensor disconnected, sensor failure, low battery. Should have TFT/LCD Screen display. Plethysmograph display is mandatory. Should work during motion and very low perfusion conditions (Supporting documents pertaining to ability of performing in low perfusion and motion artifacts conditions must be furnished). Battery backup minimum 2 hours Spo2 probe(Re-usable):Adult-1no Spo2 probe(Re-Usable):Pediatric-1no Model should be US FDA/ European CE approved. Electrical safety conforms to standards for electrical safety IEC-60601-1 Manufacturer should have ISO 13485 certified.</p>
26	Rescue Tool	<ol style="list-style-type: none"> 1. Hammer, one four pound with 15 inch handle. 2. One axe 3. Wrecking bar, minimum 24 inch (bar and 1 preceding item can either be separate or combined as a forcible entry tool). 4. Crowbar, minimum 48 inches, with pinch point

1.2 List of Medicines for ALS Ambulances

Sl. No.	Medicine
1.	Inj. Adrenaline
2.	Inj. Atropine
3.	Inj. Calcium Carbonate
4.	Inj. Dopamine
5	Inj. Dobutamine
6	Inj. Noradenaline
7	Inj. Nitroglycerine
8	Inj. Sodium Bicarbonate
9	Inj. Hydrocortisone
10	Inhaler Beclomethasone (250 micro/dose)
11	Inhaler Salbutamol (200 micrograms)
12	Inj. Frusernide

13	Inj. Diazepam/Midazolam
14	Inj. Deriphyllin
15	Inj. Phenytoin sodium
16	Inj. Avil
17	Inj. Metochlorpropamide
18	Inj. Ondansetrone
19	Inj. KCL
20	Inj. Lignocaine 2%
21	In): Amiadorone (50 mo/ml)
22	In). Magnesium sulphate 25% 2mL
23	Inj. Mannitol 20 %
24	Inj. Morphine/Inj. Petrtidine
25	Inj. Noradrenaline bititrate 4mg, 2 ml. Ampule
26	Activated charcoal
27	In). Naloxone HC1
28	Inj. Fentanyl
29	Bacteriostatic water for Injection
30	Inj. Sodium Valporate
31	Inj. Diclofenac (Aqueous)
32	Inj. Paracetamol

The overall medicines list may be reviewed and updated by the including on recommendations of the Emergency Medical Council.

1.3 List of Consumables for ALS Ambulance

Sl. No.	Consumables
1	Cotton
2	Bandage (a) 15cm (b) 10cm (c) 6cm
3	Savlon
4	Betadine
5	Micropore
6	Pain Spray
7	Mistdress Spray
8	Vinodine Spray
9	Coolax Spray
10	Face Mask (Disposable)
11	Surgical Gloves
12	LML disposable
13	Wide bore needles
14	Disposable L.P. Needles
15	Syringes ABG (2 & 5 ml)
16	Three way stop cock
17	Extension / lines
18	Disposable suction catheter
19	ECG electrodes
20	Light Stylets of different sizes
21	Guedel's airway 00-5,00,0,1,2,3,4,5
22	Nasal airways (all sizes) & catheters

23	Binasal Cannula, Combitube, COPA
24	Tracheostomy tube cuff & Plain (all sizes)
25	Mini Tracheostomy kit
26	Ventimask, facemask with nebulizer
27	Pressure Infusion Bags
28	Rightangled Snivel Connector
29	G.V. Paint
30	IV. Fluids
31	Micro drip-set & Drip sets
32	Nasogastric Tubes
33	Bum Pack : Standard package, clean burn sheets (or towels for children)
34	Triangular bandages (Minimum 2 safety pins each)
35	Dressings : Sterile multi-trauma dressings (various large and small sizes); ABDs, 10"x12" or larger; 4"x4" gauze sponges; Cotton Rolls
36	Gauze rolls Sterile (various sizes)
37	Elastic bandages Non-sterile {various sizes}
38	Occlusive dressing Sterile. 3'x8" or larger
39	Adhesive tape (Micron) : Various sizes (including 2" or 3") Adhesive tape (hypoallergenic): various sizes (including 2' or 3")
40	Cold packs
41	Waste bin for sharp needles, etc.
42	Disposable bags for vomiting, etc.
43	Teeth guard
44	Sample collection kits
45	Delivery kit
46	Bed Pans
47	First Aid Kits
48	Splints
49	Oxygen Gases
50	Patient cables, sensors, defib pads etc.

2.1 Medical Equipment for BLS Ambulance

Sl. No.	Name of the Medical Equipment	Technical Specification
1.	AED – fully automatic, Bi-phasic technology to deliver 200 joules shock	<ol style="list-style-type: none"> 1. AED unit must be fully automatic and supplied with standard accessories & Pads being non-side specific/interchangeable. 2. AED must be able to deliver shocks up to minimum level of 300 joules and with voice prompt guidance supported by a backlit text display. 3. AED unit must have option for active CPR feedback prompts based on CPR performed and provide corrective voice prompts for both depth and speed of compressions. 4. AED should automatically adjust shock energy level to compensate for individual patient's impedance and should automatically synchronize delivery of defibrillation

		<p>shock with patient’s Rwave.</p> <ol style="list-style-type: none"> AED unit must have facility for easily directly download above patient specific data/ output of the AED to a commercially available USB stick or memory card. AED unit must have a daily self-test including test for presence and functionality of pads. Must have visual battery level indicator. Lithium battery with a capacity of min. 400 consecutive 200- joules shocks. AED unit must be US FDA, European CE (notified), IP55 with EN1789 certified ambulance wall mount.
2	Suction Pump (Electrical)	<ol style="list-style-type: none"> Equipment shall be lightweight max. 3 kgs, with 12V DC Maximum negative pressure from -200 to-700 mbar in steps of 100 or less with suitable setting marks. Sufficient capacity 1000 ml secretion bottles with efficient over-flow protection with adjustable negative pressure (min. 2 nos. polycarbonate & autoclavable). Removable rechargeable Li-Po Battery power pack 12V with battery chargers & connecting cable for connection to 230 V AC+ 10%, 50 Hz and with the provision or recharging from the vehicle with vehicle circuit connecting cable. Battery charged life shall be of minimum 60 minutes. Suction capacity minimum 30 ltr per minutes. Suction unit Service indication/Alarm. USFDA/European CE (notified), IP 44, IEC 60601-1-12 certified with EN-1789 Ambulance Wall mount with automatic charging facility.
3	Suction Pump (Manual)	<ol style="list-style-type: none"> Manual one hand operated suction pump Portable and compact unit Minimum achievable vacuum pressure: 450 mbar Shall be provided with Disinfect able and washable 250 ml jar for secretion collection Suction unit must be US FDA / European CE (notified) Manufacturer Should be ISO13485 certified
4	Laryngoscope with Blades	<ol style="list-style-type: none"> Standard equipment in metal with 3 standard size curved blades and one extra-large blade (Adult & Child). Handle should have comfortable grip. Good quality light source (Fiber optic / conventional) All blades must be autoclavable Quality Standards: Should be US FDA/ European CE Manufacturer should be ISO 13485 certified
5	Oxygen Cylinder “B” Type	<ol style="list-style-type: none"> Colour coded lightweight Aluminium alloy oxygen cylinder with 10 Ltr water capacity. Mounted with pressure reducer and flow-meter provision of capacity up to 15 Ltr per minutes and outlet for secretion aspiration.

		<ol style="list-style-type: none"> 3. Refillable and complete test certificate. 4. Should be membrane pressure reducer with manometer complete with flow meter 0-15 liters /min. and humidifier. 5. Oxygen Gas Cylinder Conforming To IS: 7866, Certified By The Bureau Of Indian Standards (BIS) And Approved By The Chief Controller Of Explosive Government Of India
6	Artificial Manual Breathing Unit (Adult)	<p>The equipment shall be with:</p> <ol style="list-style-type: none"> 1. Easy Grip manual resuscitator with transparent face – mask 2. Adult models (1500 to 2000ml bag capacity) 3. Standard 15-22 mm Swivel connector allows connections to all common masks Endotracheal Tubes. 4. Provision to give supplemented oxygen by oxygen reservoir providing 100% oxygen. 5. Non- rebreathing valve enabling the patient to inspire oxygen from the reservoir bag. 6. Material (Medical grade, latex-free, non-toxic, non-allergic and antistatic) : Silicon 7. Reusable and Autoclavable Quality Standards: Model should be US FDA/ European CE certified Manufacturer Should be ISO13485 certified.
7	Artificial Manual Breathing Unit (Child/Pediatric)	<p>The equipment shall be with:</p> <ol style="list-style-type: none"> 1. Easy Grip manual resuscitator with transport facemask. 2. Child models (500 ml bag capacity) 3. Standard 15-22 mm Swivel connector allows connections to all common masks Endotracheal Tubes. 4. Provision to give supplemented oxygen by oxygen reservoir providing 100%oxygen. 5. Non-rebreathing valve enabling the patient to inspire oxygen from the reservoir bag. 6. Material (Medical grade, latex-free, non-toxic, non-allergic and antistatic) : Silicon 7. Reusable and Autoclavable Quality Standards: Model should be US FDA/ European CE certified 8. Manufacturer Should be ISO13485 certified
8	Artificial Manual Breathing Unit (Neonatal)	<p>The equipment shall be with:</p> <ol style="list-style-type: none"> 1. Easy Grip manual resuscitator with transport facemask. 2. Child models (250 ml bag capacity) 3. Standard 15-22 mm Swivel connector allows connections to all common masks Endotracheal Tubes. 4. Provision to give supplemented oxygen by oxygen reservoir providing 100%oxygen. 5. Non-rebreathing valve enabling the patient to inspire oxygen from the reservoir bag. 6. Material (Medical grade, latex-free, non-toxic, non-allergic and antistatic) : Silicon 7. Reusable and Autoclavable 8. Quality Standards: Model

		<p>9. should be US FDA/ European CE certified Manufacturer</p> <p>10. Should be ISO13485 certified</p>
9	Canvas Stretcher Folding	<ol style="list-style-type: none"> 1. Should be lightweight and made up of tubular aluminium alloy. 2. Should be easy to carry. 3. Should be rugged. 4. Should be compact & foldable in 2 sections. 5. Should have automatic locking, which does not fold in automatically. 6. Should come with IV Stand as Standard. 7. Extended Dimensions Length: 200-210 cm Width: 50-60cm Height: 15-20 cm Weight: 5 kg to 6 kg Approx. 8. Minimum patient weight carrying capacity of 120kg Supplied with 3 nos. safety belts Manufacturer 9. Should be ISO certified Model should be US FDA/ European CE approved
10	Stretcher Scoop	<p>The equipment shall be lightweight stretcher, separates in 2 halves for application and removal, locking adjustable length with latches. The distance between 2 halves should be max. 25 cms for better spine support, Minimum patient weight carrying capacity of 170kg, Supplied with 3nos safety belts. Should have maximum radio transparency (X-ray) to make exams without compromise patient condition. Manufacturer should be ISO certified Model should be US FDA/ European CE approved</p>
11	B.P Instrument Aneroid	<p>Design: Corrosion resistant shock proof body, chrome plated metal/ stainless steel pressure control valve Conformity to Indian Standard for SPHYGMOMANOMETERS :IS7652 latest for Aneroid/CE (Notified)</p> <p>Measuring device: Mechanical Scale 0-300mmhg.</p> <p>Gauge's background in white colour. Graduated scale for ever/2mmHg, with bigger notches ungraduated every 10 units and bigger graduated every 2- units.</p> <p>Floating zero pointer hasn't stop point but swings freely), nylon rip-off straps cuff matching colours with pouch, latex bulb with completely chromium plated valve. Air taps wholly chromium plated with regulation of venthole air by screw valve. Nylon off pouch with zip. single packaging on printed carton box.</p> <p>The insufflations bulb should be made of good quality material and should allow rapid insufflations.</p> <p>The pressure release valve should permit precise release of pressure and also allow fast deflation.</p> <p>The device should be shock resistant Should be supplied with a good quality carrying case(Vinyl) The cuff should be.</p> <p>The equipment should have comprehensive warranty for 3 years.</p> <p>The calibration should be for 3 years free. Cuff Type: Single-Tube Cuff latex free with Velcro Fastener.</p>

		The cuff surface should be easily cleanable by wash. Should be supplied with following reusable cuffs: infant, child, adult, large adult. Model should be US FDA/ European CE approved Manufacturer Should be ISO13485 certified
12	Stethoscope	Stethoscope with standard adult size, chromium plated metal binaural, V rubber tube in one piece. Rotating piper fitting for both functions. Double sided adult & paediatric stethoscope. Designed with precision chest-piece made of stainless steel/ chromed brass. Good quality diaphragm of maximum -Ø 45mm. High quality membrane for precise acoustics with non-chill rims for improved adaptation on the skin and for excellent sound transmission. Length should be 27" to 29" The Y-tube should be made of Latex-free treated rubber. Manufacturer should be ISO 13485 certified. Model should be US FDA/ European CE approved
13	Pneumatic Splints set of 6 adult sizes with carrying case. 1. Hand & wrist, 2. Half arm, 3. Full arm, 4. Foot and ankle, 5. Half Leg, 6. Full Leg	<ol style="list-style-type: none"> 1. X-ray through the splints 2. Inflation tubes extension with dosing damp makes dosing easy and quick after inflation. 3. Fixing of splint is by zipper or belt. 4. Distal end left open to expose toes. 5. Should be washable and reusable Manufacturer should be ISO certified Model should be US FDA/ European CE approved
14	Gauze Cutter	Emergency scissors with thermoplastic handle and steel blade to cut clothes. Length should be 18cm. Manufacturer should be ISO certified Model should be US FDA/ European CE approved
15	Artery Forceps	Standard equipment in stainless steel(AISI 410 grade) 14 cm Manufacturer should be ISO certified Model should be US FDA/ European CE approved
16	Magill's forceps	Standard equipment in stainless steel (AISI 410 grade) Manufacturer should be ISO certified Model should be US FDA/ European CE approved
17	Cervical Collar	Should be adjustable to 4 different sizes, Should be pre-moulded chin support, locking dials and rear ventilation panel, enlarged trachea opening, should be high density polyethylene and foam padding with one piece design enables efficient storage where space is limited., Should be X-ray lucent and easy to clean and disinfect. Manufacturer should be ISO certified Model should be US FDA/ European CE approved
18	First Aid Bag	Bag with partitions for vials transport. Indispensable implement to protect and identify any kind of vials. Made with nylon, it should be provided with 2 compartments of which one divided in 3 partitions and one divided in 2. Inside elastic band to fix the vials and transparent accommodation for identification labels, Dimensions: 30x18x15cm or pre-packed kits as convenient as long as it contains the specified first aid

		items. Manufacturer should be ISO certified Model should be US FDA/ European CE approved
19	Spinal Board	Should be in plastic material at high strength and water proof. It should be 4 rules for the quick and total fixing of the head immobilizer and two cavities when the board lays on the floor, when the base is blocked in the traditional way, that allows to avoid damages to rip-off straps during the usage or accommodation in the ambulance. It should have minimum 14 handles far the transport supplied with 3 belts with rapid unhooking buckle. Should have maximum radio transparency (100% X-ray, CT & MRI) to make exams without compromise patient condition. Manufacturer should be ISO certified Model should be US FDA/ European CE approved
20	Double head immobilizer for scoop stretcher	Head immobilizer should be mounted and separated on the scoop stretcher. Should be standard side rigid blocks instead of the adjustable ones. Should be with padded belts for the fixing. It should be covered by a liquid proof and bacterial proof material Manufacturer should be ISO certified Model should be US FDA/ European CE approved
21	Oxygen Cylinder "J" type	It should be a standard "j" type molybdenum steel cylinder with 46.7 Ltr water capacity to fill medical oxygen. The capacity should be of 5000 to 6000 litres (5 to 6 M3) at a pressure of 1800-2000lbs/inch, A pressure regulator capable of reducing the pressure to appropriate level to run either a ventilator or provide oxygen therapy with a flow meter should be provided, Oxygen Gas Cylinder Conforming To IS: 7285 Part 2, Certified By The Bureau Of Indian Standards (Bis) And Approved By The Chief Controller Of Explosive Government Of India
22	Nebulizer	<ul style="list-style-type: none"> • To be used for the patients suffering from respiratory disorders, chronic obstructive pulmonary disease (COPD), cystic fibrosis or other lung disorders, with severe attack of asthma need to be administered with bronchodilators. • Heavy duty, Compact, light weight, low noise(45dB ±3dB) • Max Pressure: 2.0 to 2.5 bars. Operating pressure: 1 to 1.5bars • Normal Air Flow: 5 lpm should produce particle of size 1 to 5 micron. Mass median Diameter (MMD): 2.5 to 3µm. • Output rate: 500 gm/Min. • Made of Heavy duty ABS body • Power supply: Power input to be 220 to 240V AC, 50Hz fitted with Indian plug of appropriate rating. • Model should be US FDA/ European CE approved • Manufacturer should be ISO 13485 certified for quality standards
23	Hand Held battery operated Pulse	Pulse oximeter is essential to read the current amount of oxygen present in the patient blood by placing the sensor over the fingertip. The reading will indicate whether there is urgent need to provide high doses of oxygen or need for intubation.

	Oximeter	<p>Patient type:Adult, Paediatric & Neonatal Continuously displays patient oxygen saturation in real time SpO2 measurement range :1 to 100% Accuracy of SpO2 better than $\pm 5\%$ Pulse rate range at least 25 to 240 bpm, minimum gradation 1bpm. Accuracy of pulse rate better than ± 5 bpm. Audiovisual alarms required: high and low SpO2 and pulse rate (operator variable settings), sensor disconnected, sensor failure, low battery. Should have TFT/LCD Screen display. Plethysmograph display is mandatory. Should work during motion and very low perfusion conditions (Supporting documents pertaining to ability of performing in low perfusion and motion artifacts conditions must be furnished). Battery backup minimum 2 hours Spo2 probe(Re-usable):Adult-1no Spo2 probe(Re-Usable):Pediatric-1no Model should be US FDA/ European CE approved. Electrical safety conforms to standards for electrical safety IEC-60601-1 Manufacturer should have ISO 13485 certified.</p>
24	Rescue Tool	<ol style="list-style-type: none"> 1. Hammer, one four pound with 15 inch handle. 2. One axe 3. Wrecking bar, minimum 24 inch (bar and 1 preceding item can either be separate or combined as a forcible entry tool). 4. Crowbar, minimum 48 inches, with pinch point

2.2 List of Consumables for BLS Ambulance

Sl. No.	Item
1	Cotton
2	Bandage (a) 15cm (b) 10cm (c) 6cm
3	Savlon
4	Betadine
5	Leucoplast
6	Pain Spray
7	Mistdress Spray
8	Vinodine Spray
9	Coolex Spray
10	Face Mask (Disposable)
11	Surgical Gloves
12	LMA disposable
13	Wide bore needles
14	Disposable L.P. Needles
15	Syringes ABG (2& 5 ml)
16	Three way stop cork

17	Extension 1/V lines
18	Disposable suction
19	ECG electrodes
20	Lighted Styles of different sizes
21	Guedel's airway 00-5,00,0,1,2,3,4,5
22	Nasal airways (all sizes) & catheters
23	Binasal Cannula, Combitube, COPA
24	Tracheostomy tube cuff & Plain (all sizes)
25	Mini Tracheostomy kit
26	Ventimask, facemask with nebulzer
27	Pressure Infusion Bags
28	Right-angled Snivel Connector
29	G.V. Paint
30	I.V. Fluids
31	Micro drip-set & Drip-set
32	Nasogastric Tubes
33	Burn Pack: Standard package, clean burn sheets (or towels for children)
34	Triangular bandages (Minimum safety pins each)
35	Dressings Sterile multi-trauma dressings (various large and small sizes); ABC's, 10"x12" or larger; 4"x4" gauze sponges; Cotton Rolls
36	Gauze rolls Sterile (various sizes)
37	Elastic bandages Non-sterile (various sizes)
38	Occlusive dressing Sterile, 3"x8" or larger
39	Adhesive tape: Various sizes (including 2" or 3') Adhesive tape (hypoallergenic) : Various sizes (including 2" or 3")
40	Cold packs
41	Waste bin for sharp needles, etc.
42	Disposable bags for vomiting, etc.
43	Teeth guard
44	Sample collection kits
45	Delivery kit
46	Bed Pans
47	First Aid Kits
48	Splints
49	Oxygen Gases
50	Patient cables, sensors, defib pads etc.

3. Vehicle type and other requirement for 24x7 Referral Transport (108 Janani Express) Vehicles:

- a) A four-wheeler **patient carrier (Non Air Conditioned) registered as ambulance in white colour.**
- b) **All vehicles should not be older than 1 year at the time of deployment of vehicle from its first registration.**
- c) Considering the topography and road conditions in the state in general and in rural in specific the Service provider is required to provide suitable vehicles having following specifications.

- d) Capable of accommodating stretcher (one) and oxygen cylinder (one) of required specification as given below.
- e) The vehicle must have ladder for safe climbing, water and light facility and curtains in the windows of the vehicle to maintain privacy.
- f) All ambulances shall be fitted with satellite connected fixed type GPS
- g) Basic Technical Specifications:**

Sl. No.	Item	Particulars
1	Stretcher	(i) (ISI/CE/FDA Mark) Minimum of 6 ft. (180 Cm) length with auto loading ambulance stretcher having stainless steel top and load bearing capacity of at least 120 kg.
2	Oxygen cylinder	(ii) ISI/CE/FDE Mark, 10 Ltr, colour coded lightweight aluminum alloyed along with medical grade oxygen delivery system.
3	Logo & Branding	(i) Vehicles shall have logo and other prints as prescribed by MD, NHM, Odisha. There won't be any other logo/design printed on the vehicles other than as prescribed by the Authority. (ii) The service provider as part of the operational cost shall do logo and stickering in 2.5 years interval.
4	Vehicle	(i) Emission standard: BS-IV compliant (As per government stipulation) (ii) Minimum Ground Clearance : 190 mm (iii) Gears: Five (5) forward and one (1) reverse type (iv) Wheel Radios: 15 inch (minimum) (v) Fully built compact body for driver, patient and attendants' seats (vi) The driver's cabin should be separate, so as to cater for the privacy of the patient. (vii) Vehicle should have loading facility from the rear side.

4. Technical Specification and other details of Boat Ambulances:

4.1 Particulars of the Boat:

Length (Overall)	:	11.00 Mtrs.
Breadth (Overall)	:	3.30 Mtrs.
Depth	:	1.60 Mtrs.
Draught	:	0.70 Mtr.
Engine	:	1 (One) no. 60 HP Inboard water cooled marine diesel engine coupled to 2:1 reverse reduction hydraulic gear box
Steering	:	Hand hydraulic system
Capacity	:	Passengers (including one Patient) – 6 Persons
Crew	:	3 Persons
Personal belongings	:	270 kgs. (@30kgs. per person)
Speed	:	8(eight) knots
Material of Construction	:	FRP (Fiber glass Reinforced Plastic)

4.2 Medical Equipment in the Boat Ambulance:

Sl. No.	Equipment Name	Quantity	Description
1.	Scoop Stretcher	1	Length : 160 to 200 cms Width: 42 cm(Minimum) Weight: < 10 kg.
2	BP Instrument Aneroid	1	Standard equipment
3.	Stethoscope	1	Standard equipment
4.	Pneumatic Splints set of 6 Adult sizes with carrying case	1 set	
	Hand & Wrist		
	Half Arm		
	Full Arm		
	Foot & Ankle		
	Half leg		
	Full leg		
5.	Gauze Cutter	1	Standard equipment
6.	Artery Forceps	1	Standard equipment of 14 cm
7.	First Aid Bag	1	Dimensions: .30X18X15 cm
8.	Spinal Board	1	Standard equipment
9.	Oxygen Cylinder "D" Type	1	Standard equipment
10.	Roll-In Patient Stretcher Cum Trolley	1	Standard equipment
11.	Universal Head Immobilizer	1	Standard equipment
12.	Spine Board	1	Standard equipment
13.	Evacuation Chair	1	Standard equipment
14.	Suction Aspirator	1	Standard equipment
15.	Intubation Kit	1	Standard equipment
16.	Emergency Kit	1	Standard equipment
17.	Syringe Infusion Pump	1	Standard equipment
18.	AED to deliver Bi Phasic technology to deliver 200 joules shock with AC/DC charging provision.	1	Standard equipment

4.3 FRP Floating Jetty with Walkway:**Dimension:**

- (i) Float – 4MTR X 3 MTR
(ii) Walkway – 5MTR X 1.2 MTR

Float: The Jetty will be made using six numbers of FRP floats joined together to give a final dimension of 3 Mtrs X 4 Mtrs approx.

Walkway: The approach walkway to the floating jetty will be 1.2 mtr. Width and 5 mtrs length, having a tough non-skid surface of marine plywood sandwiched FRP.

ANNEXURE 7: FORMAT FOR COVERING LETTER

Format for Covering Letter

[On the Letterhead of the Applicant (in case of Single Applicant) or Lead Member (in case of a Consortium)]

Date:.....

**To
The Mission Director
National Health Mission
Department of Health & Family Welfare
Government of Odisha**

Re: Integrated Patient Transport and Health Helpline Service (Phase-II) in Odisha

Madam / Sir,

Being duly authorized to represent and act on behalf of..... (Hereinafter referred to as “the Applicant”) and having reviewed and fully understood all of the requirements and information provided, the undersigned hereby apply for the qualification for **Integrated Patient Transport and Health Helpline Service (Phase-II) in Odisha**. We are enclosing our Application with EMD amount of Rs._____ in the form of Bank Guarantee and two copies of Proposal (Part A, Part B and Part C) with the details as per the requirements of the RFP. We confirm that our proposal is valid for a period of minimum 180 days from_____ (*date of Bid opening*).

Yours faithfully,

(Signature of Authorised Signatory)
(NAME, TITLE, AND ADDRESS)

ANNEXURE- 8: POWER OF ATTORNEY**Format for Power of Attorney for Signing of Application***(On a Stamp Paper of relevant value)***Power of Attorney**

Know all men by these presents, we.....(name and address of the registered office) do hereby constitute, appoint and authorize Mr. / Ms.....(name and residential address) who is presently employed with us and holding the position ofas our attorney, to do in our name and on our behalf, all such acts, deeds and things necessary in connection with or incidental to our bid for **Integrated patient Transport and Health Helpline Service(Phase-II) in Odisha** including signing and submission of all documents and providing information / responses to the Department of Health & Family Welfare, Government of Odisha , representing us in all matters before department, and generally dealing with Department of Health & Family Welfare, Government of Odisha in all matters in connection with our bid for the said Project. We hereby agree to ratify all acts, deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall and shall always be deemed to have been done by us. Dated this the _____ day of _____ 200_

For _____

(Name, Designation and Address)

Accepted

(Signature)

(Name, Title and Address of the Attorney)

Date : _____

Note:

- i. *To be executed by the Lead Member in case of a Consortium.*
- ii. *The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, as laid down by the applicable law and the charter documents of the executants(s) and when it is so required the same should be under common seal affixed in accordance with the required procedure.*
- iii. *In case an authorized Director of the Applicant signs the Application, a certified copy of the appropriate resolution/ document conveying such Authority may be enclosed in lieu of the Power of Attorney.*
- iv. *In case the Application is executed outside India, the Applicant must get necessary authorization from the Consulate of India. The Applicant shall be required to pay the necessary registration fees at the office of Inspector General of Stamps.*

ANNEXURE- 9: POWER OF ATTORNEY FOR LEAD MEMBER**Format for Power of Attorney for Lead Member of Consortium***(On a Stamp Paper of relevant value)***Power of Attorney**

Whereas the Mission Director, NHM, DoH&FW, Government of Odisha has invited applications from interested parties for operation and management of Integrated Patient Transport and Health Helpline Services in Odisha and

Whereas, the members of the Consortium are interested in bidding for the Project and implementing the Project in accordance with the terms and conditions of the Request for Proposal (RFP) Document and other connected documents in respect of the Project, and

Whereas, it is necessary under the RFP Document for the members of the Consortium to designate the Lead Member with all necessary power and Authority to do for and on behalf of the Consortium, all acts, deeds and things as may be necessary in connection with the Consortium's bid for the Project who, acting jointly, would have all necessary power and Authority to do all acts, deeds and things on behalf of the Consortium, as may be necessary in connection with the Consortium's bid for the Project.

NOW THIS POWER OF ATTORNEY WITNESSETH THAT:

We, M/s. _____ (Lead Member), M/s
_____ (Member)

(The respective names and addresses of the registered office) do hereby designate M/s. _____ being one of the members of the Consortium, as the Lead Member of the Consortium, to do on behalf of the Consortium, all or any of the acts, deeds or things necessary or incidental to the Consortium's bid for the Project, including submission of application/proposal, participating in conferences, responding to queries, submission of information/ documents and generally to represent the Consortium in all its dealings with the Department, any other Government Organization or any person, in connection with the Project until culmination of the process of bidding and thereafter till the Agreement is entered into with Government of Odisha,

We hereby agree to ratify all acts, deeds and things lawfully done by Lead Member, our said attorney pursuant to this Power of Attorney and that all acts deeds and things done by our aforesaid attorney shall and shall always be deemed to have been done by us/Consortium.

Dated this the _____ day of 20____
(Executants)

Note: The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, as laid down by the applicable law and the charter documents of the executants(s) and when it is so required the same should be under common seal affixed in accordance with the required procedure.

ANNEXURE- 10: FORMAT FOR AFFIDAVIT

Format for Affidavit (On a Stamp Paper of relevant value)

Affidavit

I, M/s. (Sole Applicant / Lead Member / Member), (the names and addresses of the registered office) hereby certify and confirm that:

- (i) We or any of our promoter(s) / director(s) / partner(s) are not blacklisted or otherwise disqualified pursuant to any debarment proceedings by any Central or State Government, Local Government or Public Sector Undertaking in India from participating in any bidding process, either individually or as member of a Consortium as on the_____ (Date of Signing of Application).
- (ii) We are not insolvent, in receivership, bankrupt, being wound up, having our affairs administered by a court or a judicial officer, having our business activities suspended or subject of legal proceedings for any of the foregoing reason;
- (iii) We or any of our promoter(s), director(s), partner(s) and officers are not convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter in to a procurement contract within a period of **three years** preceding the commencement of the procurement process.
- (iv) There is no conflict of interest in submitting this Proposal

We further confirm that we are aware that, our Application for the captioned Project would be liable for rejection in case any material misrepresentation is made or discovered at any stage of the Bidding Process or thereafter during the agreement period.

Dated thisDay of, 20....

Name of the Applicant
.....
Signature of the Authorized Person
.....
Name of the Authorized Person

Note:
To be executed separately by all the Members in case of Consortium.

ANNEXURE- 11: LETTER OF EXECLUSIVITY

Letter of Exclusivity

I, we, _____ , hereby declare that we are/ will not associate with any other firm/entity/consortium for submitting an application for the project under consideration.

Dated this the _____ day of _____ 20....

For _____

(Name, Designation and Address of the Chief Executive Officer of the applicant (Lead organization in case of consortium)

Accepted _____(Signature)
(Name, Title and Address of the Applicant/s)
Date : _____

*Note:
To be executed separately by all the Members in case of Consortium.*

ANNEXURE- 12: ANTI COLLUSION CERTIFICATE**Anti-Collusion Certificate**

We hereby certify and confirm that in the preparation and submission of our Proposal for Integrated Patient Transport and Health Helpline Service in Odisha against the RFP issued by MD, NHM, DoH&FW, Government of Odisha. We have not acted in concert or in collusion with any other Bidder or other person(s) and not done any act, deed or thing, which is or could be regarded as anti-competitive. We further confirm that we have not offered nor will offer any illegal gratification in cash or kind to any person or organization in connection with the instant proposal.

Dated this _____ Day of _____, 20_____

For _____

(Name)
Authorized Signatory

ANNEXURE-13: DETAILS OF EXISTING ASSETS UNDER THE PROJECT & DETAILS OF AMC/CMC

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Prefabricated Ambulance	FORCE TRAVELLER AMBULANCE BSVI FM2.6CR 3350MM WB (10+ P) AC (WITH WHEEL CHAIRCONVERTIBLE STRETCHER) Chassis Number/Engine Number	FORCE	7	29-Sep-20		NA
Prefabricated Ambulance	FORCE TRAVELLER AMBULANCE BSVI FM2.6CR 3350MM WB (10+ P) AC (WITH WHEEL CHAIRCONVERTIBLE STRETCHER) Chassis Number/Engine Number	FORCE	77	30-Sep-20		NA
Prefabricated Ambulance	FORCE TRAVELLER AMBULANCE BSVI FM2.6CR 3350MM WB (10+ P) AC (WITH WHEEL CHAIRCONVERTIBLE STRETCHER) Chassis Number/Engine Number	FORCE	28	29-Dec-20		NA
Prefabricated Ambulance	Prefabricated TATA Winger Ambulance-3488mm WB, AIS-125 part-I Type-C with Meber stretcher Chassis Number/Engine Number	TATA	97	03-Mar-20		NA
Prefabricated Ambulance	Prefabricated TATA Winger Ambulance-3488mm WB, AIS-125 part-I Type-C with Meber stretcher Chassis Number/Engine Number	TATA	23	04-Mar-20		NA
Prefabricated Ambulance	Prefabricated TATA Winger Ambulance-3488mm WB, AIS-125 part-I Type-C with Meber stretcher Chassis Number/Engine Number	TATA	100	11-Feb-20		NA
Prefabricated Ambulance	Prefabricated TATA Winger Ambulance-3488mm WB, AIS-125 part-I Type-C with Meber stretcher Chassis Number/Engine Number	TATA	49	11-Dec-19		NA
Prefabricated Ambulance	Prefabricated TATA Winger Ambulance-3488mm WB, AIS-125 part-I Type-C with Meber stretcher Chassis Number/Engine Number	TATA	29	12-Nov-19		NA
Prefabricated Ambulance	Prefabricated TATA Winger Ambulance-3488mm WB, AIS-125 part-I Type-C with Meber stretcher Chassis Number/Engine Number	TATA	69	14-Jan-20		NA
Prefabricated Ambulance	Prefabricated TATA Winger Ambulance-3488mm WB, AIS-125 part-I Type-C with Meber stretcher Chassis Number/Engine Number	TATA	30	15-Jan-20		NA

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Prefabricated Ambulance	Prefabricated TATA Winger Ambulance-3488mm WB, AIS-125 part-I Type-C with Meber stretcher Chassis Number/Engine Number	TATA	22	31-Oct-19		NA
Prefabricated Ambulance	Tata Winger Ambulance- Chassis Number/Engine Number	TATA	25	14-Oct-17		NA
Prefabricated Ambulance	Tata Winger Ambulance- Chassis Number/Engine Number	TATA	20	15-Mar-18		NA
Prefabricated Ambulance	Tata Winger Ambulance- Chassis Number/Engine Number	TATA	47	30-Mar-18		NA
Medical Equipment	AED	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	AED	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	AED	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	AED	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	AED	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	AED	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	AED	KAMAL COACH	338	10-Dec-21	09-Dec-24	Warranty Available
Medical Equipment	AED	KAMAL COACH	79	18-Dec-20	18-Dec-23	Warranty Available
Medical Equipment	AED	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Artery Forceps	BHPL	4	01-Jun-14	31-May-19	NA
Medical Equipment	Artery Forceps	BHPL	1	08-Mar-13	07-Mar-18	NA
Medical Equipment	Artery Forceps	BHPL	5	09-May-13	08-May-18	NA
Medical Equipment	Artery Forceps	BHPL	2	16-Mar-13	15-Mar-18	NA
Medical Equipment	Artery Forceps	BHPL	1	20-Sep-13	19-Sep-18	NA
Medical Equipment	Artery Forceps	BHPL	2	30-Mar-13	29-Mar-18	NA
Medical Equipment	Artery Forceps	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Artery Forceps	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Artery Forceps	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical	Artery Forceps	BHPL	15	14-Sep-18	13-Sep-23	Warranty

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Equipment						Available
Medical Equipment	Artery Forceps	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Artery Forceps	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Artery Forceps	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Artery Forceps	KAMAL COACH	112	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Artery Forceps	SAPL	402	19-Apr-22	18-Apr-25	Warranty Available
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	4	01-Jun-14	31-May-19	NA
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	1	06-Jan-14	05-Jan-19	NA
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	3	08-Mar-13	07-Mar-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	8	09-May-13	08-May-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	1	11-Sep-13	10-Sep-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	7	14-Oct-13	13-Oct-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	3	15-Oct-13	14-Oct-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	3	16-Mar-13	15-Mar-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	1	16-Sep-13	15-Sep-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	1	20-Sep-13	19-Sep-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	2	30-Mar-13	29-Mar-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Medical Equipment	Artificial Manual Breathing Unit (Child & Neonatal)	KAMAL COACH	112	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	4	01-Jun-14	31-May-19	NA
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	1	06-Jan-14	05-Jan-19	NA
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	3	08-Mar-13	07-Mar-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	8	09-May-13	08-May-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	1	11-Sep-13	10-Sep-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	7	14-Oct-13	13-Oct-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	3	15-Oct-13	14-Oct-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	3	16-Mar-13	15-Mar-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	1	16-Sep-13	15-Sep-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	1	20-Sep-13	19-Sep-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	2	30-Mar-13	29-Mar-18	NA
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Artificial Manual Breathing Unit (Adult)	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Artificial Manual Breathing Unit (Adult)	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Artificial Manual Breathing Unit (Adult)	KAMAL COACH	112	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Artificial Manual Breathing Unit (Adult)	SAPL	383	19-Apr-22	18-Apr-25	Warranty Available
Medical Equipment	Artificial Manual Breathing Unit (Child)	SAPL	383	19-Apr-22	18-Apr-25	Warranty Available
Medical Equipment	Artificial Manual Breathing Unit (Neonatal)	SAPL	383	19-Apr-22	18-Apr-25	Warranty Available
Medical Equipment	B.P. Instrument Aneroid	AJIL FIBERTE	410	11-Jun-22	10-Jun-25	Warranty Available

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
		CH				
Medical Equipment	B.P. Instrument Aneroid	BHPL	3	01-Jun-14	31-May-19	NA
Medical Equipment	B.P. Instrument Aneroid	BHPL	2	16-Sep-13	15-Sep-18	NA
Medical Equipment	B.P. Instrument Aneroid	BHPL	1	20-Sep-13	19-Sep-18	NA
Medical Equipment	B.P. Instrument Aneroid	BHPL	1	29-May-13	28-May-18	NA
Medical Equipment	B.P. Instrument Aneroid	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	B.P. Instrument Aneroid	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	B.P. Instrument Aneroid	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	B.P. Instrument Aneroid	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	B.P. Instrument Aneroid	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	B.P. Instrument Aneroid	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	B.P. Instrument Aneroid	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	B.P. Instrument Aneroid	KAMAL COACH	10	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	B.P. Instrument Aneroid	KAMAL COACH	102	05-Dec-20	05-Dec-23	Warranty Available
IT Equipment	Biometric Device	E-Square	209	04-Feb-20	03-Feb-23	22-Aug-23
IT Equipment	Biometric Device	E-Square	6	16-Dec-20	16-Dec-23	22-Aug-23
IT Equipment	Biometric Device	E-Square	97	17-Aug-20	17-Aug-23	22-Aug-23
IT Equipment	Biometric Device	E-Square	99	18-Jul-20	18-Jul-23	22-Aug-23
IT Equipment	Biometric Device	E-Square	100	30-Apr-20	30-Apr-23	22-Aug-23
IT Equipment	Biometric Device	E-Square	84	16-Feb-20	15-Feb-23	22-Aug-23
IT Equipment	Biometric Device	E-Square	28	12-Mar-21	11-Mar-24	22-Aug-23
Medical Equipment	Canvas Stretcher Folding	AJIL FIBERTECH	200	11-Jun-22	10-Jun-25	Warranty Available
Medical Equipment	Canvas Stretcher Folding	AJIL FIBERTECH	213	25-Feb-23	24-Feb-26	Warranty Available

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Medical Equipment	Canvas Stretcher Folding	BHPL	3	01-Jun-14	31-May-19	NA
Medical Equipment	Canvas Stretcher Folding	BHPL	1	20-Sep-13	19-Sep-18	NA
Medical Equipment	Canvas Stretcher Folding	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Canvas Stretcher Folding	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Canvas Stretcher Folding	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Canvas Stretcher Folding	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Canvas Stretcher Folding	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Canvas Stretcher Folding	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Canvas Stretcher Folding	KAMAL COACH	82	18-Dec-20	18-Dec-23	Warranty Available
Medical Equipment	Canvas Stretcher Folding	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Canvas Stretcher Folding	KAMAL COACH	30	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Cervical Collar	BHPL	4	01-Jun-14	31-May-19	NA
Medical Equipment	Cervical Collar	BHPL	1	03-Jun-13	02-Jun-18	NA
Medical Equipment	Cervical Collar	BHPL	1	06-Jan-14	05-Jan-19	NA
Medical Equipment	Cervical Collar	BHPL	3	08-Mar-13	07-Mar-18	NA
Medical Equipment	Cervical Collar	BHPL	7	09-May-13	08-May-18	NA
Medical Equipment	Cervical Collar	BHPL	3	16-Mar-13	15-Mar-18	NA
Medical Equipment	Cervical Collar	BHPL	1	16-Sep-13	15-Sep-18	NA
Medical Equipment	Cervical Collar	BHPL	1	20-Sep-13	19-Sep-18	NA
Medical Equipment	Cervical Collar	BHPL	2	30-Mar-13	29-Mar-18	NA
Medical Equipment	Cervical Collar	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Cervical Collar	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Cervical Collar	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Cervical Collar	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Medical Equipment	Cervical Collar	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Cervical Collar	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Cervical Collar	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Cervical Collar	KAMAL COACH	112	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Cervical Collar	SAPL	394	19-Apr-22	18-Apr-25	Warranty Available
Medical Equipment	Collapsible chair cum Trolley Stretcher	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Collapsible chair cum Trolley Stretcher	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Collapsible chair cum Trolley Stretcher	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Collapsible chair cum Trolley Stretcher	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Collapsible chair cum Trolley Stretcher	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Collapsible chair cum Trolley Stretcher	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Defibrillator Monitor	BHPL	1	11-Sep-13	10-Sep-18	NA
Medical Equipment	Defibrillator Monitor	KAMAL COACH	55	11-Jan-22	10-Jan-25	Warranty Available
Medical Equipment	Defibrillator Monitor	KAMAL COACH	33	14-Apr-21	13-Apr-24	Warranty Available
Medical Equipment	Defibrillator Monitor	OSMCL	23	14-Apr-21	14-Apr-23	Warranty Available
Medical Equipment	Double head Immobilizer	BHPL	3	01-Jun-14	31-May-19	NA
Medical Equipment	Double head Immobilizer	BHPL	1	06-Jan-14	05-Jan-19	NA
Medical Equipment	Double head Immobilizer	BHPL	3	08-Mar-13	07-Mar-18	NA
Medical Equipment	Double head Immobilizer	BHPL	1	09-May-13	08-May-18	NA
Medical Equipment	Double head Immobilizer	BHPL	2	16-Mar-13	15-Mar-18	NA
Medical Equipment	Double head Immobilizer	BHPL	1	20-Sep-13	19-Sep-18	NA
Medical Equipment	Double head Immobilizer	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Double head Immobilizer	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Double head Immobilizer	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Medical Equipment	Double head Immobilizer	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Double head Immobilizer	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Double head Immobilizer	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Double head Immobilizer	KAMAL COACH	81	18-Dec-20	18-Dec-23	Warranty Available
Medical Equipment	Double head Immobilizer	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Double head Immobilizer	KAMAL COACH	31	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Double head Immobilizer	SAPL	406	19-Apr-22	18-Apr-25	Warranty Available
Medical Equipment	First Aid Bag	BHPL	1	01-Jun-14	31-May-19	NA
Medical Equipment	First Aid Bag	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	First Aid Bag	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	First Aid Bag	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	First Aid Bag	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	First Aid Bag	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	First Aid Bag	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	First Aid Bag	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	First Aid Bag	KAMAL COACH	112	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	First Aid Bag	SAPL	416	19-Apr-22	18-Apr-25	Warranty Available
Medical Equipment	Gauze Cutter	BHPL	3	01-Jun-14	31-May-19	NA
Medical Equipment	Gauze Cutter	BHPL	1	08-Mar-13	07-Mar-18	NA
Medical Equipment	Gauze Cutter	BHPL	2	16-Mar-13	15-Mar-18	NA
Medical Equipment	Gauze Cutter	BHPL	1	20-Sep-13	19-Sep-18	NA
Medical Equipment	Gauze Cutter	BHPL	1	29-May-13	28-May-18	NA
Medical Equipment	Gauze Cutter	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Gauze Cutter	BHPL	15	15-Dec-17	14-Dec-22	NA

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Medical Equipment	Gauze Cutter	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Gauze Cutter	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Gauze Cutter	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Gauze Cutter	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Gauze Cutter	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Gauze Cutter	KAMAL COACH	112	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Gauze Cutter	SAPL	409	19-Apr-22	18-Apr-25	Warranty Available
IT Equipment	GPS Device	Plexitech	419	02-Mar-20	02-Mar-22	14-Feb-24
IT Equipment	GPS Device	Plexitech	92	15-Feb-20	14-Feb-22	14-Feb-24
IT Equipment	GPS Device	Plexitech	84	01-Oct-20	01-Oct-22	14-Feb-24
IT Equipment	GPS Device	Plexitech	28	16-Feb-21	16-Feb-23	14-Feb-24
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	18	20-Mar-13	19-Mar-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	26	01-Jun-14	31-May-19	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	13	03-Feb-14	02-Feb-19	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	13	03-Jun-13	02-Jun-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	17	06-Jan-14	05-Jan-19	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	7	07-Jan-14	06-Jan-19	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	11	07-Jun-13	06-Jun-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	12	08-Mar-13	07-Mar-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	28	09-May-13	08-May-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	1	10-Mar-14	09-Mar-19	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	8	10-Jun-13	09-Jun-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	20	13-Jun-13	12-Jun-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	9	14-Oct-13	13-Oct-18	NA

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	19	15-Oct-13	14-Oct-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	6	16-Jan-14	15-Jan-19	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	15	16-Mar-13	15-Mar-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	8	16-Apr-13	15-Apr-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	1	17-Oct-13	16-Oct-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	19	18-Apr-13	17-Apr-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	2	20-Mar-13	19-Mar-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	13	20-Dec-13	19-Dec-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	9	22-Jun-13	21-Jun-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	5	27-Jan-14	26-Jan-19	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	9	27-Feb-13	26-Feb-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	13	29-May-13	28-May-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	36	30-Mar-13	29-Mar-18	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Hand Held Pulse Oxymeter	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Hand Held Pulse Oxymeter	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Hand Held Pulse Oxymeter	KAMAL COACH	112	05-Dec-20	05-Dec-23	Warranty Available
Medical Equipment	Laryngoscope with blades	BHPL	4	01-Jun-14	31-May-19	NA
Medical Equipment	Laryngoscope with blades	BHPL	1	06-Jan-14	05-Jan-19	NA
Medical Equipment	Laryngoscope with blades	BHPL	3	08-Mar-13	07-Mar-18	NA

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Medical Equipment	Laryngoscope with blades	BHPL	8	09-May-13	08-May-18	NA
Medical Equipment	Laryngoscope with blades	BHPL	1	11-Sep-13	10-Sep-18	NA
Medical Equipment	Laryngoscope with blades	BHPL	7	14-Oct-13	13-Oct-18	NA
Medical Equipment	Laryngoscope with blades	BHPL	3	15-Oct-13	14-Oct-18	NA
Medical Equipment	Laryngoscope with blades	BHPL	3	16-Mar-13	15-Mar-18	NA
Medical Equipment	Laryngoscope with blades	BHPL	1	16-Sep-13	15-Sep-18	NA
Medical Equipment	Laryngoscope with blades	BHPL	1	20-Sep-13	19-Sep-18	NA
Medical Equipment	Laryngoscope with blades	BHPL	1	29-May-13	28-May-18	NA
Medical Equipment	Laryngoscope with blades	BHPL	2	30-Mar-13	29-Mar-18	NA
Medical Equipment	Laryngoscope with blades	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Laryngoscope with blades	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Laryngoscope with blades	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Laryngoscope with blades	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Laryngoscope with blades	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Laryngoscope with blades	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Laryngoscope with blades	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Laryngoscope with blades	KAMAL COACH	112	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Laryngoscope with blades	SAPL	382	23-Apr-22	22-Apr-25	Warranty Available
Medical Equipment	Magill forceps	BHPL	4	01-Jun-14	31-May-19	NA
Medical Equipment	Magill forceps	BHPL	1	08-Mar-13	07-Mar-18	NA
Medical Equipment	Magill forceps	BHPL	6	09-May-13	08-May-18	NA
Medical Equipment	Magill forceps	BHPL	2	16-Mar-13	15-Mar-18	NA
Medical Equipment	Magill forceps	BHPL	1	20-Sep-13	19-Sep-18	NA
Medical Equipment	Magill forceps	BHPL	2	30-Mar-13	29-Mar-18	NA

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Medical Equipment	Magill forceps	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Magill forceps	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Magill forceps	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Magill forceps	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Magill forceps	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Magill forceps	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Magill forceps	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Magill forceps	KAMAL COACH	112	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Magill forceps	SAPL	401	19-Apr-22	18-Apr-25	Warranty Available
Medical Equipment	Malleable Splints	BHPL	4	01-Jun-14	31-May-19	NA
Medical Equipment	Malleable Splints	BHPL	1	06-Jan-14	05-Jan-19	NA
Medical Equipment	Malleable Splints	BHPL	3	08-Mar-13	07-Mar-18	NA
Medical Equipment	Malleable Splints	BHPL	7	09-May-13	08-May-18	NA
Medical Equipment	Malleable Splints	BHPL	1	11-Sep-13	10-Sep-18	NA
Medical Equipment	Malleable Splints	BHPL	7	14-Oct-13	13-Oct-18	NA
Medical Equipment	Malleable Splints	BHPL	3	15-Oct-13	14-Oct-18	NA
Medical Equipment	Malleable Splints	BHPL	3	16-Mar-13	15-Mar-18	NA
Medical Equipment	Malleable Splints	BHPL	1	16-Sep-13	15-Sep-18	NA
Medical Equipment	Malleable Splints	BHPL	1	20-Sep-13	19-Sep-18	NA
Medical Equipment	Malleable Splints	BHPL	2	30-Mar-13	29-Mar-18	NA
Medical Equipment	Malleable Splints	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Malleable Splints	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Malleable Splints	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Malleable Splints	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Medical Equipment	Malleable Splints	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Malleable Splints	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Malleable Splints	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Malleable Splints	KAMAL COACH	112	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Nebulizer	AJIL FIBERTECH	417	11-Jun-22	10-Jun-25	Warranty Available
Medical Equipment	Nebulizer	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Nebulizer	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Nebulizer	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Nebulizer	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Nebulizer	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Nebulizer	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Nebulizer	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Nebulizer	KAMAL COACH	112	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Oxygen Cylinder "J" Type	BHPL	3	01-Jun-14	31-May-19	NA
Medical Equipment	Oxygen Cylinder "J" Type	BHPL	8	03-Jun-13	02-Jun-18	NA
Medical Equipment	Oxygen Cylinder "J" Type	BHPL	8	07-Jun-13	06-Jun-18	NA
Medical Equipment	Oxygen Cylinder "J" Type	BHPL	1	18-Apr-13	17-Apr-18	NA
Medical Equipment	Oxygen Cylinder "J" Type	BHPL	6	20-Sep-13	19-Sep-18	NA
Medical Equipment	Oxygen Cylinder "J" Type	BHPL	2	29-May-13	28-May-18	NA
Medical Equipment	Oxygen Cylinder "J" Type	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Oxygen Cylinder "J" Type	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Oxygen Cylinder "J" Type	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Oxygen Cylinder "J" Type	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Medical Equipment	Oxygen Cylinder "J" Type	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Oxygen Cylinder "J" Type	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Oxygen Cylinder "J" Type	SAPL	389	10-Apr-22	09-Apr-25	Warranty Available
Medical Equipment	Oxygen cylinder- J/D type	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Oxygen cylinder- J/D type	KAMAL COACH	112	05-Dec-20	05-Dec-23	Warranty Available
Medical Equipment	Oxygen cylinders "B" Type	AJIL FIBERTECH	389	11-Jun-22	10-Jun-25	Warranty Available
Medical Equipment	Oxygen cylinders "B" Type	BHPL	3	01-Jun-14	31-May-19	NA
Medical Equipment	Oxygen cylinders "B" Type	BHPL	8	03-Jun-13	02-Jun-18	NA
Medical Equipment	Oxygen cylinders "B" Type	BHPL	8	07-Jun-13	06-Jun-18	NA
Medical Equipment	Oxygen cylinders "B" Type	BHPL	1	18-Apr-13	17-Apr-18	NA
Medical Equipment	Oxygen cylinders "B" Type	BHPL	6	20-Sep-13	19-Sep-18	NA
Medical Equipment	Oxygen cylinders "B" Type	BHPL	2	29-May-13	28-May-18	NA
Medical Equipment	Oxygen cylinders "B" Type	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Oxygen cylinders "B" Type	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Oxygen cylinders "B" Type	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Oxygen cylinders "B" Type	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Oxygen cylinders "B" Type	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Oxygen cylinders "B" Type	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Oxygen cylinders "B" Type	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Oxygen cylinders "B" Type	KAMAL COACH	84	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Oxygen cylinders "B" Type	KAMAL COACH	28	05-Dec-20	05-Dec-23	Warranty Available
Medical Equipment	Pneumatic/ Malleable Splint	SAPL	384	19-Apr-22	18-Apr-25	Warranty Available
Medical Equipment	Spinal Board	BHPL	3	01-Jun-14	31-May-19	NA

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Medical Equipment	Spinal Board	BHPL	1	20-Sep-13	19-Sep-18	NA
Medical Equipment	Spinal Board	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Spinal Board	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Spinal Board	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Spinal Board	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Spinal Board	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Spinal Board	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Spinal Board	KAMAL COACH	81	18-Dec-20	18-Dec-23	Warranty Available
Medical Equipment	Spinal Board	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Spinal Board	KAMAL COACH	31	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Spinal Board	SAPL	413	10-Apr-22	09-Apr-25	Warranty Available
Medical Equipment	Stethoscope	AJIL FIBERTECH	412	11-Jun-22	10-Jun-25	Warranty Available
Medical Equipment	Stethoscope	BHPL	3	01-Jun-14	31-May-19	NA
Medical Equipment	Stethoscope	BHPL	1	09-May-13	08-May-18	NA
Medical Equipment	Stethoscope	BHPL	1	20-Sep-13	19-Sep-18	NA
Medical Equipment	Stethoscope	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Stethoscope	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Stethoscope	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Stethoscope	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Stethoscope	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Stethoscope	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Stethoscope	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Stethoscope	KAMAL COACH	112	17-Nov-20	17-Nov-23	Warranty Available

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Medical Equipment	Stretcher Scoop	AJIL FIBERTECH	230	11-Jun-22	10-Jun-25	Warranty Available
Medical Equipment	Stretcher Scoop	AJIL FIBERTECH	181	25-Feb-23	24-Feb-26	Warranty Available
Medical Equipment	Stretcher Scoop	BHPL	3	01-Jun-14	31-May-19	NA
Medical Equipment	Stretcher Scoop	BHPL	1	09-May-13	08-May-18	NA
Medical Equipment	Stretcher Scoop	BHPL	1	16-Mar-13	15-Mar-18	NA
Medical Equipment	Stretcher Scoop	BHPL	1	20-Sep-13	19-Sep-18	NA
Medical Equipment	Stretcher Scoop	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Stretcher Scoop	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Stretcher Scoop	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Stretcher Scoop	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Stretcher Scoop	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Stretcher Scoop	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Stretcher Scoop	KAMAL COACH	81	18-Dec-20	18-Dec-23	Warranty Available
Medical Equipment	Stretcher Scoop	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Stretcher Scoop	KAMAL COACH	31	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Suction Pump (Electrical)	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Suction Pump (Electrical)	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Suction Pump (Electrical)	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Suction Pump (Electrical)	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Suction Pump (Electrical)	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Suction Pump (Electrical)	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Suction Pump (Electrical)	KAMAL COACH	114	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Suction Pump (Electrical)	KAMAL COACH	417	26-Mar-22	25-Mar-25	Warranty Available

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Medical Equipment	Suction Pump (Manual)	AJIL FIBERTECH	416	11-Jun-22	10-Jun-25	Warranty Available
Medical Equipment	Suction Pump (Manual)	BHPL	1	03-Jun-13	02-Jun-18	NA
Medical Equipment	Suction Pump (Manual)	BHPL	10	13-Dec-17	12-Dec-22	NA
Medical Equipment	Suction Pump (Manual)	BHPL	15	15-Dec-17	14-Dec-22	NA
Medical Equipment	Suction Pump (Manual)	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Medical Equipment	Suction Pump (Manual)	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Medical Equipment	Suction Pump (Manual)	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Medical Equipment	Suction Pump (Manual)	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Medical Equipment	Suction Pump (Manual)	KAMAL COACH	2	19-Dec-20	19-Dec-23	Warranty Available
Medical Equipment	Suction Pump (Manual)	KAMAL COACH	112	17-Nov-20	17-Nov-23	Warranty Available
Medical Equipment	Syringe Pump	AJIL FIBERTECH	55	15-Mar-23	14-Mar-26	Warranty Available
Medical Equipment	Syringe Pump	BHPL	1	11-Sep-13	10-Sep-18	NA
Medical Equipment	Syringe Pump	KAMAL COACH	33	18-Dec-20	18-Dec-23	Warranty Available
Medical Equipment	Syringe Pump	OSMCL	23	18-Dec-20	18-Dec-22	NA
Medical Equipment	Transport Ventilator	BHPL	1	16-Sep-13	15-Sep-18	NA
Medical Equipment	Transport Ventilator	KAMAL COACH	33	08-Feb-21	08-Feb-24	Warranty Available
Medical Equipment	Transport Ventilator	KAMAL COACH	31	11-Jan-22	10-Jan-25	Warranty Available
Medical Equipment	Transport Ventilator	OSMCL	24			NA
Medical Equipment	Transport Ventilator	OSMCL	23	08-Feb-21	08-Feb-23	NA
Rescue Equipment	Rescue Tools	BHPL	233			NA
Rescue Equipment	Rescue Tools	AJIL FIBERTECH	184	11-Jun-22	10-Jun-25	Warranty Available
Rescue Equipment	Rescue Tools	BHPL	10	13-Dec-17	12-Dec-22	NA
Rescue	Rescue Tools	BHPL	15	15-Dec-17	14-Dec-22	NA

Asset Group	Name of The Assets	Company	Quantity	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
Equipment						
Rescue Equipment	Rescue Tools	BHPL	25	15-Jun-18	14-Jun-23	Warranty Available
Rescue Equipment	Rescue Tools	BHPL	15	14-Sep-18	13-Sep-23	Warranty Available
Rescue Equipment	Rescue Tools	BHPL	17	22-Sep-18	21-Sep-23	Warranty Available
Rescue Equipment	Rescue Tools	BHPL	10	15-Sep-18	14-Sep-23	Warranty Available
Rescue Equipment	Rescue Tools	KAMAL COACH	30	17-Nov-20	17-Nov-23	Warranty Available
Rescue Equipment	Rescue Tools	KAMAL COACH	84	05-Dec-20	05-Dec-23	Warranty Available

SI NO	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
1	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
2	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
3	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
4	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
5	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
6	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
7	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
8	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
9	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
10	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
11	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
12	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
13	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
14	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
15	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
16	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
17	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
18	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
19	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
20	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
21	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
22	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
23	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
24	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
25	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
26	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
27	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024

SI NO	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
28	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
29	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
30	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
31	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
32	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
33	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
34	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
35	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
36	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
37	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
38	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
39	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
40	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
41	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
42	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
43	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
44	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
45	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
46	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
47	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
48	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
49	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
50	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
51	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
52	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
53	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
54	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
55	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
56	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
57	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
58	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
59	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
60	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
61	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
62	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
63	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
64	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
65	NETBOOK	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024
66	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
67	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
68	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
69	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
70	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024

SI NO	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
71	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
72	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
73	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
74	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
75	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
76	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
77	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
78	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
79	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
80	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
81	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
82	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
83	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
84	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
85	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
86	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
87	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
88	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
89	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
90	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
91	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
92	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
93	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
94	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
95	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
96	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024
97	LAPTOP	30-04-2020	03-02-2023	04-02-2023 to 03-02-2024

SI NO	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Type	Quantity
1	MS OFFICE-2019	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PROFESSIONAL	80
2	MS OFFICE-2019	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	STANDARD	204
3	MS SERVER -2016	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	STANDARD	6
4	MS SERVER -2019	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	STANDARD	6
5	MS SQL SERVER - 2019	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	ENTERPRISE	1
5	MS SQL SERVER - 2016	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	ENTERPRISE	4
6	Window Server CALS	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Microsoft	200

SI NO	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Type	Quantity
7	Backup Software	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Data Backup	1
8	Biometric application Software + license(5000 users)	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	COSEC LICEENCE	1

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	MAKE	Model	Service Tag
1	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	3G0Q9W2
2	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	3PXMZX2
3	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	4G0Q9W2
4	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	4PXMZX2
5	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	5G0Q9W2
6	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	5PXMZX2
7	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	6PXMZX2
8	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	7PXMZX2
9	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	81LP9W2
10	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	8PXMZX2
11	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	61LP9W2
12	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	71LP9W2
13	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	6G0Q9W2
14	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	7G0Q9W2
15	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	41LP9W2
16	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	51LP9W2

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	MAKE	Model	Service Tag
17	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	90BP9W2
18	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	9PXMZX2
19	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	BPXMZX2
20	Server	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	Poweredge R740	CPXMZX2

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Model	Service Tag
1	SAN Storage	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	SC5020	9F23Q03
2	Enclosure		03-02-2023	04-02-2023 to 03-02-2024	SC420pbc	9F99Q03
3	Enclosure		03-02-2023	04-02-2023 to 03-02-2024	SC420pbc	9F87Q03
4	Tape Library	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Dell EMC ML3	FP5R0V2

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Model	Service Tag
1	SAN Switch	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MDS 9148T	JPG234300BB
2	SAN Switch	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MDS 9148T	JPG234300B4

Sl.No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacture	Model	S/N & Service Tag
1	Firewall	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	SOPHOS	XG 430 rev	C4207APFWP 82W40
2	Firewall	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	SOPHOS	XG 430 rev	C4207ACJM 32KJ87

Sl.No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model	S/N
1	Wifi (AP)	16-03-2020	03-02-2023	04-02-2023 to 03-02-2024	CISCO	CISCO 2700 AP	SFGL2310A68Q

2	Wifi (AP)	16-03-2020	03-02-2023	04-02-2023 to 03-02-2024	CISCO	CISCO 2700 AP	SFGL2312A5H0
3	Wifi (AP)	16-03-2020	03-02-2023	04-02-2023 to 03-02-2024	CISCO	CISCO 2700 AP	SFGL2312A5H6
4	Wifi (AP)	16-03-2020	03-02-2023	04-02-2023 to 03-02-2024	CISCO	CISCO 2700 AP	SFGL2312A5H7
5	Wifi (AP)	16-03-2020	03-02-2023	04-02-2023 to 03-02-2024	CISCO	CISCO 2700 AP	SFGL2312A5H9
6	Wifi (AP)	16-03-2020	03-02-2023	04-02-2023 to 03-02-2024	CISCO	CISCO 2700 AP	SFGL2313A1KG

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacture	Model	S/L
1	T1/E1/PRI Media Gateway Router	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Sangoma	Sangoma Vega 400G	005058208A26
2	T1/E1/PRI Media Gateway Router	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Sangoma	Sangoma Vega 400G	00505820D560
3	T1/E1/PRI Media Gateway Router	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Sangoma	Sangoma Vega 400G	00505820D5D4

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacture	Model	S/L
1	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52_IND/E1/2W/ MASTER	1550006422
2	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52A/E1B/2W/ET H/SW/MASTER	651112
3	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52A/E1B/2W/ET H/SW/MASTER	906560
4	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52A/E1B/2W/ET H/SW/MASTER	906561
5	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52_IND/E1/2W/ MASTER	1523006330
6	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52_IND/E1/2W/ MASTER	1350017715

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacture	Model	S/L
7	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52_IND/E1/2W/MASTER	G080709500199
8	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52_IND/E1/2W/MASTER	G080709504196
9	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52_IND/E1/2W/SLAVE	1523006329
10	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52A/E1B/2W/ETH/SW/SLAVE	1326011253
11	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52_IND/E1/2W/SLAVE	1550006419
12	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52_IND/E1/2W/SLAVE	1424000811
13	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52_IND/E1/2W/SLAVE	1350017718
14	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52_IND/E1/2W/SLAVE	1410001039
15	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52_IND/E1/2W/SLAVE	1016947
16	BSNL PRI MODEM	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	RAD	ASMI_52_IND/E1/2W/SLAVE	1039006460

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model	S/N
1	Printer	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	HP	HP LASERJET PRO M405DN PRINTER	PHCN500040
2	Printer	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	HP	HP LASERJET PRO M405DN PRINTER	PHCN500047
3	Printer	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	HP	HP CLJ PRO MFP M479DW PRINTER	CNBMM95150
4	Printer	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	HP	HP CLJ PRO MFP M479DW PRINTER	CNBMM951F6
5	Printer	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	HP	HP CLJ MFP PRO MFP M479DW PRINTER	CNBMM95150
6	Printer	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	HP	HP CLJ MFP PRO MFP M479DW PRINTER	CNBMM951F6

Sl.No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Asset Code	Make	Model	S/N	Screen Size
1	TV	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	ZHL-OD-TV-001	LG	LG43UU640C	907PLHT019921	43
2	TV	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	ZHL-OD-TV-002	LG	LG43UU640C	907PLJK019916	43

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacture	Model	Service Tag
1	L2 Switch POE	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Dell	S3148P	7Y62PK2
2	L2 Switch POE	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Dell	S3148P	BY62PK2
3	L2 Switch POE	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Dell	S3148P	BZ62PK2
4	L2 Switch POE	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Dell	S3148P	FZ62PK2
5	L2 Switch POE	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Dell	S3148P	1LY1PK2
6	L2 Switch POE	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Dell	S3148P	3DY1PK2
7	L2 Switch POE	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Dell	S3148P	3MY1PK2
8	L2 Switch POE	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Dell	S3148P	4PY1PK2
9	L2 Switch NPOE	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Dell	S3148P	1CK2PK2
10	L2 Switch NPOE	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Dell	S3148P	7DK2PK2
11	L3 Switch	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Dell	S5248F	502D9Z2
12	L3 Switch	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Dell	S5248F	503D9Z2
13	KVM Switch ,LCD panel, keyboard	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	ATEN	CS1316	Z3J6-A58-0131
14	KVM Switch ,LCD panel, keyboard	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	ATEN	CS1316	Z3J6-058-0132
15	1U 17" LCD Pannel with keyboard	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	ATEN	1000M	AAJB-A15-0036

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacture	Model	Service Tag
16	1U 17" LCD Pannel with keyboard	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	ATEN	1000M	AAJB-A15-0037

Sl.No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	Headset S\N
1	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys4993
2	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5042
3	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5116
4	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5105
5	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5094
6	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys4982
7	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5081
8	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2290
9	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2297
10	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2286
11	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2251
12	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5133
13	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys1986
14	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2232
15	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5142
16	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	yr9775
17	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5070

Sl.No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	Headset S\N
18	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5074
19	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5035
20	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5031
21	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5146
22	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5088
23	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2368
24	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2285
25	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5041
26	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5085
27	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2328
28	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys1515
29	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5077
30	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2196
31	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys4972
32	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys4961
33	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2229
34	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2220
35	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys1799
36	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5037
37	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys1467
38	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys4955

Sl.No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	Headset S\N
39	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5153
40	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	yr9632
41	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys4956
42	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys4941
43	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys1832
44	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys1963
45	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys1554
46	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2230
47	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys4980
48	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2288
49	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5147
50	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys4988
51	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5059
52	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2280
53	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2277
54	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys4960
55	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5006
56	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5028
57	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5091
58	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5128
59	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5053

Sl.No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	Headset S\N
60	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5097
61	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5134
62	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys4939
63	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5025
64	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5154
65	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys4990
66	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5049
67	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5067
68	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5144
69	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5183
70	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5132
71	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2287
72	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5169
73	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5160
74	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2292
75	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2213
76	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5155
77	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5106
78	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5111
79	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5130
80	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5096

Sl.No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	Headset S\N
81	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5145
82	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5103
83	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5033
84	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5184
85	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5182
86	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5173
87	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5152
88	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5163
89	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5115
90	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5125
91	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5176
92	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5040
93	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5181
94	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5135
95	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5165
96	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys4945
97	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5100
98	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5177
99	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys4932
100	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5166
101	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5027

Sl.No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	Headset S\N
102	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys5185
103	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2260
104	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2241
105	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2296
106	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2254
107	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2206
108	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2205
109	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2242
110	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2383
111	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2342
112	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2208
113	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2259
114	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2256
115	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2261
116	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2279
117	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2231
118	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2365
119	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2250
120	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2300
121	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2253
122	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2304

Sl.No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	Headset S\N
123	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2236
124	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2170
125	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2310
126	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2258
127	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2332
128	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2263
129	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2243
130	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2283
131	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2271
132	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2190
133	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2324
134	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2027
135	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2244
136	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2228
137	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2257
138	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2247
139	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2268
140	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2138
141	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2307
142	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2331
143	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2308

Sl.No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	Headset S\N
144	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2302
145	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2252
146	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2189
147	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2264
148	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2275
149	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2284
150	Headsets	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	PLATRONICS PRACTICA	ys2315

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model
1	EPABX expansion card (Upgrade)	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Matrix	DKP-8
2	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
3	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
4	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
5	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
6	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
7	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
8	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
9	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
10	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
11	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model
12	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
13	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
14	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
15	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
16	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
17	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
18	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
19	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
20	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
21	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
22	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
23	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
24	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
25	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
26	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
27	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
28	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
29	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
30	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
31	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
32	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model
33	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
34	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
35	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
36	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
37	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
38	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
39	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
40	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
41	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
42	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
43	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
44	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
45	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
46	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
47	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
48	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
49	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
50	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
51	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
52	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
53	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model
54	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
55	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
56	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
57	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
58	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
59	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
60	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
61	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
62	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
63	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
64	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
65	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
66	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
67	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
68	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
69	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
70	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
71	Land Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Panasonic	KX-TS880
72	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
73	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
74	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model
75	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
76	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
77	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
78	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
79	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
80	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
81	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
82	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
83	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
84	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
85	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
86	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
87	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
88	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
89	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
90	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
91	Digital Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	MATRIX	EON 510
92	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
93	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
94	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
95	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model
96	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
97	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
98	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
99	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
100	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
101	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
102	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
103	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
104	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
105	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
106	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
107	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
108	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
109	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
110	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
111	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
112	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
113	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
114	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
115	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
116	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model
117	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
118	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
119	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
120	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
121	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
122	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
123	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
124	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
125	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
126	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
127	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
128	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
129	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
130	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
131	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
132	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
133	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
134	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
135	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
136	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
137	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model
138	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
139	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
140	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
141	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
142	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
143	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
144	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
145	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
146	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
147	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
148	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
149	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
150	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
151	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
152	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
153	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
154	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
155	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
156	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
157	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
158	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model
159	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
160	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
161	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
162	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
163	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
164	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
165	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
166	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
167	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
168	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
169	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
170	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
171	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
172	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
173	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
174	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
175	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
176	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
177	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
178	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
179	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model
180	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
181	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
182	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
183	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
184	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
185	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
186	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
187	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
188	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
189	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
190	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
191	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
192	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
193	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
194	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
195	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
196	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
197	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
198	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
199	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
200	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model
201	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
202	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
203	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
204	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
205	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
206	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
207	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
208	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
209	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
210	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
211	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
212	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
213	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
214	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
215	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
216	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
217	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
218	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
219	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
220	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
221	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model
222	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
223	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
224	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
225	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
226	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
227	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
228	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
229	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
230	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
231	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
232	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
233	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
234	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
235	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
236	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
237	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
238	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
239	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
240	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630
241	IP Phone	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Grandstream	GXP 1630

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	CPU Model	S/N
1	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	89RX3Z2
2	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	5BRX3Z2
3	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	C6RX3Z2
4	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	78RX3Z2
5	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	19RX3Z2
6	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	88RX3Z2
7	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	38RX3Z2
8	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	8DRX3Z2
9	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	BBRX3Z2
10	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	8FRX3Z2
11	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	DCRX3Z2
12	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	JGRX3Z2
13	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	BFRX3Z2
14	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	SFRX3Z2
15	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	HCRX3Z2
16	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	7BRX3Z2
17	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	7W1NZX2
18	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	4GRX3Z2
19	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	86RX3Z2
20	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	D8RX3Z2
21	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	7DRX3Z2

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	CPU Model	S/N
22	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	GBRX3Z2
23	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	CFRX3Z2
24	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	96RX3Z2
25	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	BCRX3Z2
26	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	2DRX3Z2
27	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	5DRX3Z2
28	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	4FRX3Z2
29	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	6BRX3Z2
30	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	F6RX3Z2
31	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	CCRX3Z2
32	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	BCRX3Z2
33	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	49RX3Z2
34	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	B6RX3Z2
35	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	5CRX3Z2
36	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	99RX3Z2
37	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	C8RX3Z2
38	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	FHRX3Z2
39	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	2HRX3Z2
40	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	BSRX3Z2
41	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	5HRX3Z2
42	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	7CRX3Z2

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	CPU Model	S/N
43	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	GSRX3Z2
44	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	9BRX3Z2
45	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	83RX3Z2
46	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	58RX3Z2
47	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	G6RX3Z2
48	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	45RX3Z2
49	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	1SRX3Z2
50	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	47RX3Z2
51	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	37RX3Z2
52	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	26RX3Z2
53	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	C4RX3Z2
54	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	2GRX3Z2
55	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	FSRX3Z2
56	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	79RX3Z2
57	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	B8RX3Z2
58	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	6W1NZX2
59	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	66RX3Z2
60	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	48RX3Z2
61	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	1BRX3Z2
62	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	FCRX3Z2
63	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	3DRX3Z2

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	CPU Model	S/N
64	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	J9RX3Z2
65	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	59RX3Z2
66	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	3GRX3Z2
67	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	7FRX3Z2
68	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	36RX3Z2
69	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	HGRX3Z2
70	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	CGRX3Z2
71	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	9HRX3Z2
72	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	9CRX3Z2
73	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	JBRX3Z2
74	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	8BRX3Z2
75	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	J6RX3Z2
76	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	D4RX3Z2
77	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	35RX3Z2
78	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	2BRX3Z2
79	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	6HRX3Z2
80	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	3CRX3Z2
81	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	2FRX3Z2
82	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	16RX3Z2
83	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	DHRX3Z2
84	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	GGRX3Z2

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	CPU Model	S/N
85	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	8HRX3Z2
86	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	2CRX3Z2
87	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	DFRX3Z2
88	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	94RX3Z2
89	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	4HRX3Z2
90	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	7HRX3Z2
91	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	75RX3Z2
92	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	FGRX3Z2
93	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	B7RX3Z2
94	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	CHRX3Z2
95	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	39RX3Z2
96	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	9FRX3Z2
97	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	1HRX3Z2
98	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	5GRX3Z2
99	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	CDRX3Z2
100	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	DBRX3Z2
101	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	J4RX3Z2
102	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	H9RX3Z2
103	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	BGRX3Z2
104	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	JDRX3Z2
105	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	1CRX3Z2

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	CPU Model	S/N
106	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	CBRX3Z2
107	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	3FRX3Z2
108	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	D7RX3Z2
109	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	6CRX3Z2
110	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	BDRX3Z2
111	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	F8RX3Z2
112	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	DGRX3Z2
113	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	BHRX3Z2
114	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	17RX3Z2
115	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	J7RX3Z2
116	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	F7RX3Z2
117	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	7GRX3Z2
118	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	98RX3Z2
119	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	57RX3Z2
120	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	3BRX3Z2
121	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	H4RX3Z2
122	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	FFRX3Z2
123	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	9DRX3Z2
124	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	69RX3Z2
125	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	H6RX3Z2
126	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	85RX3Z2

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	CPU Model	S/N
127	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	95RX3Z2
128	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	9GRX3Z2
129	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	8WINZX2
130	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	6FRX3Z2
131	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	IDRX3Z2
132	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	GFRX3Z2
133	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	46RX3Z2
134	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	G7RX3Z2
135	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	J5RX3Z2
136	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	C9RX3Z2
137	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	H8RX3Z2
138	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	25RX3Z2
139	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	F4RX3Z2
140	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	68RX3Z2
141	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	18RX3Z2
142	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	G9RX3Z2
143	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	C5RX3Z2
144	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	HBRX3Z2
145	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	29RX3Z2
146	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	G8RX3Z2
147	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	F9RX3Z2

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	CPU Model	S/N
148	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	C7RX3Z2
149	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	GCRX3Z2
150	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	4WINZX2
151	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	HFRX3Z2
152	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	FDRX3Z2
153	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	87RX3Z2
154	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	G4DC3Z2
155	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	H5RX3Z2
156	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	65RX3Z2
157	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	28RX3Z2
158	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	77RX3Z2
159	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	5WINZX2
160	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	J8RX3Z2
161	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	3HRX3Z2
162	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	B9RX3Z2
163	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	55RX3Z2
164	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	6GRX3Z2
165	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	56RX3Z2
166	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	JFRX3Z2
167	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	8GRX3Z2
168	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	6DRX3Z2

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Manufacturer	CPU Model	S/N
169	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	4DRX3Z2
170	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	IGRX3Z2
171	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	67RX3Z2
172	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	76RX3Z2
173	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	D9RX3Z2
174	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	IFRX3Z2
175	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	FBRX3Z2
176	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	9WINZX2
177	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	D6RX3Z2
178	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	H7RX3Z2
179	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	27RX3Z2
180	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	97RX3Z2
181	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	4BRX3Z2
182	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	DDRX3Z2
183	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	D5RX3Z2
184	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	4CRX3Z2
185	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	HDRX3Z2
186	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	B4RX3Z2
187	Desktop	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	DELL	OptiPlex 3070	GDRX3Z2

Sl.No	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model
1	12v, 150 AH UPS battery (The supplier shall quote buyback price which shall be adjusted against the price quoted for the new battery)	03-03-2020	03-02-2023	04-02-2023 to 03-02-2024	Exide	60
2	Symantec Endpoint Protection	11-02-2020	03-02-2023	04-02-2023 to 03-02-2024	Symantec	200

Sl. No.	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement	Make	Model
1	Rack for Server & Network	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	APW SMARTRACK	APW 600 42U(blk)-4 No
2	Rack for Server & Network	04-02-2020	03-02-2023	04-02-2023 to 03-02-2024	APW SMARTRACK	APW 600 42U(blk)-4 No

Sl.No	Name of The Assets	Date of Procurement	Validity of warranty period	Validity of AMC/CMC Agreement
1	EPABX Expansion Card	03-03-2020	03-02-2023	04-02-2023 to 03-02-2024

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
1	OBLSPUR640	OD02AR1758	19-05-2023	21151
2	OBLSBAL574	OD02AR1754	20-05-2023	30043
3	OBLSBAL575	OD02AR1766	20-05-2023	28942
4	OBLSBAL576	OD02AR1803	20-05-2023	29773
5	OBLSBAL577	OD02AR1768	20-05-2023	26308
6	OBLSBAR578	OD02AR1760	19-05-2023	28197
7	OBLSBAR579	OD02AR1756	19-05-2023	19820
8	OBLSBAR580	OD02AR1762	20-05-2023	24494
9	OBLSDHE589	OD02AR1759	20-05-2023	27077
10	OBLSDHE590	OD02AR1755	20-05-2023	27957
11	OBLSDHE591	OD02AR1753	20-05-2023	25042
12	OBLSSUN652	OD02AR1769	19-05-2023	24047

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
13	OBLSSUN653	OD02AR1763	19-05-2023	19040
14	OBLSSUN654	OD02AR1775	20-05-2023	24256
15	OBLSSUN655	OD02AR1774	20-05-2023	24074
16	OBLSBHA585	OD02AR1761	20-05-2023	24234
17	OBLSBHA586	OD02AR1778	19-05-2023	17922
18	OBLSBHA587	OD02AR1767	19-05-2023	22099
19	OBLSPUR638	OD02AR1764	20-05-2023	14838
20	OBLSANU565	OD02AR1757	20-05-2023	24178
21	OBLSANU566	OD02AR1770	20-05-2023	22810
22	OBLSANU567	OD02AR1772	20-05-2023	22689
23	OBLSANU568	OD02AR1776	20-05-2023	27032
24	OBLSPUR639	OD02AR1802	19-05-2023	20536
25	OBLSSUN656	OD02AR3106	13-07-2018	428641
26	OBLSBOL571	OD02AW1711	13-07-2018	737119
27	OBLSBOL572	OD02AW1713	13-07-2018	677788
28	OBLSBOL573	OD02AW1733	13-07-2018	533884
29	OBLSBOU581	OD02AW1725	13-07-2018	693873
30	OBLSBOU583	OD02AW1706	13-07-2018	424943
31	OBLSBOU584	OD02AW1709	13-07-2018	572508
32	OBLSDHE588	OD02AW1729	13-07-2018	379527
33	OALSGAJ592	OD02AW1712	13-07-2018	385171
34	OALSKAN600	OD02AW1707	13-07-2018	583340
35	OALSKAN601	OD02AW1731	13-07-2018	478851
36	OALSKAN602	OD02AW1716	13-07-2018	612457
37	OALSKAN603	OD02AW1715	13-07-2018	522827
38	OBLSNAY632	OD02AW1719	13-07-2018	399999
39	OBLSNAY633	OD02AW1720	13-07-2018	599406
40	OBLSNAY634	OD02AW1726	13-07-2018	472138
41	OBLSSAM646	OD02AW1723	13-07-2018	553433
42	OBLSSAM647	OD02AW1724	13-07-2018	736656
43	OALSSUB651	OD02AW1732	13-07-2018	639229
44	OBLSSUN570	OD02AW1714	14-07-2018	389193
45	OBLSBOU582	OD02AW1721	14-07-2018	636074
46	OALSKAN599	OD02AW1728	14-07-2018	440491
47	OBLSBOL569	OD02AW1730	16-07-2018	465495
48	OBLSSAM648	OD02AW1722	18-07-2018	608528
49	OBLSSAM649	OD02AW1708	18-07-2018	470003
50	OBLSSAM650	OD02AW1734	18-07-2018	475396
51	OBLSJAJ593	OD02AY0581	11-10-2018	410237
52	OBLSKAL594	OD02AY2338	11-10-2018	571472
53	OBLSKAL595	OD02AY2346	11-10-2018	512349

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
54	OBLSKAL596	OD02AY2337	11-10-2018	477404
55	OBLSKAL597	OD02AY2336	11-10-2018	693034
56	OBLSKAL598	OD02AY2344	11-10-2018	391567
57	OBLSKEN604	OD02AY0595	11-10-2018	393225
58	OBSKEO605	OD02AY0599	11-10-2018	633717
59	OBSKEO606	OD02AY0594	11-10-2018	495246
60	OBSKEO607	OD02AY0592	11-10-2018	407750
61	OBSKEO609	OD02AY0585	11-10-2018	383418
62	OBSKEO610	OD02AY0601	11-10-2018	528603
63	OALSMAY620	OD02AY0590	11-10-2018	785050
64	OALSMAY622	OD02AY0604	11-10-2018	575582
65	OBLSMAY623	OD02AY0587	11-10-2018	457549
66	OBLSMAY624	OD02AY0579	11-10-2018	463608
67	OBLSMAY625	OD02AY0583	11-10-2018	436930
68	OBLSMAY626	OD02AY0580	11-10-2018	516155
69	OALSMAY627	OD02AY0605	11-10-2018	723147
70	OBLSMAY628	OD02AY0602	11-10-2018	540586
71	OALSNAW630	OD02AY2347	11-10-2018	497082
72	OALSNAW631	OD02AY0584	11-10-2018	390374
73	OALSNUA635	OD02AY2342	11-10-2018	617756
74	OBSNUA636	OD02AY0593	11-10-2018	484077
75	OBSNUA637	OD02AY0586	11-10-2018	589799
76	OBLSMAY621	OD02AY0596	11-10-2018	583108
77	OBSKEO608	OD02AY2339	12-10-2018	509644
78	OALSMAL616	OD02AY2335	12-10-2018	374951
79	OALSMAL617	OD02AY2343	12-10-2018	539335
80	OALSMAL618	OD02AY2351	12-10-2018	356748
81	OALSMAL619	OD02AY2352	12-10-2018	272721
82	OBSNAW629	OD02AY2341	12-10-2018	365830
83	OBSRAY641	OD02AY0582	12-10-2018	448720
84	OBSRAY642	OD02AY0591	12-10-2018	415793
85	OBSRAY643	OD02AY2353	12-10-2018	384575
86	OBSRAY644	OD02AY2349	12-10-2018	270498
87	OBSRAY645	OD02AY2350	12-10-2018	381739
88	OBSKOR611	OD02AY0603	13-10-2018	423469
89	OBSKOR612	OD02AY0578	13-10-2018	435141
90	OBSKOR613	OD02AY2348	13-10-2018	420981
91	OBSKOR614	OD02AY0598	13-10-2018	443885
92	OBSKOR615	OD02AY0588	13-10-2018	449013
93	OALSMAY374	OD02BH1249	08-12-2019	385006
94	OALSJAJ129	OD02BH1256	08-12-2019	411760

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
95	OALSBAL339	OD02BH1270	08-12-2019	694027
96	OALSSUB317	OD02BH1242	08-12-2019	587690
97	OALSMAY142	OD02BH1241	08-12-2019	694926
98	OALSDEO468	OD02BH1259	08-12-2019	438496
99	OBLSBAL346	OD02BH1265	08-12-2019	380174
100	OALSJAJ316	OD02BH1258	08-12-2019	477707
101	OALSMAY363	OD02BH1250	08-12-2019	450643
102	OBLSCUT237	OD02BH1247	08-12-2019	284742
103	OBLSBAL338	OD02BH1248	08-12-2019	469959
104	OALSBAL354	OD02BH1267	08-12-2019	463888
105	OBLSBAL356	OD02BH1266	08-12-2019	509091
106	OALSJAJ128	OD02BH1262	08-12-2019	374205
107	OALSMAY373	OD02BH1252	08-12-2019	668862
108	OALSGAN256	OD02BH1253	08-12-2019	570537
109	OALSKOR243	OD02BH1264	08-12-2019	454660
110	OALSKHU209	OD02BH1257	08-12-2019	428700
111	OALSPUR111	OD02BH1261	08-12-2019	425513
112	OALSKHU104	OD02BH1260	08-12-2019	367245
113	OBLSMAY362	OD02BH1269	08-12-2019	376006
114	OALSGAN264	OD02BH1251	08-12-2019	374815
115	OALSGAN115	OD02BH1244	08-12-2019	279215
116	OALSGAN277	OD02BH1263	08-12-2019	333135
117	OALSMAY141	OD02BH1254	08-12-2019	476592
118	OALSKEO205	OD02BH1245	08-12-2019	545319
119	OALSRAY278	OD02BH1268	09-12-2019	573219
120	OALSGAN261	OD02BH1246	09-12-2019	383770
121	OALSGAN118	OD02BH1243	09-12-2019	497956
122	OALSDEO409	OD02BH2895	17-12-2019	412768
123	OALSKEO418	OD02BH2906	17-12-2019	550247
124	OALSNAY473	OD02BH2897	17-12-2019	374086
125	OALSMAY365	OD02BH2903	17-12-2019	463357
126	OALSSAM379	OD02BH2908	18-12-2019	354757
127	OALSJAJ324	OD02BH2907	18-12-2019	371382
128	OALSBOU539	OD02BH2898	18-12-2019	551344
129	OALSSAM382	OD02BH2904	18-12-2019	610346
130	OBLSBHA333	OD02BH2893	18-12-2019	345506
131	OBLSJAJ313	OD02BH2905	18-12-2019	467202
132	OALSSUN390	OD02BH2892	18-12-2019	282501
133	OALSKHU101	OD02BH2896	18-12-2019	442318
134	OALSSUN401	OD02BH2891	18-12-2019	282306
135	OBLSBOL385	OD02BH2902	19-12-2019	353173

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
136	OALSSUN388	OD02BH2901	20-12-2019	358144
137	OALSNAW525	OD02BH2894	20-12-2019	355953
138	OALSKEO153	OD02BH3915	21-12-2019	360920
139	OALSKEO413	OD02BH3914	21-12-2019	437630
140	OALSKEO155	OD02BH3911	21-12-2019	643024
141	OALSKEO424	OD02BH3913	21-12-2019	319833
142	OALSMAY376	OD02BH4306	21-12-2019	479373
143	OALSMAY366	OD02BH3916	21-12-2019	415863
144	OALSBAL135	OD02BH3917	21-12-2019	583443
145	OBLSBAL341	OD02BH4315	21-12-2019	559170
146	OALSBHA220	OD02BH4303	21-12-2019	463578
147	OBLSCUT226	OD02BH4307	21-12-2019	376129
148	OBLSCUT233	OD02BH4305	22-12-2019	347957
149	OALSKOR301	OD02BH4302	22-12-2019	324562
150	OBLSKEO412	OD02BH3912	22-12-2019	292811
151	OALSNAW470	OD02BH4316	22-12-2019	549390
152	OALSNAW475	OD02BH5756	23-12-2019	552900
153	OALSBAL351	OD02BH4311	24-12-2019	480344
154	OALSANU302	OD02BH4313	24-12-2019	496494
155	OALSKHU219	OD02BH4978	25-12-2019	252519
156	OBLSPUR253	OD02BH4975	25-12-2019	349457
157	OALSBOU480	OD02BH4308	25-12-2019	518634
158	OALSKAL452	OD02BH3910	25-12-2019	506469
159	OALSDEO467	OD02BH4309	25-12-2019	457195
160	OALSGAN116	OD02BH4971	26-12-2019	557408
161	OBLSDHE204	OD02BH4977	26-12-2019	455507
162	OALSSUN386	OD02BH4970	26-12-2019	288247
163	OALSDHE404	OD02BH4310	26-12-2019	412388
164	OALSBOL494	OD02BH4314	26-12-2019	661034
165	OBLSKOR531	OD02BH4304	27-12-2019	549506
166	OBLSCUT236	OD02BH4972	27-12-2019	368263
167	OBLSSUB407	OD02BH4312	27-12-2019	433735
168	OALSGAJ511	OD02BH4976	28-12-2019	432056
169	OALSKOR485	OD02BH4969	28-12-2019	492473
170	OBLSNAW296	OD02BH4974	02-01-2020	406884
171	OALSKOR299	OD02BH7012	02-01-2020	453785
172	OALSNAW477	OD02BH6997	07-01-2020	451100
173	OALSRAY279	OD02BH6991	07-01-2020	373508
174	OALSSAM144	OD02BH7673	07-01-2020	578348
175	OALSPUR110	OD02BH6992	07-01-2020	479180
176	OALSGAN117	OD02BH6995	07-01-2020	331054

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177	OBLSGAN258	OD02BH6990	07-01-2020	295172
178	OALSCUT107	OD02BH6985	07-01-2020	289862
179	OBLSGAN263	OD02BH6982	08-01-2020	389408
180	OBLSKEN484	OD02BH7003	10-01-2020	431006
181	OALSKOR559	OD02BH7009	10-01-2020	346152
182	OBLSKEN488	OD02BH7005	10-01-2020	378323
183	OALSSUN396	OD02BH6987	11-01-2020	249509
184	OALSDHE151	OD02BH6989	11-01-2020	495540
185	OALSBOL493	OD02BH6984	11-01-2020	531049
186	OALSDHE402	OD02BH6993	11-01-2020	494943
187	OALSJAG445	OD02BH6981	11-01-2020	343977
188	OALSJAG441	OD02BH7004	11-01-2020	381773
189	OALSANU304	OD02BH6998	12-01-2020	326165
190	OALSBAL138	OD02BH6983	13-01-2020	488199
191	OBLSBHA328	OD02BH6986	13-01-2020	294353
192	OALSBHA327	OD02BH6994	18-01-2020	626784
193	OBLSKEO416	OD02BH8738	25-01-2020	470463
194	OALSSAM384	OD02BH8748	26-01-2020	358081
195	OALSKEO419	OD02BH8736	26-01-2020	456213
196	OALSBAL349	OD02BH8740	26-01-2020	417575
197	OBLSGAN269	OD02BH8751	26-01-2020	512332
198	OBLSBAL343	OD02BH8752	27-01-2020	595555
199	OALSMAY368	OD02BH8737	27-01-2020	414903
200	OALSJAG446	OD02BH8739	27-01-2020	366727
201	OALSRAY290	OD02BH8749	27-01-2020	329122
202	OBLSBHA335	OD02BH8744	28-01-2020	271401
203	OALSKAL461	OD02BH8741	28-01-2020	422846
204	OALSKAL460	OD02BH8742	28-01-2020	398384
205	OBLSSUN389	OD02BH8746	28-01-2020	297559
206	OALSSUN391	OD02BH8750	28-01-2020	343285
207	OBLSBAL355	OD02BH8743	29-01-2020	437152
208	OALSKOR294	OD02BH8753	29-01-2020	420715
209	OALSNAV217	OD02BH8960	29-01-2020	368253
210	OBLSPUR252	OD02BH8961	30-01-2020	288706
211	OALSANU235	OD02BH8954	30-01-2020	381764
212	OALSCUT109	OD02BH8962	31-01-2020	311010
213	OBLSKAL466	OD02BH8950	31-01-2020	321361
214	OALSBAR430	OD02BH8956	31-01-2020	502395
215	OALSBOL503	OD02BH8957	31-01-2020	390948
216	OALSKOR292	OD02BH8952	31-01-2020	376260
217	OALSBOL506	OD02BH8958	31-01-2020	466052

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
218	OALSNAW532	OD02BH8963	31-01-2020	407668
219	OALSDHE406	OD02BH8953	01-02-2020	403276
220	OBLSBAL352	OD02BH8959	01-02-2020	563554
221	OALSNAW530	OD02BH8951	01-02-2020	434671
222	OALSNAW522	OD02BH8964	02-02-2020	357459
223	OBLSMAY375	OD02BJ0778	08-02-2020	533647
224	OBLSPUR245	OD02BJ0858	08-02-2020	304651
225	OALSPUR249	OD02BJ0782	09-02-2020	333672
226	OALSDEO469	OD02BJ0840	09-02-2020	349350
227	OALSBHA330	OD02BJ0774	09-02-2020	481618
228	OBLSBHA234	OD02BJ0841	09-02-2020	322715
229	OALSRAY289	OD02BJ0776	09-02-2020	288351
230	OALSMAY367	OD02BJ0781	09-02-2020	378673
231	OALSJAG442	OD02BJ0848	09-02-2020	464550
232	OALSBHA132	OD02BJ0768	10-02-2020	597463
233	OALSJAJ314	OD02BJ0780	10-02-2020	486259
234	OALSKEN491	OD02BJ0845	10-02-2020	414433
235	OALSRAY286	OD02BJ0859	10-02-2020	515734
236	OBLSGAN266	OD02BJ0846	10-02-2020	516408
237	OALSANU309	OD02BJ0856	10-02-2020	376169
238	OALSNAW526	OD02BJ0857	10-02-2020	441324
239	OALSKAN555	OD02BJ0855	10-02-2020	343600
240	OALSRAY283	OD02BJ1420	10-02-2020	371844
241	OALSSUN400	OD02BJ0844	11-02-2020	304320
242	OALSRAY121	OD02BJ1403	11-02-2020	492039
243	OBLSKEO411	OD02BJ0851	11-02-2020	510272
244	OALSKOR124	OD02BJ0863	11-02-2020	449077
245	OALSKOR298	OD02BJ0839	11-02-2020	376025
246	OALSNAW557	OD02BJ0853	11-02-2020	340643
247	OALSANU308	OD02BJ0772	11-02-2020	445795
248	OALSANU125	OD02BJ0861	11-02-2020	486805
249	OALSBOL500	OD02BJ0843	12-02-2020	411852
250	OBLSJAJ312	OD02BJ1463	13-02-2020	425919
251	OALSBOL558	OD02BJ0860	13-02-2020	554695
252	OBLSBAL347	OD02BJ1417	14-02-2020	382378
253	OALSSAM145	OD02BJ0854	14-02-2020	443461
254	OALSKEO421	OD02BJ1419	14-02-2020	648745
255	OALSMAY369	OD02BJ1457	14-02-2020	443430
256	OBLSNAW524	OD02BJ1459	14-02-2020	311789
257	OBLSBHA329	OD02BJ1409	15-02-2020	532747
258	OALSGAN273	OD02BJ1464	15-02-2020	301174

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
259	OALSBHA133	OD02BJ1470	15-02-2020	525378
260	OALSKAL458	OD02BJ1461	16-02-2020	502556
261	OALSMAY139	OD02BJ1408	16-02-2020	502060
262	OALSNAW529	OD02BJ1460	16-02-2020	365982
263	OALSNAW527	OD02BJ1404	16-02-2020	305005
264	OALSBAR425	OD02BJ1410	16-02-2020	387752
265	OALSSUN393	OD02BJ1458	17-02-2020	223962
266	OBLSPUR251	OD02BJ1405	17-02-2020	271125
267	OALSBOL505	OD02BJ1416	17-02-2020	383064
268	OALSNUA537	OD02BJ1462	17-02-2020	412900
269	OALSKEN489	OD02BJ1402	17-02-2020	399110
270	OALSMAL212	OD02BJ1406	17-02-2020	428729
271	OALSNAW478	OD02BJ1456	17-02-2020	414729
272	OBLSJAG449	OD02BJ1467	17-02-2020	382567
273	OALSSAM380	OD02BJ1465	18-02-2020	686627
274	OALSBAR427	OD02BJ1468	18-02-2020	432065
275	OALSGAJ509	OD02BJ1412	18-02-2020	312744
276	OALSGAN276	OD02BJ2668	18-02-2020	314068
277	OBLSJAJ319	OD02BJ2672	19-02-2020	390940
278	OALSNAW472	OD02BJ2660	19-02-2020	319634
279	OALSDHE410	OD02BJ2670	19-02-2020	340897
280	OBLSKHU214	OD02BJ2664	19-02-2020	373026
281	OALSMAL560	OD02BJ2661	20-02-2020	358450
282	OALSKAL455	OD02BJ2663	20-02-2020	432052
283	OALSKAN552	OD02BJ2671	20-02-2020	367328
284	OBLSKEO414	OD02BJ1466	20-02-2020	304693
285	OALSRAY287	OD02BJ2667	21-02-2020	328108
286	OALSKOR300	OD02BJ2665	21-02-2020	504279
287	OALSDHE405	OD02BJ2669	22-02-2020	345011
288	OALSSAM378	OD02BJ1413	22-02-2020	397770
289	OALSBOL496	OD02BJ0775	22-02-2020	495997
290	OALSCUT238	OD02BJ3290	24-02-2020	217111
291	OALSGAN267	OD02BJ5945	06-03-2020	324178
292	OBLSBHA326	OD02BJ5954	07-03-2020	541908
293	OALSNAW225	OD02BJ5972	07-03-2020	388381
294	OALSRAY241	OD02BJ5958	07-03-2020	344896
295	OBLSKEO208	OD02BJ5948	08-03-2020	406337
296	OALSDHE152	OD02BJ5935	09-03-2020	357684
297	OBLSNAY471	OD02BJ3293	11-03-2020	450948
298	OALSRAY288	OD02BJ6170	12-03-2020	343870
299	OBLSKEN487	OD02BJ5946	12-03-2020	486758

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
300	OALSANU307	OD02BJ5941	12-03-2020	413043
301	OALSBAL342	OD02BJ5937	13-03-2020	572364
302	OALSBAL353	OD02BJ6167	13-03-2020	442526
303	OALSPUR112	OD02BJ5949	13-03-2020	356953
304	OALSKEN254	OD02BJ5944	13-03-2020	420914
305	OBLSBHA336	OD02BJ5938	13-03-2020	337777
306	OBLSKHU213	OD02BJ6165	14-03-2020	336096
307	OALSKAN550	OD02BJ5956	14-03-2020	415184
308	OBLSKEO422	OD02BJ6188	14-03-2020	495707
309	OBLSPUR244	OD02BJ6759	15-03-2020	276112
310	OALSKAL464	OD02BJ6173	15-03-2020	322807
311	OALSPUR247	OD02BJ6735	16-03-2020	303291
312	OALSKOR123	OD02BJ6169	16-03-2020	548303
313	OALSNAW528	OD02BJ6792	17-03-2020	291839
314	OBLSKAL285	OD02BJ5951	17-03-2020	437653
315	OALSGAN260	OD02BJ6785	17-03-2020	308708
316	OALSKEN490	OD02BJ6787	18-03-2020	327069
317	OALSGAJ514	OD02BJ5940	18-03-2020	345179
318	OALSBAL137	OD02BJ6745	18-03-2020	639656
319	OALSNUA533	OD02BJ6744	19-03-2020	457100
320	OALSBOL501	OD02BJ5952	19-03-2020	366737
321	OALSNUA535	OD02BJ5953	19-03-2020	453653
322	OALSNUA538	OD02BJ6197	19-03-2020	437234
323	OBLSBHA332	OD02BJ6791	20-03-2020	497080
324	OALSNUA534	OD02BJ6741	20-03-2020	437115
325	OALSKOR293	OD02BJ6761	20-03-2020	301521
326	OBLSBAR303	OD02BJ6750	20-03-2020	457596
327	OBLSBHA334	OD02BJ6736	20-03-2020	433038
328	OALSDHE408	OD02BJ6738	20-03-2020	334639
329	OALSANU311	OD02BJ6749	20-03-2020	337552
330	OALSANU310	OD02BJ6752	20-03-2020	292358
331	OBLSJAG447	OD02BJ6730	20-03-2020	360606
332	OALSBAR433	OD02BJ6727	20-03-2020	282592
333	OALSMAY359	OD02BJ6754	20-03-2020	414556
334	OALSANU306	OD02BJ6747	21-03-2020	360624
335	OBLSGAN262	OD02BJ6784	21-03-2020	274063
336	OALSBAR432	OD02BJ5950	21-03-2020	447115
337	OALSBHA331	OD02BJ6770	21-03-2020	428315
338	OALSGAN113	OD02BJ6790	21-03-2020	413307
339	OALSBAL345	OD02BJ6771	21-03-2020	573800
340	OALSJAG444	OD02BJ6733	21-03-2020	370205

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
341	OALSKHU103	OD02BJ6769	21-03-2020	347752
342	OALSMAY361	OD02BJ6793	22-03-2020	341937
343	OALSJAJ325	OD02BJ6748	22-03-2020	370870
344	OALSJAG443	OD02BJ6756	22-03-2020	344102
345	OBSLJAJ322	OD02BJ6780	22-03-2020	423866
346	OALSPUR250	OD02BJ6751	22-03-2020	363509
347	OALSMAY364	OD02BJ6755	22-03-2020	490917
348	OBSLRAY284	OD02BJ6732	23-03-2020	334124
349	OBSLJAJ320	OD02BJ6788	23-03-2020	336967
350	OBSLJAJ315	OD02BJ6772	23-03-2020	374056
351	OBSLBHA240	OD02BJ6753	23-03-2020	443176
352	OALSBAR486	OD02BJ6795	24-03-2020	359785
353	OALSKAN556	OD02BJ6737	24-03-2020	431101
354	OALSKAN554	OD02BJ6742	24-03-2020	438364
355	OALSBHA134	OD02BJ6743	24-03-2020	460690
356	OBSLJAJ323	OD02BJ6774	24-03-2020	331568
357	OALSKAN211	OD02BJ6728	24-03-2020	439368
358	OALSSUB548	OD02BJ6781	25-03-2020	505316
359	OALSSUB549	OD02BJ6794	25-03-2020	502140
360	OALSBOL502	OD02BJ6775	25-03-2020	414140
361	OALSMAY358	OD02BJ6783	26-03-2020	499909
362	OALSBOL504	OD02BJ6729	26-03-2020	480325
363	OALSSUN394	OD02BJ6172	27-03-2020	375549
364	OALSKAL203	OD02BJ6773	27-03-2020	413275
365	OALSJHA517	OD02BJ5943	28-03-2020	345089
366	OALSSUN516	OD02BJ5936	28-03-2020	242846
367	OALSSUN398	OD02BJ6168	29-03-2020	206527
368	OALSJAJ321	OD02BJ6778	29-03-2020	336261
369	OALSSUN395	OD02BJ6166	29-03-2020	226273
370	OALSSUN397	OD02BJ6760	29-03-2020	219133
371	OALSSAM381	OD02BJ6731	30-03-2020	383121
372	OALSKEO420	OD02BJ6739	01-04-2020	312964
373	OBSLGAN257	OD02BJ9584	01-04-2020	265714
374	OALSJAG451	OD02BJ9588	01-04-2020	300063
375	OALSANU202	OD02BJ9731	01-04-2020	313555
376	OALSCUT106	OD02BJ9590	01-04-2020	428167
377	OALSJAG448	OD02BJ9586	01-04-2020	381083
378	OALSSAM383	OD02BJ9747	01-04-2020	456348
379	OALSKEO423	OD02BJ6734	02-04-2020	375989
380	OBSLKEO206	OD02BJ9721	02-04-2020	351720
381	OBSLBHA337	OD02BJ9577	02-04-2020	445357

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
382	OBLSDHE403	OD02BJ9583	02-04-2020	398909
383	OALSDHE150	OD02BJ9581	02-04-2020	344688
384	OBLSPUR242	OD02BJ9720	03-04-2020	250858
385	OALSCUT231	OD02BJ9578	03-04-2020	228675
386	OALSSAM377	OD02BJ9751	03-04-2020	504366
387	OALSJAG450	OD02BJ9587	03-04-2020	308013
388	OBLSCUT228	OD02BJ9580	03-04-2020	235192
389	OALSJAJ318	OD02BJ9753	03-04-2020	326936
390	OALSJHA519	OD02BJ9716	03-04-2020	307871
391	OALSKAL218	OD02BJ9732	03-04-2020	396798
392	OALSJHA515	OD02BJ6758	03-04-2020	426080
393	OBLSKEO207	OD02BJ9719	03-04-2020	385688
394	OALSGAN268	OD02BJ9585	04-04-2020	329893
395	OALSJAJ131	OD02BJ9591	05-04-2020	344100
396	OBLSKHU216	OD02BJ9737	06-04-2020	256527
397	OALSKAL465	OD02BJ9665	07-04-2020	324282
398	OALSBOL499	OD02BJ9582	07-04-2020	467557
399	OALSDHE201	OD02BJ9727	07-04-2020	369824
400	OALSKAL457	OD02BJ9734	07-04-2020	547679
401	OALSNAY210	OD02BJ9717	07-04-2020	402224
402	OALSKHU102	OD02BJ9723	08-04-2020	353506
403	OALSNAY476	OD02BJ9648	11-04-2020	434462
404	OALSNAY474	OD02BJ9749	11-04-2020	422538
405	OBLSCUT227	OD02BJ9621	11-04-2020	314177
406	OBLSBAL340	OD02BJ9589	11-04-2020	628385
407	OALSBAL350	OD02BJ9690	12-04-2020	480760
408	OALSBAL136	OD02BJ9579	13-04-2020	497092
409	OALSSUN387	OD02BJ9729	13-04-2020	300329
410	OALSKEO154	OD02BJ9709	13-04-2020	549833
411	OALSKEO415	OD02BJ9710	13-04-2020	491574
412	OALSJHA399	OD02BJ9752	13-04-2020	379306
413	OALSSUN146	OD02BJ9741	13-04-2020	282950
414	OALSSUN148	OD02BJ9750	13-04-2020	237735
415	OALSGAN114	OD02BJ9650	14-04-2020	305031
416	OALSBAR428	OD02BJ9645	14-04-2020	398946
417	OALSJAJ130	OD02BJ9633	15-04-2020	445209
418	OALSMAL224	OD02BJ9725	15-04-2020	319673
419	OALSBAR437	OD02BJ9688	15-04-2020	439487
420	OBLSANU429	OD02BJ9649	15-04-2020	459833
421	OALSNUA536	OD02BJ9658	17-04-2020	402516
422	OALSJHA518	OD02BJ9677	19-04-2020	390077

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
423	OALSRAY282	OD02BJ9637	19-04-2020	403064
424	OBLSKEN483	OD02BJ9635	19-04-2020	348891
425	OALSMAY360	OD02BJ9661	20-04-2020	375005
426	OALSGAN255	OD02BJ9625	20-04-2020	273586
427	OALSSUB543	OD02BJ9657	21-04-2020	405141
428	OALSRAY440	OD02BJ9691	21-04-2020	366362
429	OALSMAY372	OD02BJ9652	21-04-2020	640430
430	OALSKOR122	OD02BJ9718	21-04-2020	477780
431	OBLSKOR291	OD02BJ9697	21-04-2020	371041
432	OALSRAY120	OD02BJ9676	21-04-2020	506923
433	OALSNAW523	OD02BJ9672	22-04-2020	408922
434	OBLSBOU541	OD02BJ9743	22-04-2020	367043
435	OALSKAL462	OD02BJ9684	22-04-2020	405986
436	OALSNAW521	OD02BJ9647	22-04-2020	352106
437	OBLSKAL459	OD02BJ9694	23-04-2020	392660
438	OALSCUT229	OD02BJ9671	24-04-2020	322873
439	OALSCUT232	OD02BJ9689	25-04-2020	259278
440	OBLSPUR481	OD02BJ9643	25-04-2020	263921
441	OALSGAN274	OD02BJ9659	25-04-2020	217068
442	OBLSBAL344	OD02BJ9683	25-04-2020	417419
443	OALSGAN280	OD02BJ9662	25-04-2020	309174
444	OALSBAR431	OD02BJ9735	25-04-2020	392101
445	OBLSJHA520	OD02BJ9736	26-04-2020	295236
446	OALSKOR482	OD02BJ9654	26-04-2020	404953
447	OBLSMAY357	OD02BJ9739	26-04-2020	157118
448	OALSBOU542	OD02BJ9748	27-04-2020	414792
449	OALSMAY143	OD02BJ9714	29-04-2020	387384
450	OALSPUR246	OD02BJ9686	29-04-2020	371200
451	OALSGAN119	OD02BJ9740	29-04-2020	385577
452	OALSKAL463	OD02BJ9667	30-04-2020	312277
453	OALSPUR248	OD02BJ9629	01-05-2020	320985
454	OALSKEN479	OD02BJ9651	01-05-2020	533533
455	OALSCUT239	OD02BJ9663	02-05-2020	290259
456	OALSKAL456	OD02BJ9628	02-05-2020	396195
457	OBLSANU305	OD02BJ6782	02-05-2020	263060
458	OALSCUT105	OD02BJ9634	03-05-2020	328782
459	OALSSUB545	OD02BJ9702	03-05-2020	453236
460	OALSCUT108	OD02BJ9622	04-05-2020	249655
461	OBLSMAY370	OD02BJ9623	04-05-2020	378958
462	OALSKEO417	OD02BJ9703	04-05-2020	441373
463	OALSMAY371	OD02BJ9638	04-05-2020	445146

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
464	OBLSSUN392	OD02BJ9620	04-05-2020	225086
465	OALSGAN259	OD02BJ9687	06-05-2020	249037
466	OBLSMAL297	OD02BJ9706	07-05-2020	491841
467	OALSDHE547	OD02BJ9627	12-05-2020	371239
468	OALSKAN215	OD02BJ9695	15-05-2020	445195
469	OALSGAJ513	OD02BJ9724	15-05-2020	276502
470	OBLSGAN272	OD02BJ9707	15-05-2020	338505
471	OALSMAY140	OD02BJ9698	15-05-2020	475540
472	OALSNUA230	OD02BJ9704	15-05-2020	328620
473	OALSGAN275	OD02BJ9679	15-05-2020	260127
474	OBLSBAL348	OD02BJ9685	16-05-2020	424536
475	OALSKAL454	OD02BJ9644	16-05-2020	376788
476	OALSMAL563	OD02BJ9660	18-05-2020	318280
477	OALSMAL562	OD02BJ9678	19-05-2020	259250
478	OALSBAR438	OD02BJ9636	19-05-2020	450712
479	OALSMAL561	OD02BJ9670	19-05-2020	424895
480	OALSSUB544	OD02BJ9738	19-05-2020	447825
481	OALSBOL498	OD02BJ6174	19-05-2020	531258
482	OALSBOU540	OD02BJ9681	19-05-2020	369210
483	OALSMAL564	OD02BJ9653	20-05-2020	281335
484	OALSBOL495	OD02BJ9624	20-05-2020	527513
485	OALSBAR435	OD02BJ9682	20-05-2020	351676
486	OBLSGAN281	OD02BJ9674	21-05-2020	563955
487	OALSBAR426	OD02BJ9626	21-05-2020	344866
488	OALSGAJ510	OD02BJ9713	21-05-2020	239907
489	OALSGAJ512	OD02BJ9655	21-05-2020	265965
490	OALSKEO156	OD02BJ9722	21-05-2020	451528
491	OALSBAR434	OD02BJ9746	21-05-2020	373950
492	OALSBAR439	OD02BJ9730	21-05-2020	350140
493	OALSANU126	OD02BJ9745	21-05-2020	465915
494	OALSBAR436	OD02BJ9664	22-05-2020	349607
495	OALSGAN265	OD02BJ9728	22-05-2020	224814
496	OALSGAN271	OD02BJ9673	22-05-2020	259247
497	OALSBOL497	OD02BJ9618	22-05-2020	505082
498	OBLSGAN270	OD02BJ9701	22-05-2020	335293
499	OBLSBHA222	OD02BJ9675	22-05-2020	346944
500	OALSBHA221	OD02BJ9699	23-05-2020	340609
501	OALSSUB546	OD02BJ9711	23-05-2020	440678
502	OBLSKEN492	OD02BJ9632	23-05-2020	284806
503	OALSBOL508	OD02BJ9642	23-05-2020	487498
504	OALSBOL507	OD02BJ9680	25-05-2020	498035

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
505	OALSANU127	OD02BJ9744	26-05-2020	361987
506	OALSKOR295	OD02BJ9742	26-05-2020	303469
507	OALSKAN551	OD02BJ9668	26-05-2020	320253
508	OALSKAN553	OD02BJ9715	27-05-2020	380467
509	OALSSUN147	OD02BJ9712	27-05-2020	273161
510	OALSKAL453	OD02BJ9733	27-05-2020	360503
511	OBLSSUN223	OD02BJ9656	28-05-2020	350774
512	OALSSUN149	OD02BJ9705	28-05-2020	202515
513	OALSJAG697	OD02BN5362	01-01-2021	260047
514	OALSCUT710	OD02BN5378	01-01-2021	249714
515	OBLSKHU711	OD02BN5322	01-01-2021	233657
516	OBLSJAJ678	OD02BN7580	01-01-2021	366918
517	OBLSJAJ680	OD02BN7611	01-01-2021	317855
518	OBLSKHU713	OD02BN7532	01-01-2021	178293
519	OBLSKHU714	OD02BN7576	01-01-2021	212775
520	OALSCUT657	OD02BN7540	01-01-2021	145079
521	OBLSCUT658	OD02BN7544	01-01-2021	133986
522	OBLSCUT659	OD02BN7553	01-01-2021	283808
523	OBLSCUT660	OD02BN7691	01-01-2021	158607
524	OALSCUT682	OD02BN7016	01-01-2021	233576
525	OBLSKHU683	OD02BN7035	01-01-2021	247831
526	OALSKHU684	OD02BN7001	01-01-2021	268243
527	OALSKHU685	OD02BN7098	01-01-2021	271898
528	OALSKHU686	OD02BN7055	01-01-2021	214544
529	OBLSKHU687	OD02BN7010	01-01-2021	177704
530	OBLSKHU688	OD02BN7018	01-01-2021	202439
531	OALSKHU689	OD02BN7095	01-01-2021	230774
532	OBLSKHU706	OD02BN7043	01-01-2021	200510
533	OALSKHU707	OD02BN7079	01-01-2021	325052
534	OALSKHU708	OD02BN7064	01-01-2021	273597
535	OBLSCUT720	OD02BN7071	01-01-2021	172308
536	OALSCUT721	OD02BN7003	01-01-2021	178973
537	OALSCUT722	OD02BN7057	01-01-2021	225798
538	OBLSKHU724	OD02BN7031	01-01-2021	163317
539	OBLSKHU725	OD02BN7065	01-01-2021	151041
540	OALSGAN728	OD02BN7041	01-01-2021	373499
541	OALSPUR729	OD02BN7066	01-01-2021	349167
542	OALSPUR730	OD02BN7019	01-01-2021	299863
543	OALSKEN732	OD02BN7014	01-01-2021	331062
544	OALSKEN733	OD02BN7058	01-01-2021	261832
545	OALSKEN734	OD02BN7026	01-01-2021	396669

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
546	OALSJAJ736	OD02BN7082	01-01-2021	341969
547	OALSKEN705	OD02BN5434	02-01-2021	327014
548	OBLSPUR695	OD02BN5338	02-01-2021	207149
549	OALSPUR693	OD02BN5341	02-01-2021	209398
550	OALSKHU718	OD02BN5346	02-01-2021	251473
551	OALSKHU712	OD02BN5383	02-01-2021	161456
552	OBLSBAL671	OD02BN5330	02-01-2021	343402
553	OALSBAL670	OD02BN5324	02-01-2021	484879
554	OBLSBAL663	OD02BN5325	02-01-2021	Out of fleet
555	OALSBAL672	OD02BN5373	02-01-2021	457252
556	OALSMAY676	OD02BN5395	02-01-2021	281750
557	OALSMAY673	OD02BN5333	02-01-2021	415724
558	OALSMAY677	OD02BN5374	02-01-2021	460777
559	OALSMAY674	OD02BN5359	02-01-2021	305822
560	OALSSUN740	OD02BN5491	02-01-2021	202932
561	OALSSUN739	OD02BN5327	02-01-2021	204996
562	OBLSBAL667	OD02BN7501	02-01-2021	358917
563	OALSBAL668	OD02BN7584	02-01-2021	439172
564	OALSGAN699	OD02BN7527	02-01-2021	356677
565	OBLSJAJ679	OD02BN7620	02-01-2021	262121
566	OALSJAJ681	OD02BN7588	02-01-2021	309386
567	OALSKEN704	OD02BN7561	02-01-2021	432425
568	OALSPUR692	OD02BN7528	02-01-2021	336169
569	OALSSAM738	OD02BN7507	02-01-2021	467571
570	OBLSBAL664	OD02BN7559	02-01-2021	293525
571	OBLSBAL666	OD02BN7535	02-01-2021	347787
572	OALSMAY675	OD02BN7579	02-01-2021	387854
573	OALSPUR690	OD02BN7503	02-01-2021	308935
574	OBLSPUR691	OD02BN7529	02-01-2021	346090
575	OBLSPUR694	OD02BN7554	02-01-2021	194242
576	OBLSKHU716	OD02BN7662	02-01-2021	181180
577	OBLSKHU717	OD02BN7505	02-01-2021	309335
578	OBLSSAM737	OD02BN7549	02-01-2021	208505
579	OALSCUT661	OD02BN7674	02-01-2021	152150
580	OBLSKHU709	OD02BN7009	02-01-2021	288491
581	OBLSKHU719	OD02BN7087	02-01-2021	241915
582	OALSCUT723	OD02BN7097	02-01-2021	151321
583	OBLSGAN726	OD02BN7022	02-01-2021	295005
584	OALSGAN727	OD02BN7099	02-01-2021	206392
585	OALSKEN731	OD02BN7042	02-01-2021	350746

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
586	OBLSGAN702	OD02BN5308	03-01-2021	254688
587	OALSGAN700	OD02BN5323	03-01-2021	224631
588	OBLSPUR696	OD02BN5357	03-01-2021	236843
589	OBLSBAL665	OD02BN5372	03-01-2021	393045
590	OBLSBAL662	OD02BN7546	03-01-2021	334430
591	OBLSBAL669	OD02BN7539	03-01-2021	272423
592	OALSGAN701	OD02BN7645	03-01-2021	226067
593	OBLSGAN703	OD02BN7504	03-01-2021	216505
594	OBLSJAG698	OD02BN5343	04-01-2021	212087
595	OALSJHA735	OD02BN5347	04-01-2021	296722
596	OBLSKHU715	OD02BN5381	24-01-2021	252654
597	OALSCUT176	OD02BQ2203	14-04-2021	248461
598	OALSSUN157	OD02BQ2281	15-04-2021	149296
599	OALSJHA177	OD02BQ2270	15-04-2021	279799
600	OALSNUA184	OD02BQ2279	15-04-2021	314505
601	OALSSUB180	OD02BQ2247	15-04-2021	312409
602	OALSBOL178	OD02BQ2102	15-04-2021	418921
603	OALSKEN163	OD02BQ2298	15-04-2021	170192
604	OALSBAL181	OD02BQ2234	15-04-2021	364383
605	OALSMAY171	OD02BQ2162	15-04-2021	267445
606	OALSKEO159	OD02BQ2163	15-04-2021	291238
607	OALSMAY170	OD02BQ2278	15-04-2021	384974
608	OALSBHA182	OD02BQ2273	15-04-2021	330328
609	OALSGAN179	OD02BQ2252	15-04-2021	170528
610	OALSKAN166	OD02BQ2195	15-04-2021	318521
611	OALSSUN158	OD02BQ2213	16-04-2021	149811
612	OALSANU172	OD02BQ2184	16-04-2021	295819
613	OALSKEO161	OD02BQ2142	16-04-2021	283655
614	OALSKOR165	OD02BQ2189	16-04-2021	263628
615	OALSSAM168	OD02BQ2117	16-04-2021	368890
616	OALSSAM167	OD02BQ2243	16-04-2021	350265
617	OALSDEO175	OD02BQ2269	16-04-2021	268004
618	OALSBOU169	OD02BQ2274	16-04-2021	286645
619	OALSBAR164	OD02BQ2280	16-04-2021	280394
620	OALSKAL183	OD02BQ2217	16-04-2021	279514
621	OALSDHE173	OD02BQ2296	17-04-2021	254424
622	OALSGAJ174	OD02BQ2265	17-04-2021	233087
623	OALSKEO160	OD02BQ2127	18-04-2021	254892
624	OALSRAY162	OD02BQ2250	26-04-2021	329337
Boat Ambulance				
625	OBTAKEN5001	O.M.L-19-177	25-02-2019	

SL	Ambulance Code	Ambulance Regd. No.	Replacement Date	Total KM
626	OBTAMAL5002	O.M.L-29-57	26-12-2020	
627	OBTAKAL5003	O.M.L-10-01	17-12-2020	
628	OBTAMAL5004	O.M.L-29-56	28-12-2020	
629	OBTAKEN5005	O.M.L-19-178	11-10-2020	
630	OBTAKOR5006	O.M.L-27-57	04-01-2021	

ANNEXURE-14: FORMAT OF BANK GUARANTEE FOR EMD**EMD (Bank Guarantee Format)**

[The Bank shall fill in this Bank Guarantee Form in accordance with the instructions indicated.]

To
The Bid Inviting Authority

Whereas *(insert the name of the bidder)* (hereinafter called the "Bidder") has submitted its proposal dated *(insert date)* for *Operation and Management of Emergency Medical Ambulance (108), Boat Ambulance, 24x7 Referral Transport (108-JE) and Health Helpline Services (104) in Odisha* (hereinafter called the "Proposal") against the RFP *(Insert RFP reference number)* issued by Mission Director, NHM, DoH&FW, Government of Odisha (hereinafter called "Authority").

Know all persons by these presents that we *(insert name of the bank)* of *(insert address of the bank)* (Hereinafter called the "Bank") having our registered office at *(insert regd. office address of bank)* are bound unto *<insert the name and address of the procuring authority>* (hereinafter called the "Authority") in the sum of *(insert guarantee amount)* for which payment will and truly to be made to the said Authority, the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this _____ day of _____ 20____.

The conditions of this obligation are:

- (1) If the Bidder withdraws or amends, impairs or derogates from the tender in any respect within the period of validity of this Bid.
- (2) If the Bidder having been notified of the acceptance of his Bid by the Authority during the period of its validity: -
 - a) Fails or refuses to furnish the performance security for the due performance of the contract. or
 - b) Fails or refuses to accept/execute the contract. or
 - c) If it comes to notice that the information/documents furnished in its tender is incorrect, false, misleading or forged

We undertake to pay the Authority the above amount upon receipt of its first written demand, without the Authority having to substantiate its demand, provided that in its demand the Authority will note that the amount claimed by it is due to it owing to the occurrence of one or both the two conditions, specifying the occurred condition(s).

This guarantee will remain in force for a period of forty-five days after the period of tender validity and any demand in respect thereof should reach the Bank not later than the above date.

Our..... branch at.....* (Name & Address of the* branch) is liable to pay the guaranteed amount depending on the filing of claim and any part thereof under this Bank Guarantee only and only if you serve upon us at our* branch a written claim or demand and received by us at our* branch on or before Dt.....otherwise bank shall be discharged of all liabilities under this guarantee thereafter.

* the Branch of the bank should be at Bhubaneswar.

Signature of the Authorised Officer of the Bank)

Name and Designation of the Officer

Seal, name & Address of the Bank and the Branch

ANNEXURE-15: BANK GUARANTEE FORMAT FOR PERFORMANCE SECURITY

Issuing Bank: *[insert: Bank's Name, and Address of Issuing Branch or Office]*

Beneficiary: *[insert: Name and Address of Authority]*

Date: _____

PERFORMANCE GUARANTEE No.: _____

We have been informed that *[insert: name of the Awardee]* (hereinafter called "the Agency") has entered into Contract No. *[insert: reference number of the contract]* dated _____ with you, for Operation and Management of Emergency Medical Ambulance (108), Boat Ambulance, 24x7 Referral Transport (108 JE) and Health Helpline Services (104) in Odisha (hereinafter called "the Contract"). Furthermore, we understand that, according to the conditions of the Contract, a performance guarantee is required.

At the request of the Agency, we *[insert: name of Bank]* hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of *[insert: amount in figures]* (Rs____) *[insert: amount in words]*²⁶ upon receipt by us of your first demand in writing accompanied by a written statement stating that the Agency is in breach of its obligation(s) under the Contract, without your needing to prove or to show grounds for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the Agency before presenting us with the demand.

This guarantee shall be valid until the day of, 20.....

We further agree that no change or addition to or other modification of the terms of the contract to be performed thereunder or of any of the contract documents which may be made between you and the Agency shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

Our..... branch at²⁷ (Name & Address of the branch) is liable to pay the guaranteed amount depending on the filing of claim and any part thereof under this Bank Guarantee only and only if you serve upon us at ourbranch a written claim or demand and received by us at ourbranch on or before Dt.....otherwise bank shall be discharged of all liabilities under this guarantee thereafter.

²⁶ The Guarantor shall insert the amount as specified in the RFP.

²⁷ the Branch of the bank should be at Bhubaneswar, Odisha.

[signature (s)]

Signature of the Authorised Officer of the Bank)

Name and Designation of the Officer

Seal, name & Address of the Bank and the Branch

ANNEXURE-16: FORMAT FOR PRE-BID QUERIES

The bidder will have to ensure that their queries in soft copy for the pre-bid meeting should reach the TIA through email at missiondirector@nic.in & nasnhmodisha@gmail.com on or before the date of Pre-bid meeting in the prescribed format as mentioned below.

S.No	RFP Document (Clause and Page number)	Content of RFP requiring clarification(s)	Clarification Requested

Any other form of submission will not be entertained.

Signature.....
 (Authorized Signatory with Date and Seal)

Name, Designation and Address

ANNEXURE-17: CV FORTMAT FOR KEY PERSONNEL

Format of Curriculum Vitae (CV) for Proposed Key Personnel

1. Proposed Position/Role:-
2. Name of Staff:-
3. Qualification: -
4. Date of Joining with the current Agency: -
5. Total Years of Experience:-
6. Detailed Tasks Assigned:-

Key Qualifications:

[Give an outline of staff members experience and training most pertinent to tasks on assignment. Describe level of responsibility (Managerial, Supervisory, etc.) held during relevant previous assignments and give dates and locations.]

Education:

[Summarize college/university and other specialized education of staff member, giving names of schools, dates attended, and degrees obtained.]

Employment Record:

[Starting with present position, list in reverse order every employment held. List all positions held by staff member, giving dates, names of employing organizations, titles of positions held, and locations of assignments, size of the fleet managed (in case of fleet manager). Also give types of activities performed and Client references, where appropriate.]

Certification:

I, the undersigned, certify that to the best of my knowledge and belief this CV correctly describes my qualifications and past experiences. I will undertake this assignment for the full project duration in terms of roles and responsibilities assigned in the technical proposal or any agreed extension of activities thereof. I understand that any misstatement herein leads to disqualification of CV.

Date:

Signature of Key Professional with Date

Authorized Signatory with Date and Seal:
Name, Designation and Address:

NB: CV write-up restricted to 4 pages only with quality information relevant to the key professional requirements.

ANNEXURE-18: LIST OF MINIMUM ATTRIBUTES TO BE CAPTURED

Sample Case Record	
PROJECT	108/102- Depending on Ambulance type
EM TYPE	EMERGENCY/ Non EMERGENCY/ IFT Emergency / IFT Non Emergency
CHIEF COMPLAINT	Abdominal problem
JOB NO	Unique Job No
CLOSING STATUS	Availed
AREA	URBAN/RURAL/SEMI URBAN
VEHICLE NO	Ambulance Registration No
AMBY CODE	Ambulance Tracking ID
BASE LOCATION	MGMTBampur
CALL DTM	6/21/2023 12:00:24 AM
DISPATCHED DATE TIME	6/21/2023 12:04:18 AM
CALL TO DISPATCH	00:03:54
START ODOMETER	14081
SCENE ARRIVAL TIME	6/21/2023 12:54:18 AM
SCENE ODOMETER	14110
CALL TO SCENE	00:53:54
HOSPITAL IN TIME	6/21/2023 2:13:18 AM
HOSPITAL IN ODOMETER	14133
BACK TO BASE TIME	6/21/2023 2:48:18 AM
BACK to BASE ODOMETER	14139
Back to Base Location KMs	58
Closure Time	Time when case is closed at Call Center
CALLER NAME	
CALLER PHONE NO	
PICKUP DISTRICT	Angul
PICK UP CITY/VILLAGE	Urukula - Handapa
PICKUP HOSPITAL 1	
PICKUP LANDMARK	V-PURSUMAL G-URUKULA L-ANGANWADI B-KISORNAGAR
PICKUP LOCATION	V-PURSUMAL G-URUKULA L-ANGANWADI B-KISORNAGAR
DROP DISTRICT	Angul
DROP CITY	Rajkishor Nagar - Kishorenagar
DROPOFF HOSPITAL 1	R K NAGAR COMMUNITY HEALTH CENTER
DROPOFF LANDMARK	
IPD NO	
OPD NO	5472
REASON FOR IPDOPD	
HOSPITAL TYPE	Government Hospital - CHC/PHC/SDH/MCH/DHH etc
SYMPTOMS	Loose Motion
REASON	Closed (Patient Admitted in Govt Hospital)
AVAIL CANCEL REMARKS	CHC
DRIVER NAME	ZR200578 - SantoshBehera
EMT NAME	ZT181180 - BirendraPadhan

HELPER NAME	ZS220054 - Sushanta Behera
MANJHI / SEACUNNIES NAME	Name of Boat Staff
LAUNCH DRIVER NAME	Name of Boat Staff
NO OF PATIENT	Number of patients carried
PATIENTNAME	Name of patient
PATIENT PHONE NO	
GENDER	Male
PATIENT AGE	35 Year
PATIENT REMARKS	
REFER NUMBER	
BENEFICIARY TYPE	Mother / Infant / Child
TYPE OF CHECK-UP	Pre Natal/ Post Natal / Neonate
DELIVERY DONE IN AMBULANCE	YES/NO
Whether PCR ACKNOWLEDGED	YES/NO
ACKNOWLEDGED BY	Name of Doctor or Medical Staff
PCR ACKNOWLEDGEMENT DATE	6/21/2023 2:30:18 AM

ANNEXURE-19: FORMAT FOR TURNOVER CERTIFICATE

TURNOVER CERTIFICATE

(On the letterhead of Chartered Accountant/Statutory Auditor)

We/I have verified the financial statement of accounts, books of accounts, returns and other documents of..... having registered office at pertaining to the financial year 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23. Based on our verification of the aforesaid statements, books, and documents, we certify that the following details are true to the best of our information and according to the explanation given to us.

(Amount in INR Lakhs)

Financial Information	Financial Year					Average
	2022-23	2021-22	2020-21	2019-20	2018-19	
	(Audited/ Provisional)	(Audited)	(Audited)	(Audited)	(Audited)	
Total Turnover						
Turnover from Similar line of activity (i.e., Ambulance and Health Helpline Service))						
Net worth						

I/We further certify that M/s..... is in similar business for more than five years as on <due date of submission of bid>.

Date:
Place:

Signature and seal of the Audit/CA firm

UDIN :